

RajCOMP Info Services Ltd.
C-Block, 1st Floor, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur – 302005
Tel: 141-2228701, 5103902, Fax:141-2228701
Website: www.risl.rajasthan.gov.in

Price: Rs. 2500/- Only

Invitation for
Expression of Interest (EoI)
for

**Selection of Bidder for
“SMART”
(Service Management with Artificial Intelligence and Real Time system)**

[NIT No.: F4.13(14)/RISL/Tech/

Dated:]

Name of the Company/ Firm:			
Address for the Correspondence:		_____ _____ _____	
Website/ Email			
Telephone No.:		Fax No.:	

Office of the Managing Director,
RajComp Info Services Ltd.,
1 st Floor, C-Block, Yojana Bhawan,
Tilak Marg, C-Scheme, Jaipur – 302005.
Tel.: 0141-2921374 Email: dheerajgaur.doit@rajasthan.gov.in

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Table of Contents

INVITATION FOR EXPRESSION OF INTEREST (EoI)	3
CHAPTER-1: INVITATION FOR BIDS	6
CHAPTER-2: ELIGIBILITY CRITERIA	7
CHAPTER-3: PROJECT PROFILE	9
CHAPTER-4: SCOPE OF THE WORK	10
CHAPTER-5: DELIVERABLES	16
CHAPTER-6: BIDDING PROCESS	18
CHAPTER-7: VALIDITY OF BIDS	19
CHAPTER-8: DISQUALIFICATION	20
CHAPTER 9: EOI BID EVALUATION PROCESS	21
CHAPTER-10: GENERAL TERMS AND CONDITIONS	24
ANNEXURE-1: FORM FOR EXPRESSION OF INTEREST (EoI)	25
ANNEXURE-2: TECHNICAL BID - COVERING LETTER	27
ANNEXURE-3: FORMAT FOR SUBMISSION OF PROJECT REFERENCES FOR PRE-QUALIFICATION EXPERIENCE	28
ANNEXURE-4: FORMAT OF FINANCIAL TURNOVER OF THE BIDDER	29
ANNEXURE-5: HR CERTIFICATE FOR MANPOWER STRENGTH	30
ANNEXURE-5a: PROPOSED MANPOWER PROFESSIONALS	31
ANNEXURE-6: LIST OF DEPARTMENT AND SCHEMES PRESENTLY INTEGRATED WITH JAN AADHAAR APPLICATION	32
ANNEXURE-7: SIZING AND USERS OF JAN AADHAAR APPLICATION	35
ANNEXURE-8: LIST OF TOOLS & EXISTING ECOSYSTEM CAPABILITIES	36
ANNEXURE-9: SELF-UNDERTAKING	37
ANNEXURE-10: MANUFACTURER'S AUTHORIZATION FORM (MAF){to be filled by the OEMs}	39

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INVITATION FOR EXPRESSION OF INTEREST (EoI)

Ref. No.: F4.13(14)/RISL/Tech/2270
Unique Bid No.: RIS2324SLOB00111

Date: 20.06.2024

Name & Address of the Procuring Entity	<ul style="list-style-type: none">Name: RajCOMP Info Services Limited (RISL)Address: First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Rajasthan)
Name & Address of the Project Officer In-charge (POIC)	<ul style="list-style-type: none">Name: Sh. Dheeraj GaurDesignation: System Analyst (Jt. Director)Address: First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Rajasthan)Email: dheerajgaur.doit@rajasthan.gov.in
Subject Matter of Procurement	EOI for Selection of Bidder for Implementation of 'SMART' (Service Management with Artificial Intelligence and Real Time System) project
Bid Procedure	Two-stage open competitive e-Bid procedure at http://eproc.rajasthan.gov.in
Websites for downloading EoI Document, Corrigendum's, Addendums etc.	Websites: http://sppp.raj.nic.in , http://eproc.rajasthan.gov.in , http://risl.rajasthan.gov.in
Period of Sale of EoI Document (Start/ End Date)	Start Date: 14/03/2024 at 10:00 AM End Date: 01/07/2024 till 04:00 PM
Date/ Time/ Place of Pre-bid Meeting	<ul style="list-style-type: none">Date/ Time: 27-Mar-2024 at 12:30 PMPlace: First Floor, Yojana Bhawan, C-Scheme, Jaipur
Manner, Start/ End Date for the submission of Technical Proposal	<ul style="list-style-type: none">Manner: Online at eProc website (http://eproc.rajasthan.gov.in)Start Date: 28/03/2024 at 5:00 PMEnd Date: 01/07/2024 at 4:00 PM
Submission of Banker's Cheque/ Demand Draft for EoI Document Fee	Upto 02:00 PM on 01/07/2024
Date/ Time/ Place of Technical Proposal Opening	<ul style="list-style-type: none">Date: 01/07/2024 at 4:30 PMPlace: RISL, Board Room, First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Rajasthan)
Date/ Time/ Place of Technical Presentations	Would be notified later
Bid Validity	120 days from the bid submission deadline
Note: 1) Bidder (authorized signatory) shall submit their offer on-line in Electronic formats both for technical documents and proposal. However, DD/ Banker's Cheque for EoI Document fee	

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- should be submitted physically at the office of Tendering Authority as prescribed in EoI and scanned copy of same should also be uploaded along with the technical bid/ cover.
- 2) *In case, any of the Bidders fails to physically submit the Banker's Cheque/ Demand Draft for EoI Document fee upto the date & time mentioned in EoI, its Technical proposal shall not be accepted. The Banker's Cheque/ Demand Draft for EoI Document fee should be drawn in favour of "Managing Director, RajCOMP Info Services Ltd." payable at "Jaipur" from any Scheduled Commercial Bank.
 - 3) To participate in online bidding process, Bidders must procure a Digital Signature Certificate (Type III) as per Information Technology Act-2000 using which they can digitally sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency, i.e. TCS, Safecrypt, Ncode etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC. Also, Bidders must register on <http://eproc.rajasthan.gov.in> (Bidders already registered on <http://eproc.rajasthan.gov.in> before 30-09-2011 must register again).
 - 4) RISL will not be responsible for delay in online submission due to any reason. For this, Bidders are requested to upload the complete bid well in advance so as to avoid 11th hour issues like slow speed; choking of web site due to heavy load or any other unforeseen problems.
 - 5) Bidders are also advised to refer "Bidders Manual Kit" available at e-Proc website for further details about the e-Tendering process.
 - 6) Training for the Bidders on the usage of e-Tendering System (eProcurement) is also being arranged by DoIT&C, GoR on a regular basis. Bidders interested for training may contact e-Procurement Cell, DoIT&C for booking the training slot.
Contact No: 0141-4022688 (Help desk 10 am to 6 pm on all working days)
e-mail: eproc@rajasthan.gov.in
Address : e-Procurement Cell, RISL, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur
 - 7) The procuring entity reserves the complete right to cancel the bid process and reject any or all of the Bids.
 - 8) No contractual obligation whatsoever shall arise from the bidding document/ bidding process unless and until a formal contract is signed and executed between the procuring entity and the successful Bidder.
 - 9) Procurement entity disclaims any factual/ or other errors in the bidding document (the onus is purely on the individual Bidders to verify such information) and the information provided therein are intended only to help the Bidders to prepare a logical bid-proposal.
 - 10) The provisions of RTPPA Act 2012 and Rules thereto shall be applicable for this procurement. Furthermore, in case of any inconsistency in any of the provisions of this bidding document with the RTPP Act 2012 and Rules thereto, the later shall prevail.

