

**RFP for RAAS: – Rate Contract for Supply, Installation, Commissioning and Maintenance of GPS Devices-2018**  
**Reference No. F4.2(315)/RISL/Tech/2017/10359 dated : 14-02-2018**  
**RESPONSES TO PREBID QUERIES/CLARIFICATIONS**

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Response
1		IO Ports	Digital Inputs: 1 - Ignition Digital Input. 3 - Optional Digital Inputs	Does the system needed total 4 Digital Inputs or 1 mandatory and 3 optional	As per RFP
			Digital Outputs: 1 Immobilizer Digital Output. 3 - Optional Digital Output	Does the system needed total 4 Digital Outputs or 1 mandatory and 3 optional	As per RFP
2		Power Supply	Operating Voltage: 9 to 90V DC	Normal operating voltage range in automotive is 7 to 40V, Kindly modify clause	8-40V
			Internal Battery: 3.7V / 3300 mA Li-Ion Rechargeable Battery	Kindly change the same to minimum 15 hours backup	As per RFP
			Internal Battery Backup: > 15 Hours (Depends on GPS, GSM and Sleep Mode)	What is the data sending interval when the unit is working on internal battery	As per RFP
3		Connectors / Switches	SMA Antenna Connector For GSM	Only external antenna required or need both internal and external antenna	As per RFP
			SMA Antenna Connector For GPS	Only external antenna required or need both internal and external antenna	As per RFP
			SAM Debugging Slot	Kindly remove clause as Device will have debugging port inside	Removed
			Input button for user interface (Digital)	Kindly remove this clause as Without Input button, user interface can be used	As per RFP
4		Ingression Protection	Min. IP67	As the unit requirement is with external antenna and voice port for headset, kindly remove Ip67 clause	As per RFP
5		Financial: Turnover from IT/ ITeS	Average Annual Turnover of the bidder from IT/ ITeS during the last three financial years, i.e., from 2014-15 to 2016-17 (as per the last published audited balance sheets), should be at least Rs. 20,00,00,000, i.e. INR Twenty Crores Only.	Average Annual Turnover of the bidder from IT/ ITeS during the last three financial years, i.e., from 2014-15 to 2016-17 (as per the last published audited balance sheets), should be at least Rs. 10,00,00,000, i.e. INR Ten Crores Only.	Average Annual Turnover of the bidder from IT/ ITeS during the last three financial years, i.e., from 2014-15 to 2016-17 (as per the last published audited balance sheets), should be at least Rs. 10,00,00,000, i.e. INR Ten Crores Only.
6	Page 7 of 76	Bid Security and Mode of Payment	0.5%, i.e. Rs. 5,00,000 for S.S.I. of Rajasthan (Please read Ch5 for more information).	We have registered under the Small scale Industry category as per the attached Certificate, you are kindly requested to please Clarify that How much EMD Amount we have to submit for the same.	As per RFP

7	Page 10 of 76	Legal Entity	2. The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement (Note: A self-certified declaration regarding the non- applicability of registration to any Act should be submitted by the bidder) OR A company registered under Indian Companies Act, 1956	As per our understanding, Private Limited Company have to Submit the OEM MAF, Certificate of Incorporation & MOA against this Clause. Kindly Clarify the Copy of valid Registration Certificates.	As per RFP
8	Page 10 of 76	Certifications	BIS Certification	For Vehicle Tacking Solution Hardware there is requirement of ARAI certification, As per the CMVR rulings device should be O.E Grade or Hardware should be approved by the ARAI/ICAT/CIRT Pune Govt. Agency.  BIS is generally not required for the GPS Based Vehicle Tracking Solution Hardware. Device should be ARAI approved.	ARAI/ICAT/CIRT certification instead of BIS certification
9	Page 10 of 76	Certifications	Make in India	You are kindly requested to please suggest us what type of certification required for the same. Our Company registered under Start up INDIA, or we manufacture harware in INDIA itself as per the requirement of the tender terms & conditions, Or We will provide the our Manufacturing Company address on our Company Letter Head.	Removed
10		Certifications		<b>Suggested Clause:</b> Company Should be CMMI Level III Certified, so that department will get Very good Experience.	As per RFP
11	Page 12 of 76	Manpower	General	How Many Manpower required for the same?	As per RFP

