

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
1	13	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	4 - Technical Capability - Criteria 1 - Documents Required - Self-Certificate of status of Project (as applicable) Certified by the Chartered Accountant	Self-Certificate of status of Project (as applicable) Certified by the Chartered Accountant / <u>Company Secretary</u>	As per RFP
2	14	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	4 - Technical Capability - Criteria 2 - Documents Required - Self-Certificate of status of Project (as applicable) Certified by the Chartered Accountant	Self-Certificate of status of Project (as applicable) Certified by the Chartered Accountant / <u>Company Secretary</u>	As per RFP
3	24	4.4 Available Platform/ Stack	The i-FARMS core application shall be developed based on following application platform is available with RISL. <ul style="list-style-type: none"> <li>• Database - Oracle 12C with RAC on Exadata</li> <li>• App Server/Web Server- IBM Pure App</li> <li>• Big Data-Hadoop cluster</li> <li>• Advanced Analytics - SAS/qlickview/Tableau/SAP BO</li> </ul>	Our understanding is that the necessary hw & sw required to deploy this application shall be provided by RISL with the necessary OEM support including AMC and ATS for entire duration of the project and bidder is not supposed to provision for the same. Kindly clarify, as this is very essential for commercial calculations.	RISL shall provide all the hardware and associated software for hosting the developed i-FARMS application at Rajasthan Data Center, Jaipur. This includes support from OEM of respective hardware and its associated software.
4	23	4.3.8 Operation, Maintenance & Support of core i-FARMS application	Help Desk	Department has asked for maintaining the Helpdesk in the O&M phase. However the resource count is not mentioned for the same profile. Please provide the number of help desk resources required to be deployed. Secondly, we understand that the helpdesk tool including other IT & Non-IT Infrastructure will be provided by RISL only. Kindly clarify.	Please refer corrigendum, Helpdesk ticketing tool for users to log ticket should be built in i-FARMS application by selected bidder.

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5	20	4.3.1	During Operation, Maintenance & Support Phase- Table-5	No. of resources stated during the O&M phase are fixed based for the period specified against each resource category. Based on this the total man-month of O&M phase is 642; while financial bid states that the man-month required for O&M including change request is only 400. Please clarify.	Please refer corrigendum
6	5	2 - Contract/Procurement Contract	A contract entered into between the procuring entity and a successful bidder concerning the subject matter of procurement	A contract entered into between the procuring entity and a successful bidder <u>on mutually agreed terms and conditions</u> concerning the subject matter of procurement	as per rfp
7	8	1 - Bid Validity	180 days from the bid submission deadline	Bid validity asked in all current and past rfp's floated by RISL was always 90 days. It is difficult to give EMD with a validity more than 120 days. However we can extend the BG before the expiry period. Hence request you to kindly consider our request and amend the bid validity to 90 days only.	Please refer corrigendum
8	8	11	11) The provisions of RTPP Act 2012 and Rules thereto shall be applicable for this procurement. Furthermore, in case of any inconsistency in any of the provisions of this bidding document with the RTPP Act 2012 and Rules thereto, the later shall prevail.	Request deletion of this particular clause	as per rfp

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9	24	4.6 Project Deliverables, Timelines & Payment Terms	As per RFP	<p>Payment terms mentioned in the rfp are too stringent, we request department to consider our below suggestions on payment terms:</p> <p>15% Payment on SRS</p> <p>On completion of each sprint 15% (5 Sprint)</p> <p>2% on UAT of each sprint</p> <p>O&amp;M Quarterly arrears</p> <p>Training fees upon completion of each batch.</p>	As per RFP
10	31	5.1.i - Bid Security	<p>i) The Bid security taken from a bidder shall be forfeited, including the interest, if any, in the following cases, namely:</p> <ul style="list-style-type: none"> <li>- a. when the bidder withdraws or modifies its bid after opening of bids;</li> <li>- b. when the bidder does not execute the agreement, if any, after placement of supply/ work order within the specified period;</li> <li>- c. when the bidder fails to commence the supply of the goods or service or execute work as per supply/ work order within the time specified;</li> <li>- d. when the bidder does not deposit the performance security within specified period after the supply/ work order is placed; and</li> <li>- e. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document.</li> </ul>	<p>i) The Bid security taken from a bidder shall be forfeited, including the interest, if any, in the following cases, namely:</p> <ul style="list-style-type: none"> <li>- a. when the bidder withdraws or modifies its bid after opening of bids;</li> <li>- b. when the bidder does not execute the agreement <u>which have been finalized on mutually agreed terms and conditions</u>, if any, after placement of supply/ work order within the specified period;</li> <li>- c. when the bidder fails to commence the supply of the goods or service or execute work as per supply/ work order within the time specified;</li> <li>- d. when the bidder does not deposit the performance security within specified period after the supply/ work order is placed; and</li> <li>- e. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document <u>and RISL has documentary evidence to support the same.</u></li> </ul>	as per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
11	36	5.19.a - Exclusion of Bids/ Disqualifications	<p>a) A procuring entity shall exclude/ disqualify a Bid, if: -</p> <p>a. the information submitted, concerning the qualifications of the bidder, was false or constituted a misrepresentation; or</p> <p>b. the information submitted, concerning the qualifications of the bidder, was materially inaccurate or incomplete; and</p> <p>c. the bidder is not qualified as per pre-qualification/ eligibility criteria mentioned in the bidding document;</p> <p>d. the Bid materially departs from the requirements specified in the bidding document or it contains false information;</p> <p>e. the bidder, submitting the Bid, his agent or any one acting on his behalf, gave or agreed to give, to any officer or employee of the procuring entity or other governmental authority a gratification in any form, or any other thing of value, so as to unduly influence the procurement process;</p> <p>f. a bidder, in the opinion of the procuring entity, has a conflict of interest materially affecting fair competition.</p>	<p>a) A procuring entity shall exclude/ disqualify a Bid, if: -</p> <p>a. the information submitted, concerning the qualifications of the bidder, was false or constituted a <u>willful</u> misrepresentation; or</p> <p>b. the information submitted, concerning the qualifications of the bidder, was materially inaccurate or incomplete <u>which was a deliberate act</u>; and</p> <p>c. the bidder is not qualified as per pre-qualification/ eligibility criteria mentioned in the bidding document;</p> <p>d. the Bid materially departs from the requirements specified in the bidding document or it contains false information;</p> <p>e. the bidder, submitting the Bid, his agent or any one acting on his behalf, gave or agreed to give, to any officer or employee of the procuring entity or other governmental authority a gratification in any form, or any other thing of value, so as to unduly influence the procurement process <u>and RISL has documentary evidence to support the same</u>;</p> <p>f. a bidder, in the opinion of the procuring entity, has a conflict of interest materially affecting fair competition.</p>	As per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
12	38	5.24 - Right to vary quantity	b) Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: - 1) 50% of the quantity of the individual items and 50% of the value of original contract in case of works; and 2) 50% of the value of goods or services of the original contract	b) Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: - 1) <del>50%</del> +/- 5 % of the quantity of the individual items and <u>5%</u> <del>50%</del> of the value of original contract in case of works; and 2) <del>50%</del> +/-5 %of the value of goods or services of the original contract	As per rfp
13	38	5.25 - Performance Security	a) Prior to execution of agreement, Performance security shall be solicited from all successful bidders except the departments of the State Government and undertakings, corporations, autonomous bodies, registered societies, co-operative societies which are owned or controlled or managed by the State Government and undertakings of the Central Government. However, a performance security declaration shall be taken from them. The State Government may relax the provision of performance security in particular procurement or any class of procurement	a) <del>Prior to</del> <u>Within fifteen days from the</u> execution of agreement, Performance security shall be solicited from all successful bidders except the departments of the State Government and undertakings, corporations, autonomous bodies, registered societies, co-operative societies which are owned or controlled or managed by the State Government and undertakings of the Central Government. However, a performance security declaration shall be taken from them. The State Government may relax the provision of performance security in particular procurement or any class of procurement	as per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
14	39	5.25-e Performance Security	<p>Forfeiture of Security Deposit: Security amount in full or part may be forfeited, including interest, if any, in the following cases: -</p> <p>a. When any terms and condition of the contract is breached.</p> <p>b. When the bidder fails to make complete supply satisfactorily.</p> <p>c. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document.</p>	<p>Forfeiture of Security Deposit: Security amount in full or part may be forfeited, including interest, if any, in the following cases: -</p> <p>a. When any terms and condition of the contract is breached <u>and the contract is terminated</u>, for which LD is not applicable</p> <p>b. When the bidder fails to make complete supply <del>satisfactorily</del> as per the scope of rfp/tender document.</p> <p>c. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document.</p> <p><i>After multiple deliberations with the RISL team this clause was amended and updated clause was incorporated in the last RISL rfp's like Bhamashah Data Centre, SOC, Big Data, 3D City Jaipur, Video Conferencing &amp; Telepresence Solution etc.</i></p> <p><i>Request to modify the clause.</i></p>	Please refer corrigendum

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
15	39	5.26 - Execution of agreement	<p>a) A procurement contract shall come into force from the date on which the letter of acceptance or letter of intent is dispatched to the bidder.</p> <p>b) The successful bidder shall sign the procurement contract within 15 days from the date on which the letter of acceptance or letter of intent is dispatched to the successful bidder.</p> <p>c) If the bidder, who's Bid has been accepted, fails to sign a written procurement contract or fails to furnish the required performance security within specified period, the procuring entity shall take action against the successful bidder as per the provisions of the bidding document and Act. The procuring entity may, in such case, cancel the procurement process or if it deems fit, offer for acceptance the rates of lowest or most advantageous bidder to the next lowest or most advantageous bidder.</p> <p>d) The bidder will be required to execute the agreement on a non-judicial stamp of specified value at its cost and to be purchase from anywhere in Rajasthan only.</p>	<p>a) A procurement contract shall come into force from the date on which <u>contract is executed</u> <del>the letter of acceptance or letter of intent is dispatched to the bidder.</del></p> <p><u>After multiple deliberations with the RISL team this clause was amended and updated clause was incorporated in the last RISL rfp's like Bhamashah Data Centre, SOC, Big Data, 3D City Jaipur, FMS for SWAN, E-Sanchaar, Video Conferencing &amp; Telepresence Solution etc....</u></p> <p><u>Request to modify the clause.</u></p>	Please refer corrigendum

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
16	39	5.27 Confidentiality	As per RFP	Request insertion: <u>The confidentiality obligation under this contract shall not be applicable for</u> <u>i. information available in public domain</u> <u>ii. Information which is independently developed by successful bidder</u> <u>iii. Information which needs to be disclosed legally for regulatory requirement</u> <u>iv. Information which is obtained lawfully from third party. The confidentiality obligation applicable to successful bidder shall apply mutatis mutandis on RISL for the information shared by successful bidder.</u> <u>The confidentiality under this document shall survive for a period of three years from the date of termination/expiry of this contract</u>	Please refer corrigendum
17	43	5.33 - Vexatious Appeals & Complaints	Whoever intentionally files any vexatious, frivolous or malicious appeal or complaint under the "The Rajasthan Transparency Public Procurement Act 2012", with the intention of delaying or defeating any procurement or causing loss to any procuring entity or any other bidder, shall be punished with fine which may extend to twenty lakh rupees or five per cent of the value of procurement, whichever is less	Request clarity on the definition of vexatious, frivolous or malicious appeal	as per rfp