-sd-

(Dheeraj Gaur)
System Analyst (Jt. Director)

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DEFINITIONS & ACRONYMS

Similar Project	Nature of	Similar nature of project means: 1. Creation of centralized repository (data lake/ data lake house) having database of minimum 10 million users with Integration/ validation with multiple heterogenous datasets, and 2. Implementation of one or more AI/ML components: a. predictive modeling, b. natural language processing, c. computer vision, d. Other advanced AI/ML techniques handling complex datasets, including unstructured data and high-dimensional feature spaces.
DoIT&C		Department of Information Technology and Communication, Government of Rajasthan.
Tendering Authority		Managing Director, RajCOMP Info Services Ltd. with its office at 1st Floor, C-Block, Yojana Bhawan, C-Scheme, Tilak Marg, Jaipur is the tendering authority.
Bidder		A firm submitting a proposal in response to this EOI.
EOI		The Expression of Interest document in its entirety, inclusive of any addenda that may be issued by the GoR.
RISL (RajComp)		RajComp Info Services Ltd.
SMART		Service Management with Artificial Intelligence and Real Time System

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CHAPTER-1: INVITATION FOR BIDS

- 1.1 Government of Rajasthan intends to identify Bidder for ‘SMART’ (Service Management with Artificial Intelligence and Real Time System) project.
- 1.2 On behalf of Department of IT & Communication (DoIT&C), Government of Rajasthan (GoR), RISL invites Expression of Interest from reputed organizations having experience in the field of AI/ML based solution who can implement (design, develop and deploy) and maintain (operation & maintenance) ‘SMART’ project.
- 1.3 This Expression of Interest ("EOI") is being issued for inviting offers from eligible Bidder's. However, this document would not be binding on the DoIT&C/RISL in any manner whatsoever.
- 1.4 This EoI is a two-stage selection process for “Selection of Bidder for implementation of ‘SMART’ project.
- 1.5 In First stage, Expression of Interest (EoI) is invited from the organizations in the field of IT/ITeS with an experience in AI/ML. Objective of the EoI is to shortlist technically responsive bidders. However, RISL reserves the right to decide on the selection criteria for the second stage, basis on the outcome from the first stage. Short-listing in the EoI does not guarantee any work from Raj COMP Info Services Limited (RISL).
- 1.6 The technical proposal submission is to be made online on the e-Procurement portal of the state, i.e., <http://eproc.rajasthan.gov.in>.
- 1.7 In response to this EOI, Bidders may be asked to make presentation on their proposed technology solution and their proposal, and how they intend to implement the solution. The criteria for shortlisting would include:
 - 1) General Qualifications: Company profile, Understanding of the GoR's requirement, references reflecting similar work and related experiences, availability of key resources and infrastructure.
 - 2) Ability to deliver the stated scope of work, the process/quality methodologies that Bidder adopts, recognition of issues and problems.
 - 3) Design of AI/ML solution based on the requirement and onsite support to operate the tool throughout the life cycle of proposed solution.
 - 4) Expected outcome and scope of continuous improvement during the period of contract on successful deployment of the solution.
 - 5) Capability to provide relevant skilled manpower for implementation and maintenance of proposed solution in Jaipur city.
- 1.8 RajCOMP reserves the right to
 - make necessary changes in the terms of the Project, and
 - to reject any or all bids without assigning any reasons thereof.
- 1.9 Bid documents must be uploaded on the e-proc website (<https://eproc.rajasthan.gov.in>). Please refer the Invitation for Expression of Interest (EoI) for details.

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CHAPTER-2: ELIGIBILITY CRITERIA

- 2.1. The criteria given in the succeeding paragraphs must strictly be fulfilled by the Bidder. The Bidder must submit documentary evidence in support of their claim for fulfilling the criteria. The bids received without documentary evidence will be out rightly rejected.
- 2.2. A Bidder participating in the procurement process shall possess the following minimum pre-qualification/ eligibility criteria.

Sl. No.	Basic Requirement	Specific Requirements	Documents Required
1.	Legal Entity	a) The Bidder should be a company registered under Indian Companies Act, 1956 /2013, OR b) A partnership firm registered under Indian Partnership Act, 1932, OR c) An LLP firm registered under Limited Liability Partnership Act, 2008, OR d) The Bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958	- Copy of valid Registration Certificate - Copy of Certificate of incorporation
2.	1. Technical Capability & Experience of Bidder/OEM	The Bidder/OEM must have executed or executing at least one project of similar nature (as mentioned in ‘definitions & acronyms’) through one or more work orders during the period from 01 Apr-2018 till last date of bid submission. Note: i. Submission of additional project would attract extra marks as per the clause 3 (Evaluation of EoI bids) of chapter 9. ii. For projects under execution, the bidder should submit the client certificate mentioning the scope of work completed. iii. Subcontracted projects will not be considered for evaluation.	Annexure-3 AND Work Order and Work/ Phase Completion Certificate from the client showing acceptance of completion of work (In case work order of OEM is submitted, self-certificate by company secretary is to be submitted). Note: Completion / Phase Completion Certificate should clearly depict the start and end date of the project along with work completed.

Name & Signatures of the Bidder along with Seal

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Sl. No.	Basic Requirement	Specific Requirements	Documents Required
	2. Technical Capability & Experience of Bidder/OEM	<p>The Bidder/OEM must have executed or executing one projects of managing large data size of minimum 2 crores records and performed activities like Data cleansing, Data De-duplication, Data cataloguing, Data Lineage, Data Governance and Data Security etc. during the period from 01 Apr-2018 till last date of bid submission.</p> <p>Note: - The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p>	<p>Annexure-3 AND Work Order and Work/ Phase Completion Certificate from the client showing acceptance of completion of work (In case work order of OEM is submitted, self-certificate by company secretary is to be submitted).</p> <p>Note: Completion / Phase Completion Certificate should clearly depict the start and end date of the project along with work completed.</p>
3.	Financial: Turnover from IT/ ITeS	Average Annual Turnover from IT/ITeS of the Bidder during the last three financial years, i.e., from 2020-21, 2021-22 and 2022-23 (as per the last published audited balance sheets), should be at least Rs. 500 Crores.	Annexure-4 & CA Certificate with CA's Registration Number/ Seal
4.	Financial: Net Worth	The net worth of the Bidder, as on 31 st March 2023, should be Positive.	Annexure-4 & CA Certificate with CA's Registration Number/ Seal
5.	Tax registration	The Bidder should have a registered number of i. GSTN where his business is located. ii. Income Tax / PAN number.	Copies of relevant certificates of registration
6.	Certification	<ul style="list-style-type: none"> ● CMMI Level 3 (from CMMI institute) and above, AND ● ISO/IEC 27001 	Copy of Valid certificates.
7.	Mandatory Undertaking	Bidder should submit mandatory undertaking on company's letter head duly signed by authorized signatory.	A self-certificate letter as per Annexure-9

