

Final Request for Proposal (RFP) Document for Hiring of Service of Taxis/Vehicles on as and when basis for providing logistical support and services under the various projects of the Company

Reference No.: F1.9(432)/RISL/Misc/2024/3590

Dated: 06.08.2024

Unique Bid number: RJS2425SLOB00034

Mode of Bid Submission	Online through eProcurement/ e-Tendering system at http://eproc.rajasthan.gov.in
Tendering Authority/ Purchaser	Managing Director, RajCOMP Info Services Limited (RISL), First Floor, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur (Rajasthan)
Last Date & Time of Submission of eBid	23.08.2024 at 4:00 PM
Date & Time of Opening of Technical eBid	23.08.2024 at 5:00 PM

Cost of Tender Document: Rs. 1000/- Only (Rupees One Thousand Only)

RISL Processing fee: Rs. 500/- Only (Rupees Five hundred only)

Name of the Bidding Company/ Firm:	
Contact Person (Authorised Bid Signatory):	
Correspondence Address:	
Mobile No.	Telephone & Fax Nos.:
Website & E-Mail:	

RajCOMP Info Services Limited (RISL)

1st Floor, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur (Rajasthan)

Phone: 91 (141) 2229394, 5103902 Fax: 91 (141) 2228701

Website: <http://risl.rajasthan.gov.in>

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ABBREVIATIONS & DEFINITIONS

Act	The Rajasthan Transparency in Public Procurement Act, 2012 (Act No. 21 of 2012) and Rules thereto.
Authorised Signatory	The bidder's representative/ officer vested (explicitly, implicitly, or through conduct) with the powers to commit the authorizing organization to a binding agreement. Also called signing officer/ authority having the Power of Attorney (PoA) from the competent authority of the respective Bidding firm.
BG	Bank Guarantee
Bid/ eBid	A formal offer made in pursuance of an invitation by a procuring entity and includes any tender, proposal or quotation in electronic format
Bid Security	A security provided to the procuring entity by a bidder for securing the fulfilment of any obligation in terms of the provisions of the bidding documents.
Bidder	Any person/ firm/ agency/ company/ contractor/ supplier/ vendor participating in the procurement/ bidding process with the procurement entity
Bidding Document	Documents issued by the procuring entity, including any amendments thereto, that set out the terms and conditions of the given procurement and includes the invitation to bid
BoM	Bill of Material
CMC	Contract Monitoring Committee
Competent Authority	An authority or officer to whom the relevant administrative or financial powers have been delegated for taking decision in a matter relating to procurement. Managing Director, RISL, Govt. of Rajasthan in this bidding document.
Contract/ Procurement Contract	A contract entered into between the procuring entity and a successful bidder concerning the subject matter of procurement
Contract/ Project Period	The Contract/ Project Period shall commence from the date of agreement till one year. The same may be extended for next one year on the basis of the services provided by the firm.
Day	A calendar day as per GoR/ Gol
DeitY, Gol	Department of Electronics and Information Technology, Government of India
DoIT & C	Department of Information Technology and Communications, Government of Rajasthan.
FOR/ FOB	Free on Board or Freight on Board

GoI/ GoR	Govt. of India/ Govt. of Rajasthan
Goods	All articles, material, commodities, electricity, livestock, furniture, fixtures, raw material, spares, instruments, software, machinery, equipment, industrial plant, vehicles, aircraft, ships, railway rolling stock and any other category of goods, whether in solid, liquid or gaseous form, purchased or otherwise acquired for the use of a procuring entity as well as services or works incidental to the supply of the goods if the value of services or works or both does not exceed that of the goods themselves
ICT	Information and Communication Technology.
IFB	Invitation for Bids (A document published by the procuring entity inviting Bids relating to the subject matter of procurement and any amendment thereto and includes notice inviting Bid and request for proposal)
INR	Indian Rupee
ISI	Indian Standards Institution
IT	Information Technology
ITB	Instruction to Bidders
LD	Liquidated Damages
Lol	Letter of Intent
NCB	A bidding process in which qualified bidders only from within India are allowed to participate
NIB	Notice Inviting Bid
Notification	A notification published in the Official Gazette
PAN	Permanent Account Number
PBG	Performance Bank Guarantee
PC	Procurement/ Purchase Committee
PQ	Pre-Qualification
Procurement Process	The process of procurement extending from the issue of invitation to Bid till the award of the procurement contract or cancellation of the procurement process, as the case may be
Procurement/ Public Procurement	The acquisition by purchase, lease, license or otherwise of works, goods or services, including award of Public Private Partnership projects, by a procuring entity whether directly or through an agency with which a contract for procurement services is entered into, but does not include any acquisition without consideration, and "procure" or "procured" shall be construed accordingly
Project Site	Wherever applicable, means the designated place or places.
PSD/ SD	Performance Security Deposit/ Security Deposit

Purchaser/ Tendering Authority/ Procuring Entity	Person or entity that is a recipient of a good or service provided by a seller (bidder) under a purchase order or contract. Also called buyer. RISL, GoR in this RFP document.
RISL	RajCOMP Info Services Limited
Services	Any subject matter of procurement other than goods or works and includes physical, maintenance, professional, intellectual, consultancy and advisory services or any service classified or declared as such by a procuring entity and does not include appointment of any person made by any procuring entity
SLA	Service Level Agreement is a negotiated agreement between two parties wherein one is the customer and the other is the service provider. It is a service contract where the level of service is formally defined. In practice, the term SLA is sometimes used to refer to the contracted delivery time (of the service) or performance.
State Government	Government of Rajasthan (GoR)
State Public Procurement Portal	http://sppp.rajasthan.gov.in
Subject Matter of Procurement	Any item of procurement whether in the form of goods, services or works
TIN	Tax Identification Number
WO/ PO	Work Order/ Purchase Order

1. About RISL

1. RajCOMP Info Services Ltd. (formerly RajCOMP) is a fully owned Government of Rajasthan Company; it is a leading consulting organization in the field of Information Technology. RajCOMP Info Services Ltd. (RISL) operates under the aegis of Government of Rajasthan.
2. RISL is designated State Designated Agency (SDA) for implementation of NeGP Components i.e. State Data Centre (SDC), State Wide Area Network (SWAN), Common Service Centre (CSC), State Service Delivery and other State's Mission Mode Projects (MMPs) and Facilitate State Government for implementing e-Procurement Project.
3. RISL takes up the activities of procuring and outsourcing of hardware, software, networking components and other products and services on behalf of Government Departments/ Organization(users).

2. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA

- 1) A bidder participating in the procurement process shall possess the following minimum pre-qualification/ eligibility criteria.

S. No.	Basic Requirement	Specific Requirements	Documents Required
1.	Legal Entity	<p>The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement.</p> <p>(Note: A self-certified declaration regarding the non-applicability of registration to any Act should be submitted by the bidder).</p> <p style="text-align: center;">OR</p> <p>A company registered under Indian Companies Act, 1956/2013.</p> <p style="text-align: center;">OR</p> <p>A partnership firm registered under Indian Partnership Act, 1932.</p>	<ul style="list-style-type: none"> - Copy of valid Registration Certificates - Self-certified declaration (if applicable) - Copy of Certificates of incorporation/ Registration
2.	Tax Registration	<p>The bidder should have a registered number of</p> <p>(i) GST registration</p> <p>(j) Income Tax / Pan number.</p>	Copies of relevant certificates of registration
3.	Mandatory Undertaking	<p>Bidder should: -</p> <p>a) not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons;</p> <p>b) not have, and their directors and officers not have, been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;</p> <p>c) not have a conflict of interest in the</p>	A Self Certified letter as per Annexure-2: Self-Declaration

S. No.	Basic Requirement	Specific Requirements	Documents Required
		procurement in question as specified in the bidding document. d) Comply with the code of integrity as specified in the bidding document.	
4.	Financial capability	The bidder must have average annual turnover of Rs. 25 lac during last three financial years (i.e. 2021-22, 2022-23, 2023-24)	CA certificate along with UDIN number
5.	Technical Capability	The bidder must have at least any 5 vehicles from the list of vehicles mentioned in Financial bid with the name of the firm/ proprietor/ any partner of the firm.	Copy of RC
6.		The bidder must have a minimum of five years of experience in supplying of taxi to Pvt. Ltd. companies/Public Ltd. companies/ PSU/Bank/ State Government Department/ Central Govt. Department.	Copy of Min. Two contracts
7.		The bidder must have successfully completed one contracts of Rs. 10 lacs per annum in Pvt. Ltd. companies/Public Ltd. companies/ PSU/Bank/ State Government Department/ Central Govt. Department. OR The bidder must have successfully completed at least two contracts total of Rs. 15 lacs per annum in Pvt. Ltd. companies/Public Ltd. companies/ PSU/Bank/ State Government Department/ Central Govt. Department. OR The bidder must have successfully completed at least three contracts each of Rs. 6 lacs per annum in Pvt. Ltd. companies/Public Ltd. companies/ PSU/Bank/ State Government Department/ Central Govt. Department.	Copy of contract + Completion Certificates from the client; OR Copy of contract + Self Certificate of Completion (Certified by the Statutory Auditor / CA Certificate);
8.		The bidder must have at least 5 drivers on his payroll from last two years, having experience of driving in Rajasthan and Delhi	Self certificate along with list of drivers mentioning driving license details (On firm's letter head)
9.		If any bidder had breached/breached code of integrity as per RTPP Act 2012, RTPP rules, 20213 shall not be eligible to participate in this Bid.	

4. SCOPE OF WORK, DELIVERABLES & TIMELINES

(a) vko';drkuqlkj@izfr fdeh- ds vk/kkj ij] LFkkuh;@ftys Lrj ij@jkt; Lrj

ij@jkt; ls ckgj] ;k=k gsrq okgu fdjk;s ij ysus ckcr fufonk izi= dh 'krsZa

- 1- okgu ikap o"kZ ls iqjkuk iathd`r ugha gksuk pkfg;sA
- 2- fufonk vf/kdkjh ¼Tendering authority½ lkzcU/k funs'kd] jktkdWEi bUQks lfoZlst fyfeVsM] lh&Cykd] izFke ry] ;kstuk Hkou] fryd ekxZ] t;iqj gSA
- 3- ifj;kstuk dh vuqekfur ykxr jkf'k :- 30-00 yk[k gS fdUrq jktkdWEi bUQks lfoZlst fy0 }kjk mDr ykxr dh lsokvksa dh xkjUVh ugha nh tk jgh gSA jktkdWEi bUQks lfoZlst fy0 }kjk mDr vuqekfur ykxr ls de jkf'k dh lsok;sa Hkh yh tk ldrh gSA
- 4- fufonk nkrk dks c;kuk jk'kh :i;s 60]000@& ek=] cSadj pSd ;k fMek.M M^ak¶V ds }kjk lkzcU/k funs'kd] jktkdWEi bUQks lfoZlst fyfeVsM ds uke ls fufonk izi= ds lkFk tek djkuh gksxhA c;kuk jkf'k tek ugha djokus ij fufonk ij fopkj ugha fd;k tk;sxA
- 5- okgu Lokeh dks dk;kZns'k ds ckn iUnzg fnol esa lkzcU/k funs'kd] jktkdWEi bUQks lfoZlst fyfeVsM] t;iqj ls fu;ekuqlkj jkf'k ij uku T;qfMf'k;y LVsEi isij ij fu/kkZfjr izk:i esa vuqca/k djuk gksxk ,oa /kjksGj jkf'k vuqekfur jkf'k RTPP act esa fn;s x;s izko/kkuksa ds vuqlkj lkzcU/k funs'kd] jktkdWEi bUQks lfoZlst fyfeVsM ds uke ls tek djokuk gksxkA ;g vuqca/k Bsds dh vof/k esa oS/k gksxkA vuqca/k dh vof/k ,d o"kZ rd izHkkoh jgsxh ftls jktkdWEi bUQks lfoZlst fyfeVsM }kjk larks"kizn ik;s tkus ij vkilh lgefr ls vf/kdre ,d o"kZ ds fy;s vkxs Hkh c<k;k tk ldrk gSA
- 6- c;kuk jkf'k ,oa /kjksGj jkf'k dh okilh ,oa tCr djus lacaf/kr 'krsZ fu;ekuqlkj ykxw gksaxsA
- 7- okgu lokjh o lkeku lfgr iw.kZ tksf[ke dk chek'kqnk gksuk o ;krk;kr foHkxx esa fu;ekuqlkj iathd`r ,oa VSDI vkfn dk iw.kZ Hkqxrku 'kqnk gksuk vko';d gSA okgu ls lacaf/kr IHkh oS/k nLrkost ekax djus ij jktkdWEi bUQks lfoZlst fyfeVsM dks izLrqr djus gksaxsA okgu ekfyd ds ikL fdjk;s ij okgu pykus dk oS/k o mi;qDr ykbZlsal gksuk vko';d gS ¼;fn dksbZ gks½A pkyd ykbZlsal 'kqnk gksuk pkfg;sA
- 8- okgu ds fdLh izdkj ds pkyku] dkuwuh dk;Zokgh] cdk;k nkf;Roksa] iFkdj] chek 'kqYd] noksa] djksa bR;kfn ds fy;s fufonknkrk gh ftEesnkj gksxkA fdLh Hkh izdkj dh okgu nq?kZVuk gksus ij mDr nq?kZVuk ls lEcU/kr leLr flfoy] fdzfeuy ,oa vU; IHkh izdkj ds nkf;Roksa ds lEcU/k esa leLr nkf;Ro fufonknkrk ds gksaxsA jktkdWEi bUQks lfoZlst fyfeVsM dk fdLh izdkj dk nkf;Ro ugha gksxkA buls lacaf/kr leLr O;; fufonknkrk }kjk ogu fd;s tkosaxsA jktkdWEi bUQks lfoZlst fyfeVsM }kjk fdLh izdkj dk O;; ogu ugha fd;k tkosxkA