12			General	It is humbly requested to the department Kindly share the List of the Vehicles/Hardware required District, it will very helpful for best Commercial Proposal.	As per RFP
13	Page 13 of 76	Clause 2.2.3	Operational & Technical Support Services / FMS for existing as well as for the new GPS devices:	Kindly provide the Technical Specification of the Existing Hardware. Existing Hardware opertaed from how many months or years?	Same as Annexure-2, 2 years
14	Page 13 of 76	Clause 2.2.3	The bidder may either maintain the existing SIMs or purchase new SIMs in the name of RISL but downtime period shall not be more than 8 hours.	If the Existing Hardware is not repairable then how department will calculate the Penalty & how bidder will meet the SLA.	As per RFP
15		General		Server Hosting, Web Application & Map License is in the Scope of Department. Kindly Clarify the same.	As per RFP
16	Page 21 of 76	Technical Evaluation Criteria	All bidders will be asked to submit sample device before opening of Financial bid and ensure its integration with existing RAAS application.	Sample will be subitted after the Technical Evaluation kindly claiify the same.	As per RFP
17	Page 55 of 76	Technical Specification	SIM (RUIM) Interface: Dual SIM 1.8V & 3V	Kindly Clarify why the department required the Dual Sim. Single Sim is the best for FMS. Kindly omit the same. Kindly amend the same.	As per RFP
18	Page 55 of 76	Technical Specification	Voice port (Headset*) for two-way voice communication	Kindly provide the more information for the same.	As per RFP
19	Page 55 of 76	Technical Specification	LED Indication: Power, GSM, GPS, Ignition, DI1, DI2, DI3	Generally: Three Nos. of the LED Required, Kindly explain the rest of the operations for the LED.	Three Nos. of the LED Required, LED Indication: Power, GSM and GPS
20	9	Project Profile & Background Information	END user of VTS Device	As per the RFP document the RISL invited the proposals for Rate contract .But RISL not mentioned the End user of the VTS device . we request to the department .kindly clarify the Details of END of user VTS devices.	As per RFP

21	10	4 Technical Capability	<p>The bidder must have successfully completed at least One project of Supply and Installation of at least 1000 GPS Devices, with the overall project value not less than the amount Rs 1,00,00,000 i.e. INR One Crore Only during the last three financial years, i.e. 2014-15 to 2016-17.</p> <p>OR</p> <p>The bidder must have successfully completed at least Two projects of Supply and Installation of at least 1200 GPS Devices jointly, with the overall project value not less than the amount Rs 1,20,00,000 i.e. INR One Crore and Twenty Lakhs jointly during the last three financial years, i.e. 2014-15 to 2016-17.</p>	<p>We understand that the requirement of this project. As the required quantity of GPS device is 5000 Nos.</p> <p>In Comparison the Experience criteria is very low. Due to this many small bidder will participate .The following criteria should be as follow.</p> <p>The bidder must have successfully completed at least One project of Supply and Installation of at least 4000 GPS Devices, with the overall project value not less than the amount Rs 3,00,00,000 i.e. INR Three Crore Only during the last three financial years, i.e. 2014-15 to 2016-17.</p> <p>OR</p> <p>The bidder must have successfully completed at least Two projects of Supply and Installation of at least 5000 GPS Devices jointly, with the overall project value not less than the amount Rs 2,00,00,000/- i.e. INR Two Crore jointly during the last three financial years, i.e. 2014-15 to 2016-17.</p>	As per RFP
22	11	2 Technical Criteria	The bidders who successfully qualify with the above mentioned prequalification criteria shall submit the sample GPS device and demonstration may be required before committee showing integration of GPS device with existing RAAS application.	After declaring the successful bidder as per the Pre qualification Criteria.Is Success full bidder will have sufficient time for arranging all resources for demonstration in before of department . Please clarify what time limit you give to successful bidder for demonstration.	As per RFP
23	13	2.2.3	Operational & Technical Support Services / FMS for existing as well as for the new GPS devices:	You have mentioned the Term of "FMS" . what is meaning of FMS in this project	Facility Management System
24	55	Annexure 2 Technical Specification	TECHNICAL SPECIFICATIONS of VTS Device	Recently the Govt. of India and MoRTH has introduced the AIS :140 standard for VTS device .as per the AIS : 140 standard ,In India From 1st April 2018 the VTS device is mandatory is for all Transport vehicle and Only AIS :140 complied VTS device will be deployed in the vehicles. So, We request to the department, Kindly replace the Specification of VTS device with AIS :140 specification the BIS & Make in India certification .	As per RFP
25		Additional Clause	Who will give the payment of VTS device to Vendor ?	As payment terms mentioned terms in RFP document But it is not cleared that will responsible for payment to vendor . Kindly clarify .	Bidding Authority