Name & Signatures of the Bidder along with Seal

CHAPTER-3: PROJECT PROFILE

- 3.1. Rajasthan is known as a pioneer in the country to establish good governance by using IT in policy making as well as service delivery. Taking this series of innovations and program further, using new technologies like Artificial Intelligence/Machine Learning (AI/ML), DoIT&C/RISL has envisioned to automatically identify eligible beneficiaries and automate real-time service or benefit delivery through ‘SMART’ (Service Management with Artificial Intelligence and Real Time System) project in a quick and transparent online process.
- 3.2. ‘SMART’ will be used as Service Management platform using AI/ML for Real-time Auto Delivery of benefits and services to potentially eligible beneficiaries.
- 3.3. Objective of the project:
 - a) Auto Identification of potentially eligible beneficiaries for disbursement of schemes benefits and services through digital source i.e. centralized data repository of Jan Aadhaar RDR, Line Department DB or Other External DB.
 - b) Auto Intimation for beneficiary consent to avail benefits under eligible scheme’s.
 - c) Auto application of beneficiary in eligible schemes
 - d) Auto approval by system
 - e) Initiation of auto delivery of benefits / services by respective line department
- 3.4. The broad category of work required for implementation of the SMART project includes:
 - a) Creation of Centralized Repository (Data Lake / Data Lake house)
 - b) Development of Rule-Based Engine
 - c) Implementation & Roll-out
 - d) Augmentation with AI/ML
 - e) Deleted

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CHAPTER-4: SCOPE OF THE WORK

- 4.1 Government of Rajasthan intends to take the series of use of innovation in IT further for good governance and service delivery and establish an AI/ML based real time auto service delivery through “SMART” (Service Management with Artificial Intelligence and Real Time System)” project.
- 4.2 Through ‘SMART’, it is envisaged to make benefits and services auto available to the eligible individuals/ families at home, without even applying to the concerned department.
- 4.3 With this system, various entitlements / services will be automatically available on time to the eligible beneficiaries of the Rajasthan state under various schemes.
- 4.4 The key activities to be taken up for the project are as following: -

4.4.1 Study of Citizen Benefit Schemes and creation of Eligibility Matrix:

- a) Initiate a study and analysis of existing schemes across different departments.
- b) Map eligibility parameters to relevant data points from line departments or other datasets.
- c) Create an eligibility matrix based on scheme eligibility criteria.
- d) Conduct a detailed study of eligibility criteria for citizens to access scheme benefits.
- e) Evaluate the accessibility and inclusivity of the 35+ services and 75+ schemes integrated with the Jan Aadhaar Application. However, the number of schemes and services may vary as per the requirements.
- f) Perform a gap analysis to identify areas for improvement.
- g) Develop an action plan to enhance scheme delivery effectiveness.

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4.4.2 Business Process Re-Engineering:

- a) Based on the Eligibility Matrix, redesign critical business processes.
- b) Identify common data points across various schemes and their sources.
- c) Address data/document duplication and non-value adding activities in the scheme life cycle.
- d) Aim for substantial improvements in productivity and quality.
- e) Simplify and enhance scheme implementation.

4.4.3 Creation of Centralized Repository

- a) A centralized system called the Data Lake / Data Lake house will be established to store and manage rapidly growing data.
- b) The Data Lake / Data Lake house will handle various types of data, enabling not only storage but also different analytical purposes and AI/ML adoption in government practices.
- c) It aims to improve governance through efficient data utilization.
- d) Sub-activities include:
 - Data Acquisition: Ingesting structured, semi-structured, unstructured, and real-time data in any standard format.
 - Data Management: Connecting natively to disparate sources, performing data transformations, and managing components like ETL/ELT, Data Quality, Metadata, and Cataloguing.
 - Data Governance & Lineage: Ensuring authorized access and maintaining auditability with metadata-driven governance.
 - Data Security: Covering authentication, authorization, and encryption of sensitive and personal identification data.

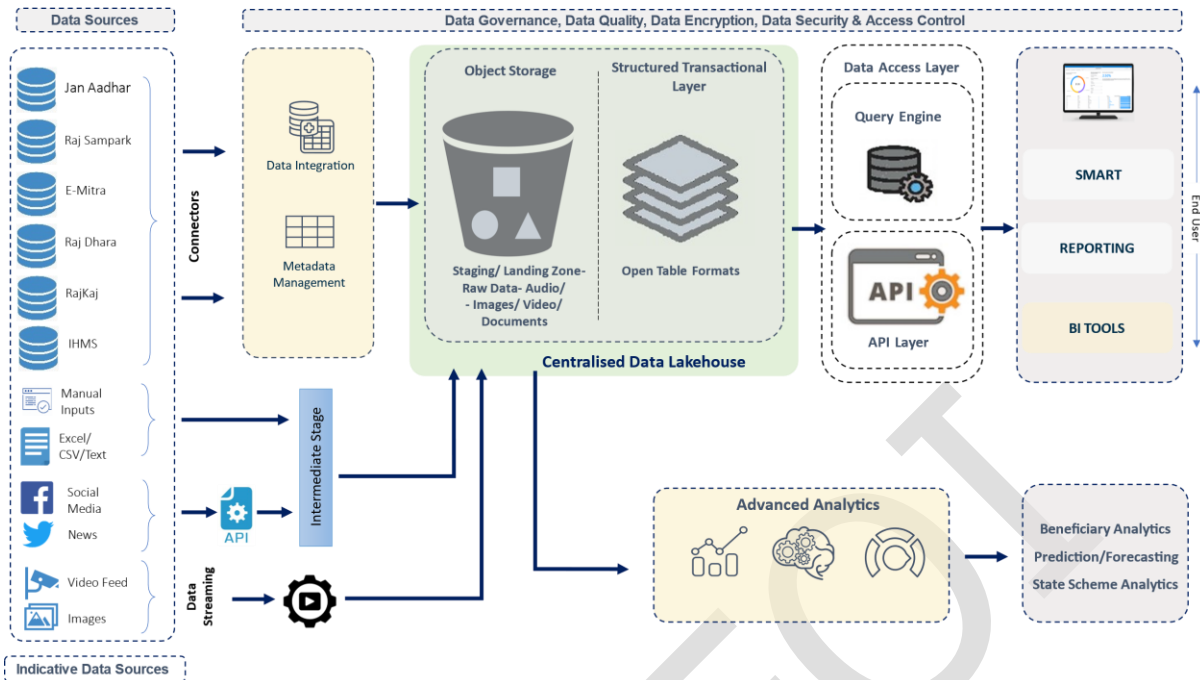


Figure1: Indicative Architecture of Centralized Data Repository (Data Lake / Data Lake house)

4.4.4 Development of Rule based Engine:

- A rule-based engine will be created to operate on initially selected schemes.
- The system will generate a list of probable eligible beneficiaries for each scheme.
- This list will be shared with respective line departments via APIs, integrated systems, or reports as needed.

4.4.5 Clause Deleted

4.4.6 Infrastructure and Design considerations

The SMART solution shall leverage the existing IT ecosystem and the infrastructure of the State but not limited to below:

- SMART system should be capable of integrating with systems hosted inside the State Data Center as well as other external systems. The state government has its own data center, and all applications & databases are currently hosted on-prem. However, some of the external data sources may also be on cloud. Thus, the SMART system must cater to multiple structured and unstructured sources like Jan Aadhaar RDR, Line Department Systems and Other External Systems.
- The SMART system shall be capable to create a 360-degree view of citizen profile.
- The SMART system is required to be deployed on-premises and hosted at RSDC Jaipur.
- To ensure data security, retention, archival, privacy and other measures the bidder is required to adhere the policies/guidelines/regulations of State and Central government along with industry best practices.

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- e) The bidder is required to provision the connectivity with external data sources through different integration mechanism like API, DB Connectors, File exchange, Data Streams etc. as applicable.
- f) The SMART system solution should support both real time and scheduled batch updates.
- g) Bidder is required to integrate SMART with SMS gateway / email gateway / WhatsApp and other similar solutions available with the department. Similarly various state government social media handles are required to be tracked whereas on need basis other social media handles or news media may also be tracked.
- h) If the bidder proposes components that are open source in nature, the bidder must provide enterprise support for the proposed open-source technology.
- i) For the departmental users, the SMART system must be accessible through web portal & mobile app.
- j) Bidder is required to propose and provide complete solution with hardware & software (infrastructure and support) with detailed BoM and integrate with associated systems for implementation, operation, and maintenance.