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18	43	5.35 - Debarment from Bidding	Where the entire bid security or the entire performance security or any substitute thereof, as the case may be, of a bidder has been forfeited by a procuring entity in respect of any procurement process or procurement contract, the bidder may be debarred from participating in any procurement process undertaken by the procuring entity for a period not exceeding three years	Request deletion of this particular clause	as per rfp
19	45	a - Contract	a) "Contract" means the Agreement entered into between the Purchaser and the successful/selected bidder, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.	a) "Contract" means the Agreement entered into between the Purchaser and the successful/selected bidder/authorized partner <u>on mutually agreed terms and conditions,</u> <del>together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.</del>	as per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
20	47	6.13 - Recoveries from Supplier/ Selected Bidder	The Purchase Officer shall withhold amount to the extent of short supply, broken/ damaged or for rejected articles unless these are replaced satisfactorily. In case of failure to withhold the amount, it shall be recovered from his dues and performance security deposit available with RISL.	<p>The Purchase Officer shall withhold amount to the extent of short supply, broken/ damaged or for rejected articles unless these are replaced satisfactorily. In case of failure to withhold the amount, it shall be recovered from his dues and performance security deposit available under this contract with RISL.</p> <p><i>After multiple deliberations with the RISL team this clause was amended and updated clause was incorporated in the last RISL rfp's like FMS of Bhamashah Data Centre, Expansion of State Data Center, Big Data, Command and Control Center etc.</i></p> <p><i>Request to modify the clause.</i></p>	Please refer corrigendum
21	48	6.15 - Copyright		No intellectual property rights of any nature shall be transferred from one party to the other in the course of performing any obligations or otherwise under this agreement. For the avoidance of doubt, Bidder may use certain tools, processes or methodologies of its own in performing the Services. Ownership of all intellectual property rights and any other rights in these shall vest with Bidder, and no rights shall be deemed to have accrued to the Customer.	as per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
22	48	6.16 Confidential Information	As per RFP	Request insertion: <u>The confidentiality obligation under this contract shall not be applicable for</u> <u>i. information available in public domain</u> <u>ii. Information which is independently developed by successful bidder</u> <u>iii. Information which needs to be disclosed legally for regulatory requirement</u> <u>iv. Information which is obtained lawfully from third party. The confidentiality obligation applicable to successful bidder shall apply mutatis mutandis on RISL for the information shared by successful bidder.</u> <u>The confidentiality under this document shall survive for a period of three years from the date of termination/expiry of this contract</u>	Please refer corrigendum
23	49	6.17 - Sub-contracting	Sub-Contracting is not allowed under this RFP	We request to allow SI to deploy resources on third party payroll for low end skills/profiles like Trainer, Helpdesk (If any), document writer etc... This is required because it is very difficult to hire these resources on company payroll. Kindly consider our request. <i>After multiple deliberations with the RISL team this clause was amended and updated clause was incorporated in the last RISL rfp's like FMS of Bhamashah Data Centre, Expansion of State Data Center etc. Where huge manpower is asked.</i> <i>Request to modify the clause.</i>	Please refer corrigendum

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
24	49	6.19 - Extension in Delivery Period and Liquidated Damages (LD)	<p>Except as provided under clause "Force Majeure", if the supplier/ selected bidder fails to deliver any or all of the Goods or perform the Related Services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in (d) below for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in the bidding document and/ or contract. Once the maximum is reached, the Purchaser may terminate the Contract pursuant to clause "Termination".</p>	<p>Except as provided under clause "Force Majeure", if the supplier/ selected bidder fails to deliver any or all of the Goods or perform the Related Services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in (d) below for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in the bidding document and/ or contract. The overall maximum penalty, if any that can be imposed on bidder under this proposal contract shall not exceed 3% of the Annualized Contract Value. Once the maximum is reached and supplier fails to cure such default within thirty days from the written intimation of the same, the Purchaser may terminate the Contract pursuant to clause "Termination".                      b) The time specified for delivery in the bidding document shall be deemed to be the essence of the contract and the supplier/ selected bidder shall arrange goods supply and related services within the specified period.</p>	as per rfp

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25	50	6.19.d - Extension in Delivery Period and Liquidated Damages (LD)	<p>In case of extension in the delivery period is granted with full liquidated damages, the recovery shall be made on the basis of following percentages of value of unsupplied services :</p> <p>Delay up to one fourth period of the prescribed period of delivery, successful installation and completion of work - 2.5 %</p> <p>Delay exceeding one fourth but not exceeding half of the prescribed period of delivery, successful installation and completion of work - 5.0 %</p> <p>Delay exceeding half but not exceeding three fourth of the prescribed period of delivery, successful installation and completion of work 7.5 %</p> <p>Delay exceeding three fourth of the prescribed period of delivery, successful installation and completion of work – 10.0 %</p>	<p>In case of extension in the delivery period is granted with full liquidated damages, the recovery shall be made on the basis of following percentages of value of unsupplied services:</p> <p>Delay up to one fourth period of the prescribed period of delivery, successful installation and completion of work - <u>1% 2.5 % of delayed milestone.</u></p> <p>Delay exceeding one fourth but not exceeding half of the prescribed period of delivery, successful installation and completion of work – <u>5.0% 2% of delayed milestone</u></p> <p>Delay exceeding half but not exceeding three fourth of the prescribed period of delivery, successful installation and completion of work <u>7.5% 2.5% of delayed milestone</u></p> <p>Delay exceeding three fourth of the prescribed period of delivery, successful installation and completion of work - <u>3% of delayed milestone</u> <del>10.0%</del></p>	as per rfp

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26	51	6.19.ii - Extension in Delivery Period and Liquidated Damages (LD)	The maximum amount of liquidated damages shall be 10% of the contract value	The maximum amount of liquidated damages shall be 10% of the <del>contract value</del> total value of the items to be supplied in the particular phase/sprint. <i>After multiple deliberations with the RISL team this clause was amended and updated clause was incorporated in the last RISL rfp's like Big Data, E-Sanchaar etc.... where phase wise deployment/deliverables were asked. Request to modify the clause.</i>	Please refer corrigendum
27	51	6.21 - Limitation of Liability	a) neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier/ selected bidder to pay liquidated damages to the Purchaser; and b) the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract, provided that this limitation shall not apply to the cost of replacing defective services, or to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement	a) <u>Notwithstanding anything to the contrary contained elsewhere in the contract,</u> neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier/ selected bidder to pay liquidated damages to the Purchaser; and b) the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the <u>annual value of amount specified in the Contract,</u> <del>provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement</del>	as per rfp
28	52	6.22 - Force Majeure	As per RFP	Request insertion: <u>Either Party shall have the right to terminate this contract if the force</u>	as per rfp

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				<p><u>majeure event under this contract exceeds 90 days.</u></p>	
<p style="text-align: center;"><b>29</b></p>	<p style="text-align: center;">52</p>	<p>6.23 - Change Orders and Contract Amendments</p>	<p>ith clause “Notices” above, to make changes within the general scope of the Contract in any one or more of the following: - i. drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser; ii. The method of shipment or packing; iii. The place of delivery; and iv. The related services to be provided by the supplier/ selected bidder.</p>	<p>ith clause “Notices” above, to make changes within the general scope of the Contract in any one or more of the following: - i. drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser; ii. The method of shipment or packing; iii. The place of delivery; and iv. The related services to be provided by the supplier/ selected bidder. Further It should be restricted to +/-5% maximum of the scope quoted as per RFP &amp; bidder shall be paid for the extra cost incurred for such change order and the same shall be on mutually agreed terms and conditions</p>	<p style="text-align: center;">as per rfp</p>

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30	57	7.2.f - Penalty clauses	<p>If the selected bidder fails to deliver the required services due to reasons attributable to him like non-functioning of the software, non-accessibility of i-FARMS, no availability/attrition of the technical personnel/ operational manpower, etc. the cumulative penalty, as applicable, would be imposed as mentioned below while processing the payment for respective milestone. Penalty on due payment for respective deliverable shall not be more than 10% amount of due payment. Also, overall cap on penalty is 10% for entire project value. If penalty value crosses the 10% mark of for payable amount for 2 consecutive quarters purchaser reserves the right to cancel the agreement with forfeiture of performance security deposit</p>	<p>If the selected bidder fails to deliver the required services due to reasons attributable to him like non-functioning of the software, non-accessibility of i-FARMS, no availability/attrition of the technical personnel/ operational manpower, etc. the cumulative penalty, as applicable, would be imposed as mentioned below while processing the payment for respective milestone. Penalty on due payment for respective deliverable shall not be more than <del>10%</del> 3% amount of due payment. Also, overall cap on penalty is <del>10%</del> 3% for entire project value. If penalty value crosses the <del>3%</del>10% mark of for payable amount for 2 consecutive quarters purchaser reserves the right to cancel the agreement <del>with forfeiture of performance security deposit</del></p>	As per RFP



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<b>31</b>	58	g - Penalty for Downtime of i-FARMS	<p>S.No Measurement Parameter Downtime in a Quarter Penalty</p> <p>1) Number of hour's i-FARMS is nonfunctional / no accessible / no available / nonresponsive in each case of outage. 0-4 hours- No Penalty</p> <p>2) 4-8 hours -2% of applicable quarterly Payment for Operation, Maintenance &amp;Support of i-FARMS as quoted in Financial Bid</p> <p>3) 8-12 hours -4% of applicable quarterly Payment for Operation, Maintenance &amp;Support of i-FARMS as quoted in Financial Bid</p> <p>4) 12-24 hours -6% of applicable quarterly Payment for Operation, Maintenance &amp;Support of i-FARMS as quoted in Financial Bid</p> <p>5) 24-48 hours -8% of applicable quarterly Payment for Operation, Maintenance &amp;Support of i-FARMS as quoted in Financial Bid</p> <p>6) &gt;48 hours -10% of applicable quarterly Payment for Operation, Maintenance &amp;Support of i-FARMS as quoted in Financial Bid</p> <p>Note: <del>Down time of 3 days in a month for consecutive 2 quarters may be treated as breach of contract</del></p>	<p><u>To be Added:</u></p> <p>The aggregate penalty that can be deducted in a month shall be restricted to a maximum of 5% of the service charges payable to Service Provider for that month.</p>	as per RFP