- 9- fufonknkrk dks okgu lkQ lqFkj] lhV doj] insZ bR;kfn ds lkFk j[kuk gksxkA
- 10- okgu pkyd dk vuq'kkflr gksuk vko';d gSA mls fu/kkZfjr onhZ iguuh vko';d gksxh ,oa M~;wVh ij vius lkFk ewy M^akbfoax ykblsUI o okgu ls lEcU/kr vU; lHkh ewy dkuwuh nLrkost vfuok;Z #i ls j[kuk gksxk ,oa mlds fy;s /kweziku] efnjk ds mi;ksx ij iw.kZr;% fu"ks/k gksxkA okgu pkyd ds laca/k esa fdlh Hkh izdkj dh f'kdk;r gksus ij rqjUr nwlijk pkyd miyC/k djuk gksxkA
- 11- okgu esa leLr izdkj dh NksVh@cMh ejEer rqjUr izHkko ls djkuh gksxhA jktdkWEi bUQks lfoZlst fyfeVsM }kjk fdlh Hkh izdkj dh ejEer dk Hkqxrku ugha fd;k tk;sxkA
- 12- ;fn okgu dks ejEer@j[kj[kko vkfn ds fy;s jksdk tkuk vko';d gks rks jktdkWEi bUQks lfoZlst fyfeVsM ds vf/kdkjh }kjk ^fjLd ,.M dksLV[^] ¼tksf[ke ,oa ykxr½ ds vk/kkj ij nwlijk okgu fdjk;s ij ys fy;k tkosxkA
- 13- fufonknkrk dh fufonk vafre frfFk ls l;kZlr le; iwoZ gh viyksM gks tkuh pkfg;sA fdlh Hkh dkj.k ls fufonk ds e-proc iksVZy ij viyksM ugha gksus ds fy;s RISL ftEesnkj ugh gksxkA
- 14- fufonk lwpuk,a] fufonk QkeZ ds lkFk layXud] fufonk izi= ,oa vU; lHkh i=@nLrkost tks bl fufonk ls laca/k j[krs gSa] vuqca/k dk Hkkx gksaxs vkSj jktdkWEi bUQks lfoZlst fyfeVsM rFkk fufonknkrk bls ck;/dkjh gksaxsA
- 15- fufonknkrk }kjk izLrqr izek.k i=@lyaXu nLrkost vkfn esa dksbZ =qfV ik;s tkus ij fufonk dks jn~n djus dk vf/kdkj lkzcU/k funs'kd] jktdkWEi bUQks lfoZlst fyfeVsM vFkok muds }kjk vf/kd`r vf/kdkjh@lfefr dks gksxkA
- 16- U;wure njksa@fufonk dks Lohdkj@vLohdkj djus dk vf/kdkj lkzcU/k funs'kd] jktdkWEi bUQks lfoZlst fyfeVsM ds ikl lqjf{kr jgsxkA
- 17- fufonk izi= NIT esa nh xbZ tkudkj ds vuqlkj izklr o tek fd;k tk ldsxkA fufonk 'kqYd ,oa RISL izkslsflax 'kqYd okil ns; ugha gksxkA
- 18- fufonk izi= e; c;kuk jk'kh NIT esa vafdr vafre le; rd e-Procurement Portal ij viyksM gks tkuh pkfg;sA nsjh ls igqpus okyh fufonkvksa ij fopkj ugh fd;k tkosxkA fufonk,sa NIT esa fn;s x;s le;kuqlkj jktdkWEi bUQks lfoZlst fyfeVsM] ;kstuk Hkou esa online [kksyh tkosxhA
- 19- fufonk ds izR;sd nLrkost ij fufonknkrk dks Li"V :i ls gLrk{kj e; eksgj djuk vfuok;Z gSA
- 20- fufonk izi= lqLi"V 'kCnksa esa L;kgh ls Hkjk tkosxkA isafly ls Hkjk gqvk fufonk izi= Lohdk;Z ugha gksxkA blesa fdlh izdkj dh dkV&NkaV@lq/kkj@Åijh ys[ku ugha gksuk pkfg;sA ;fn vko';d gks rks iwoZ esa fyf[kr dks iw.kZr;k dkV dj nqckjk fy[ks rFkk ml ij iw.kZ gLrk{kj djsaA
- 21- okgu ds fy;s bZ/ku o bZ/ku ls lacaf/kr vU; lHkh lalk/kuksa] ejEer] lapkyu bR;kfn dh ftEesnkjh Lo;a fufonknkrk dh gksxhA budk lEiw.kZ O;; fufonknkrk dks ogu djuk gksxkA jktdkWEi bUQks lfoZlst fyfeVsM }kjk vuqca/k esa vafdr fdjk;s ds vrfjDr vU; dksbZ O;; ogu ugha fd;k tkosxkA

- okgu pkyd }kjk ;k=k ds nkSjku fdlh Hkh izdkj dh jkf'k dh ekax ugha dh tk;sxhA jkf'k dh ekax fd;s tkus ij fu;ekuqlkj isuYVh yxkbZ tk;sxhA
- 22- leLr njsa 'kCnksa rFkk vadksa nksuksa esa vafdr gksuh pkfg;SA fcy esa Applicable VSDI i`Fkd #i ls n'kkZ;k tkuk pkfg,A
- 23- fufonk fu/kkZfjr izi= esa] tks fd jktdkWEi bUQks lfoZlst fyfeVsM ls tkjh fd;k; gqvk gks] esa gh izLrqr dh tk ldsxhA
- 24- vk;dj o vU; djksa dh L=ksr ij dVksRrh fu;ekuqlkj dh tkosxhA
- 25- fufonk dh vof/k esa ;fn dksbZ fookn mRiUu gks tk;s rks ml fookn ij lkzcU/k funs'kd] jktdkWEi bUQks lfoZlst fyfeVsM vFkok izcU/k funs'kd] RISL }kjk ukfer jktLFkku ljdkj ds fdlh Hkh vf/kdkjh dk fu.kZ; vfUre gksxk ,oa fufonknkrk dks ekU; gksxkA
- 26- fufonk 'krksZa dk mYya?ku djus ij fcuk ukfVI fn;s vuqca/k fujLr djus dk vf/kdkj lkzcU/k funs'kd] jktdkWEi bUQks lfoZlst fyfeVsM vFkok muds }kjk vf/kd`r vf/kdkjh@lfefr dks gksxkA
- 27- fdlh izdkj dk fookn gksus ij leLr dkuwuh dk;Zokfg;ka fdlh Hkh i{k ¼jktdkWEi bUQks lfoZlst fyfeVsM vFkok lafonkdj½ }kjk fd;s tkus dh vko';drk iMs rks t;iqj fLFkr U;k;ky; ds {ks=kf/kdkj esa gh jgsxkA
- 28- fufonk jktdkWEi bUQks lfoZlst fyfeVsM }kjk fu/kkZfjr 'krksZa ij gh dh tkuh gSA
- 29- fufonknkrk fufonk Lohd`r gksus ij dk;Z ds Hkx@fgLls ;k laiw.kZ dk;Z fdlh vU; QeZ dks lcysV ugha dj ldsxkA
- 30- okgu Lokh }kjk jktdkWEi bUQks lfoZlst fyfeVsM dks okgu miyC/k dj;k;tkosxkA okgu ifjogu foHkx ds funsZ'kksa ds vuqlkj isVsUV ,oa ekdZM gksuk vfuok;Z gSA
- 31- okgu pkyd dks fufonk nkrk }kjk eksckby Qksu miyC/k djok;k tkuk vfuok;Z gSA ,oa eksckbZy esa i;kZIr csysal gksuk vko';d gksxkA
- 32- okgu miyC/krk ds Øe esa okgu dh izd`fr o le; dh ikyuk lqfuf`pr djkuh gksxhA
- 33- ;fn fufonknkrk }kjk vknsf`kr okgu izdkj@izd`fr ls fHkUu dksbZ mPp Js.kh dk okgu miyC/k djok;k tkrk gS] rks Hkqxrku vknsf`kr okgu izdkj dh vuqeksfnr nj ls gh fd;k tk;sxkA
- 34- jktLFkku yksd mikiu esa ikjnf'kZrk vf/kfu;e 2012 ,oa fu;e 2013 dh 'krsZa ykxw gksaxhA
- 35- ;k=k IR;kIU dk;Zokgh iw.kZ djus ds fy;s okgu pkyd @ fufonknkrk ftEesnkj gksxkA Duty fLyi ,oa QhMcSd QkWeZ dh leLr izfof"V;ka l{ke vf/kdkjh }kjk IR;kfir gksuh vko';d gSA
- 36- jkf= foJke HkRrk jkf= 11:00 ds ckn t;iqj 'kgj ls ckgj dh ;k=k ds fy;s ns; gksxkA
- 37- Vksy VSDI o ikfd±x 'kqYd dk Hkqxrku izLrqr jlhn ds vk/kkj ij jktdkWEi bUQks lfoZlst fyfeVsM }kjk iquZHkj.k fd;k tkosxkA