FINAL EOD

4.5 Augmentation with AI/ML

The bidder is required to incorporate Artificial Intelligence and Machine Learning (AI/ML) technology throughout the data management life cycle including into the rule engine, data lake/ data lake house creation, eligibility discovery, etc. The integration of these advanced technologies will be guided by the insights and learnings. This approach ensures a solid foundation is built before more complex elements are introduced, thereby maximizing the project's chances of success. By leveraging AI/ML techniques, various proxy/ peripheral datasets will be used to strengthen the validation of eligibility criteria.

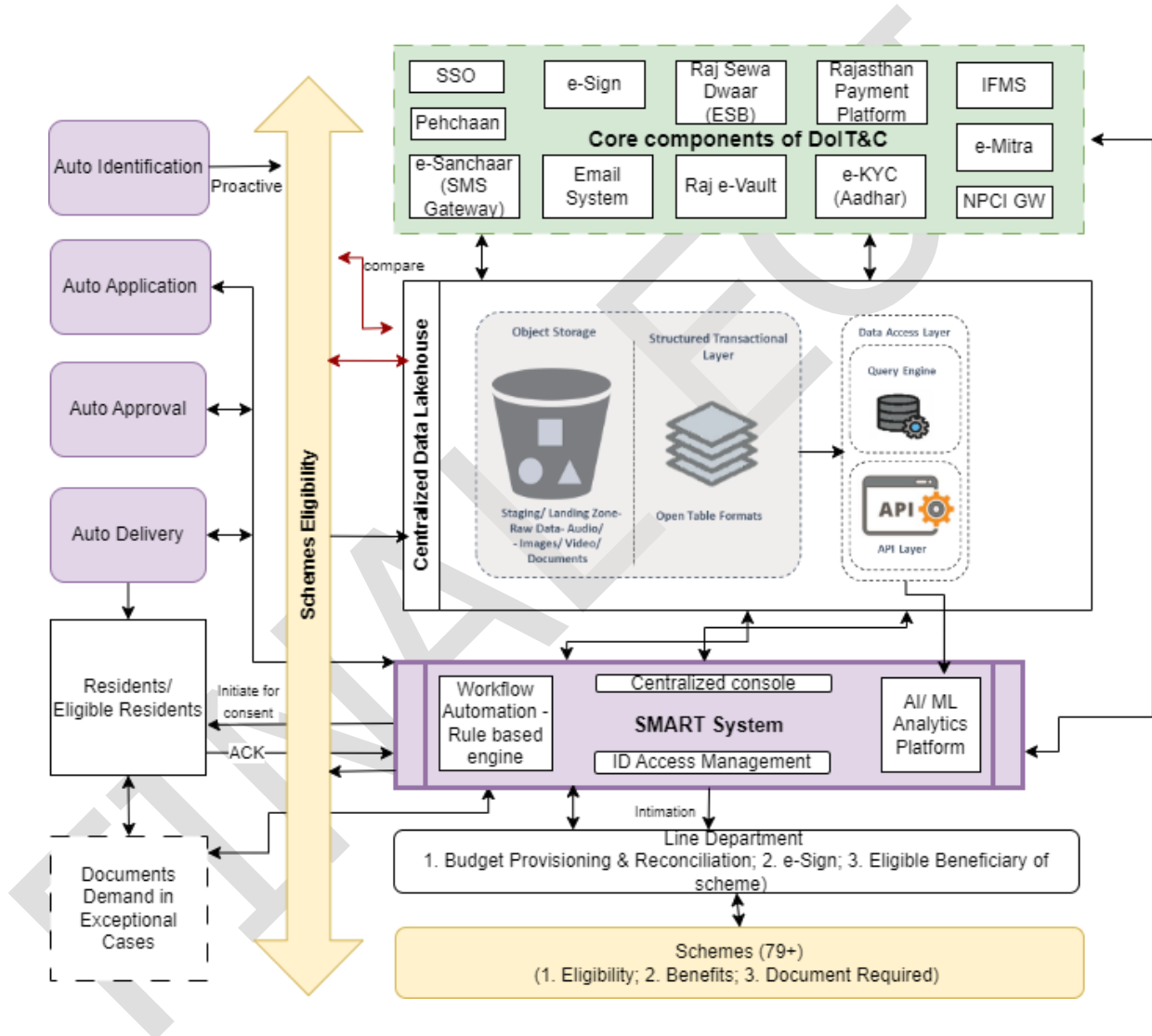


Figure2: Indicative 'SMART System' Architecture

By leveraging proxy datasets, accuracy, and efficiency in determining citizen eligibility can be enhanced. Some use cases of proxy datasets for eligibility criteria validation such as:

- Income validation: validate income through sources like Transport Department Records, e-Mitra transactions, land records, electricity bills, e-PDS Crop Yield Images, Mandi transactions etc.,
- Education and employment history,
- HealthCare utilization,

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- d. Social welfare programs participation etc.
- e. Proxy validation through GIS

4.6 Deleted

4.7 The Bidder is required to propose AI/ML based solution along with hardware specification requirement for real time auto service delivery system adopting the above elements, scope of work and functional requirement as described in this EOI.

4.8 The Bidder is required to propose use cases and solution for optimal delivery of benefits and services to eligible beneficiaries of residents of Rajasthan using AI/ML based research and its various techniques on central data repository (Data Lake / Data Lake house). For e.g., Identification of wrong beneficiaries, left out cases of genuine beneficiary etc.

4.9 RISL/DoIT&C shall enter into contract with the selected Bidder for Implementation (Design, Development, Integration & Deployment) and for a period of three years for Operation & maintenance (O&M) of 'SMART' (Service Management with Artificial Intelligence and Real Time System) project.

4.10 The selected Bidder is expected to maintain quality of service (QOS) for all the deliverables. They are required to incorporate amendments and enhancements as per changes in technology and market requirement during the contract period.

4.11 The Bidder shall deploy required staff at Jaipur to undertake project deployment and O&M.

4.12 The performance of the Bidders may be evaluated based on solution design and technology proposed, quality and experience of number of skilled manpower proposed. The Bidders may be required to enter into contract and Service Level Agreement with GoR before initiation of the work.

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CHAPTER-5: DELIVERABLES

- 5.1. The participating Bidders would submit the following with respect to this EoI:
The Bidder should provide relevant documents with respect to eligibility criteria mentioned in chapter 2.

Sl. No.	Document Type	Document Format	Page No.
1.	Fee Details		
1.1.	EoI Document fee	Instrument/ Proof of submission (PDF)	
2.	Eligibility Documents		
2.1.	EOI Form	As per Annexure-1	
3.	Technical Bid Cover Letter	As per Annexure-2 (PDF) On Bidder's letter head duly signed by authorized signatory	
4.	All the documents mentioned in the "Eligibility Criteria", in support of the eligibility as mentioned at chapter 2 (pre-qualification criteria)	As per the format mentioned against the respective eligibility criteria clause of the EOI (PDF)	
4.1.	Legal Entity	Copy of valid certificate as per EOI	
4.2.	Technical Capability & Experience of Bidder/ OEM	Annexure-3 (PDF) + Documents as per clause 2.2	
4.3.	Financial: Turnover from IT/ITeS	Annexure-4 (PDF) + Copy of valid CA certificate	
4.4.	Financial: Net Worth	Annexure-4 (PDF) + Copy of valid CA certificate	
4.5.	Tax Registration	Copy of valid certificate as per EOI	
4.6.	Certification	Copy of valid certificate as per EoI	
4.7.	Self-Undertaking	Annexure-9 (PDF)	
4.8	Manufacturer's Authorization Form (MAF)	Annexure-10 (PDF)	
5.	Technical Document		
5.1.	Technical/ Solution Document (include details as mentioned in 5.2 to 5.7)	Documents as per technical evaluation criteria 9.3 of this EoI document	

5.2. Proposed Technical Solution Document:

Bidders should provide a comprehensive document outlining their proposed solution for the 'SMART' project.