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32	61	7.3 - Change Requests (CR)	b) RISL may at any time, by a written order given to the selected bidder, make changes within the general scope of the Agreement in any one or more of the following: - i. Designs, specifications, requirements which software or service to be provided under the Agreement are to be specifically developed and rendered to department/ RISL. ii. The method of deployment, shipping or packing. iii. Schedule for Installation Acceptance. iv. The place of delivery and/or the services to be provided by the selected bidder.	Provided for Such change request bidder is paid for the same and such change request is on mutually agreed terms and conditions subject to capping of 20% of the total contract value	as per rfp
33	To be Added	Variance in Minimum Wages	Clause not present in RFP	Service Provider undertakes that it is compliant to State minimum wages act at the time of execution of the Agreement and the commercials are accordingly factored. In the event there is a change to the State minimum wages act or if the Customer wants the Service Provider to comply to some other minimum wages act including but not limited to Central minimum wages act or the existing minimum wages act is repealed by another act, then in such cases, Customer will support Service provider with change request for additional cost incurred by Service Provider for complying to new minimum wages. Service provider will not ask for Change request for any changes that is within 8% increase year on year from the State minimum wages as on the date of contract sign off.	as per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
34	To be Added	Deemed Acceptance	Clause not present in RFP	Services and/or deliverables shall be deemed to be fully and finally accepted by Customer in the event when Customer has not submitted its acceptance or rejection response in writing to bidder within 15 days from the date of installation/commissioning or when Customer uses the Deliverable in its business, whichever occurs earlier. Parties agree that bidder shall have 15 days' time to correct in case of any rejection by Customer.	as per rfp
35	To be Added	SNR	Clause not present in RFP	Customer hereby agrees to make the site ready as per the agreed specifications, within the agreed timelines. Customer agrees that bidder shall not be in any manner be liable for any delay arising out of Customer's failure to make the site ready within the stipulated period, including but not limited to levy of liquidated damages for any delay in performance of Services under the terms of this Agreement. In case the SITE is not ready for a continuous period of 30 days, milestone payment related to installation will be released to vendor based on the SNR report, also if there is any additional warranty cost due to continuous site not readiness for 30 days, same will be borne by the customer.	as per rfp

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
36	To be Added	Dependencies/Saving Clause	Clause not present in RFP	<p>The dependencies on the performance of services beyond the control of either party and where default is due to reasons beyond the control of the selected bidder or due to reasons attributable to RISL or third parties, the selected bidder would not be penalized. For example, if uptime of a particular equipment/application is desired and this is due to non-availability of power (which is out of scope of work of the selected bidder), then the time period during which a service was unavailable due to non-availability of power would be removed while calculating the uptime.</p> <p><u>After multiple deliberations with the RISL team this clause was amended and updated clause was incorporated in the last RISL rfp's like E-Sanchaar etc.</u></p> <p><u>Request to modify the clause.</u></p>	as per rfp

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
37	To be Added	Risk and title	Clause not present in RFP	<p>All title, risk and ownership of the assets is to be transferred to RISL or its nominated agencies on the day of the successful delivery / installation/ commissioning, whichever is earlier of the supplied items. All expenses occurred during transfer of titleship of assets shall be borne by the selected bidder/authorized partner.</p> <p><u>After multiple deliberations with the RISL team this clause was amended and updated clause was incorporated in the last RISL rfp's like E-Sanchaar, Big Data, Video Conferencing &amp; Telepresence Solution, Hiring of SAS Resources etc.</u></p> <p><u>Request to modify the clause.</u></p>	Please refer corrigendum
38	To be Added	Intellectual Protection	Clause not present in RFP	<p>No intellectual property rights of any nature shall be transferred from one party to the other in the course of performing any obligations or otherwise under this agreement. For the avoidance of doubt, Bidder may use certain tools, processes or methodologies of its own in performing the Services. Ownership of all intellectual property rights and any other rights in these shall vest with Bidder, and no rights shall be deemed to have accrued to the Customer.</p>	as per rfp

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
39	To be Added	Audit	Clause not present in RFP	<p>Request that the following be included:</p> <p>Excluding a regulatory/statutory requirement, if any, nothing in this Agreement shall be construed or interpreted as requiring Contractor to provide to Customer access to or right to inspect, examine, audit and take copies of any fees, price, cost or any other financial information or any records or documents relating to the make-up of the Contractor's internal overhead calculations, their relationship to the fees, any financial cost model, calculation of fees or to the Contractor's profitability or other such financial data.</p>	as per rfp
40	To be Added	Non-hire	Clause not present in RFP	<p>During the term of this Agreement and for a period of one year thereafter Customer shall not, directly or indirectly, hire or solicit for hire, any of the personnel engaged by Bidder, without the prior written consent thereof from Bidder. Thus, the Customer agrees to the entry of an injunction against it in the event of actual or threatened breach of its obligations hereunder, and acknowledges such relief shall be in addition to such other and further relief as may be available to Bidder at law or in equity</p>	as per rfp

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
41	12	2. PROJECT PROFILE & BACKGROUND INFORMATION	IoT based smart farming for monitoring crop field using sensors (Crop growth Light, Humidity, Temperature, Soil Moisture, Micro Nutrients etc.) and automating irrigation systems	In the FRS, there is no mention of IoT based functionalities or integration touch points. Please clarify if IoT integration is planned for next phase or is in current scope of work.	Project profile mentioned here is from the perspective of entire i-FARMS project, and the current tender/RFP is floated for only development of core IT application for i-FARMS project. IoT shall be next phase of the project and selected bidder for the development of core IT application for i-FARMS project shall have to develop the application in such a manner that in future it supports integration with IoT devices as well.
42	12	2. PROJECT PROFILE & BACKGROUND INFORMATION	IoT based smart farming for monitoring crop field using sensors (Crop growth Light, Humidity, Temperature, Soil Moisture, Micro Nutrients etc.) and automating irrigation systems	In IoT integration is required in current scope, can you please provide: <ol style="list-style-type: none"> <li>1. Details make/model of IoT devices?</li> <li>2. Matrices captured by IoT devices?</li> <li>3. Capability of integrating via APIs either directly with IoT devices or backend management system?</li> <li>4. Module-wise Functionalities expected, leveraging IoT integration?</li> </ol>	Project profile mentioned here is from the perspective of entire i-FARMS project, and the current tender/RFP is floated for only development of core IT application for i-FARMS project. IoT shall be next phase of the project and selected bidder for the development of core IT application for i-FARMS project shall have to develop the application in such a manner that in future it

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
					supports integration with IoT devices as well.
43	12	2. PROJECT PROFILE & BACKGROUND INFORMATION	Revenue Department · Online Girdavari Process	Couldn't find reference to "Online Girdavari Process" in FRS, please confirm if this is in current scope or part of next phases?	This is not a part of current RFP. Whenever Girdavari process shall be online, i-FARMS application shall be integrated with core IT application of i-FARMS project.
44	12	2. PROJECT PROFILE & BACKGROUND INFORMATION	Revenue Department · Online Girdavari Process	In case process is in current scope, can you please provide FRS for the process?	already answered above
45	16	4.1.1 Development based on Service Oriented Architecture	<p>All the services of core i-FARMS application should be realized by the technology platform, which should have following architectural building blocks:</p> <ul style="list-style-type: none"> <li>• Web server Application server</li> <li>• Database Server</li> <li>• Middleware</li> <li>• Directory server</li> <li>• SMTP server</li> </ul>	System may also require, Content Management System for portal, Enterprise service bus for integration, Document Management System for document/ knowledge repository and various cloud based services like NLP for ChatBOT. Please confirm if bidder is free to propose these components.	This shall be provided by RISL. Please refer development stack clause 4.4 of RFP



## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
46	16	4.1.1 Development based on Service Oriented Architecture	All the services of core i-FARMS application should be realized by the technology platform, which should have following architectural blocks: <ul style="list-style-type: none"> <li>· Web server</li> <li>· Application server</li> <li>· Database Server</li> <li>· Middleware</li> <li>· Directory server</li> <li>· SMTP server</li> </ul>	Please confirm all required hardware, software licenses and subscription based services will be procured by RISL and need not to be factored by bidder.	Query already answered above
47	16	4.1.1 Development based on Service Oriented Architecture	The application should be tested against a peak load of 25,000 users /1000 concurrent users and certified documentation of such test results to be provided.	Please confirm understanding peak load of 25000 is within an hour and peak concurrency is 1000 users.	Please refer corrigendum
48	17	4.2 Integration/ Interoperability	Application should have the capability to exchange data and records between heterogeneous/ multiple systems (various state level and national applications).	Kindly confirm assumption that all integration with participating systems should be through Web Services or Web APIs.	This shall be as per requirement.
49	17	4.2 Integration/ Interoperability	Application should have the capability to exchange data and records between heterogeneous/ multiple systems (various state level and national applications).	Kindly confirm assumption that standard and common integration mechanism will be used for state level integrations and there will not be state-wise changes or customization required.	Changes in state/national level applications shall not be required. But selected bidder will have to make changes in i-FARMS core application for integration with state/central level applications.
50	18	4.2 Integration/ Interoperability	Selected bidder shall integrate core i-FARMS application with following existing State/National Level applications implemented in the State of Rajasthan:	Kindly provide brief overview of these systems and integration touch points required from each of these systems.	As per RFP

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
51	20	4.3.1 Deployment of Manpower	The Selected Bidder shall completely deploy onsite team at RISL Office, Jaipur within ten (30) days of signing of contract agreement for design/development and operation and maintenance of core IT application for i-Farms project.	Please confirm deployment is to be done from 10 days or 30 days from contract signing?	Please refer corrigendum
52	20	4.3.1 Deployment of Manpower	The Selected Bidder shall completely deploy onsite team at RISL Office, Jaipur within ten (30) days of signing of contract agreement for design/development and operation and maintenance of core IT application for i-Farms project.	Please confirm if complete project team needs to be deployed onsite, or vendor can have minimum specified team at onsite and rest of resources at offshore.	Please refer corrigendum
53	20	4.3.1 Deployment of Manpower	Selected bidder shall submit the resumes of proposed resources to be deployed on project as per format at Annexure-11.	Kindly confirm understanding that indicative profiles can be provided for key resources. Actual profile for all resource (that is 25 resources for development team, 20 trainers and 20 Operation and Maintenance team) is not required.	Please refer corrigendum
54	20	4.3.1 Deployment of Manpower	Purchaser will provide Team Foundation Server (TFS, deployed at RSDC) to selected bidder for updating the daily progress of project. All the team members shall update the tasks performed on TFS on daily basis and purchaser shall review the project progress from the same apart from daily meetings.	Please confirm along with TFS document repository will also provide for managing project documents.	It shall be provided by RISL