- 38- mijksDr njsa IHkh 'kqYd ,oa djksa lfgr gksaxhA fdUrq Applicable (GST) fu;ekuqlkj ns; gksxkA
- 39- okgu gsrq U;wure Hkqxrku t;iqj yksdy esa 4 ?kaVs@40 fdeh ,oa t;iqj ls ckgj tkus ij 250 fdeh ifjpkYu ds vk/kkj ij fd;k tk;sxkA dk;Z dh x.kuk ehVj jhfMax ls dh tk;sxhA
- 40- vko';drk gksus ij okgu dks ekg ds fdlh Hkh jktdh; vodk'k dks Hkh cqyk;k tk ldrk gSA fdlh vodk'k dks okgu cqyk;s tkus ij funsZ'kkuqlkj mifLFkr gksuk gksxk] ftldk dksbZ vfrfjDr pktZ ns; ugha gksxkA mifLFkr ugha gksus ij 'kkfLr mijksDrkuqlkj ns; gksxhA
- 41- vko';drk gksus ij okgu jktLFkku esa vFkok jktLFkku ls ckgj Hkh ys tk;k tk ldrk gS ftlds fy, fdjk;k fdeh ds vk/kkj ij gksxk ,oa okgu pkyd dks jkf= foJke HkRrk ns; gksxk tks fd fufonk esa vyx ls fu/kkZfjr dkWye esa vafdr fd;k tkuk vfuok;Z gSA
- 42- jktLFkku ls ckgj tkus ij vko';d ijfeV @vU; vkKk vkfn yh tkuh vko';d gS rFkk bl gsrq dksbZ O;;@pktZ dk Hkqxrku fd;k tkuk gS] rks mDr dk;Zokgh@Hkqxrku gsrq fufonknkrk ftEesnkJ gksxkA
- 43- t;iqj uxj fuxe dh lhekVksa ls ckgj ¼jktLFkku esa vFkok jktLFkku ls ckgj½ ds fy, ;k=k jktdkWEi bUQks lfoZlst fyfeVsM] ;kstuk Hkou] t;iqj ls vFkok ;fn lEcfU/kr vf/kdkjh ds fuokl LFkku ij okgu ekaxk tkus ij ml LFkku ls 'kq: ekuh tk;sxhA
- 44- ;k=k lacaf/kr leLr Hkqxrku ;k=k leLr gksus ds ckn rFkk fcy e; Deliverables izLrqr djus ij gh fd;k tkosxkA ;k=k ds nkSjku jktdkWEi bUQks lfoZlst fyfeVsM ds vf/kdkjh }kjk fdlh izdkj dk Hkqxrku ugha fd;k tkosxkA
- 45- IHkh rduhdh :lk ls IQy fufonknkrkvksa dks L1 njksa ij okgu miyC/k djokus dh lgefr gsrq fodYi fn;k tk;sxkA tks Hkh IQy fufonknkrk L1 njksa ij okgu miyC/k djokus dh lgefr fyf[kr esa iznku djsaxs] muds IHkh ds lkFk L1 njksa ij okgu miyC/k djokus lEcfU/kh vuqcU/k fd;k tk;sxkA**
- 46- Okkgu dh vko';drk gksus ij IHkh p;fur QeksZ dks bZ&esy@vkj0vkbZ0,10,y0 }kjk fodflr fd;s x;s flLVe ds ek;/e ls lwfpr fd;k tk;sxk rFkk IHkh p;fur QeksZ ls ;g vis{kk dh tkrh gS fd okgu ds fy;s bZ&esy ds ek;/e ls vf/kdre ,d ?k.Vs esa miyC/k djok;s tkus okys okgu dh lwpuk e; M^akboj Qksu uEcj miyC/k djok;k tk;sxkA ,d ls vf/kd QeksZ ds }kjk okgu dh lwpuk miyC/k djok;s tkus ij fti Hkh QeZ }kjk igys lwpuk bZ&esy ds ek;/e ls miyC/k djok nh tkosxh] mlh ls okgu ys fy;k tk;sxkA**
- 47- ;k=k ds nkSjku okgu esa fuEufyf[kr lkexzh miyC/k gksuh vko';d gS
- lkQ&lqFkjs lhV doj
 - E;wftd flLVe
 - fV';w isij ckWDI

- d. eksckby pktZj
- e. lhV cSYV
- f. izkFkfed fpdfRlk fdV

- 48- okgu pkyd dks jktLFkku ,oa fnYyh ds egRoiw.kZ ekxksZa dh tkudkjh gksuh pkfg,A
- 49- okgu pkyd dks ,slh dksbZ xrfrof/k ugh djuh gS ftlls ;k=k dj jgs vf/kdkjh dh lqj{kk dks fdlh izdkj dk [krjk mRiUu gksA
- 50- mijksDr fdlh Hkh fu;eksa ,oa 'krksZa ds mYya/ku ij l{ke izkf/kdkjh ds ikl fcuk fdlh dkj.k crk, dk;Z vkns'k dks jn~n djus dk vf/kdkj gksxk vkSj ml fLFkfr esa foHkkx n~okjk dqN Hkh jkf'k ns; ugh gksxh vkSj dk;kZy; esa tek fID;ksfjVh fMiksftV dks tCr dj fy;k tk;sxA
- 51- okgu dh cqfdx djok;s tkus ds 3 ?k.Vs ckn ;fn cqfdax jn~n djok;h tkrh gS rks okgu dk Hkqxrku U;wure lapkyu 4 ?kaVs@40 fdeh ds fglkc ls fd;k tk;sxA

Deliverables:

1. Duty slip verified by the respective officer visited.
2. Toll slips/Parking slips (if any)
3. Feedback form (Annexure 9) verified by the respective officer visited

5. INSTRUCTION TO BIDDERS (ITB)

1) Sale of Bidding/ Tender Documents

- a) The sale of bidding documents shall be commenced from the date of publication of Notice Inviting Bids (NIB) and shall be stopped prior to the opening of Bid. The complete bidding document shall also be placed on the State Public Procurement Portal and e-Procurement portal. The prospective bidders shall be permitted to download the bidding document from the websites and pay its price while submitting the Bid to the procuring entity.
- b) The bidding documents shall be made available to any prospective bidder who pays the price for it in cash or by bank demand draft, banker's cheque.
- c) Bidding documents purchased by Principal of any concern may be used by its authorised associates or vice versa.

2) Changes in the Bidding Document

- a) At any time, prior to the deadline for submission of Bids, the procuring entity may for any reason, whether on its own initiative or as a result of a request for clarification by a bidder, modify the bidding documents by issuing an addendum in accordance with the provisions below.
- b) In case, any modification is made to the bidding document or any clarification is issued which materially affects the terms contained in the bidding document, the procuring entity shall publish such modification or clarification in the same manner as the publication of the initial bidding document.
- c) In case, a clarification or modification is issued to the bidding document, the procuring entity may, prior to the last date for submission of Bids, extend such time limit in order to allow the bidders sufficient time to take into account the clarification or modification, as the case may be, while submitting their Bids.
- d) Any bidder, who has submitted his Bid in response to the original invitation, shall have the opportunity to modify or re-submit it, as the case may be, within the period of time originally allotted or such extended time as may be allowed for submission of Bids, when changes are made to the bidding document by the procuring entity:

Provided that the Bid last submitted or the Bid as modified by the bidder shall be considered for evaluation.

3) Period of Validity of Bids

- a) Bids submitted by the bidders shall remain valid during the period specified in the NIB/ bidding document. A Bid valid for a shorter period may be rejected by the procuring entity as non-responsive Bid.
- b) Prior to the expiry of the period of validity of Bids, the procuring entity, in exceptional circumstances, may request the bidders to extend the bid validity period for an additional specified period of time. A bidder may refuse the request and such refusal shall be treated as withdrawal of Bid and in such circumstances bid security shall not be forfeited.
- c) Bidders that agree to an extension of the period of validity of their Bids shall extend or get extended the period of validity of bid securities submitted by them or submit new bid securities to cover the extended period of validity of their bids. A bidder whose bid security is not extended, or that has not submitted a new bid security, is considered to have refused the request to extend the period of validity of its Bid.

4) Format and Signing of Bids

- a) Bidders must submit their bids online at e-Procurement portal i.e. <http://eproc.rajasthan.gov.in>.
- b) All the documents uploaded should be digitally signed with the DSC of authorized signatory.
- c) A Single stage- Two part/ cover system shall be followed for the Bid: -
 - a. Technical Bid, including fee details, eligibility & technical documents
 - b. Financial Bid
- d) The technical bid shall consist of the following documents: -

S. No.	Documents Type	Document Format
Fee Details		
1.	Bidding document Fee (Tender Fee), RISL Processing Fee (e-Procurement), Bid Security	Instrument/ Proof of submission (PDF)
Eligibility Documents		
2.	Bidder's Authorisation Certificate	As per Annexure-1 (PDF)
3.	All the documents mentioned in the "Eligibility Criteria", in support of the eligibility	As per the format mentioned against the respective eligibility criteria clause (PDF)
Technical Documents		
4.	Self Declaration	As per Annexure-2 (PDF)
5.	Certificate of Conformity/ No Deviation	As per Annexure-3 (PDF)
6.	Sealed and signed RFP document	PDF

- b) Financial bid shall include the following documents: -

S. No.	Documents Type	Document Format
1.	Covering Letter – Financial Bid	On bidder's letter head duly signed by authorized signatory as per Annexure-4 (PDF)
2.	Financial Bid	As per BoQ (.XLS) format available on e-Procurement portal

- c) The bidder should ensure that all the required documents, as mentioned in this bidding document, are submitted along with the Bid and in the prescribed format only. Non-submission of the required documents or submission of the documents in a different format/ contents may lead to the rejections of the Bid submitted by the bidder.

5) Cost & Language of Bidding

- a) The Bidder shall bear all costs associated with the preparation and submission of its Bid, and the procuring entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- b) The Bid, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and the procuring entity, shall be written only in English Language. Supporting documents and printed literature that are part of the Bid may be in another language provided they are accompanied by an accurate translation of the relevant passages in English/ Hindi language, in which case, for purposes of interpretation of the Bid, such translation shall govern.

6) Alternative/ Multiple Bids

Alternative/ Multiple Bids shall not be considered at all.

7) Bid Security

Every bidder, if not exempted, participating in the procurement process will be required to furnish the bid security as specified in the NIB.

- a) In lieu of bid security, a bid securing declaration shall be taken from Departments of the State Government, Undertakings, Corporations, Autonomous bodies, Registered Societies and Cooperative Societies which are owned or controlled or managed by the State Government and Government Undertakings of the Central Government.
- b) Bid security instrument or cash receipt of bid security or a bid securing declaration shall necessarily accompany the technical bid.
- c) Bid security of a bidder lying with the procuring entity in respect of other bids awaiting decision shall not be adjusted towards bid security for the fresh bids. The bid security originally deposited may, however, be taken into consideration in case bids are re-invited.

- d) The bid security may be given in the form of a banker's cheque or demand draft or bank guarantee, in specified format. The bid security must remain valid thirty days beyond the original or extended validity period of the bid.
- e) The issuer of the bid security and the confirmer, if any, of the bid security, as well as the form and terms of the bid security, must be acceptable to the procuring entity.
- f) Prior to presenting a submission, a bidder may request the procuring entity to confirm the acceptability of proposed issuer of a bid security or of a proposed confirmer, if required. The procuring entity shall respond promptly to such a request.
- g) The bank guarantee presented as bid security shall be got confirmed from the concerned issuing bank. However, the confirmation of the acceptability of a proposed issuer or of any proposed confirmer does not preclude the procuring entity from rejecting the bid security on the ground that the issuer or the confirmer, as the case may be, has become insolvent or has otherwise ceased to be creditworthy.
- h) The bid security of unsuccessful bidders shall be refunded soon after final acceptance of successful bid and signing of Agreement and submitting performance security.
- i) The Bid security taken from a bidder shall be forfeited, including the interest, if any, in the following cases, namely: -
 - a. when the bidder withdraws or modifies its bid after opening of bids;
 - b. when the bidder does not execute the agreement, if any, after placement of supply/ work order within the specified period;
 - c. when the bidder fails to commence the supply of the goods or service or execute work as per supply/ work order within the time specified;
 - d. when the bidder does not deposit the performance security within specified period after the supply/ work order is placed; and
 - e. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document.
- j) Notice will be given to the bidder with reasonable time before bid security deposited is forfeited.
- k) No interest shall be payable on the bid security.
- l) In case of the successful bidder, the amount of bid security may be adjusted in arriving at the amount of the Performance Security, or refunded if the successful bidder furnishes the full amount of performance security.
- m) The procuring entity shall promptly return the bid security after the earliest of the following events, namely:-
 - a. the expiry of validity of bid security;

- b. the execution of agreement for procurement and performance security is furnished by the successful bidder;
- c. the cancellation of the procurement process; or
- d. the withdrawal of bid prior to the deadline for presenting bids, unless the bidding documents stipulate that no such withdrawal is permitted.

8) Deadline for the submission of Bids

- a) Bids shall be received online at e-Procurement portal and up to the time and date specified in the NIB.
- b) Normally, the date of submission and opening of Bids would not be extended. In exceptional circumstances or when the bidding document are required to be substantially modified and the time with the prospective bidders for preparation of Bids appears insufficient, the date may be extended by the procuring entity. In such case the publicity of extended time and date shall be given in the manner, as was given at the time of issuing the original NIB and shall also be placed on the State Public Procurement Portal, if applicable. It would be ensured that after issue of corrigendum, reasonable time is available to the bidders for preparation and submission of their Bids. The procuring entity shall also publish such modifications in the bidding document in the same manner as the publication of initial bidding document. If, in the office of the Bids receiving and opening authority, the last date of submission or opening of Bids is a non-working day, the Bids shall be received or opened on the next working day.