5.2.1. Solution Details:

- a) **Technology Name:** Specify the proposed technology.
- b) Clause Deleted

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- c) **Process Workflow:** Describe the workflow for the solution.
- d) **Integration Workflow:** Explain how the solution integrates with existing architecture, applications, and APIs.
- e) **System Requirements & Functional Specifications:** Detail hardware/server requirements and functional specifications.
- f) **Functionality, Features, Advantages & Disadvantages:** Provide an overview of the proposed solution's capabilities.
- g) Clause Deleted

5.2.2. **Components Proposed:**

- a) Enumerate proposed modules along with their functionality.
- b) Detailed Bill of Material (BoM) (un-priced).

5.2.3. **Approach & Methodology:** Describe the approach and methodology to be used during project execution.

5.2.4. Clause Deleted

5.3. Clause Deleted

5.4. Clause Deleted

5.5. It shall include the following details with respect to implementation of the project:

- 1) Clause Deleted
- 2) Dependencies for implementation & roll-out of the project
- 3) Expected Timelines
- 4) Proposed Manpower composition

5.6. The Bidder should necessarily state the issues and challenges that the Bidder visualizes in the proposed solution. Recognition of issues & challenges and strategy proposed to address the issues should be part of the proposed solution.

5.7. The Bidder can provide any other detail which is relevant for implementation of the indicative requirement.

5.8. A detailed presentation covering all of the above may be required to be given by the participating Bidder as per the schedule intimated by RISL.

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CHAPTER-6: BIDDING PROCESS

- 6.1. This is a two-stage selection process for Selection of Bidder/solution for implementation of 'SMART' (Service Management with Artificial Intelligence and Real Time System)' project for Resident data hub of Rajasthan and peripheral datasets. Please refer clause 5 of chapter 1 for details about stages.
- 6.2. Deleted
- 6.3. The technical proposal submission is to be made online on the e-Procurement portal of the state, i.e., <http://eproc.rajasthan.gov.in>
- 6.4. The EOI bids will be opened as per the INVITATION FOR EXPRESSION OF INTEREST (EoI) in the office of Managing Director, RajComp Info Services Ltd., Ist Floor, B-Block, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur. Thereafter the EOI bids will be evaluated by RajCOMP. The Bidders will be asked to give a presentation before the committee on the dates assigned to them by DoIT&C/ RajCOMP.

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CHAPTER-7: VALIDITY OF BIDS

- 7.1. Bids shall remain valid for 120 days after bid submission deadline. A Bid valid for a shorter period shall be rejected as non-responsive.
- 7.2. In exceptional circumstances, GoR may solicit Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. A Bidder granting the request is not required nor permitted to modify the Bid.

FINAL EOI

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CHAPTER-8: DISQUALIFICATION

- 8.1. DoIT&C/ RajCOMP, may in its sole discretion and at any time during the processing of EOI, disqualify any Bidder from the EOI process if the Bidder has –
- ❑ Made misleading or false representations in the forms, statements and attachments submitted in proof of the eligibility requirements.
 - ❑ If found to have a record of poor performance such as abandoning works, not properly completing the contract, inordinately delaying completion, being involved in litigation or financial failures, etc.
 - ❑ Submitted an EOI which is not accompanied by required documentation, Tender fees or is non-responsive.
 - ❑ Failed to provide clarifications related thereto, when sought.
 - ❑ Submitted more than one EOI. This will cause disqualification of all or subsequent to first EOI submitted by such applicants.
- 8.2. Applicants who are found to canvass, influence or attempt to influence in any manner the qualification or selection process, including without limitation, by offering bribes or other illegal gratification, shall be disqualified from the process at any stage.

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CHAPTER 9: EOI BID EVALUATION PROCESS

- 9.1. **Opening of EOI Bids:** The Tendering Authority will open the EOI bids in the presence of Bidders' representatives who choose to attend the opening of EOI bids is as per NIB at the following location:

**Office of the Managing Director,
RajComp Info Services Ltd.,
Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur 302005**

The Bidders' representatives who are present shall sign a register evidencing their attendance.

- 9.2. **Preliminary Examination of EOI Bids:** The Tendering Authority will examine the EOI bids to determine whether they are complete, whether the documents have been properly signed, whether the required fees is enclosed, and whether the bids are generally in order. Any bids found to be non-responsive for any reason or not meeting the minimum levels of the performance or other criteria specified in the bidding documents will be rejected by the Tendering Authority and not included for further consideration.
- 9.3. **Evaluation of EOI Bids:** The Tendering Authority will carry out a detailed evaluation of the bids in order to determine whether the Bidders are qualified and whether the technical aspects are substantially responsive to the requirements set forth in the bidding documents. In order to reach such a determination, the Tendering Authority will examine the information supplied by the Bidders and other requirements in the bidding documents, taking into account the deliverables mentioned in Chapter 5.

Sl. No.	Proposed Criteria	Supporting Document	Maximum Marks
1.	Proposal Document	Technical Document (including details required in 5.2 to 5.7)	20
1.1.	Understanding of scope of work and solution proposed along with bill of material/ components offered		10
1.2.	Approach & Methodology of solution proposed		10
1.3	Clause Deleted		
2.	Turnover of the bidder: Average Annual Turnover from IT/ITeS of the Bidder during the last three financial years, i.e., from 2020-21, 2021-22 and 2022-23 (as per the last published audited balance sheets), a. 500 crore > = Turnover =< 750 crore: MM – 5 marks b. 750 crore > Turnover =< 1000 crore: MM – 10 marks c. > 1000 crore: MM – 15 marks	Annexure 4	15
3.a	Number of similar nature of projects executed/ being executed:	Annexure 3	30

RajCOMP Info Services Ltd.

Sl. No.	Proposed Criteria	Supporting Document	Maximum Marks
	<p>Solution implemented against the experience cited for point no. 2 of Sl. 2.2 of chapter-2 Eligibility criteria. <i>*All relevant experience may be cited for reference</i></p> <p>A. Work Order submitted for implementation of component 1 of "similar nature" - 12 mm. B. Work Order submitted for implementation of component 2 of "similar nature" – 8 mm. C. Component 1 & component 2 fulfilled in single work order then extra - 3 mm. D. Additional work order a. Requirement of component 1 & component 2 fulfilled by single work order - 7 mm, OR b. Requirement of component 1 & component 2 fulfilled by Two separate work orders - 3 mm</p>		
3.b	Work Order submitted for implementation of managing large data size of minimum 2 Crore records and performed activities like Data cleansing, Data De-duplication, Data cataloguing, Data Lineage, Data Governance and Data Security etc. during the period from 01 Apr-2018 till last date of bid submission.	Annexure 3	10
4.	<p>Certification: a. CMMI Level 5 – 10 mm. b. CMMI Level 3 – 5 mm.</p>	Proof of valid certificate	10
5.	Clause Deleted		
6.	<p>Number of on roll employees in the organization, working on AI/ML technology/ Data Science / Data Pipeline:</p> <p>a. >50 No. of manpower =<100: MM – 5 marks b. >100 No. of manpower =<150: MM – 10 marks c. > 150 No. of manpower – 15 marks</p>	Annexure-5	15
Total Maximum Marks			100
Minimum Qualifying Marks			65

MM: Maximum Marks

Note: No commercial bid to be submitted at EoI stage.