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
55	21	4.3.2 Design, Requirement Analysis	Selected Bidder shall conduct a detailed System Study of process flows suggested for core i-FARMS application, find gaps in the proposed processes and suggest re-engineering of proposed processes (if required). The Successful Bidder must carry out the following tasks during these visits -	Please confirm if relevant stakeholders will be available in Jaipur for requirement gathering and discussion or bidder is required to travel to these stakeholders. In case travel is required please share location wise stakeholder list.	yes in Jaipur
56	22	4.3.5 Safe to Host Certification	The Selected Bidder shall get the Safe to Host Certification done for all the sprints under core i-FARMS application from the Cert-in empaneled vendors as a pre-requisite for Go-Live.	Please confirm that services of 3rd party Cert-In empaneled VAPT auditor will be procured by RISL or bidder need to incorporate cost of hiring said auditor.	Please refer corrigendum
57	23	4.3.1 Deployment of Manpower	Trainers shall be deployed at divisional headquarter, and duration will start from beta testing of 1st Sprint and their deployment will last till 10 months post Go-Live of entire project.	Kindly provide list of Divisional headquarters with address.	Please refer corrigendum
58	24	4.6 Project Deliverables, Timelines & Payment Terms-	T0- Date of issue of work order	T0 should be project kick off date post contract signing.	date of issue of work order
59	24	4.6 Project Deliverables, Timelines & Payment Terms-	The milestones and deliverables for the implementation of core i-FARMS application are mentioned in below table:-	Kindly introduce a Sprint 0, which will enable team on-boarding, development environment setup/configuration (Web Server, App Server, DB Server, DMS, ESB etc.), development of common functionalities like Authentication, Authorization, Access management, logging, error handling etc. Hence, please introduce Sprint 0 and allow timelines to be extended by 3 months.	Please refer corrigendum

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
60	24	4.6 Project Deliverables, Timelines & Payment Terms-	The milestones and deliverables for the implementation of core i-FARMS application are mentioned in below table:-	As per timelines defined, Sprint 3 and Sprint 4 appears to be in parallel. There are some big modules in Sprint 3 and 4 like; Supply Chain Management and e-Mandi. And there could be dependencies between modules of Sprint 3 and 4. Hence, its requested to keep Sprint 3 and 4 go live separate and extend timelines by another 3 months. Overall impact 6 months; 3 months for Sprint 0 and 3 months for Sprint 4.	Please refer Corrigendum
61	27	4.7 Roles & Responsibilities of Stakeholders/ Selected agency	Responsibilities of RISL	Please confirm RISL will also be responsible for following:	As per RFP
62	27	4.7 Roles & Responsibilities of Stakeholders/ Selected agency	Responsibilities of RISL	1. Hardware, Software, OEM support, and Subscription based services, SMTP, SMS gateway, payment gateway etc.	RISL responsibility
63	27	4.7 Roles & Responsibilities of Stakeholders/ Selected agency	Responsibilities of RISL	2. DC and DR infra, connectivity, hosting	RISL responsibility
64	27	4.7 Roles & Responsibilities of Stakeholders/ Selected agency	Responsibilities of RISL	3. Procurement and provisioning of access to participating systems to which application is to be integrated	RISL responsibility

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
65	27	4.7 Roles & Responsibilities of Stakeholders/ Selected agency	Responsibilities of RISL	4. Required environment, tools and licenses for Development and staging	RISL responsibility
66	27	4.7 Roles & Responsibilities of Stakeholders/ Selected agency	Responsibilities of RISL	5. Ongoing maintenance and upkeep of infra	RISL responsibility
67	27	4.7 Roles & Responsibilities of Stakeholders/ Selected agency	Responsibilities of RISL	6. Seating space, Phone Line, Mailbox and Ticket tool for Helpdesk	Helpdesk ticketing tool for users to log ticket should be built in i-FARMS application by selected bidder.
68	58	7.2 Service Level Standards/ Requirements/ Agreement	g) Penalty for Downtime of i-FARMS:-	Please confirm downtime hours mentioned in table is for unplanned downtime and does not include planned downtime.	Please refer corrigendum
69	59	7.2 Service Level Standards/ Requirements/ Agreement	h) Penalty for Non-timely completion of Task/ activities related to resolving issues:	Please confirm these SLAs will be applicable to bugs or issues in system and not to service or change requests.	As per RFP
70	59	7.2 Service Level Standards/ Requirements/ Agreement	h) Penalty for Non-timely completion of Task/ activities related to resolving issues:	Request to apply these SLAs for critical issues only, where functionality or application is not available/working for all users.	As per RFP
71	63	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Farmer Corner The system should fetch farmer's data from Aadhaar/Bhamashah database as much as possible.	Please advise if there is need of building Aadhaar Data Vault to store Aadhaar data as per guidelines from UIDAI.	It is already built and RISL is having both Aadhaar data vault and Bhamashah Data Vault. Aadhaar number is not to be stored as per UIDAI policy.

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
72	65	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Farmer Corner This section will collected yearly sessional data of farming, the data will be used in conjunction with other input sources to refine the dataset.	Please confirm if this section will allow capturing of historical data or only current years data.	Historic data if available shall be taken by integrating with respective application, while current year data will be gradually develop once system will be in use. There should be data entry provision of legacy data in system, however data entry is not the scope of selected bidder.
73	67	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Land Module Land Cover/Use Statistics	Please confirm rendering of various layer, GIS map and such GIS based functionalities in all modules will implemented via Rajdharaa only. Or separate GIS system should be incorporated in i-FARM system design.	Some will be incorporated through Rajdharaa and some will be developed through separate team for GIS work. This is not the scope of the current rfp and selected bidder has to focus only on development of core IT application for i-FARMS project and its integration with respective applications including Rajdharaa as given in section 4.2 and table 2 of RFP.
74	70	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Scheme/Subsidy Management Monitoring of subsidy distribution Administrative areas	Please confirm that Subsidy issue and processing details will be captured directly in system. Please also provide complete process flow.	Current details are mentioned in FRS, while process flow study shall have to be carried out by selected bidder to understand the overall process flow.
75	92	ANNEXURE-1: INDICATIVE	Irrigation Module	Who will be the authorized user in this case and in which format email/API call request will be	Current details are mentioned in FRS, while process flow

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
		FUNCTIONAL REQUIREMENT SPECIFICATIONS	Once confirmed, the system then push the request electronically to the authorized user for further course of action. Status of application will be updated as "Submitted for water allocation" and should generate unique application number that will be used further for status update and necessary communication	shared? Is request status will be updated directly in system? Please provide complete process flow.	study shall have to be carried out by selected bidder to understand the overall process flow at the time of development of sprint.
76	101	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Irrigation Module Information Management Process	Please confirm end to end tracking, project management and completion of each project like; canal, water reservoir etc. will not be done in i-FARM system.	Irrigation data shall be limited to data which is required for agricultural planning. Detailed requirement study shall be done by the selected bidder at the time of development of sprint.
77	101	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	e-Mandi	e-Mandi seems to be a complex module. Please share complete FRS in order properly estimate efforts required for implementation.	e-Mandi is already developed by RISL and it is not to be developed again,, only its integration shall be required to be done with i-FARMS core IT application.
78	101	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Agro-Marketplace	e-Mandi seems to be a complex module. Please share complete FRS in order properly estimate efforts required for implementation.	e-Mandi is already developed by RISL and it is not to be developed again,, only its integration shall be required to be done with i-FARMS core IT application.
79	102	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Farm Credit & Insurance Information on financial Products System should have the mechanism to evaluate and recommend farmer on the best financial	Please provide some indicative scenario and criteria basis which recommendations will be given by system.	As per RFP, would be based on variable selected by farmer. Example- Farmer selects highest value of loan on land to be provided by bank, than

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
			product based on product details and its benefits.		system should be able to provide result that following are the list of banks which provide maximum possible loan on land.
80	102	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Farm Credit & Insurance Information on financial Products · System should be able to provide the location based services to farmer.	Kindly elaborate on location based services.	Nearest location which is providing that particular services based on selected parameters by farmer.
81	102	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Farm Credit & Insurance Information on financial Products System should be allow registered banks/FIs to create and allow financial services applications through the module.	Kindly elaborate how banks will create financial services applications.	Banks shall not create, but banks shall be given user rights to update the details of financial products available for agriculture.
82	105	ANNEXURE-1: INDICATIVE FUNCTIONAL REQUIREMENT SPECIFICATIONS	Testing & QA The system should have following functionality: 1. Information on various type of testing services fall under of the DoA 2. Soil Testing Mechanism & Departmental Workflow 3. Seed Testing Mechanism & Departmental Workflow 4. Fertilizer Testing Mechanism & Departmental Workflow 5. Pesticide/Insecticide Testing Mechanism & Departmental Workflow 6. Farm Machinery Testing Mechanism & Departmental Workflow	Please confirm if module will capture details and process flow, or actual process/workflow will be executed and governed by the i-FARM system? In case of later, please share complete process flow for each relevant process.	Detailed requirement study shall be done by the selected bidder at the time of development of sprint.



## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
83	22	4.3.7 Capacity Building and Training	Selected Bidder shall ensure a proper hands-on training to various staff of agriculture at different levels/master trainers through Training-of-Trainers Programme for core i-FARMS application developed by it so as to make them well conversant with the functionalities, features and processes built in core i-FARMS application. The selected bidder shall deploy 2 trainers at each divisional headquarters (10 Nos.) of Agriculture Department from beta testing of 1st sprint to Go-Live of 5th Sprint. The deployment of trainers will start from beta testing of 1st Sprint and their deployment will last till 10 months post Go-Live of entire project. During the deployment period trainers at divisional headquarters shall keep providing training to officers sprint-wise. The expected number of staff at each divisional headquarter is approximately 750 in number.	According to this RFP statement, we understand that we need to deployed 10 trainers (2 trainers at each divisional HQ) from Sprint 1 to Sprint 10 go live as T&M basis which is irrespective of no. of trainees and no. of training batches. Need confirmation on the same. In case of our understanding is different, then kindly share overall no. of users to be trained, batch size, duration of each batch, training location and types of training.	There are 10 agriculture zones in Rajasthan and bidder has to deploy 2 trainers per agriculture zone. Hence total no. of trainer requirement for the period is 20 nos. as per specified timelines in RFP. Training to officials of head office shall be provided by trainers deployed at Agriculture zone falling under Jaipur division as per need basis. The schedule and duration shall be communicated. Name and Location of Agricultural Zones are mentioned in corrigendum.
84	23	4.3.7 Capacity Building and Training	Additional training for head office staff/ and senior officers shall be done at Head office of Agriculture department at Jaipur which shall be done in 5 batches of 50 participants (each) one-time for each sprint	Is this training will be part of above mentioned train-the-trainer programme which will be managed by deployed 10 trainers or it is separate training program? If it is a separated training programme, then let us know the training duration of each batch.	Training to officials of head office shall be provided by trainers deployed at Agriculture zone falling under Jaipur division as per need basis. The schedule and duration shall be communicated.
85	20	4.3.1 Deployment of Manpower	During Design, Development and Deployment Phase/Capacity Building & Training - the given table indicates we need to deploy 20 Trainers.	Why this is different from the required no. of trainers mentioned in Capacity building & Training (10 Trainers)? Need more clarity	There are 10 agriculture zones in Rajasthan and bidder has to deploy 2 trainers per

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
					agriculture zone. Hence total no. Of trainer requirement for the period is 20 nos.
86	132	ANNEXURE-13- *INDICATIVE QUALIFICATION & EXPERIENCE OF RESOURCES	Desirable Qualification and Experience of the Trainer	Is this mentioned Qualifications & Experiences are required for all 10 trainers? Or Only for Lead Trainer? Need more clarity.	Required for all trainers
87	16	4.1. Approach for Development and Implementation of core i-Farms Application	The mobile applications should be native apps and should be mobile flash and tablet responsive.	For App development, kindly clarify if Native or Hybrid apps are needed to be developed?	As per RFP
88	17	4.1. Approach for Development and Implementation of core i-Farms Application	As per the requirement of the Application module, Native as well as HTML5 based Mobile applications shall be developed for different modules of i-Farms	Pls clarify	as per rfp
89	23	Operation, maintenance	the bidder would also be responsible for development of additional / new functionality, enhancement of developed modules / sub-modules and performance enhancement of each Sprint till the complete Go-Live of the entire i-FARMS Application	Will the deployed onsite development team (8 developers) be responsible for this or will the SI need to budget for more resources to undertake these new functionalities/ changes?	Bidder has to bundle the cost of this activity in its overall costing.