9) Withdrawal, Substitution, and Modification of Bids

- a) If permitted on e-Procurement portal, a Bidder may withdraw its Bid or re-submit its Bid (technical and/ or financial cover) as per the instructions/ procedure mentioned at e-Procurement website under the section "Bidder's Manual Kit".
- b) Bids withdrawn shall not be opened and processes further.

10) Opening of Bids

- a) The Bids shall be opened online by the bid opening & evaluation committee on the date and time mentioned in the NIB in the presence of the bidders or their authorised representatives who choose to be present.
- b) The committee may co-opt experienced persons in the committee to conduct the process of Bid opening.
- c) The committee shall prepare a list of the bidders or their representatives attending the opening of Bids and obtain their signatures on the same. The list shall also contain the

representative's name and telephone number and corresponding bidders' names and addresses. The authority letters, if any, brought by the representatives shall be attached to the list. The list shall be signed by all the members of Bid opening committee with date and time of opening of the Bids.

- d) All the documents comprising of technical Bid/ cover shall be opened & downloaded from the e-Procurement website (only for the bidders who have submitted the prescribed fee(s) to RISL).
- e) The committee shall conduct a preliminary scrutiny of the opened technical Bids to assess the prima-facie responsiveness and ensure that the:
 - a. bid is accompanied by bidding document fee, bid security or bid securing declaration, and processing fee (if applicable);
 - b. bid is valid for the period, specified in the bidding document;
 - c. bid is unconditional and the bidder has agreed to give the required performance security; and
 - d. other conditions, as specified in the bidding document are fulfilled.
 - e. any other information which the committee may consider appropriate.
- f) No Bid shall be rejected at the time of Bid opening except the Bids not accompanied with the proof of payment or instrument of the required price of bidding document, processing fee and bid security.
- g) The Financial Bid cover shall be kept unopened and shall be opened later on the date and time intimated to the bidders who qualify in the evaluation of technical Bids.

11) Selection Method

The selection method is item wise Least Cost Based Selection (LCBS) i.e. item wise L1.

12) Clarification of Bids

- a) To assist in the examination, evaluation, comparison and qualification of the Bids, the bid evaluation committee may, at its discretion, ask any bidder for a clarification regarding its Bid.
- b) Any clarification submitted by a bidder with regard to its Bid that is not in response to a request by the committee shall not be considered.
- c) No change in the prices or substance of the Bid shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the committee in the evaluation of the financial Bids.

- d) No substantive change to qualification information or to a submission, including changes aimed at making an unqualified bidder, qualified or an unresponsive submission, responsive shall be sought, offered or permitted.
- e) All communications generated under this rule shall be included in the record of the procurement proceedings.

13) Evaluation & Tabulation of Technical Bids

a) Determination of Responsiveness

- a. The bid evaluation committee shall determine the responsiveness of a Bid on the basis of bidding document and the provisions of pre-qualification/ eligibility criteria of the bidding document.
- b. A responsive Bid is one that meets the requirements of the bidding document without any material deviation, reservation, or omission where: -
 - i. "deviation" is a departure from the requirements specified in the bidding document;
 - ii. "reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the bidding document; and
 - iii. "Omission" is the failure to submit part or all of the information or documentation required in the bidding document.
- c. A material deviation, reservation, or omission is one that,
 - i. if accepted, shall:-
 - 1. affect in any substantial way the scope, quality, or performance of the subject matter of procurement specified in the bidding documents; or
 - 2. limits in any substantial way, inconsistent with the bidding documents, the procuring entity's rights or the bidder's obligations under the proposed contract; or
 - ii. if rectified, shall unfairly affect the competitive position of other bidders presenting responsive Bids.
- d. The bid evaluation committee shall examine the technical aspects of the Bid in particular, to confirm that all requirements of bidding document have been met without any material deviation, reservation or omission.
- e. The procuring entity shall regard a Bid as responsive if it conforms to all requirements set out in the bidding document, or it contains minor deviations that do not materially alter or depart from the characteristics, terms, conditions and other requirements set out in the bidding document, or if it contains errors or oversights that can be corrected without touching on the substance of the Bid.

b) Non-material Non-conformities in Bids

- a. The bid evaluation committee may waive any non-conformities in the Bid that do not constitute a material deviation, reservation or omission, the Bid shall be deemed to be substantially responsive.
- b. The bid evaluation committee may request the bidder to submit the necessary information or document like audited statement of accounts/ CA Certificate, Registration Certificate, VAT/ CST clearance certificate, ISO/ CMMi Certificates, etc. within a reasonable period of time. Failure of the bidder to comply with the request may result in the rejection of its Bid.
- c. The bid evaluation committee may rectify non-material non conformities or omissions on the basis of the information or documentation received from the bidder under (b) above.

c) Technical Evaluation Criteria

Bids shall be evaluated based on the compliance of the documents submitted in the technical bid.

d) Tabulation of Technical Bids

- a. If Technical Bids have been invited, they shall be tabulated by the bid evaluation committee in the form of a comparative statement to evaluate the qualification of the bidders against the criteria for qualification set out in the bidding document.
- b. The members of bid evaluation committee shall give their recommendations below the table as to which of the bidders have been found to be qualified in evaluation of Technical Bids and sign it.
- e) The number of firms qualified in technical evaluation, if less than three and it is considered necessary by the procuring entity to continue with the procurement process, reasons shall be recorded in writing and included in the record of the procurement proceedings.
- f) The bidders who qualified in the technical evaluation shall be informed in writing about the date, time and place of opening of their financial Bids.

14) Evaluation & Tabulation of Financial Bids

Subject to the provisions of "Acceptance of Successful Bid and Award of Contract" below, the procuring entity shall take following actions for evaluation of financial Bids:-

- a) The Financial Bids of the bidders who qualified in technical evaluation shall be opened online at the notified time, date and place by the bid evaluation committee in the presence of the bidders or their representatives who choose to be present;
- b) the process of opening of the financial Bids shall be similar to that of technical Bids.
- c) the names of the bidders, the rates given by them and conditions put, if any, shall be read out and recorded;

- d) conditional Bids are liable to be rejected;
- e) the evaluation shall include all costs and all taxes and duties applicable to the bidder as per law of the Central/ State Government/ Local Authorities, and the evaluation criteria specified in the bidding documents shall only be applied;
- f) the offers shall be evaluated and marked item wise L1, L2, L3 etc. item wise L1 being the lowest offer and then others in ascending order;
- g) the bid evaluation committee shall prepare a comparative statement in tabular form in accordance with rules along with its report on evaluation of financial Bids and recommend the lowest offer for acceptance to the procuring entity, if price is the only criterion, or most advantageous Bid in other case;
- h) The members of bids evaluation committee shall give their recommendations below the table regarding lowest Bid or most advantageous Bid and sign it.
- i) it shall be ensured that the offer recommended for sanction is justifiable looking to the prevailing market rates of the goods, works or service required to be procured.

15) Correction of Arithmetic Errors in Financial Bids

The bid evaluation committee shall correct arithmetical errors in substantially responsive Bids, on the following basis, namely: -

- a) if there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the bid evaluation committee there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
- b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to clause (a) and (b) above.

16) Comparison of rates of firms outside and those in Rajasthan

While tabulating the financial Bids of those firms which are not entitled to price preference, the element of Rajasthan Value Added Tax (RVAT) shall be excluded from the rates quoted by the firms of Rajasthan and the element of Central Sales Tax (CST) shall be included in the rates of firms from outside Rajasthan for financial bid evaluation purpose.

17) Price/ purchase preference in evaluation

Price and/ or purchase preference notified by the State Government (GoR) and as mentioned in the bidding document shall be considered in the evaluation of Bids and award of contract.

18) Negotiations

- a) Except in case of procurement by method of single source procurement or procurement by competitive negotiations, to the extent possible, no negotiations shall be conducted after the pre-bid stage. All clarifications needed to be sought shall be sought in the pre-bid stage itself.
- b) Negotiations may, however, be undertaken only with the lowest or most advantageous bidder when the rates are considered to be much higher than the prevailing market rates.
- c) The bid evaluation committee shall have full powers to undertake negotiations. Detailed reasons and results of negotiations shall be recorded in the proceedings.
- d) The lowest or most advantageous bidder shall be informed in writing either through messenger or by registered letter and e-mail (if available). A minimum time of seven days shall be given for calling negotiations. In case of urgency the bid evaluation committee, after recording reasons, may reduce the time, provided the lowest or most advantageous bidder has received the intimation and consented to regarding holding of negotiations.
- e) Negotiations shall not make the original offer made by the bidder inoperative. The bid evaluation committee shall have option to consider the original offer in case the bidder decides to increase rates originally quoted or imposes any new terms or conditions.
- f) In case of non-satisfactory achievement of rates from lowest or most advantageous bidder, the bid evaluation committee may choose to make a written counter offer to the lowest or most advantageous bidder and if this is not accepted by him, the committee may decide to reject and re-invite Bids or to make the same counter-offer first to the second lowest or most advantageous bidder, then to the third lowest or most advantageous bidder and so on in the order of their initial standing and work/ supply order be awarded to the bidder who accepts the counter-offer. This procedure would be used in exceptional cases only.
- g) In case the rates even after the negotiations are considered very high, fresh Bids shall be invited.

19) Exclusion of Bids/ Disqualification

- a) A procuring entity shall exclude/ disqualify a Bid, if: -
 - a. the information submitted, concerning the qualifications of the bidder, was false or constituted a misrepresentation; or
 - b. the information submitted, concerning the qualifications of the bidder, was materially inaccurate or incomplete; and

- c. the bidder is not qualified as per pre-qualification/ eligibility criteria mentioned in the bidding document;
 - d. the Bid materially departs from the requirements specified in the bidding document or it contains false information;
 - e. the bidder, submitting the Bid, his agent or any one acting on his behalf, gave or agreed to give, to any officer or employee of the procuring entity or other governmental authority a gratification in any form, or any other thing of value, so as to unduly influence the procurement process;
 - f. a bidder, in the opinion of the procuring entity, has a conflict of interest materially affecting fair competition.
- b) A Bid shall be excluded/ disqualified as soon as the cause for its exclusion/ disqualification is discovered.
- c) Every decision of a procuring entity to exclude a Bid shall be for reasons to be recorded in writing and shall be: -
- a. communicated to the concerned bidder in writing;
 - b. published on the State Public Procurement Portal, if applicable.

20) Lack of competition

- a) A situation may arise where, if after evaluation of Bids, the bid evaluation committee may end-up with one responsive Bid only. In such situation, the bid evaluation committee would check as to whether while floating the NIB all necessary requirements to encourage competition like standard bid conditions, industry friendly specifications, wide publicity, sufficient time for formulation of Bids, etc. were fulfilled. If not, the NIB would be re-floated after rectifying deficiencies. The bid process shall be considered valid even if there is one responsive Bid, provided that: -
- a. the Bid is technically qualified;
 - b. the price quoted by the bidder is assessed to be reasonable;
 - c. the Bid is unconditional and complete in all respects;
 - d. there are no obvious indicators of cartelization amongst bidders; and
 - e. the bidder is qualified as per the provisions of pre-qualification/ eligibility criteria in the bidding document
- b) The bid evaluation committee shall prepare a justification note for approval by the next higher authority of the procuring entity, with the concurrence of the accounts member.

- c) In case of dissent by any member of bid evaluation committee, the next higher authority in delegation of financial powers shall decide as to whether to sanction the single Bid or re-invite Bids after recording reasons.
- d) If a decision to re-invite the Bids is taken, market assessment shall be carried out for estimation of market depth, eligibility criteria and cost estimate.