Supporting Documents to be submitted as mentioned in Chapter-2 and Chapter-5 of EoI.

9.4. **Clarification of EOI Bids and Contacting the Tendering Authority:** The Tendering Authority may conduct clarification meetings with each or any Bidder to discuss any matters, technical or otherwise. The Bidder may be required to make presentations on his methodology for carrying out the tasks. If considered necessary, the Tendering Authority may like to visit /contact organizations where projects (submitted) are executed/ being executed.

RajCOMP Info Services Ltd.

9.5. Shortlisting Criteria:

- Firms securing atleast minimum qualifying marks as mentioned in 9.3 shall be considered technically responsive.

FINAL EOI

RajCOMP Info Services Ltd.

CHAPTER-10: GENERAL TERMS AND CONDITIONS

- 10.1. The Bidder shall bear all costs associated with the preparation and submission of the EoI, RISL will not be responsible for those costs regardless of the conduct or outcome of the bidding process.
- 10.2. The Bidder shall sign the EoI form at each page and at the end, in token of acceptance of all the terms and conditions of the tender.
- 10.3. Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required in the bidding documents or submits a Bid not substantially responsive to the bidding documents in any respect may result in the rejection of the Bid.
- 10.4. Any Change in the constitution of the company, etc. shall be notified forth with by the contractor in writing to the purchase officer and such change shall not relieve any former member of the company, etc., from any liability under the contract.
- 10.5. The above procurement shall be governed by the rules and regulations of Rajasthan Transparency in Public Procurement (RTPP) Act 2012.

RajCOMP Info Services Ltd.

ANNEXURE-1: FORM FOR EXPRESSION OF INTEREST (EoI)

{ To be submitted by the Bidder only on Letter Head duly signed and sealed by Auth. Sign. }

I. Addressed to:

a.	Name of the tendering authority	Managing Director, RajComp Info Services Ltd.
b.	Address	RajComp Info Services Ltd C-Block, 1st Floor, Yojna Bhawan, Tilak Marg, Jaipur (Rajasthan) – 302005
c.	Telephone	2228701, 5103902
	TeleFax	141-2228701
d.	Email Id	dheerajgaur.doit@rajasthan.gov.in (Please mention the NIB no. in the subject)
e.	EoI Document fee	Demand Draft in favour of “Managing Director, RISL” payable at “Jaipur”

II. EoI Reference:

1)	Name of Bidder Firm					
2)	Name of MD of the firm with email id and contact number	Name: Email ID: Contact No.:				
3)	Name of Authorized Contact Person with Designation	Name: Designation: Email ID: Contact No.:				
4)	Registered Office Address					
5)	Address of Local office in Rajasthan, if any.					
6)	Year of Establishment					
7)	Type of Firm (Put Tick(√) mark)	<table border="1" style="display: inline-table;"> <tr> <td>Public Limited</td> <td>Private Limited</td> </tr> <tr> <td>Partnership</td> <td>LLP</td> </tr> </table>	Public Limited	Private Limited	Partnership	LLP
Public Limited	Private Limited					
Partnership	LLP					
8)	Telephone Number(s)					
9)	GST Number					
10)	PAN No.					
11)	Email Address	Email:				
12)	Website					
13)	Fax No.					
14)	Mobile Number	Mobile:				
15)	Certification/Accreditation/Affiliation, if Any					
16)	Area of Specialization in the Field of IT/ITeS					

III. The requisite EoI document fee amounting to Rs. _____/- (Rupees <in words>) has been deposited vide Online/DD/BC/cash receipt no. _____ Dated _____.

RajCOMP Info Services Ltd.

- IV. We agree to abide by all the conditions mentioned in this EoI Notice issued by the Tendering Authority and also the further conditions of the said EoI Notice given in the attached sheets (all the pages of which have been signed by us in token of acceptance of the terms mentioned therein along with stamp of the firm).

Dated:

Name of the Tenderer: _____

Name & Seal of the firm: _____

Authorized Signatory: _____

FINAL EOI

RajCOMP Info Services Ltd.

ANNEXURE-2: TECHNICAL BID - COVERING LETTER

{To be submitted by the Bidder only on Letter Head duly signed by Auth. Sign. }

To,
The Managing Director (MD),
RajCOMP Info Services Limited (DOIT&C/RISL),
First Floor, Yojana Bhawan, Tilak Marg
C-Scheme, Jaipur-302005 (Rajasthan)

Ref: Expression of Interest (EOI) Notification dated..... No.....

Dear Sir,

1. I/We, the undersigned Bidder, having read & examined in detail, the Bid Document, the receipt of which is hereby duly acknowledged, I/ we, the undersigned, offer to supply/ work as mentioned in the Scope of the work, technical specifications, Service Level Standards & in conformity with the said bidding document for the same.
2. I/ We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.
3. I/ we hereby submit our token of acceptance to all the tender terms & conditions without any deviations. Hence, we are hereby submitting our Bid and offer to provide services to Purchaser for carrying out the project in accordance with your EOI.
4. Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.
5. I/We agree to abide by this EOI for a period of 120 days from the closing date fixed for submission of bid as stipulated in the EOI document.
6. I/We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act, 1988".
7. We have an existing office at Jaipur at the following address:
.....
8. I/We understand that the Purchaser is not bound to accept any bid received in response to this EOI.
9. In case we are engaged by the Purchaser, we shall provide any assistance/cooperation required by Purchaser, appointed auditing agencies (if any), state government officials and Other Stakeholders of the project for performing their duties with respect to this project. We understand that our non-cooperation for the same shall be grounds for termination of service.

Thanking you,

Name of the Bidder: -

Authorized Signatory: -

Seal of the Organization: -

Date:

Name & Signatures of the Bidder along with Seal

RajCOMP Info Services Ltd.

ANNEXURE-3: FORMAT FOR SUBMISSION OF PROJECT REFERENCES FOR PRE-QUALIFICATION EXPERIENCE

Details of Individual Project:

S. No.	Description		
1.	Project Name:		
2.	Country:		
3.	Location within country:		
4.	Project Duration:		
5.	Name of Customer:		
6.	Total No. of staff-months of the assignment:		
7.	Customer's Contact person with address, phone, fax and e-mail:		
8.	Project Details - <table border="1" data-bbox="311 801 737 891"><tr><td>Start date (month/year):</td></tr><tr><td>Completion date (month/year):</td></tr></table>	Start date (month/year):	Completion date (month/year):
Start date (month/year):			
Completion date (month/year):			
9.	Similar Nature of project (as per clause 2.2.2.1 of EoI) (as applicable) (Y/N):		
10.	Description of project and services provided by Bidder		
11.	Signature and Seal of the Bidder: - Name: Designation: Address:		

Table:-1

Project Covers	(Tick) (Yes/No)
Component1: Creation of centralized repository (data lake/ data lake house) as per definition of similar nature of project on page 5 of EoI	
Component2: Implementation of AI/ML components as per definition of similar nature of project on page 5 of EoI	
Project of managing large data size of minimum 2 crores record as per clause 2.2.2.2 of EoI	

Table:-2

Please attach a copy of the relevant document for each project reference as per PQ criteria mentioned in the EOI.