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
90	56	h) Training, handholding and knowledge transfer	The selected bidder shall hold operational hand-holding sessions on the developed mobile applications with the designated officers/ staff members, so that RISL/ DoIT&C/ line departments (if any) can continue with the applications even after selected bidder exits the project.	How many training sessions will be needed for App training and how many Govt. personnel's would be targeted for this training program? Assumption is that the training is needed as a code-walkthrough'. Pl clarify	The resources shall be deployed at respective agriculture zones for the period mentioned and they will be keep providing daily training in the tenure mentioned.
91	65	Dynamic data	The proposed solution should have a mobile app for the ground staff to register farmers.	What are the overall features needed in the ground staff App?	Detailed requirement study shall be done by the selected bidder at the time of development of sprint.
92	67	Land Data Input & Classification	The proposed system should have provisions to define and map land records based on Land type, Land ownership mapping, Land usability and mapping	Will the provision to define and map land records be needed on Map or simple UI form will be sufficient?	Geo-tagging is already part of Rajdharaa and Core i-Farms application has to be integrated with Rajdharaa for geotagging.
93	71	Application for Seed license	The system should have separate interface for state/ district/ range level application and workflow should be customized accordingly.	Will this feature be needed on the Mobile App and how different will be interface for State/ District and Range level?	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
94	71	Application for Seed license	The system should have separate interface for state/ district/ range level application and workflow should be customized accordingly.	How many different levels will be there in the workflows? Will this feature be needed on the mobile App?	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
95	72	Application for Seed license	system will re-direct the user to the payment gateway (through e-mitra) for the payment of application fee	Is this feature needed on the mobile App too?	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
96	73	Physical site verifications	Inspection should be geo-Tagged with web/mobile application with uploading of images and after Inspection	Is there a limit on how many images would be uploaded for a site in the mobile App?	Detailed requirement study shall be done by the selected bidder at the time of development of sprint.
97	73	Physical site verifications	The system should allow the verification officer to view all the applications received for physical/ site inspection	Will there be different views needed to be developed in the Mobile App for the various roles like that of Ground staff, verification officer?	Detailed requirement study shall be done by the selected bidder at the time of development of sprint.
98	74	Physical site verifications	License issuance, duplicate license issuance, license suspension	Pl elaborate on the exact scope needed on the mobile for these processes	Detailed requirement study shall be done by the selected bidder at the time of development of sprint.
99	75	Seed growers registration	The system should allow the user to upload multiple files/ documents as per the check list pre-defined in database	Is this feature needed on the mobile App too?	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
100	76	Seed growers process	Scope of mobile App	pls elaborate on the features needed on the mobile App	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
101	79	Packaging and tagging	Scope of mobile App	Will this process be needed to be made available on the App? Pls clarify if yes the scope	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
102	79	Pesticide management system	Scope of mobile App	Will this process be needed to be made available on the App? Pls clarify if yes the scope	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
103	80	Approval of IPM packages	Scope of mobile App	Will this process be needed to be made available on the App? Pls clarify if yes the scope	The exact requirement shall be gathered by the selected

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
					bidder at the time of development of sprint.
104	63	Annexure 1 : Indicative FRS	Scope of mobile App	The scope of the mobile apps are not clearly articulated. Kindly clarify	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
105		General	Offline feature	Will there be any offline feature needed to be delivered in the App?	Yes
106		General	App hoisting	Will the Apps be hoisted in the App stores or on any other Enterprise store?	Core i-FARMS application shall be hosted at Rajasthan State Data center, at RISL, while mobile apps may be accessed through google play store or any other app store. RISL shall borne the cost towards the same.
107		General	Developer accounts	Will RISL provide the developer accounts to develop and hoist the mobile App on the App and Play stores?	Core i-FARMS application shall be hosted at Rajasthan State Data center, at RISL, while mobile apps may be accessed through google play store or any other app store. RISL shall borne the cost towards the same.

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
108	24	4.4 Available Platform/ Stack	Big Data-Hadoop cluster	<p>Assume data volumetric would have been worked out during Hardware capacity planning</p> <p>1. What is the expected total data volume (in GBs/TBs) of the Big Data Hadoop stack, when ingested with data from all the identified source systems?</p> <p>2. What is the expected incremental daily volume? (Daily growth/YoY growth)</p>	Details will be shared with the selected bidder
109	24	4.4 Available Platform/ Stack	Big Data-Hadoop cluster	<p>Please provide more details about the Big Data -Hadoop cluster:</p> <p>1. What is the distribution of Hadoop (cloudera, Hortonworks etc.)</p> <p>2. How many number of nodes (management and Data)? How many environments (dev, Prod, test, UAT, DR etc.)</p>	Details will be shared with the selected bidder
110	70	Scheme/Subsidy Management	System should have master data management capability to manage the master data of various schemes and subsidy.	<p>Do we have any Master data management process in place already? If yes please provide a brief note on the tools used and the process put in place.</p>	It shall have to be developed by selected bidder, however state masters for locations of Rajasthan from district to village is available (state masters hub). Details shall be provided to selected bidder on state masters hub.
111	24	4.4 Available Platform/ Stack		<p>Do we have any other tools/platform outside Hadoop ecosystem for the following?</p> <ol style="list-style-type: none"> <li>a. Data Quality</li> <li>b. Metadata Management</li> <li>c. Data Science/Machine Learning</li> </ol>	Details will be shared with the selected bidder

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
112	16	4.1.1Development based on Service Oriented Architecture	Static content of i-FARMS such as documents, PDF files, images, audio/video files, etc., would be stored in document repository.	Please provide more information about the document repository. Do we have any document repository or content management system tool already in place?	Details will be shared with the selected bidder
113	128	ANNEXURE-12: BRIEF NOTE ON RAJDHARAA	Different Data formats	<ol style="list-style-type: none"> <li>1. There was a reference to handling different data formats. Please provide details about the sources from which we might potential receive unstructured data.</li> <li>2. What is the expected data format of unstructured data? (XML, JSON, PDFs, Images etc)</li> <li>3. What is the expected data volume from unstructured data sets?</li> </ol>	As per RFP. The details shall be shared with selected bidder.
114	128	ANNEXURE-12: BRIEF NOTE ON RAJDHARAA	Different Data formats	Are Unstructured data sources are having any Hand written information? Does this data is in English or Multilingual. Does source data is from one set of centralized servers or is it from multiple geographical locations.	As per RFP. The details shall be shared with selected bidder.
115	9		Crop growth Light, Humidity, Temperature, Soil Moisture, Micro Nutrients etc	How the sensor data will be getting captured?	This is not the scope of current RFP, and in future this shall be integrated with IoT devices which is next phase of the project.
116	19	4.3 Brief Scope of Work	Implementation of Advanced Analytics layer	Please specify the indicative numbers of canned reports, dashboards to be developed for each use case.	As per RFP
117	19	4.3 Brief Scope of Work	Implementation of Advanced Analytics layer	Please specify the details on the advanced analytics use cases that are to be developed. Also availability of historic data details for the identified use case?	Details will be shared with the selected bidder

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
118	19	4.3 Brief Scope of Work	Implementation of Advanced Analytics layer	Following are assumed to be out of work scope: (a) Tool/Technology evaluation and identification (b) Vendor negotiation for tool procurement (c) Capacity planning (Hardware and software) Please confirm.	As per RFP
119	19	4.3 Brief Scope of Work	Implementation of Advanced Analytics layer	Please mention if there is requirement for multi-lingual support for reporting tool GUI and report data.	As per RFP
120	19	4.3 Brief Scope of Work	Implementation of Advanced Analytics layer	Whether dashboards have Geospatial requirement (since plug in and license availability need to be validated)?	As per RFP
121	19	4.3 Brief Scope of Work	Implementation of Advanced Analytics layer	Do we need any Self-Service templates for the ad-hoc reporting requirements for the users? These templates will have a set of dimensions and measures (metrics) that users can choose from and run the reports. # Number of ad-hoc templates to be developed (with an average number of Dimensions columns and Metrics on each template)	Details will be shared with the selected bidder
122	19	4.3 Brief Scope of Work	Implementation of Advanced Analytics layer	Do we need any Self-Service templates for the ad-hoc reporting requirements for the users? These templates will have a set of dimensions and measures (metrics) that users can choose from and run the reports. # Number of ad-hoc templates to be developed (with an average number of Dimensions columns and Metrics on each template)	Details will be shared with the selected bidder



## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
123	96	ANNEXURE-1	Supply Chain Management	Request details and clarity on whether they is any need of analytical models to be applied in supply chain management or it is limited to data collection / application management	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
124	99	ANNEXURE-1	Crop Identification & Estimations Module	In this module based on the image data/registration data/ground level data available we need to identify which type of crop is grown and estimate/forecast the amount of yield it produces. How much historical image/registration/ground level data is available for different type of crops, mapped with the amount of yield produced?	As per RFP. The details shall be shared with selected bidder.
125	20	4.3.1	During Design, Development and Deployment Phase/Capacity Building & Training- No. 11 (Table-4)	Number of Subject matter expert to be deployed in development period is 1, however considering the complexity of the project it is very difficult to find a subject matter expert having complete knowledge of agri-input, agri output, and various other technical matters of agriculture. Moreover the same SME shall have to sync with the entire development team and officers of agriculture department to assess the actual requirements. Considering the quantum of work and broad knowledge base agriculture sector including knowledge of advanced agriculture techniques in areas of AI, machine learning and advisory. Hence it is suggested to increase the number of SMEs to 2 during the design and development period.	as per RFP

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
126	20	4.3.1	During Design, Development and Deployment Phase/Capacity Building & Training- No. 11 (Table-4)	Number of Business Analyst required to be deployed in development period is 2, however considering the complexity of the project and stringent timeline specified against each deliverables, it may not be feasible to cover all the 25 modules within the stipulated time period. For the purpose of understanding of Supply Chain and Inventory of Agri Input / commodities and creating process maps / FRS/ BRD / Wireframes, additional BAs would be required to undertake field visits. Hence it is suggested to increase the number of BAs to 4 during the design and development period.	As per RFP
127	20	4.3.1	During Design, Development and Deployment Phase/Capacity Building & Training- No. 10 (Table-4)	The requirement of 1 technical document expert during the development period is towards lower side. The number of team size for requirement gathering should be in sync with the team of document writer. In current scenario there will be cases when requirement has been taken by multiple BA team and technical document writer is not able to document the same as he/she will be occupied in documentation of requirement submitted by other team. This shall create an imbalance in understanding the requirement as there will be limited discussion between the teams. Hence, it is requested to keep the resource requirement of technical document writer to a minimum of 2.	As per RFP

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
128	20	4.3.1	During Operation, Maintenance & Support Phase- Table-5	No. of resources stated during the O&M phase are fixed based for the period specified against each resource category. Based on this the total man-month of O&M phase is 642; while financial bid states that the man-month required for O&M including change request is only 400. Pls clarify	Please refer corrigendum
129	24	4.6	Project Deliverables, Timelines	The timeline given in the rfp for development of each module is 3 months, which is too stringent. Based on the scope present in the rfp, we request the department to kindly extend the timeline for each module by atleast three more months. This will be required for any fresh bespoke development. Kindly consider our request.	Please refer Corrigendum
130	7	1. INVITATION FOR BID (IFB) & NOTICE INVITING BID (NIB)	Estimated Procurement Cost	The budget mentioned is less for delivering such an exhaustive scope. Kindly increase the estimated budget atleast by 40%.	As per RFP

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
131	13	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	4. Technical Capability: Documents Required : As per RFP	Bidder request to keep the clause as is and allow sharing CA/CS Certificate in lieu for Supply order/Contract/Work Completion. Justification: - Almost all the contracts related to critical App development has Data Center scope in it and are governed through stringent NDA's. Hence it will be very difficult for an SI to showcase the work order / Contract / Completion certificate of those projects. Secondly all turnkey purchase order doesn't have separate line item for Application development and maintenance. Therefore it will be difficult to showcase app development value from those Projects. Kindly consider our request.	As per RFP and corrigendum
132	Page 14 - PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	6. Certifications	The bidder must possess, at the time of bidding, a valid CMMi Level 5	We are a CMMi level 5 company from last many years and we are in the process of renewal. We request department to allow companies under certificate renewal process to participate in this bid. Request department to kindly confirm. For Reference: The bidder must possess, at the time of bidding, a valid CMMi Level 5. Note: <i>Bidders undergoing CMMi Level 5 certification renewal process shall be considered.</i> <i>Documents : Copy of expired certificate along with Copy of Application for renewal</i>	please refer corrigendum

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
133	47	6.9	The contract for the supply/ services can be repudiated at any time by the purchase officer, if the supplies are not made to his satisfaction after giving an opportunity to the bidder of being heard and recording the reasons for repudiation	Suggest to change 'to his satisfaction' to 'as per agreed service levels'. Also propose to add- if no issue with deliverable is raised within 7 days, deliverable shall be deemed to be accepted by RISL.	as per rfp
134	47	6.13(b)	The Purchase Officer shall withhold amount to the extent of short supply, broken/ damaged or for rejected articles unless these are replaced satisfactorily	There shouldn't be withholding of payments. TechM will fix the articles failing which Purchaser has other remedies.	as per rfp
135	49	6.18(a)	The decision of the competent authority/ purchase committee whether the articles supplied conforms to the specifications shall be final and binding on the supplier/ selected bidder.	If articles fulfil service level standards/requirements as agreed by the Parties, then that is enough proof that articles conform to the specification, and there is no need of a decision.	as per rfp
136	50	6.19(d)	L.D Table, maximum amount of LD shall be 10% of contract value.	Propose to replace this LD table with LD as 1% per week of the delayed Deliverable and maximum amount shall be 10% of the monthly invoice of the applicable purchase order/statement of work .	as per rfp
137	52	6.21(b)	the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract, provided that this limitation shall not apply to the cost of replacing defective services, or to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement.	The aggregate liability of selected bidder to be capped at 12 months value of current statement of work (SOW). Propose deletion of 'provided that this limitation shall not apply to the cost of replacing defective services.' This cost to be included in limitation of liability.	as per rfp

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
138	53	6.24	Unilateral termination right in favour of RISL	Propose to make termination right mutual if the other party makes a material breach as per the terms of the Contract.	as per rfp
139	53	6.24( c)	RISL, by a written notice of at least 30 days sent to the supplier/ selected bidder, may terminate the Contract, in whole or in part, at any time for its convenience.	Propose to make this clause mutual. Notice period should be extended from 30 days to 90 days. Also, RISL shall pay a termination fee as agreed by the Parties.	as per rfp
140	54	6.25	Termination Plan	Selective to provide listed termination assistance services at RISL's cost.	as per rfp
141	56	6.26	Any dispute existing out of contract shall be settled according to the provision of arbitration and conciliation act, 1996.	Suggest to have a more detailed and proper arbitration clause.	as per rfp
142	57	7.1	Payment Terms and schedule	Suggest to add-'Purchaser to pay delayed payment interest at 2% per month from due date for undisputed invoices .	as per rfp
143	61	7.2(k)( c)	The replacement of a Technical support team by the selected agency after deployment shall generally be not allowed. <i>Where replacement allowed-</i> In case of failure to meet the standards of the purchaser, (which includes efficiency, cooperation, discipline, behavior and/or performance) the selected bidder may be asked to replace the deployed resource within 15 days from the issuance of letter from RISL	Selected bidder should be free to replace its employees as its selective bidder's internal decision. Suggest to make it 30 days from issuance of letter from RISL.	as per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
144	39	5.25(e )	Forfeiture of Security Deposit: Security amount in full or part may be forfeited, including interest, if any, in the following cases:- a. When any terms and condition of the contract is breached. b. When the bidder fails to make complete supply satisfactorily. c. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document.	Suggest to change 'contract is breached' in this clause to 'contract is materially breached'.	as per rfp
145	NA	Additional Clause	Suggestion	DEPENDENCIES: In case the Customer fails to provide dependencies (including but not limited to bandwidth etc.) in the agreed manner, Customer shall be liable for additional costs incurred by TechM for providing the Services. In such cases, TechM shall not be liable for any claims, incurred by the Customer.	as per rfp
146	NA	Additional Clause	Suggestion	IPR: We propose that the newly created IPR shall be the property of the Customer subject to corresponding payment being made to TechM. Pre-existing IPR of TechM will not be transferred. There shall be a separate EULA between Customer and OEM/third party license provider relating to any third party software.	as per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
147	NA	Additional Clause	Suggestion	Non-solicitation clause: The Customer agrees (i) during the term of this Agreement and for a period of one (1) year following its termination or expiration, not to solicit or hire for employment any officer, employee, agent of TechM; and (ii) not to employ any employee of TechM within 3 months of such employee ceasing to be so employed by TechM. This clause in no way limits or prevents the Customer from making an offer of employment to any person who has responded to a job advertisement without individual solicitation by the Customer.	as per rfp
148	24-27	4.6 - Project Deliverables, Timelines & Payment Terms-	<p>Delivery Schedule/timelines for implementation are very stringent, Request to consider following timelines:</p> <p>SPRINT -1 : 3 Months                      SPRINT - 2 : 3 Months                      SPRINT - 3 : 3 Months                      SPRINT - 4 : 3 Months                      SPRINT - 5 : 3 Months</p>	<p>Delivery Schedule/timelines for implementation are very stringent, Request to consider following timelines:</p> <p>SPRINT -1 : 7 Months                      SPRINT - 2 : 5 Months                      SPRINT - 3 : 4 Months                      SPRINT - 4 : 4 Months                      SPRINT - 5 : 4 Months</p>	Please refer Corrigendum
149			Migration of Data	Please clarify, if any data digitization and migration activity is part of the scope of the work.	Not the scope of current RFP



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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
150	13	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	Financial Turnover Average Annual Turnover of the bidder from application development & application maintenance services during the last three financial years, as per last audited balance sheets i.e., FY2015-2016, FY2016-2017 & FY2017-2018 should be at least Rs. 500.00 Crores or above.	Most of the cases in an IT company application development & application maintenance services are part of System Integration projects. Request to kindly accept System Integration turnover for this criteria.	please refer corrigendum
151	14	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	Criteria 2: Bidder should have experience of executing minimum one (01) *project in each of the following areas:- · Artificial intelligence/Machine Learning · ChatBOT · Big Data Analytics during last five financial years i.e. FY 2013-2014 to FY 2017-2018	Request to kindly modify the clause as:  Criteria 2: Bidder should have experience of executing minimum one (01) *project in each any of the following areas:- · Artificial intelligence / Machine Learning OR · ChatBOT OR · Big Data Analytics during last five financial years i.e. FY 2013-2014 to FY 2017-2018	as per rfp
152	14	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	II. All quoted projects wherein value realized from sales of software or COTS/hardware/system integration services for IT infrastructure projects shall not be considered and are to be excluded for the purpose of calculation of value of the quoted projects.	Request to kindly modify the clause as:  II. All quoted projects wherein value realized from sales of software or COTS/hardware/system integration services for IT infrastructure projects shall not be considered and are to be excluded for the purpose of calculation of value of the quoted projects. However application development and maintenance services part of system	as per rfp

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
				integration projects will be considered for evaluation.	
153	16	4.1.1 Development based on Service Oriented Architecture	·Directory server ·SMTP server	We assume that Directory server and SMTP server is already implemented by RISL and bidder can leverage these servers. Please confirm our understanding.	YES
154	24	4.4 Available Platform/ Stack	The i-FARMS core application shall be developed based on following application platform is available with RISL. (Database - Oracle 12C with RAC on Exadata)	Please share Exadata Rack Model details (Eight/Quarter/Half)	Details will be shared with the selected bidder
155	24	4.6 Project Deliverables, Timelines & Payment Terms	The milestones and deliverables for the implementation of core i-FARMS application	Requesting you to allow for a 10% of contract value towards mobilization advance upon contract signing.	As per RFP
156	24	4.3.8 Operation, Maintenance & Support of core i-FARMS application	Download definitions/ patches/ updates/ service packs of the deployed third party tools/ middle ware Software, this includes infrastructure at RSDC Jaipur.	We assume that AD, DNS, Patch, NTP Server, etc. will be provided by RSDC. Please confirm our understanding.	Yes

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
157	27	Roles & Responsibilities of Stakeholders/ Selected agency	Provide necessary infrastructure and support in deploying the developed application.	We understand that, RSDC will provide all IT infrastructure like Servers, VMs with OS, Storage, backup solution, Firewalls, switches, Routers, virtualization software, Load balancers, Antivirus, sufficient internet bandwidth etc. Bidder only to provide VM Server sizing details to RSDC and coordinate with RSDC for required IT infrastructure. Please confirm our understanding.	Yes
158	57	7.2 Service Level Standards/ Requirements/ Agreement	For example, if uptime of a particular application is desired and this is due to non-availability of power	Please share uptime requirement	As per RFP, clause 7.2 g)
159			The successful bidder has to ensure high performance and continuous fine-tuning of i-FARMS.	Please share expected performance matrix	As per RFP
160	57	Monitoring & Evaluation:	The selected bidder shall provide and make use of following system for monitoring and evaluation 1 Down Time of core i-FARMS application : Through EMS application available at RSDC	Kindly share the details of the existing EMS solution and kindly confirm if we have to propose a new one.	EMS is already commissioned at Rajasthan state data center, RISL.

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
161	64	Farmer Corner Module /Profile	<p>Next to successful registration, the farmer should be asked to update profile data, following details should be captured: Personal details            Family details            Farm details (Mapped with Land Bank Module)            Soil details            Crop details            Electricity details            Irrigation details            Livestock details            Equipment details            Source of agricultural Inputs            Markets accessed for produce            Bank &amp; Credit Details            Insurance details            Other as required            The system should be able to send reminders/notifications to fill the profile data and let the farmers have an option to modify it. If available, the above data will be fetched from other systems, modules.</p>	<p>In Profile data            Under entry soil type: Is it expected to enter the scientific details of soil and soil type to be entered by Farmer? If no what is expected to be entered by farmer?            Under entry Farm details (Mapped with Land Bank Module): our understanding is that Farmer will enter the unique land number allocated to farmers land. Based on this unique number Farm details will be fetched from the land bank module is this understanding correct? Does Land Bank module have complete and latest Land Records with unique land numbers assigned to each land parcel?            Please elaborate what other details would be added in the profile data</p>	<p>Data entry is not the scope of selected bidder. Details will be shared with the selected bidder at the time of development of sprint.</p>

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
162	67	Land Module/ Cover/Use Statistics  Bank Land	This section will provide a unified view of state land cover/uses in terms of framing, horticulture, fisheries, agro based industries to the department for long term planning and decision making. The proposed solution should have provisions for following: · GIS integrated view of Land Data · Multiple thematic layers · State/Division/District/Block/Tehsil/Village level land uses and availability statistics · Climate Zones wise/Crop wise/Soil wise/Agro Industries wise etc. land overview Land cover data documents how much of a region is covered by forests, wetlands, impervious surfaces, agriculture, and other land and water types. The proposed solution should have provisions to determining Land cover by analyzing satellite and aerial imagery.	Does department have required data in GIS Format? Our understanding is that land cover determination from satellite and aerial imagery is manual task and will require human intervention. Is this understanding correct?	At present limited data in form of spatial as well as non-spatial data is available. Procuring satellite data and its analysis is not the scope of current RFP. However, selected bidder has to develop the core i-FARMS application in such a manner that it supports in determining Land cover through data provided by GIS application (Rajdharaa), as core i-FARMS application shall be integrated with Rajdharaa.
163	68	Dealer Information Management	System should be able to integrate with Rajdharaa (GIS Platform of Govt. of Rajasthan) for providing location based services to farmers.	Please elaborate how Dealer information management will be integrated with GIS Platform? What is expected to be shown on GIS Maps for Dealer information management	The expectation is to provide location based services related to various parameters to dealers of fertilizer, pesticides, insecticides, seeds, etc. to farmers.
164	69	Information & Extension Management	System should be able to integrate with Rajdharaa (GIS Platform of Govt. of Rajasthan) for providing location based services to farmers.	Requirement is not clear, please elaborate what is expected to be shown on GIS Maps for Information and Extension Management module	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
165	70	Scheme/Subsidy Management	System should be able to integrate with Rajdharaa (GIS Platform of Govt. of Rajasthan) for geo-tagging of assets created by farmers through subsidy and to know the location of farmer's field.	Requirement is not clear, please elaborate how the geo-tagging of assets will be done. It is our understanding that farmer field location would be manually entered	The exact requirement shall be gathered by the selected bidder at the time of development of sprint. As stated earlier data entry is not the scope of selected bidder.
166	94	Irrigation Module/Rajdharaa services	The system should allow the authorized user to view the watershed, water logging, land degradation, ground water information along with map through Rajdharaa services. The details included but not limited to name, location, cover area, water capacity, etc	It is our assumption that Department has the necessary maps in digital GIS formats and is published as Map services through Rajdharaa services. Also the authorization is local to the web application which will be developed	As per RFP
167	95	Agro Process Management	System should be able to integrate with Rajdharaa (GIS Platform of Govt. of Rajasthan) for providing location based services to farmers.	Requirement is not clear, please elaborate what is expected to be shown on GIS Maps for Agro Process Management?	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
168	97	Supply Chain Management	System should be able to integrate with Rajdharaa (GIS Platform of Govt. of Rajasthan) for providing location based services to farmers.	Requirement is not clear, please elaborate what is expected to be shown on GIS Maps for Supply Chain Management?	The exact requirement shall be gathered by the selected bidder at the time of development of sprint.
169	104	Weather Information Management/ Generation of heat maps	System should have capability to generate heat maps of various climatic and weather indicators and vendor should design the module so that it has the capability to integrate it with Rajdharaa (GIS framework of Government of Rajasthan) and with any third party vendor OR IMD for sharing of weather data as mentioned above.	It is assumed that Department will provide api's for getting the weather information and also provide the point location layer along with weather parameters for which heat map is to be generated.	Yes, APIs shall be provided by RISL or by third party vendor selected by RISL.

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
170	106	Artificial Intelligence based bot	<p>Powerful Knowledge Management: World leading platform designed for the enterprise, with functionalities like graphical decision tree editor, reporting dashboard, etc.</p> <ul style="list-style-type: none"> <li>· Designed to be complementary to the systems and processes already in place within organisations and sit on top of existing infrastructure and integrate with                             <ul style="list-style-type: none"> <li>o Single Sign-On (SSO)</li> <li>o Any Live Chat system</li> <li>o Voice technology</li> <li>o Personalized account information</li> <li>o Databases</li> <li>o CRM systems</li> <li>o Forums &amp; communities</li> <li>o Site search</li> <li>o Call back</li> <li>o Ticketing systems</li> <li>o Contact Centre management software</li> </ul> </li> </ul>	Kindly confirm if we have to propose ITSM based ticketing solution or share the details of the existing ticketing system if available.	Please refer corrigendum
171	General	General	General	We assume that Email and SMS gateways is already implemented by RISL and bidder can leverage these servers. Please confirm our understanding.	YES
172	-	General	General	We understand that for bidder there is no IT infrastructure procurement/implementation scope for RSDC and other locations like divisional headquarters etc. Please confirm our understanding	YES
173	-	General	General	Disaster Recovery Center (DR) not considered in this RFP. Hence there is no scope for bidder	YES

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
				for DR implementation. Please confirm our understanding.	
174	-	General	General	Please provide clarity on backup and retention policies and compliance.	This shall be provided by RISL to selected bidder.
175	-	General	General	We assume that bidder can leverage existing service desk/helpdesk application/solution. Please confirm.	Please refer corrigendum
176	-	General	General	We understand that RSDC will provide bidder the backup setup and bidder can leverage the same (Backup Server, Backup Software, Tape library, Backup Tapes/Media. etc.). Please confirm	YES
177	-	General	General	We understand that all required Infra software licenses like SSL certificates, CAL licenses, AV, OS, Backup, Virtualization, etc. will be provided by RISL and bidder needs to provide only quantities for the same. Please confirm the understanding.	YES
178	7	Bid Security and Mode of Payment	Mode of Payment: Banker's Cheque or Demand Draft or Bank Guarantee (in specified format), of a Scheduled Bank in favour of "Managing Director, RISL" payable at "Jaipur"	As per tender terms and condition the Bid security can be submitted by mode of Banker's cheque or DD or BG, however as per Annexure 10 the details of Bid security resembles towards mode of payment of Bid security fees in DD format only.	Please refer corrigendum
179	131	ANNEXURE-13- *INDICATIVE QUALIFICATION & EXPERIENCE OF RESOURCES	Subject Matter Expert- Ph.D./Master's Degree in Agriculture and related fields from recognized universities having strong domain knowledge.	Requesting you to amend the clause to "Ph.D./Master's Degree/BE/B.Tech in agriculture and related fields from recognized universities having strong knowledge".	as per rfp



## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
180	132	ANNEXURE-13- *INDICATIVE QUALIFICATION & EXPERIENCE OF RESOURCES	Subject Matter Expert-15+ years of post-qualification and relevant work experience in Agriculture Sector.	Requesting you to amend the clause to "15+ years of post-qualification and experience in Govt/ Agriculture Sector".	as per rfp
181	16	4.1	Approach for Development and Implementation of core i-Farms Application	Should the proposed solution be built on an open Source Platform?	As per RFP, please refer section 4.4 of RFP
182	16	4.1	Approach for Development and Implementation of core i-Farms Application	Does the proposed platform feature as a leader in Gartner's magic quadrant for Digital Experience Platforms?	As per RFP
183	16	4.1	Approach for Development and Implementation of core i-Farms Application	Does the proposed platform be OEM supported?	As per RFP
184	16	4.1	Approach for Development and Implementation of core i-Farms Application	Should the portal platform conform to the JSR 286 portlet standards?	As per RFP
185	17	4.1.1	Development based on Service Oriented Architecture	Should the mobile app be on same platform that is used for building i-farms application?	As per RFP
186	17	4.1.1	Development based on Service Oriented Architecture	Should the proposed solution have a search feature?	Yes, search feature is already part of FRS of core IT application of i-FARMS.
187	80	Annexure 1	Multiple Rules	Would you prefer to have workflow and portal from the same platform?	As per RFP
188	192		GIS features from a OGC Complied Relational database management system (RDBMS) – Oracle Spatial/.....	Does the bidder needs to provide oracle SPATIAL & GRAPH licenses?	NO, RISL shall provide if required.
189	24	4.4 Available Platform/ Stack	App Server/Web Server- IBM Pure App	We understand RISL is having ORACLE EXALOGIC along with ORACLE WebLogic EE software licenses. We request you to kindly consider ORACLE EXALOGIC as available platform/stack	As per RFP

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
190	24	4.4 Available Platform/ Stack	Database - Oracle 12C with RAC on Exadata	<p>We understand that RISL is having various ORACLE DB/DBO i.e. Database Enterprise Edition, Real Application Clusters, Diagnostics Pack, Tuning Pack, Partitioning, Multitenant, Advanced Security, Database Vault, Cloud Management Pack for Oracle Database, Database Lifecycle Management Pack, Active Data Guard.</p> <p>We request you to kindly specify these DDBO so that bidder can design/deploy application in line with these available option to achieve security, availability, scalability and performance.</p>	As per RFP, and shall be further specified to selected bidder.
191	22	4.3.5 Safe to Host Certification	..... i-FARMS application at RSDC on IBM pure app	<p>We understand RISL is having ORACLE EXALOGIC along with ORACLE WebLogic EE software licenses.</p> <p>We request you to kindly consider ORACLE EXALOGIC as available platform/stack</p>	As per RFP
192	46	Section 6: GENERALTERMS AND CONDITIONS OF TENDER & CONTRACT,  6.4 Joint Venture, Consortium or Association	<p>Section 6: GENERALTERMS AND CONDITIONS OF TENDER &amp; CONTRACT,</p> <p>6.4 Joint Venture, Consortium or Association</p> <p>No Joint Venture, consortium or Association shall be allowed during the project period.</p>	<p>We strongly believe that understanding agriculture domain is the key to develop application for i-FARM in order that it must sustain in the long run. A detailed study and requirement analysis both from an 'agrarian' and 'application development' perspective forms the basis of a building strong solution to i-FARM.</p> <p>Moreover, since the project has agility attached to it, foreseeing project requirements in the long run is crucial, that could be perceived only by taking up agri domain centric approach with IT enablement.</p>	As per RFP

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
				<p>We understand that support systems have to be ensured for this project's sustainability that could be enabled only from a combination of agri domain knowledge/ agri business and IT enabled services. This submission is based on the benefits the stakeholders get from the project, that are illustrated in the RFP.</p> <p>Considering just application development expertise weakens the selection criteria since companies having IT professional and Business Analysis in Education sector, Health Sector etc. may not cater to the building up the right solution and not sustainable in the long run.</p> <p>We request you to consider consortium arrangement/ joint venture between two parties with agriculture business and IT expertise respectively, before the actual bid with defined roles and responsibilities. One of them to be considered the prime bidder that would be responsible and accountable for the deliverables.</p>	
193	13	Section 3: Pre-Qualification/ Eligibility criteria, 3.1.2: Pre-qualification (PQ) criteria	<p><b>Financial Turnover</b> Average annual turnover of the bidder from application development &amp; application maintenance services during the last three financial years, as per last audited balance sheets i.e., FY2015-2016, 2016-2017 &amp;2017-2018 should be at least 500 crores or above.</p>	<p>We strongly believe that understanding agriculture domain is the key to develop application for i-FARM in order that it must sustain in the long run. A detailed study and requirement analysis both from an 'agrarian' and 'application development' perspective forms the basis of a building strong solution to i-FARM. Moreover, since the project has agility attached</p>	please refer corrigendum

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
				<p>to it, foreseeing project requirements in the long run is crucial, that could be perceived only by taking up agri domain centric approach with IT enablement.</p> <p>We understand that support systems have to be ensured for this project's sustainability that could be enabled only from a combination of agri domain knowledge/ agri business and IT enabled services.</p> <p>This submission is based on the benefits the stakeholders get from the project, that are illustrated in the RFP.</p> <p>Considering just application development expertise weakens the selection criteria since companies having IT professional and Business Analysis in Education sector, Health Sector etc. may not cater to the building up the right solution and not sustainable in the long run.</p> <p>We submit that a consortium with Agri Business turnover of 1000 crores and IT/ITeS turnover of 300 crore may be considered. Limiting turnover to just application development and maintenance may weaken the selection criteria.</p>	
194	49	Section 6: GENERALTERMS AND CONDITIONS OF TENDER &CONTRACT,	Section 6: GENERALTERMS AND CONDITIONS OF TENDER &CONTRACT, 6.17 Sub-contracting Sub-Contracting is not allowed under this RFP	Taking into consideration certain requirements of the project that require specialized services such as Helpdesk, Deploying Subject Matter Specialists in Agriculture etc. we would request to allow sub-contracting in the project. This enables deploying specialized resources and thereby efficient delivery.	please refer corrigendum

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
		6.17 Sub-contracting			
195	24	Section 4: SCOPE OF WORK, DELIVERABLES, TIMELINES AND PAYMENT TERMS 4.4 Available Platform/ Stack	Section 4: SCOPE OF WORK, DELIVERABLES, TIMELINES AND PAYMENT TERMS 4.4 Available Platform/ Stack · The i-FARMS core application shall be developed based on following application platform is available with RISL. · Database - Oracle 12C with RAC on Exadata · App Server/Web Server- IBM Pure App · Big Data-Hadoop cluster · Advanced Analytics - SAS/Quickview/Tableau/SAP BO	Would like to seek clarity if the Available Platform/ Stack mentioned is final or is there a flexibility that the bidder could make suggestions on changes to it.	As per RFP
196	7	Section 5: INSTRUCTION TO BIDDERS (ITB) 5.12 Selection Method	Section 5: INSTRUCTION TO BIDDERS (ITB) 5.12 Selection Method The selection method is Least Cost Based Selection (LCBS or L-1) i.e. L-1 method. L-1 Shall be calculated on grand total of prices of all the items quoted by the bidder in financial bid-BoQ at e-Proc. No item-wise evaluation shall be done.	We submit that considering QCBS (Quality cum cost basis) method of evaluation with more weightage to technical solution/ capability than price offer could identify the suitable bidder. This way a better technical solution/ capabilities could be selected for the project.	As per RFP

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
197	63	Annexure 1 Farmer Corner Module: Farmer Registration	<p>Annexure 1 Farmer Corner Module: Farmer Registration This option on the home page of the portal will display registration/login options. Basic registration will require following data:</p> <ul style="list-style-type: none"> <li>· Aadhaar/Bhamashah No.</li> <li>· Name</li> <li>· Full Address</li> <li>· Phone – Landline</li> <li>· Mobile number</li> <li>· E-mail ID</li> <li>· Farmer Type (Agricultural, Livestock, Fisherman)</li> </ul> <p>The system should fetch farmer's data from Aadhaar/Bhamashah database as much as possible.</p>	We would like to seek clarity on whether 'farmer data' from other system (portals) like Rajdharaa etc. are required to be migrated to i-FARM as well.	Please refer section 4.2 table-2. These applications are developed and integration shall be required to be done with i-Farms application.
198	67	Annexure 1 Land Bank Module	<p>Annexure 1 Land Bank Module module should be integrated with other external systems such as APNA KHATA, e-Dharti and the state GIS Portal (Rajdharaa).</p>	We would like to know if there exists an application already for land records or is it supposed to be built.	APNA KHATA, e-Dharti are existing applications and their integration is required to be done with i-Farms application (Land module).

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
199	103 & 104	Annexure 1 & Information Management Extension Management Information Management	Annexure 1 Information & Extension Management Information Management System should be able to disseminate the required information through various communication channel like :- <ul style="list-style-type: none"> <li>• E-Mail</li> <li>• SMS</li> <li>• IVRS</li> <li>• Call Center</li> <li>• Video Walls</li> </ul>	We would like to know who will be responsible to operate all these applications.	These are available with RISL in e-Sanchaar project, and its integration is required to be done with core i-Farms application.
200	71	Annexure 1 Soil Information	Annexure 1 Soil Information	There is no Information available in the RFP on indicative FRS. May require details of this module as part of preparation of solution.	Please refer corrigendum
201	17	Development based on service level architecture	Annexure 1- API integration from other systems Pertaining to SLA – Limitation of Liability (Not mentioned in RFP)	Who shall handle making changes in APIs of other systems, in case of change requirement? We would suggest that limitation of implementing party's (selected bidder) liability towards the department may be included in the SLA. Since, there will be huge dependency from external system team need to integrate with 33 applications; getting their API's is a herculean task. There could be delay from these organizations which would hamper the development of system. Due to external system dependencies there should be no penalty in SLA if there is downtime in third party software (Central or state applications)	Such delays are already exempted from penalties and LD. Please refer clause 6.19 c) of RFP

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
202	-	-	Pertaining to e-MANDI application integration – Quality Assaying of online traded agriculture produce. (Not mentioned in RFP)	It is inevitable that trading in agriculture thrives only with quality assaying solution. Therefore, we recommend that this module is included in the application	It is already developed application by RISL.
203	13	Eligibility Criteria - Financial Turnover	Average Annual Turnover of the bidder from application development & application maintenance services during the last three financial years, as per last audited balance sheets i.e., FY2015- 2016, FY2016-2017 & FY2017-2018 should be at least Rs. 500.00 Crores or above	We request you to kindly amend the clause to allow us to participate in the bid: Average Annual Turnover of the bidder from IT/ ITeS during the last three financial years, as per last audited balance sheets i.e., FY2015- 2016, FY2016-2017 & FY2017-2018 should be at least Rs. 200.00 Crores or above AND Average Annual Turnover of the bidder from application development & application maintenance services during the last three financial years, as per last audited balance sheets i.e., FY2015- 2016, FY2016-2017 & FY2017-2018 should be at least Rs. 50.00 Crores or above	as per RFP
204	14	Technical Capability	Criteria 2: Bidder should have experience of executing minimum one (01) *project in each of the following areas:- · Artificial intelligence / Machine Learning · ChatBOT · Big Data Analytics during last five financial years i.e. FY 2013-2014 to FY 2017-2018	Criteria 2: Bidder should have experience of executing minimum one (01) *project in atleast two of the following three areas” · Artificial intelligence / Machine Learning/ Deep Learning · ChatBOT · Data Warehouse Analytics/Big Data Analytics or Systems during last five financial years i.e. FY 2013-2014 to FY 2017-2018	as per rfp
205			O&M Manpower	Request you to kindly clarify the no of helpdesk personals in the O&M resources	Please refer corrigendum



## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
206			System Softwares	We assume that all type of System softwares will be provided by RISL, Kindly clarify	As per RFP
207			Timelines of the project	Time lines are stringent, please reconsider the timelines as follows : Sprint 1 - T1 = T0+ 6 months Sprint 2 - T2= T0+9 Months Sprint 3 - T3= T0+12 Months Sprint 4 - T4= T0+15 Months Sprint 5 - T5= T0+18 Months	Please refer Corrigendum
208			Manpower resources	We request you to kindly allow the bidder to outsource the specific domain work	Please refer corrigendum
209	13	Clause No. 3, Pre-Qualification/Eligibility Criteria, Sr. No. 1	The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement. OR A company registered under Indian Companies Act, 1956 & 2013 OR A partnership firm registered under Indian Partnership Act, 1932.	We request department to add following in the criteria: "A Limited Liability Partnership firm registered under Limitation Liability Partnership Act, 2008.	Please refer corrigendum
210	13	Clause No. 3, Pre-Qualification/Eligibility Criteria, Sr. No. 2	Average Annual Turnover of the bidder from application development & application maintenance services during the last three financial years, as per last audited balance sheets i.e., FY2015- 2016, FY2016-2017 & FY2017-2018 should be at least Rs. 500.00 Crores or above.	We request department to modify clause as given below: "Average Annual Turnover of the bidder from application development & application maintenance services /advisory/Consultancy during the last three financial years, as per last audited balance sheets i.e., FY2015-2016, FY2016-2017 &	please refer corrigendum

## REPLY TO PRE-BID QUERIES

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	RISL Reply
				FY2017-2018 should be at least Rs. 300.00 Crores or above.	
<b>211</b>	33	5.15 Evaluation & Tabulation of Financial Bids	The offers shall be evaluated and marked L1, L2, and L3 etc. L1 being the lowest offer and then others in ascending order in case price is the only criteria, or evaluated and marked H1, H2, H3 etc. in descending order:	Considering the scope of work required from agency in the RFP, we request department to provide weightage to the companies having good experience in the domain. Hence we request to provide introduce the Technical marking system in the RFP and basis of selection as QCBS method (70:30)	As per RFP