21) Acceptance of the successful Bid and award of contract

- a) The procuring entity after considering the recommendations of the bid evaluation committee and the conditions of Bid, if any, financial implications, trials, sample testing and test reports, etc., shall accept or reject the successful Bid. If any member of the bid evaluation committee has disagreed or given its note of dissent, the matter shall be referred to the next higher authority, as per delegation of financial powers, for decision.
- b) Decision on Bids shall be taken within original validity period of Bids and time period allowed to procuring entity for taking decision. If the decision is not taken within the original validity period of time limit allowed for taking decision, the matter shall be referred to the next higher authority in delegation of financial powers for decision.
- c) Before award of the contract, the procuring entity shall ensure that the price of successful Bid is reasonable and consistent with the required quality.
- d) A Bid shall be treated as successful only after the competent authority has approved the procurement in terms of that Bid.
- e) The procuring entity shall award the contract to the bidder whose offer has been determined to be the lowest or most advantageous in accordance with the evaluation criteria set out in the bidding document and if the bidder has been determined to be qualified to perform the contract satisfactorily on the basis of qualification criteria fixed for the bidders in the bidding document for the subject matter of procurement.
- f) Prior to the expiration of the period of bid validity, the procuring entity shall inform the successful bidder, in writing, that its Bid has been accepted.
- g) As soon as a Bid is accepted by the competent authority, its written intimation shall be sent to the concerned bidder by registered post or email and asked to execute an agreement in the format given in the bidding documents on a non-judicial stamp of requisite value and deposit the amount of performance security or a performance security declaration, if applicable, within a period specified in the bidding documents or where the period is not specified in the bidding documents then within fifteen days from the date on which the letter of acceptance or letter of intent is dispatched to the bidder.
- h) If the issuance of formal letter of acceptance is likely to take time, in the meanwhile a Letter of Intent (LOI) may be sent to the bidder. The acceptance of an offer is complete as soon as

the letter of acceptance or letter of intent is posted and/ or sent by email (if available) to the address of the bidder given in the bidding document. Until a formal contract is executed, the letter of acceptance or LOI shall constitute a binding contract.

- i) The bid security of the bidders who's Bids could not be accepted shall be refunded soon after the contract with the successful bidder is signed and its performance security is obtained.

22) Information and publication of award

Information of award of contract shall be communicated to all participating bidders OR published on the respective website(s) as specified in NIB.

23) Procuring entity's right to accept or reject any or all Bids

The Procuring entity reserves the right to accept or reject any Bid, and to annul (cancel) the bidding process and reject all Bids at any time prior to award of contract, without thereby incurring any liability to the bidders.

24) Right to vary quantity

- a) At the time of award of contract, the quantity of or services originally specified in the bidding documents may be increased, but such increase shall not exceed 50% of the quantity specified in the bidding documents. It shall be without any change in the unit prices or other terms and conditions of the Bid and the bidding documents.
- b) If the procuring entity does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation.
- c) Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: -
 - a. 50% of the quantity of the individual items and 50% of the value of original contract in case of works; and
 - b. 50% of the value of goods or services of the original contract.

25) Performance Security

- a) Prior to execution of agreement, Performance security shall be solicited from successful bidder(s) except the departments of the State Government and undertakings, corporations, autonomous bodies, registered societies, co-operative societies which are owned or controlled or managed by the State Government and undertakings of the Central

Government. However, a performance security declaration shall be taken from them. The State Government may relax the provision of performance security in particular procurement or any class of procurement.

- b) The amount of performance security shall be 5% of the amount of estimated procurement contract. In case of Small Scale Industries (SSI) of Rajasthan, it shall be 1% of the amount of quantity ordered for supply of goods and in case of sick industries, other than SSI, whose cases are pending before the Board of Industrial and Financial Reconstruction (BIFR), it shall be 2% of the amount of supply order.
- c) Performance security shall be furnished in any one of the following forms: -
 - a. Bank Draft or Banker's Cheque of a scheduled bank;
 - b. National Savings Certificates and any other script/ instrument under National Savings Schemes for promotion of small savings issued by a Post Office in Rajasthan, if the same can be pledged under the relevant rules. They shall be accepted at their surrender value at the time of bid and formally transferred in the name of procuring entity with the approval of Head Post Master;
 - c. Bank guarantee/s of a scheduled bank. It shall be got verified from the issuing bank. Other conditions regarding bank guarantee shall be same as mentioned in the bidding document for bid security;
 - d. Fixed Deposit Receipt (FDR) of a scheduled bank. It shall be in the name of procuring entity on account of bidder and discharged by the bidder in advance. The procuring entity shall ensure before accepting the FDR that the bidder furnishes an undertaking from the bank to make payment/premature payment of the FDR on demand to the procuring entity without requirement of consent of the bidder concerned. In the event of forfeiture of the performance security, the Fixed Deposit shall be forfeited along with interest earned on such Fixed Deposit.
- d) Performance security furnished in the form specified in clause [a.] to [d.] of (c)above shall remain valid for a period of 60 days beyond the date of completion of all contractual obligations of the bidder, including warranty obligations and maintenance and defect liability period.
- e) Forfeiture of Security Deposit: Security amount in full or part may be forfeited, including interest, if any, in the following cases:-
 - a. When any terms and condition of the contract is breached.
 - b. When the bidder fails to make complete supply satisfactorily.
 - c. if the bidder breaches any provision of code of integrity, prescribed for bidders, specified in the bidding document.

- f) Notice will be given to the bidder with reasonable time before PSD deposited is forfeited.
- g) No interest shall be payable on the PSD.

26) Execution of agreement

- a) A procurement contract shall come into force from the date on which the letter of acceptance or letter of intent is despatched to the bidder.
- b) The successful bidder shall sign the procurement contract within **15 days** from the date on which the letter of acceptance or letter of intent is despatched to the successful bidder.
- c) If the bidder, whose Bid has been accepted, fails to sign a written procurement contract or fails to furnish the required performance security within specified period, the procuring entity shall take action against the successful bidder as per the provisions of the bidding document and Act. The procuring entity may, in such case, cancel the procurement process or if it deems fit, offer for acceptance the rates of lowest or most advantageous bidder to the next lowest or most advantageous bidder, in accordance with the criteria and procedures set out in the bidding document.
- d) The bidder will be required to execute the agreement on a non-judicial stamp of specified value at its cost and to be purchase from anywhere in Rajasthan only.

27) Confidentiality

- a) Notwithstanding anything contained in this bidding document but subject to the provisions of any other law for the time being in force providing for disclosure of information, a procuring entity shall not disclose any information if such disclosure, in its opinion, is likely to: -
 - a. impede enforcement of any law;
 - b. affect the security or strategic interests of India;
 - c. affect the intellectual property rights or legitimate commercial interests of bidders;
 - d. affect the legitimate commercial interests of the procuring entity in situations that may include when the procurement relates to a project in which the procuring entity is to make a competitive bid, or the intellectual property rights of the procuring entity.
- b) The procuring entity shall treat all communications with bidders related to the procurement process in such manner as to avoid their disclosure to competing bidders or to any other person not authorised to have access to such information.
- c) The procuring entity may impose on bidders and sub-contractors, if there are any for fulfilling the terms of the procurement contract, conditions aimed at protecting information, the disclosure of which violates (a) above.

- d) In addition to the restrictions specified above, the procuring entity, while procuring a subject matter of such nature which requires the procuring entity to maintain confidentiality, may impose condition for protecting confidentiality of such information.

28) Cancellation of procurement process

- a) If any procurement process has been cancelled, it shall not be reopened but it shall not prevent the procuring entity from initiating a new procurement process for the same subject matter of procurement, if required.
- b) A procuring entity may, for reasons to be recorded in writing, cancel the process of procurement initiated by it -
 - a. at any time prior to the acceptance of the successful Bid; or
 - b. after the successful Bid is accepted in accordance with (d) and (e) below.
- c) The procuring entity shall not open any bids or proposals after taking a decision to cancel the procurement and shall return such unopened bids or proposals.
- d) The decision of the procuring entity to cancel the procurement and reasons for such decision shall be immediately communicated to all bidders that participated in the procurement process.
- e) If the bidder whose Bid has been accepted as successful fails to sign any written procurement contract as required, or fails to provide any required security for the performance of the contract, the procuring entity may cancel the procurement process.
- f) If a bidder is convicted of any offence under the Act, the procuring entity may: -
 - a. cancel the relevant procurement process if the Bid of the convicted bidder has been declared as successful but no procurement contract has been entered into;
 - b. rescind (cancel) the relevant contract or forfeit the payment of all or a part of the contract value if the procurement contract has been entered into between the procuring entity and the convicted bidder.

29) Code of Integrity for Bidders

- a) No person participating in a procurement process shall act in contravention of the code of integrity prescribed by the State Government.
- b) The code of integrity include provisions for: -
 - a. Prohibiting
 - i. any offer, solicitation or acceptance of any bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process;
 - ii. any omission, including a misrepresentation that misleads or attempts to mislead so as to obtain a financial or other benefit or avoid an obligation;
 - iii. any collusion, bid rigging or anti-competitive behaviour to impair the transparency, fairness and progress of the procurement process;
 - iv. improper use of information shared between the procuring entity and the bidders with an intent to gain unfair advantage in the procurement process or for personal gain;
 - v. any financial or business transactions between the bidder and any officer or employee of the procuring entity;
 - vi. any coercion including impairing or harming or threatening to do the same, directly or indirectly, to any party or to its property to influence the procurement process;
 - vii. any obstruction of any investigation or audit of a procurement process;
 - b. disclosure of conflict of interest;
 - c. disclosure by the bidder of any previous transgressions with any entity in India or any other country during the last three years or of any debarment by any other procuring entity.
- c) Without prejudice to the provisions below, in case of any breach of the code of integrity by a bidder or prospective bidder, as the case may be, the procuring entity may take appropriate measures including: -
 - a. exclusion of the bidder from the procurement process;
 - b. calling-off of pre-contract negotiations and forfeiture or encashment of bid security;
 - c. forfeiture or encashment of any other security or bond relating to the procurement;
 - d. recovery of payments made by the procuring entity along with interest thereon at bank rate;
 - e. cancellation of the relevant contract and recovery of compensation for loss incurred by the procuring entity;

- f. debarment of the bidder from participation in future procurements of the procuring entity for a period not exceeding three years.

30) Interference with Procurement Process

A bidder, who: -

- a) withdraws from the procurement process after opening of financial bids;
- b) withdraws from the procurement process after being declared the successful bidder;
- c) fails to enter into procurement contract after being declared the successful bidder;
- d) fails to provide performance security or any other document or security required in terms of the bidding documents after being declared the successful bidder, without valid grounds,

shall, in addition to the recourse available in the bidding document or the contract, be punished with fine which may extend to fifty lakh rupees or ten per cent of the assessed value of procurement, whichever is less.

31) Appeals

- a) Subject to “Appeal not to lie in certain cases” below, if any bidder or prospective bidder is aggrieved that any decision, action or omission of the procuring entity is in contravention to the provisions of the Act or the rules or guidelines issued thereunder, he may file an appeal to such officer of the procuring entity, as may be designated by it for the purpose, within a period of 10 days from the date of such decision or action, omission, as the case may be, clearly giving the specific ground or grounds on which he feels aggrieved:
 - a. Provided that after the declaration of a bidder as successful in terms of “Award of Contract”, the appeal may be filed only by a bidder who has participated in procurement proceedings:
 - b. Provided further that in case a procuring entity evaluates the technical Bid before the opening of the financial Bid, an appeal related to the matter of financial Bid may be filed only by a bidder whose technical Bid is found to be acceptable.
- b) The officer to whom an appeal is filed under (a) above shall deal with the appeal as expeditiously as possible and shall endeavour to dispose it of within 30 days from the date of filing of the appeal.
- c) If the officer designated under (a) above fails to dispose of the appeal filed under that sub-section within the period specified in (c) above, or if the bidder or prospective bidder or the procuring entity is aggrieved by the order passed, the bidder or prospective bidder or the procuring entity, as the case may be, may file a second appeal to an officer or authority

designated by the State Government in this behalf within 15 days from the expiry of the period specified in (c) above or of the date of receipt of the order passed under (b) above, as the case may be.

- d) The officer or authority to which an appeal is filed under (c) above shall deal with the appeal as expeditiously as possible and shall endeavour to dispose it of within 30 days from the date of filing of the appeal:
- e) The officer or authority to which an appeal may be filed under (a) or (d) above shall be : First Appellate Authority: Principal Secretary, IT&C or as determined by GoR
Second Appellate Authority: Finance Department, GoR
- f) Form of Appeal:
- a. Every appeal under (a) and (c) above shall be as per Annexure-6 along with as many copies as there are respondents in the appeal.
 - b. Every appeal shall be accompanied by an order appealed against, if any, affidavit verifying the facts stated in the appeal and proof of payment of fee.
 - c. Every appeal may be presented to First Appellate Authority or Second Appellate Authority, as the case may be, in person or through registered post or authorised representative.
- g) Fee for Appeal: Fee for filing appeal:
- a. Fee for first appeal shall be rupees two thousand five hundred and for second appeal shall be rupees ten thousand, which shall be non-refundable.
 - b. The fee shall be paid in the form of bank demand draft or banker's cheque of a Scheduled Bank payable in the name of Appellate Authority concerned.
- h) Procedure for disposal of appeal:
- a. The First Appellate Authority or Second Appellate Authority, as the case may be, upon filing of appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix date of hearing.
 - b. On the date fixed for hearing, the First Appellate Authority or Second Appellate Authority, as the case may be, shall,
 - i. hear all the parties to appeal present before him; and
 - ii. peruse or inspect documents, relevant records or copies thereof relating to the matter.
 - c. After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass an order in writing and provide the copy of order to the parties to appeal free of cost.

- d. The order passed under (c) shall also be placed on the State Public Procurement Portal.
- i) No information which would impair the protection of essential security interests of India, or impede the enforcement of law or fair competition, or prejudice the legitimate commercial interests of the bidder or the procuring entity, shall be disclosed in a proceeding under an appeal.

32) Stay of procurement proceedings

While hearing of an appeal, the officer or authority hearing the appeal may, on an application made in this behalf and after affording a reasonable opportunity of hearing to the parties concerned, stay the procurement proceedings pending disposal of the appeal, if he, or it, is satisfied that failure to do so is likely to lead to miscarriage of justice.

33) Vexatious Appeals & Complaints

Whoever intentionally files any vexatious, frivolous or malicious appeal or complaint under the “The Rajasthan Transparency Public Procurement Act 2012”, with the intention of delaying or defeating any procurement or causing loss to any procuring entity or any other bidder, shall be punished with fine which may extend to twenty lakh rupees or five per cent of the value of procurement, whichever is less.

34) Offenses by Firms/ Companies

- a) Where an offence under “The Rajasthan Transparency Public Procurement Act 2012” has been committed by a company, every person who at the time the offence was committed was in charge of and was responsible to the company for the conduct of the business of the company, as well as the company, shall be deemed to be guilty of having committed the offence and shall be liable to be proceeded against and punished accordingly:

Provided that nothing contained in this sub-section shall render any such person liable for any punishment if he proves that the offence was committed without his knowledge or that he had exercised all due diligence to prevent the commission of such offence.

- b) Notwithstanding anything contained in (a) above, where an offence under this Act has been committed by a company and it is proved that the offence has been committed with the consent or connivance of or is attributable to any neglect on the part of any director, manager, secretary or other officer of the company, such director, manager, secretary or other officer shall also be deemed to be guilty of having committed such offence and shall be liable to be proceeded against and punished accordingly.
- c) For the purpose of this section-

- a. "company" means a body corporate and includes a limited liability partnership, firm, registered society or co- operative society, trust or other association of individuals; and
 - b. "director" in relation to a limited liability partnership or firm, means a partner in the firm.
- d) Abetment of certain offenses: Whoever abets an offence punishable under this Act, whether or not that offence is committed in consequence of that abetment, shall be punished with the punishment provided for the offence.

35) Debarment from Bidding

- a) A bidder shall be debarred by the State Government if he has been convicted of an offence
 - a. under the Prevention of Corruption Act, 1988 (Central Act No. 49 of 1988); or
 - b. under the Indian Penal Code, 1860 (Central Act No. 45 of 1860) or any other law for the time being in force, for causing any loss of life or property or causing a threat to public health as part of execution of a public procurement contract.
- b) A bidder debarred under (a) above shall not be eligible to participate in a procurement process of any procuring entity for a period not exceeding three years commencing from the date on which he was debarred.
- c) If a procuring entity finds that a bidder has breached the code of integrity prescribed in terms of "Code of Integrity for bidders" above, it may debar the bidder for a period not exceeding three years.
- d) Where the entire bid security or the entire performance security or any substitute thereof, as the case may be, of a bidder has been forfeited by a procuring entity in respect of any procurement process or procurement contract, the bidder may be debarred from participating in any procurement process undertaken by the procuring entity for a period not exceeding three years.
- e) The State Government or a procuring entity, as the case may be, shall not debar a bidder under this section unless such bidder has been given a reasonable opportunity of being heard.

36) Monitoring of Contract

- a) An officer or a committee of officers named Contract Monitoring Committee (CMC) may be nominated by procuring entity to monitor the progress of the contract during its delivery period.

- b) During the delivery period the CMC shall keep a watch on the progress of the contract and shall ensure that quantity of goods and service delivery is in proportion to the total delivery period given, if it is a severable contract, in which the delivery of the goods and service is to be obtained continuously or is batched. If the entire quantity of goods and service is to be delivered in the form of completed work or entire contract like fabrication work, the process of completion of work may be watched and inspections of the selected bidder's premises where the work is being completed may be inspected.
- c) If delay in delivery of goods and service is observed a performance notice would be given to the selected bidder to speed up the delivery.
- d) Any change in the constitution of the firm, etc. shall be notified forth with by the contractor in writing to the procuring entity and such change shall not relieve any former member of the firm, etc., from any liability under the contract.
- e) No new partner/ partners shall be accepted in the firm by the selected bidder in respect of the contract unless he/ they agree to abide by all its terms, conditions and deposits with the procuring entity through a written agreement to this effect. The bidder's receipt for acknowledgement or that of any partners subsequently accepted as above shall bind all of them and will be sufficient discharge for any of the purpose of the contract.
- f) The selected bidder shall not assign or sub-let his contract or any substantial part thereof to any other agency without the permission of procuring entity.

6. GENERAL TERMS AND CONDITIONS OF TENDER & CONTRACT

Bidders should read these conditions carefully and comply strictly while sending their bids.

Definitions

For the purpose of clarity, the following words and expressions shall have the meanings hereby assigned to them: -

- a) "Contract" means the Agreement entered into between the Purchaser and the successful/ selected bidder, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- b) "Contract Documents" means the documents listed in the Agreement, including any amendments thereto.
- c) "Contract Price" means the price payable to the successful/ selected bidder as specified in the Agreement, subject to such additions and adjustments thereto or deductions there from, as may be made pursuant to the Contract.
- d) "Day" means a calendar day.
- e) "Delivery" means the transfer of the Services from the successful/ selected bidder to the Purchaser in accordance with the terms and conditions set forth in the Contract.
- f) "Completion" means the fulfilment of the related services by the successful/ selected bidder in accordance with the terms and conditions set forth in the Contract.
- g) "Purchaser" means the entity purchasing the Goods and related services, as specified in the bidding document.
- h) "Related Services" means the services provided by the successful/ selected bidder under the Contract (i.e. providing required vehicle as and when required).
- i) "Subcontractor" means any natural person, private or government entity, or a combination of the above, including its legal successors or permitted assigns, to whom execution of any part of the related services is subcontracted by the successful/ selected bidder.
- j) "Supplier/ Successful or Selected bidder" means the person, private or government entity, or a combination of the above, whose Bid to perform the Contract has been accepted by the Purchaser and is named as such in the Agreement, and includes the legal successors or permitted assigns of the successful/ selected bidder.
- k) "The Site," where applicable, means the designated project place(s) named in the bidding document.

Note: The bidder shall be deemed to have carefully examined the conditions related services to be rendered. If the bidder has any doubts as to the meaning of any portion of these conditions he shall,

before submitting the Bid and signing the contract refer the same to the procuring entity and get clarifications.

1) **Contract Documents**

Subject to the order of precedence set forth in the Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory.

2) **Interpretation**

- a) If the context so requires it, singular means plural and vice versa.
- b) Entire Agreement: The Contract constitutes the entire agreement between the Purchaser and the Supplier/ Selected Bidder and supersedes all communications, negotiations and agreements (whether written or oral) of parties with respect thereto made prior to the date of Contract.
- c) Amendment: No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.
- d) Non-waiver: Subject to the condition (f) below, no relaxation, forbearance, delay, or indulgence by either party in enforcing any of the terms and conditions of the Contract or the granting of time by either party to the other shall prejudice, affect, or restrict the rights of that party under the Contract, neither shall any waiver by either party of any breach of Contract operate as waiver of any subsequent or continuing breach of Contract.
- e) Any waiver of a party's rights, powers, or remedies under the Contract must be in writing, dated, and signed by an authorized representative of the party granting such waiver, and must specify the right and the extent to which it is being waived.
- f) Severability: If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

3) **Language**

- a) The Contract as well as all correspondence and documents relating to the Contract exchanged by the successful/ selected bidder and the Purchaser, shall be written in English language only. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified in the special conditions of the contract, in which case, for purposes of interpretation of the Contract, this translation shall govern.

- b) The successful/ selected bidder shall bear all costs of translation to the governing language and all risks of the accuracy of such translation.

4) **Eligible Related Services**

- a) For purposes of this Clause, “related services” includes services such as insurance, transportation and initial maintenance.
- b) Bidder must quote products in accordance with above clause “Eligible goods and related services”.

5) **Service of Notice, Documents & Orders**

- a) A notice, document or order shall be deemed to be served on any individual by -
 - a. delivering it to the person personally; or
 - b. leaving it at, or sending it by post to, the address of the place of residence or business of the person last known;
 - c. on a body corporate by leaving it at, or sending it by post to, the registered office of the body corporate.
- b) When the procedure laid down in (a) above is followed, service shall be deemed to be effected by properly addressing, preparing and posting the document, notice or order, as the case may be.

6) **Scope of Supply**

- a) Subject to the provisions in the bidding document and contract, the related services to be supplied shall be as specified in the bidding document.
- b) Unless otherwise stipulated in the Contract, the scope of supply shall include all such items not specifically mentioned in the Contract but that can be reasonably inferred from the Contract as being required for attaining delivery and completion related services as if such items were expressly mentioned in the Contract.

7) **Delivery & Installation**

- a) Subject to the conditions of the contract, the delivery of the related services shall be in accordance with the delivery and completion schedule specified in the bidding document. The details of supply/ shipping and other documents to be furnished by the successful/ selected bidder are specified in the bidding document and/ or contract.
- b) The contract for the supply can be repudiated at any time by the purchase officer, if the supplies are not made to his satisfaction after giving an opportunity to the bidder of being heard and recording the reasons for repudiation.

8) **Supplier's/ Selected Bidder's Responsibilities**

The Supplier/ Selected Bidder shall provide all the related services included in the scope of work in accordance with the provisions of bidding document and/ or contract.

9) **Contract Price**

- a) The Contract Price shall be paid as specified in the contract subject to any additions and adjustments thereto, or deductions there from, as may be made pursuant to the Contract.
- b) Prices charged by the Supplier/ Selected Bidder for the Related Services performed under the Contract shall not vary from the prices quoted by the Supplier/ Selected Bidder in its bid, with the exception of any price adjustments authorized in the special conditions of the contract.

10) **Recoveries from Supplier/ Selected Bidder**

- a) Recoveries of liquidated damages, short supply, breakage, rejected articles shall ordinary be made from bills.
- b) Amount may also be withheld to the extent of short supply, breakages, and rejected articles and in case of failure in satisfactory replacement by the supplier along with amount of liquidated damages shall be recovered from his dues and security deposit available with the department.
- c) In case, recovery is not possible recourse will be taken under Rajasthan PDR Act or any other law in force.

11) **Taxes & Duties**

- a) The GST etc., if applicable, shall be deducted at source from the payment to the Supplier/ Selected Bidder as per the law in force at the time of execution of contract.
- b) For services provided from within India, the successful/ selected bidder shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted services to the Purchaser.
- c) Revision of taxes, if any and as applicable, shall be handled as per Clause "Change in Laws & Regulations" of this chapter.
- d) If any tax exemptions, reductions, allowances or privileges may be available to the successful/ selected bidder in India, the Purchaser shall use its best efforts to enable the successful/ selected bidder to benefit from any such tax savings to the maximum allowable extent.

12) **Confidential Information**

- a) The Purchaser and the Supplier/ Selected Bidder shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any drawings, documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract.
- b) The Supplier/ Selected Bidder may furnish to its Subcontractor, if permitted, such documents, data, and other information it receives from the Purchaser to the extent required for the Subcontractor to perform its work under the Contract, in which event the Supplier/ Selected Bidder shall obtain from such Subcontractor an undertaking of confidentiality similar to that imposed on the Supplier/ Selected Bidder.
- c) The Purchaser shall not use such documents, data, and other information received from the Supplier/ Selected Bidder for any purposes unrelated to the Contract. Similarly, the Supplier/ Selected Bidder shall not use such documents, data, and other information received from the Purchaser for any purpose other than the design, procurement, or other work and services required for the performance of the Contract.
- d) The obligation of a party under sub-clauses above, however, shall not apply to information that: -
 - i. the Purchaser or Supplier/ Selected Bidder need to share with other institutions participating in the Contract;
 - ii. now or hereafter enters the public domain through no fault of that party;
 - iii. can be proven to have been possessed by that party at the time of disclosure and which was not previously obtained, directly or indirectly, from the other party; or
 - iv. otherwise lawfully becomes available to that party from a third party that has no obligation of confidentiality.
- e) The above provisions shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the supply or any part thereof.
- f) The provisions of this clause shall survive completion or termination, for whatever reason, of the Contract.

13) **Specifications and Standards**

- a) All articles supplied shall strictly conform to the specifications, trademark laid down in the bidding document. The supply shall be of best quality and description. The decision of the competent authority/ purchase committee whether the articles supplied conform to the specifications shall be final and binding on the supplier/ selected bidder.

b) **Technical Specifications and Drawings**

- i. The Supplier/ Selected Bidder shall ensure that the related services comply with the technical specifications and other provisions of the Contract.
 - ii. The related services supplied under this Contract shall conform to the standards mentioned in bidding document and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate.
- c) Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the bidding document. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Purchaser and shall be treated in accordance with the general conditions of the contract.

14) **Insurance**

- a) The vehicle will be delivered at the destination in perfect condition. The vehicle supplied under the Contract shall be fully insured against loss by theft, destruction or damage incidental to manufacture or acquisition, transportation, storage, fire, flood, under exposure to weather and delivery at the designated project locations, in accordance with the applicable terms. The insurance charges will be borne by the supplier and Purchaser will not be required to pay such charges if incurred.
- b) The vehicle will be delivered at the FOR destination in perfect condition.

15) **Payments**

- a) Advance Payment will not be made except in rare and special cases.
- b) Unless otherwise agreed between the parties, payment for the delivery of the services will be made on submission of bill in proper form along with the supporting documents by the bidder to the Purchase Officer in accordance with G.F.& A.R all remittance charges will be borne by the bidder.
- c) In case of disputed items, 10% to 25% of the amount shall be withheld and will be paid on settlement of the dispute.
- d) Payment in case of those goods which need testing shall be made only when such tests have been carried out, test results received conforming to the prescribed specification.

16) **Liquidated Damages (LD)**

- a) LD shall be applicable as per condition 4(a)(33) of this RFP.
- b) The maximum amount of liquidated damages shall be 10% of the contract value.

- 17) **Settlement of Disputes:** If any dispute arise out of the contract with regard to the interpretation, meaning and breach of the terms of the contract, the matter shall be referred to by the Parties to the Secretary/Principal Secretary, IT&C who will appoint any state Gast officer as the Sole Arbitrator of the dispute who will not be related to this contract and whose decision shall be final.
- 18) All legal proceedings, if necessary arise to institute may by any of the parties (Government of Contractor) shall have to be lodged in courts situated in Rajasthan and not elsewhere.
- 19) **Limitation of Liability**
Except in cases of gross negligence or wilful misconduct: -
- a) neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier/ selected bidder to pay liquidated damages to the Purchaser; and
 - b) the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement.
- 20) **Change in Laws & Regulations**
- a) Unless otherwise specified in the Contract, if after the date of the Invitation for Bids, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in Rajasthan/ India, where the Site is located (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the Delivery Date and/ or the Contract Price, then such Delivery Date and/ or Contract Price shall be correspondingly increased or decreased, to the extent that the Supplier has thereby been affected in the performance of any of its obligations under the Contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited, if the same has already been accounted for in the price adjustment provisions where applicable.
- 21) **Force Majeure**
- a) The supplier/ selected bidder shall not be liable for forfeiture of its PSD, LD, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
 - b) For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the supplier/ selected bidder that is not foreseeable, is unavoidable, and its origin

is not due to negligence or lack of care on the part of the supplier/ selected bidder. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

- c) If a Force Majeure situation arises, the supplier/ selected bidder shall promptly notify the RISL in writing of such conditions and cause thereof within 15 days of occurrence of such event. Unless otherwise directed by RISL, the supplier/ selected bidder shall continue to perform its obligations under the contract as far as reasonably practical.
- d) If the performance in whole or part or any obligation under the contract is prevented or delayed by any reason of Force Majeure for a period exceeding 60 days, either party at its option may terminate the contract without any financial repercussion on either side.
- e) In case a Force Majeure situation occurs with the RISL, the RISL may take the case with the supplier/ selected bidder on similar lines.

22) **Change Orders and Contract Amendments**

- a) The Purchaser may at any time order the supplier/ selected bidder through Notice in accordance with clause “Notices” above, to make changes within the general scope of the Contract in any one or more of the following: -
 - i. the place of delivery; and
 - ii. the related services (i.e. the type of vehicle) to be provided by the supplier/ selected bidder.
- b) If any such change causes an increase or decrease in the cost of, or the time required for, the supplier’s/ selected bidder’s performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery and Completion Schedule, or both, and the Contract shall accordingly should be amended. Any claims by the supplier/ selected bidder for adjustment under this clause must be asserted within thirty (30) days from the date of the supplier’s/ selected bidder’s receipt of the Purchaser’s change order.
- c) Prices to be charged by the supplier/ selected bidder for any related services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier/ selected bidder for similar services.

23) **Termination**

I. Termination for Default

- i. The procuring entity may, without prejudice to any other remedy for breach of contract, by written a written notice of default of at least 30 days sent to the supplier/ selected bidder, terminate the contract in whole or in part: -
 - a. If the selected bidder fails to deliver any or all quantities of the service within the time period specified in the contract, or any extension thereof granted by RISL; or
 - b. If the selected bidder fails to perform any other obligation under the contract within the specified period of delivery of service or any extension granted thereof; or
 - c. If the selected bidder, in the judgement of the Purchaser, is found to be engaged in corrupt, fraudulent, collusive, or coercive practices in competing for or in executing the contract.
 - d. If the selected bidder commits breach of any condition of the contract.
- ii. If RISL terminates the contract in whole or in part, amount of PSD may be forfeited.
- iii. Before cancelling a contract and taking further action, advice of senior most finance person available in the office and of legal adviser or legal assistant posted in the office, if there is one, may be obtained.

II. Termination for Insolvency

RISL may at any time terminate the Contract by giving a written notice of at least 30 days to the selected bidder, if the selected bidder becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the selected bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to RISL.

III. Termination for Convenience

- i. RISL, by a written notice of at least 30 days sent to the selected bidder may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the selected bidder under the Contract is terminated, and the date upon which such termination becomes effective.
- ii. Depending on merits of the case the selected bidder may be appropriately compensated on mutually agreed terms for the loss incurred by the contract if any due to such termination.

SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT

1) Payment Terms and Schedule

- a) Payment schedule - Payments to the SI shall be made after submission of the deliverables.
- b) Any liquidated damages/ penalties, as applicable, for delay and non-performance, as mentioned in this bidding document, will be deducted from the payments for the respective milestones.
- c) Taxes, as applicable, will be deducted/ paid as per the prevalent rules and regulations.
- d) The supplier's/ selected bidder's request for payment shall be made to the purchaser in writing, accompanied by invoices describing, as appropriate, the goods delivered and related services performed, and by the required documents submitted pursuant to general conditions of the contract and upon fulfilment of all the obligations stipulated in the Contract.
- e) Due payments shall be made promptly by the purchaser, generally within sixty (60) days after submission of an invoice or request for payment by the supplier/ selected bidder, subject to successful execution of work to the satisfaction of the purchaser.
- f) The currency or currencies in which payments shall be made to the supplier/ selected bidder under this Contract shall be Indian Rupees (INR) only.
- g) All remittance charges will be borne by the supplier/ selected bidder.
- h) In case of disputed items, the disputed amount shall be withheld and will be paid only after settlement of the dispute.

2) SLA:

Description	Penalty
okgu ikap o"kZ@rhu o"kZ ls iqjkuk iathd`r gksus ij	No Payment
okgu dh lkQ&IQkbZ@lhV csYV@ lhV doj dh lkQ IQkbZ vkfn ugha gksus ij	Rs. 500 per vehicle
fu;r le;kof/k esa okgu miyC/k djok;s tkus lECU/kh lwpuk miyC/k ugha djok;s tkus ij	Rs. 1000 per vehicle
okgu dh vko';drk gksus ij fu;r le;kof/k esa okgu miyC/k ugha djokus ij	Rs. 1000 per vehicle
;k=k ds nkSjku M ^a kbZoj dk O;ogkj mfpr ugha gksus ij] onhZ 'kqnk ugha gksus ij] ;k=k ds nkSjku >idh ysus ij] ;k=k ds nkSjku fdLh Hkh izdkj dh u'kk[kksjh vkfn gksus ij	Rs. 1000 per vehicle
;k=k ds nkSjku vf/kdkjh@deZpkjh ls iSV ^a ksy] Vksy VsDI] ikfdZax vkfn ds fy;s jkf'k dh ekax	Rs. 1000 per vehicle
okgu pkyd ds ikl oS/k ykbZlsal	Rs. 2000 per vehicle
okgu ls lECfU/kr nLrkost tSls (RC/ Pollution certificate/ Insurance/ Road permit) okgu esa miyC/k ugha gksus ij	Rs. 2000 per vehicle
Overall feedback (In case of Not satisfied)	Rs. 500 per vehicle
;k=k iw.kZ gksus ds ,d ekg ds vUnj Hkqxrku gsrq fcy e; Deliverables ds tek ugha djkus ij	Rs. 1000 per invoice

Note: The maximum penalty can be upto 75% of invoice amount.

ANNEXURE-1: BIDDER'S AUTHORIZATION CERTIFICATE {to be filled by the bidder}

To,
{Procuring entity},

_____,

I/ We _____ {Name/ Designation} hereby declare/ certify that
_____ {Name/ Designation} is hereby authorized to sign
relevant documents on behalf of the company/ firm in dealing with NIB reference No.
_____ dated _____. He/ She is also authorized to attend meetings &
submit technical & commercial information/ clarifications as may be required by you in the course of
processing the Bid. For the purpose of validation, his/ her verified signatures are as under.

Thanking you,

Name of the Bidder: -

Verified Signature:

Authorised Signatory: -

Seal of the Organization: -

Date: _____

Place: _____

ANNEXURE-2: SELF-DECLARATION {to be filled by the bidder}

To,

{Procuring entity},

In response to the NIB Ref. No. _____ dated _____ for **Entering into rate contract for hiring of taxi services** as an Owner/ Partner/ Director/ Auth. Sign. of _____, I/ We hereby declare that presently our Company/ firm _____, at the time of bidding, -

- a) possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
- b) have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
- c) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.
- d) does not have any previous transgressions with any entity in India or any other country during the last three years
- e) does not have any debarment by any other procuring entity
- f) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons;
- g) does not have, and our directors and officers not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
- h) does not have a conflict of interest as mentioned in the bidding document which materially affects the fair competition.
- i) will comply with the code of integrity as specified in the bidding document.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoR, my/ our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date: _____

Place: _____

ANNEXURE-3: CERTIFICATE OF CONFORMITY/ NO DEVIATION {to be filled by the bidder}

To,
{Procuring Entity},

CERTIFICATE

This is to certify that, the information which I/ We have mentioned in the bid, and which I/ We shall supply if I/ We am/ are awarded with the work, are in conformity with the bidding document and that there are no deviations of any kind from the requirement specifications.

Also, I/ we have thoroughly read the bidding document and by signing this certificate, we hereby submit our token of unconditional acceptance to all the terms & conditions of the bidding document without any deviations.

I/ We also certify that the price I/ we have quoted is inclusive of all the cost factors involved in the end-to-end execution of the work, to meet the desired Standards set out in the bidding Document.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/our security may be forfeited in full and the bid, if any, to the extent accepted may be cancelled.

Thanking you,

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date: _____

Place: _____

Annexure-4: FINANCIAL BID COVER LETTER & FORMAT

COVER LETTER {to be submitted by the bidder on his Letter head}

To,
The Managing Director,
RajCOMP Info Services Limited,
Jaipur (Raj.)

Reference: NIB No. : _____ Dated: _____

Dear Sir,

We, the undersigned bidder, having read & examined in detail, the Bidding Document, the receipt of which is hereby duly acknowledged, I/ we, the undersigned, offer to supply/ work as mentioned in the bidding document for the same.

I / We undertake that the prices are in conformity with the specifications prescribed. The quote/ price are inclusive of all cost likely to be incurred for executing this work.

I / We undertake, if our bid is accepted, to deliver the services in accordance with the delivery schedule specified in the schedule of Requirements.

I/ We hereby declare that in case the contract is awarded to us, we shall submit the contract performance guarantee as prescribed in the bidding document.

I / We agree to abide by this bid for a period of 90 days after the last date fixed for bid submission and it shall remain binding upon us and may be accepted at any time before the expiry of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

I/ We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.

We understand that you are not bound to accept the lowest or any bid you may receive.

We agree to all the terms & conditions as mentioned in the bidding document and submit that we have not submitted any deviations in this regard.

Date:

Authorized Signatory

Name:

Designation:

Financial Bid Format

{to be submitted by the bidder only in BoQ format (.XLS) available at eProc portal}

Tender Inviting Authority: RISL			
Name of Work: Entering into rate contract for Hiring of Taxi Services			
NIB no.: F1.9(432)/RISL/Misc/2024/_____ Dated: _____			
Bidder Name:			
PRICE SCHEDULE			
(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)			
Out of Jaipur			
Sr.No	Description	Rate per Km. (In Rs.)	GST (In Rs.)
1.	Dezire/Etios/Amaze/ Xcent and other similar vehicles (with AC)		
2.	Innova Crysta (with AC)		
3.	Tata ACE and other similar vehicle		
Dezire/Etios/Amaze/ Xcent and other similar vehicles (For Local Journeys)			
Sr.No	Description	Rate per Km. (In Rs.)	GST (In Rs.)
1.	4 hrs/40 Kms- Local Journeys		
2.	8 hrs/80 Kms- Local Journeys		
3.	Extra Kms - Local Journeys		
4.	Extra Hrs - Local Journeys		
5.	Late duty (after 11 pm & before 6 am)		
Innova Crysta (For Local Journeys)			
Sr.No	Description	Rate per Km. (In Rs.)	GST (In Rs.)
1.	4 hrs/40 Kms- Local Journeys		
2.	8 hrs/80 Kms- Local Journeys		
3.	Extra Kms - Local Journeys		
4.	Extra Hrs - Local Journeys		
5.	Late duty (after 11 pm & before 6 am)		

Note:

1. Night Charge after 11PM to 6AM shall be Rs. 300/- only.
2. Minimum payment within Jaipur jurisdiction for 4 Hours/40 kms at the prescribed rate.
3. Minimum payment outside Jaipur jurisdiction for 250 kms at the prescribed rate.

ANNEXURE-5: DRAFT AGREEMENT FORMAT {to be mutually signed by selected bidder and procuring entity}

An agreement made this _____ (*enter date of Agreement*) between _____ (*enter your firm's name & address*) (hereinafter called "the approved supplier", which expression shall, where the context so admits, be deemed to include his heirs, successors, executors and administrators of the one part and the {PROCURING ENTITY} which expression shall, where the context so admits, be deemed to include his successors in office and assigns of the other part.

Whereas the approved supplier has agreed with the {procuring entity} to supply to the {procuring entity name and address} on behalf of (*enter name of client organisation*) to its various Offices as well as at its branch offices throughout Rajasthan, all those articles set forth in Our Work Order No. _____ Dated _____ appended hereto in the manner set forth in the conditions of the bidding document and contract appended herewith and at the rates set forth in the said order.

And whereas the approved supplier has deposited a sum of Rs. _____ in the form of: -

- a) Bank Draft No./ Banker Cheque/ Bank Guarantee No. _____ dated. _____ valid upto _____.
- b) Post Officer Savings Bank Pass Book duly hypothecated to the Departmental authority.
- c) National Savings Certificates / Defence Savings Certificates / KisanVikasPatras or any other script / instrument under National Saving Schemes for promotion of Small Savings, if the same can be pledged under the relevant rule. (The certificates being accepted at surrender value) as security for the due performance of the aforesaid agreement which has been formally transferred to RISL.

Now these Presents witness:

- 1) In consideration of the payment to be made by the {procuring entity} through cheque/ DD at the rates set forth in the Work Order hereto appended the approved supplier will duly supply the said articles set forth in Our Work Order No. _____ dated ___/___/20___ thereof in the manner set forth in the Invitation for Bids, Notice Inviting Bid, Scope of Work, Instructions to Bidders, General and Special Conditions of the Tender and Contract, Technical Bid and Financial Bid along with their enclosures.
- 2) The Invitation for Bids, Notice Inviting Bid, Scope of Work, Instructions to Bidders, General and Special Conditions of the Tender and Contract, Technical Bid and Financial Bid along with their enclosures enclosed with the NIB No. _____ dated. ___/___/20___ and also appended to this agreement will be deemed to be taken as part of this agreement and are binding on the parties executing this agreement.
- 3) Letter Nos. _____ dated _____ received from {bidder name} and letterNos. _____ Dated _____ issued by the {procuring entity} and appended to this agreement shall also form part of this agreement.
- 4) The {procuring entity} do hereby agree that if the approved supplier shall duly supply the said articles in the manner aforesaid observe and keep the said terms and conditions, the {procuring entity} will through cheque/ DD pay or cause to be paid to the

approved supplier at the time and the manner set forth in the said conditions, the amount payable for each and every consignment.

All disputes arising out of this agreement and all questions relating to the interpretation of this agreement shall be decided by the {procuring entity} and the decision of the {procuring entity} shall be final.

In witness whereof the parties hereto have set their hands on the _____ day of _____ (Year).

Signature of the Approved
supplier/ bidder

Signature for and on behalf of
procuring entity

Designation:

Designation:

Date:

Date:

Witness No.1

Witness No.1

Witness No.2

Witness No.2

ANNEXURE-6: MEMORANDUM OF APPEAL UNDER THE RTPP ACT, 2012

Appeal Noof
Before the (First/ Second Appellate Authority)

1. Particulars of appellant:
 - a. Name of the appellant:<please specify>
 - b. Official address, if any: <please specify>
 - c. Residential address:<please specify>

2. Name and address of the respondent(s):
 - a. <please specify>
 - b. <please specify>
 - c. <please specify>

3. Number and date of the order appealed against name and designation of the officer/ authority who passed the order (enclose copy), ora statement of a decision, action or omission ofthe procuring entity in contravention to the provisions of the Act by which the appellant is aggrieved:<please specify>

4. If the Appellant proposes to be representedby a representative, the name and postal address of the representative:<please specify>

5. Number of affidavits and documents enclosed with the appeal:<please specify>

6. Grounds of appeal (supported by an affidavit):<please specify>

7. Prayer:<please specify>

Place

Date

Appellant's Signature

ANNEXURE-7: TECHNICAL BID EVALUATION CHECKLIST

SNo.	List of Documents	Supporting documents	Page no.
1.	Covering Letter	On Bidder's Letter head	
2.	<p><u>Legal Entity:</u> The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement. (Note: A self-certified declaration regarding the non-applicability of registration to any Act should be submitted by the bidder).</p> <p style="text-align: center;">OR</p> <p>A company registered under Indian Companies Act, 1956/2013.</p> <p style="text-align: center;">OR</p> <p>A partnership firm registered under Indian Partnership Act, 1932.</p>	<p>-Copy of valid Registration Certificates</p> <p>-Self-certified declaration (if applicable)</p> <p>-Copy of Certificates of incorporation</p>	
3.	<p><u>Tax Registration:</u> The bidder should have a registered number of</p> <ol style="list-style-type: none"> i. GST registration ii. Income Tax / Pan number. 	Copies of relevant certificates of registration	
4.	<p><u>Mandatory Undertaking:</u> Bidder should: -</p> <ol style="list-style-type: none"> a) not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons; b) not have, and their directors and officers not have, been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings; c) not have a conflict of interest in the procurement in question as specified in the bidding document. d) Comply with the code of integrity as specified in the bidding document. 	A Self Certified letter as per Annexure-2: Self-Declaration	
5.	<p><u>Financial Capability:</u> The bidder must have average annual turn over of Rs. 25 lac during last three financial years (i.e. 2021-</p>	CA certificate along with UDIN number	

SNo.	List of Documents	Supporting documents	Page no.
	22, 2022-23, 2023-24)		
6.	Technical Capability		
(I)	The bidder must have at least any 5 vehicles from the list of vehicles mentioned in Financial bid with the name of the firm/ proprietor/ any partner of the firm.	Copy of RC	
(II)	The bidder must have a minimum of five years of experience in supplying of taxi to Pvt. Ltd. companies/Public Ltd. companies/ PSU/Bank/ State Government Department/ Central Govt. Department.	Copy of Min. Two contracts	
(III)	<p>The bidder must have successfully completed one contracts of Rs. 10 lacs per annum in Pvt. Ltd. companies/Public Ltd. companies/ PSU/Bank/ State Government Department/ Central Govt. Department.</p> <p>OR</p> <p>The bidder must have successfully completed at least two contracts total of Rs. 15 lacs per annum in Pvt. Ltd. companies/Public Ltd. companies/ PSU/Bank/ State Government Department/ Central Govt. Department.</p> <p>OR</p> <p>The bidder must have successfully completed at least three contracts each of Rs. 6 lacs per annum in Pvt. Ltd. companies/Public Ltd. companies/ PSU/Bank/ State Government Department/ Central Govt. Department.</p>	<p>Copy of contract + Completion Certificates from the client;</p> <p style="text-align: center;">OR</p> <p>Copy of contract + Self Certificate of Completion (Certified by the Statutory Auditor / CA Certificate);</p>	
7.	The bidder must have at least 5 drivers on his payroll from last two years, having experience of driving in Rajasthan and Delhi	Self certificate along with list of drivers mentioning driving license details (On firm's letter head)	

Note: The bidder / firm is requested to kindly adhere to the order of documents as mentioned above. Also, all the required documents should be properly annexed as indicated above along with an Index Page with the Page numbers of the respective Annexures.

ANNEXURE-8: FORMAT OF BAK DETAILS {to be filled and signed by the bidder}

Sr. No	Firm Name	Bank Name	Bank Address	Bank A/C No	IFSC Code	MICR Code

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date: _____

Place: _____

ANNEXURE-9: Feedback Form

vf/kdkjh@deZpkjh dk uke		
in		
eksckby uEcj		
xarO; LFky (Destination place)		
;k=k vkjEHk fnukad		;k=k lekflr fnukad
;k=k vkjEHk le;		;k=k lekflr le;
okgu la;k		okgu dk fooj.k (Dezire/Etios/Crysta etc.)
;k=k dk mn~ns';		
Feedback		
okgu dh lkQ&lQkbZ] lhV doj] rkSyh;k] lhV csYV vkfn	lkQ @xank	
Okkgu ds fu;r le; ij igqpus dk fooj.k	gka @ugha	
;k=k ds nkSjku M ^a kbZoj dk O;ogkj] onhZ 'kqnk	vPNk @ [kjkc	
;k=k ds nkSjku vf/kdkjh@deZpkjh ls iSV ^a ksy] Vksy VsDI] ikfdZax vkfn ds fy;s jkf'k dh ekax	gka @ugha	
okgu pkyd ds ikl oS/k eksckbZy e; csysal	gka @ugha	
okgu pkyd ds }kjk ;k=k ls iwoZ lk;kZlr uhan] ;k=k ds nkSjku fdLh Hkh izdkj dh u'kk[kksjh vkfn	gka @ugha	
okgu pkyd dks ;k=k ds nkSjku jkLrksa dh tkudkj		
okgu ls IEcfU/kr nLrkost	RC/ Pollution certificate/ Insurance/ Road permit	
okgu esa eksckby pktZj	gka @ugha	
okgu esa QLVZ ,M esfMdy fdV ¼including valid medicines½	gka @ugha	
Overall feedback	Satisfied/Not satisfied.	
Remark (in case of unsatisfactory)		