RajCOMP Info Services Ltd.

ANNEXURE-4: FORMAT OF FINANCIAL TURNOVER OF THE BIDDER

To,
The Managing Director,
RajCOMP Info Services Limited (DOIT&C/RISL),
First Floor, Yojana Bhawan, C-Block,
Tilak Marg, C-Scheme, Jaipur-302005 (Raj).

CERTIFICATE

Ref: Expression of Interest (EOI)/ NIB Ref. No. dated.....

Sub: Financial Turnover from IT/ ITeS and Net worth

We have examined the books of accounts and other relevant records of <<Bidder Name >> along with << registered address>>. On the basis of such examination and according to the information and explanation given to us, and to the best of our knowledge & belief, we hereby certify that the Average Annual Audited Turnover from IT/ ITeS for the last three financial years i.e., FY's 2020-21, 2021-22 & 2022-23 (as per the last published audited balance sheets) is Rs. _____ (in INR figure & words) as per the details given below:

Financial Information (in INR crores)	2020-21	2021-22	2022-23
Financial Turnover			
Financial Turnover from IT/ITeS Services in India			
Financial Net Worth			

(Signature of the Chartered Accountant)

Name:

Designation:

UDIN:

Membership Number:

Date:

Company Seal:

Business Address:

RajCOMP Info Services Ltd.

ANNEXURE-5: HR CERTIFICATE FOR MANPOWER STRENGTH

{To be submitted by the Bidder only on his Letter Head duly signed by Auth. Sign. }

The Managing Director (MD),
RajCOMP Info Services Limited (DOIT&C/RISL),
First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Raj).

In response to the NIB Ref. No. _____ dated _____

Subject: Self-Declaration on Technically Qualified Professionals by HR

We, <Bidder Name> hereby declare that we have on our payroll<No. of technical professionals> technically professional with respect to technology AI/ML as on date of bid submission.

The details of staff as required is detailed here:

Sl. No.	Type of expertise (AI/ML technology/ Data Science / Data Pipeline)	Years of experience	No. of Resource Count

Thanking you,

Name of the Bidder: -

Authorized Signatory: -

Seal of the Organization: -

Date:

Place:

RajCOMP Info Services Ltd.

ANNEXURE-5a: PROPOSED MANPOWER PROFESSIONALS

{to be enclosed in technical proposal as per Bidder's proposition}

Sl. No.	Role	Development and Implementation (Min. Manpower Onsite)	O&M after Go Live of New Application Software (Min. Manpower Onsite)	Qualification	Experience	Certification
1.	Project Manager					
2.	Tech Lead					
3.	Database Developer (PL/SQL Developer)					
4.	Software Engineer (Java/J2EE)					
5.	QA lead and Test Engineer					
6.	Application Helpdesk/ Support Executive					
7.	AI/ML Developer					
8.	AI/ML Technology Consultant					
9.	Data Scientist					
10.	Solution Architect					
11.	Data Engineer					
12.	Other (as per Bidder's requirement)					

Note: The above resource-mix is indicative in nature. Bidder may change/ vary as per proposed solution for SMART. The bidder needs to assess the requirement and propose the team composition accordingly.

RajCOMP Info Services Ltd.

ANNEXURE-6: LIST OF DEPARTMENT AND SCHEMES PRESENTLY INTEGRATED WITH JAN AADHAAR APPLICATION

S. No.	Department Name	Scheme name
1	Agriculture	Diggi Subsidy
		Incentive To Girls Studying Agriculture
		Subsidy For Agriculture Devices
		Subsidy for Barbed wire fencing
		Subsidy On Farm Pond
		Subsidy On Irrigation Pipeline
2	Department of food and civil supplies	Ration Distribution under National Food Security Act
3	Directorate For Specially Abled Persons	Grant Disbursement Of Silicosis Patient
		Mukhyamantri Vishesh Yogyajan Swarojgar Yojana
		Vishesh Yogyajan Sukhad Dampatya Jeevan Yojana
4	Disaster Management, Relief	Agriculture Input Subsidy
5	Elementary Education	Pre Matric Scholarship For OBC Students
		Pre Matric Scholarship For SBC/MBC (Special Group) Students
		Pre-Matric Scholarships To The Children Of Those Engaged In Occupations Involving Cleaning And Prone To Health Hazards
		ST Pre-Matric Scholarship
		SC Pre-Matric Scholarship
6	Employment	Mukhyamantri Yuva Sambal Yojana
7	Higher Education	Mukhyamantri Higher Education Scholarship Scheme
		Mukhyamantri Sambal Vidhwa/Parityakta B.Ed Yojana
8	Horticulture Department	Green House
		Low tunnel
		Onion Storage
		Orchard
		Plastic Mulch
		Pradhan Mantri Krishi Sinchai Yojana- Mini Sprinkler
		Pradhan Mantri Krishi Sinchai Yojana- Drip Irrigation
		Pradhan Mantri Krishi Sinchai Yojana- Sprinkler
		Shade Net House
9	Integrated Child Development Services	Indira Gandhi Matritva Poshan Yojana
10	LABOUR	HITADHIKARI KI SAMANYA ATHAVA DURGHATANA MEIN MRITYU YA GHAYAL HONE KE DASHA MEIN SAHAYATA YOJANA 2014
		NIRMAAN SHRMIK AUJAAR/TOOLKIT SAHAYATA YOJANA

RajCOMP Info Services Ltd.

S. No.	Department Name	Scheme name
		NIRMAAN SHRAMIK JEEVAN BHAVISHYA SURAKSHA YOJANA
		NIRMAAN SHRAMIK SHIKSHA KAUSHAL VIKASH YOJANA
		Nirman Shramik Evm Unke Ashrit Baccho Dwara Bhartiya/Rajasthan Prashasanik Sewa Hetu Aayojit Prarambhik Pratiyogi Pariksha Uttirn Karne Par Protsahan Yojana
		Nirman Shramiko Ko Videsh Mein Rojgaar Hetu Visa Par Hine Wale Vyay Ka Punarbharan Yojana
		PRASOOTI SAHAYATA YOJANA
11	MEDICAL HEALTH AND FAMILY WELFARE	Aasha Sahyogini Incentive
		JSY (Janani Suraksha Yojana)
		Mukhya Mantri Chiranjeevi Swasthya Bima Yojana
		RSY(Rajshree Yojana)
12	RSCDC Corporation	National Handicapped Finance And Development Corporation
		National Backward Classes Finance And Development Corporation
		National Safai Karamcharis Finance And Development Corporation
		National Scheduled Castes Finance And Development Corporation
		National Scheduled Tribes Finance And Development Corporation
13	SOCIAL JUSTICE AND EMPOWERMENT	Social Security Pension
		Sahyog Avam Uphar Yojana
		Palanhar Yojana
14	Sanskrit Education	Pre Matric Scholarship For ST Students (Class 6 To 8)
		Pre Matric Scholarship For ST Students (Class 9 To 10)
		Pre-Matric Scholarships To The Children Of Those Engaged In Occupations Involving Cleaning And Prone To Health Hazards
		Pre Matric Scholarship For SC Students (Class 6 To 8)
		Pre Matric Scholarship For SBC/MBC (Special Group) Students
		Post Matric Scholarship For SC Students (Class 11 To 12)
		Post Matric Scholarship For ST Students (Class 11 To 12)
		Post Matric Scholarship For OBC Students
		Post Matric Scholarship For SBC/MBC (Special Group) Students
15	Secondary Education	Pre Matric Scholarship For SC Students (6 To 8)
		Post Matric Scholarship For SC Students (Class 11 To 12)
		Pre Matric Scholarship For ST Students (6 To 8)
		Pre Matric Scholarship For ST Students (9 To 10)

Name & Signatures of the Bidder along with Seal

RajCOMP Info Services Ltd.

S. No.	Department Name	Scheme name
		Pre-Matric Scholarships To The Children Of Those Engaged In Occupations Involving Cleaning And Prone To Health Hazards
		RSY(Rajshree Yojana)
		Scholarship For Talented Daughters Of Ex-Servicemen
		Pre Matric Scholarship For SC Students (9 To 10)
		Pre Matric Scholarship For OBC Students (6 To 10)
		Pre Matric Scholarship For SBC Students (6 To 10)
		Post Matric Scholarship For OBC Students
		Post Matric Scholarship For SBC/MBC (Special Group) Students
16	TRIBAL AREA DEVELOPMENT	RENT REIMBURSEMENT FOR COLLEGE TRIBAL STUDENTS
		SAHARIYA EDUCATIONAL MOTIVATION SCHEME FOR REGULAR STUDIES
		Scholarship For Girls Of Tribal Area To Study In Colleges
		Scholarship To Students Of Tribal Area Who Passed Board/University Exam With First Class
		INCENTIVE TO SAHARIA STUDENTS FOR BSTC
		Nishulk Daal, Tel, Deshi Ghee (Sahariya Family/ Kathodi Tribal In Baran)
		Incentive To Tribal Girls Studying In 11 And 12 Class
		INCENTIVE TO SAHARIYA NURSING STUDENTS
		INCENTIVE TO SAHARIA STUDENTS FOR B.ED
17	Women Empowerment	Indira Mahila Shakti Udhyan Protshahn Yojana

The number of schemes may vary as per the requirement.

RajCOMP Info Services Ltd.

ANNEXURE-7: SIZING AND USERS OF JAN AADHAAR APPLICATION

(A) SIZING OF JAN AADHAAR APPLICATION & EVAULT

Data Source / App	Data Description	Data Type	No. of Tables*	Database	Data Size*	Annual Growth Rate *	Method of Integration	Remarks
Jan Aadhar	Citizen Information	Structured	100	Oracle	3 TB	5%	API, DB Link	
Jan Aadhar	Citizen (Transactional)	Structured	150	Oracle	12 TB	20%	API, DB Link	
Raj eVault 2.0	Documents (Unstructured)	Unstructured (Scanned PDFs / Images)	Approx. 130	Oracle 19c	25 TB+	10-12%	APIs	Data Size is the size of the files actually stored in filenet
Raj eVault 1.0	Documents (Unstructured)	Unstructured (Scanned PDFs / Images)		IBM DB2	100 TB+	-	APIs	Data Size is the size of the files actually stored in filenet

* The numbers are indicative

(B) USERS OF JAN AADHAAR APPLICATION

User Roles	Users Types	Count*
Transactional Users	First Level Verifiers	12000
	Second Level Verifiers	600
	DBT Nodal Officers	50
	DBT Payment Makers	1800
	DBT Payment Checkers	4000
	DBT Accounts User	2800
	e-Mitra - Kiosk Users	8000
	Citizens – Jan Aadhaar Family Users	20000000
Monitoring Users	State Level	20
	District Level	150
	Block/City Level	1800
	Departmental Users	90

* The numbers are indicative

RajCOMP Info Services Ltd.

ANNEXURE-8: LIST OF TOOLS & EXISTING ECOSYSTEM CAPABILITIES

Tentative list of tools with the department that can be leveraged for development of SMART.

(A). List of Tools (Technology Stack):

S. No	Tools Description
1.	Change Data Capture & Replication
2.	BI (Data Analytics and Data Visualization)
3.	MDM (Master Data Management)
4.	Database (Various flavours)
5.	ETL (Extract, Transform, Load)
6.	Application Server

(B). List of DoIT&C Ecosystem Apps:

Tentative list of apps developed by DoIT&C that can be leveraged for development of SMART solution -

S. No	Apps	Description
1	e-Sanchar	SMS & Voice Call
2	Raj-e-Sign	Digital Signature
3	Jan Aadhar-e-Wallet	Digital Payment Wallet
4	Raj-e-Vault	Document Vault
5	RPP	Rajasthan Payment Platform
6	Raj Mail	Email Gateway
7	Raj Master	State Level Master Data Hub
8	Raj SSO	Single Sign On

RajCOMP Info Services Ltd.

ANNEXURE-9: SELF-UNDERTAKING

{To be filled by the bidder and submitted on letterhead }

To,

The Managing Director,

RajCOMP Info Services Limited (DoIT&C/RISL),

First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Raj).

In response to the NIB Ref. No. _____ dated _____ for {Project Title}, as an Owner/ Partner/ Director/ Auth. Sign. of _____, I/ We hereby declare that presently our Company/ firm _____, at the time of bidding: -

- a) possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
- b) have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
- c) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.
- d) does not have any previous transgressions with any entity in India or any other country during the last three years
- e) does not have any debarment by any other procuring entity
- f) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons;
- g) does not have, and our directors and officers not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
- h) does not have a conflict of interest as mentioned in the bidding document which materially affects the fair competition.
- i) will comply with the code of integrity as specified in the bidding document.

Also, I/ we have thoroughly read the bidding document and by signing this certificate, we hereby submit our token of unconditional acceptance to all the terms & conditions of the bidding document without any deviations and assumptions.

I have read the clause (amendment in Rule 13 of RTPP Rules 2013 vide FD Order No. F.2(1)FD/G&T-SPFC/2017 dated 15.01.2021) regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that

I/we is/are not with beneficial ownership from such country and will not supplying finished goods procured directly or indirectly from such country.

OR

I/we is/are with beneficial ownership from such country and/or will be supplying finished goods procured directly or indirectly from such country and I/We are registered with the Competent Authority as specified in Rule 13 of RTPP Rules and Government of Rajasthan Notification No.

RajCOMP Info Services Ltd.

F.2(1)FD/G&T-SPFC/2017 dated 01.01.2021, 15.01.2021 and 30.03.2021 and the evidence of valid registration with the Competent Authority is attached with the bid.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoR, my/our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date:

Place:

FINAL EOI

RajCOMP Info Services Ltd.

ANNEXURE-10: MANUFACTURER'S AUTHORIZATION FORM (MAF)*{to be filled by the OEMs}*

To,
{Procuring Entity},

Subject: Issue of the Manufacturer's Authorisation Form (MAF)

Reference: NIB/ RFP Ref. No. _____ dated _____

Sir,

We {name and address of the OEM} who are established and reputed original equipment manufacturers (OEMs) having factories at {addresses of manufacturing location} do hereby authorize {M/s _____} who is our {Distributor/ Channel Partner/ Retailer/ Others <please specify>} to bid, negotiate and conclude the contract with you against the aforementioned reference for the following Hardware/ Software manufactured by us: -

{OEM will mention the details of all the proposed product(s) with their make/ model.}

We undertake to provide OEM support for the offered Hardware/ Software, as mentioned above, for the period of Three (3) Years.

We hereby confirm that the offered Hardware/ Software is not likely to be declared as End-of-Service/ Support within next <please specify> years from the date of bid submission.

Yours faithfully,
For and on behalf of M/s (Name of the manufacturer)

(Authorized Signatory)

Name, Designation & Contact No.:

Address: _____

Seal: