

RFP for Selection of Agencies (Empanelment and Rate Contract) for Providing GIS Application Development							
S. No.	RFP Page No.	RFP Chapter No.	RFP Clause No.	Clause Details as per RFP	Query/Clarification/Suggestion	Change in RFP	Response to be published
1	14	2.Qualification/ Eligibility Criteria	S No 2 Turnover Criteria	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. 2021-22, 2022-23 & 2023-24) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	We respectfully request that the annual average turnover be considered as Rs. 4.96 Crore (Rupees Four crore ninety-six Lakhs) for the last three financial years—FY 2021-22, FY 2022-23, and FY 2023-24. We kindly request relaxation of the turnover criteria for MSMEs, to allow our participation in both Categories.		As per RFP
	47	5. GENERAL TERMS & CONDITIONS OF TENDER AND CONTRACT	S No 5.5. Joint Venture, Consortium or Association	Consortium, Joint Venture is not allowed under this RFP.	We respectfully request you to allow Consortium, Joint Venture under this RFP.		As per RFP
2	15	2.Qualification/ Eligibility Criteria	S No 5 IT Projects/ Technical Capability	The Bidder should have executed / currently executing GIS project for any Central / State Govt. / PSU Organization, any State IT Department or its undertaking in India from 1st April 2021 till bid submission date in respective Categories as mentioned below: Category 1: One GIS Project of value >= 4 Cr. OR Three GIS Project of value (Cumulative) >= 6 Cr. Category 2: One GIS Project of value >= 2 Cr. OR Three GIS Project of value (Cumulative) >= 3 Cr. Any renewals or extensions of these orders up to the date of bidding can be included in the total order value. GIS Project: GIS based projects means development of GIS based application software on a GIS platform and/or deployment of minimum 5 GIS resources per project for the purpose of GIS application development/ enhancement/ maintenance on any GIS Platform. Cumulative value of NICS Purchase Orders of given time period having (i) same Project Id and (2) clear indication of GIS related manpower in NICS purchase order(s) or confirmation from client organization shall be considered as single Project.	We request you to kindly allow consideration of executed or currently executing GIS projects undertaken for any Central/State Government Department, PSU, State IT Department, or their undertakings in India, during the period from 1st April 2015 till the bid submission date. We further request you to kindly also consider work orders related to Manpower, Website Development, or Development Projects for eligibility/qualification. Thanking you in anticipation.		As per RFP
3	14	2.Qualification/ Eligibility Criteria	S No 2 Turnover Criteria	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. 2021-22, 2022-23 & 2023-24) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	We request AAT criteria to include FY 2024-25 also. That means for FY 22-23, 23-24, 24-25	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. FY's 2021-22, 2022-23, 2023-24 or 2022-23, 2023-24, 2024-25) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	Clause updated. Please refer revised RFP.

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	15	2.Qualification/ Eligibility Criteria	S No 6 Certification	Category 1: • Bidder should have at least a valid CMMI5 & ISO 9001:2015 Category 2: • Bidder should have at least a valid CMMI3 & ISO 9001:2015	CMMi Level 3 is good enough for this tender which takes care of internal process compliances to deliver as per RFP requirements. Therefore CMMi level 5 is not required & hence requesting deletion of the same.		As per RFP
4	14	2.Qualification/ Eligibility Criteria	S No 2 Turnover Criteria	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. 2021-22, 2022-23 & 2023-24) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	We request the department to kindly consider FY2024-2025 financial figures against Average Annual Turnover of last 3years . This will help to assess the bidders in light of the concluded FY24-25.	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. FY's 2021-22, 2022-23, 2023-24 or 2022-23, 2023-24, 2024-25) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	Clause updated. Please refer revised RFP.
	15	2.Qualification/ Eligibility Criteria	S No 6 Certification	Category 1: • Bidder should have at least a valid CMMI5 & ISO 9001:2015 Category 2: • Bidder should have at least a valid CMMI3 & ISO 9001:2015	We suggest that there is no need to have category 1 & 2 separately for this eligibility criteria . We request you to consider valid proof of CMMi Level 3 only instead of CMMi Level 5 . Please note that there are only few GIS companies in the country who has CMMi Level 5 certifications . With this criteria you are limiting the fair and transparent competition for this RFP response & hence eventually your organization will lose on price advantage due to limited competitive bids received .		As per RFP

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5	15	2.Qualification/ Eligibility Criteria	S No 5 IT Projects/ Technical Capability	The Bidder should have executed / currently executing GIS project for any Central / State Govt. / PSU Organization, any State IT Department or its undertaking in India from 1st April 2021 till bid submission date in respective Categories as mentioned below: Category 1: One GIS Project of value >= 4 Cr. OR Three GIS Project of value (Cumulative) >= 6 Cr. Category 2: One GIS Project of value >= 2 Cr. OR Three GIS Project of value (Cumulative) >= 3 Cr. Any renewals or extensions of these orders up to the date of bidding can be included in the total order value. GIS Project: GIS based projects means development of GIS based application software on a GIS platform and/or deployment of minimum 5 GIS resources per project for the purpose of GIS application development/ enhancement/ maintenance on any GIS Platform. Cumulative value of NCSI Purchase Orders of given time period having (i) same Project Id and (2) clear indication of GIS related manpower in NCSI purchase order(s) or confirmation from client organization shall be considered as single Project.	The Bidder should have executed / currently executing GIS project for any Central / State Govt. / PSU Organization, any State IT Department or its undertaking in India from 1st April 2021 till bid submission date in respective Categories as mentioned below: Category 1: One Software Development/GIS Project of value >= 3 Cr. OR Three Software Development/GIS Project of value (Cumulative) >= 6 Cr. Category 2: One Software Development/GIS Project of value >= 2 Cr. OR Three Software Devepolment/GIS Project of value (Cumulative) >= 3 Cr. Any renewals or extensions of these orders up to the date of bidding can be included in the total order value.		As per RFP
	15		S No 6 Certification	Category 1: • Bidder should have at least a valid CMMI5 & ISO 9001:2015 Category 2: • Bidder should have at least a valid CMMI3 & ISO 9001:2015	Category 1: • Bidder should have at least a valid CMMI3 & ISO 9001:2015		As per RFP
6	15	2.Qualification/ Eligibility Criteria	S No 6 Certification	Category 1: • Bidder should have at least a valid CMMI5 & ISO 9001:2015 Category 2: • Bidder should have at least a valid CMMI3 & ISO 9001:2015	Considering the criticalness of the subject (GIS) we request you to kindly ammend the clause as : Since The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. 2021-22, 2022-23 & 2023-24) as under: i.from IT/ITES (excluding hardware, system software): Category 1: 100 Crore Category 2: 50 Crore	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. FY's 2021-22, 2022-23, 2023-24 or 2022-23, 2023-24, 2024-25) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	Clause updated. Please refer revised RFP.
	19,20	3. Scope of Work, Deliverables, Timelines and Payment Schedule	3.4. Deployment of Resources	e) The deployment of all resources shall be completed within the period as specified in the work order. This period shall depend upon the type of resources and quantum of resources required. RISL/ Client and Selected Agency may discuss about the period. If the period is not mentioned in work order, the same shall be 4 weeks from the date of award of contract/workorder. Failing the deployment period,	We kindly request that the deployment period to be clearly specified as 8 weeks from the date of the work order/contract award. This extension would provide the necessary time for comprehensive resource mobilization and ensure a smoother, more efficient project commencement.		As per RFP

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				penalty may be imposed as specified in the RFP.	Request you to please specify the daily and weekly working hours for the resources mentioned.		As per RFP
				e) The deployment of all resources shall be completed within the period as specified in the work order. This period shall depend upon the type of resources and quantum of resources required. RISL/ Client and Selected Agency may discuss about the period. If the period is not mentioned in work order, the same shall be 4 weeks from the date of award of contract/workorder. Failing the deployment period, penalty may be imposed as specified in the RFP. f) The Selected Agency shall bear all costs, including travel costs, incurred in deploying the resource(s). g) The Selected Agency shall ensure that deployed resources shall work under overall supervision of RISL / Client and are not working on any other project during their deployment period. i) The Selected Agency shall be liable for damages on account of any violation by the employees deployed under the Information Technology Act and other prevalent laws of the country.	1. Deployment timelines shall be mutually agreed in each work order. Any delay caused due to RISL/Client approvals, background checks, or force majeure shall not attract penalties. 2. Travel costs for initial deployment shall be borne by the Agency. Any subsequent travel, relocation or project-specific movement required by RISL/Client shall be reimbursed at actuals as per mutually agreed norms. 3. Deployed resources shall not be working on any other project during working hours for RISL/Client. 4. Agency shall be liable only for proven willful misconduct, fraud, or gross negligence of its employees. RISL shall provide necessary oversight and access control to mitigate risks.		As per RFP
				o) Minimum Pay-out: In case of Time & Material (T&M) mode of execution, the deployed resource is entitled to receive 70% of the MMR as their Gross Salary (CTC). The selected agency must submit the Pay slips or Salary Statements or any other document, certified by the deployed resource which should clearly indicate:	Request you to please provide a clear and detailed breakdown of the components that constitute the Gross Salary (CTC) to be paid to Manpower (INR). Also request to share detailed illustration with each salary component.		As per RFP
				i. Gross Salary	We understand that the 70% of the Man-Month Rate (MMR), which is calculated as the Gross Salary (CTC) for the deployed resource, is based on the basic rate and excludes applicable taxes and statutory deductions.		As per RFP
				ii. Deductions	We request that the "Minimum Pay-out" clause, which stipulates a 70% Gross Salary (CTC) for the deployed resource, be made applicable only when the minimum contract period is 12 months or more & if the deployment is short-closed before 12 months, then the differential amount should be reimbursed.		As per RFP
				Deployment of Resources	We request changes as follows: 1. RISL/Client shall complete its interview/approval process within 7 working days of receiving CVs, failing which the resource shall be deemed approved.		As per RFP

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	21		3.5. Replacement of Resource(s)	Minimum serving period of each resource shall be 3 months from the date of his/her deployment. Any replacement before this period shall attract penalty as per penalty clause subject to clause 3.5 - (c) - (v) - (2) to (4)	Please clarify the minimum period for manpower engagement. We request an amendment to clearly state that the minimum deployment period for all resource categories will be for minimum 12 months & if the period is reduced for any reason, payment will be made for minimum 12 months.		As per RFP. Clarification: The referred clause implies that the resources proposed shall have to remain deployed for a period of minimum Three (3) months as per the Conditions of Contract of the Work Order awarded.
	30	4. Instructions to Bidders (ITB)	4.15 Evaluation & Tabulation of Financial Bid	f) The calculation for average value shall be based on the following formula: $\sum (\text{Rate for each Resource profile}) / \text{Total profiles}$. g) The 'Least Rate' will be calculated on the basis of minimum rate per man month (each profile) across rates quoted by all qualified bidders. i) The offers shall be evaluated and marked L1, L2, L3 etc. based on minimum average value. The bid evaluation committee shall prepare a comparative statement in tabular form in accordance with rules along with its report on evaluation of financial Bids.	The offers shall be evaluated and marked L1, L2, L3 etc. based on minimum average value." However, it also mentions, "The 'Least Rate' will be calculated on the basis of minimum rate per man month (each profile) across rates quoted by all qualified bidders." These two statements appear contradictory. Please clarify which metric will be used to determine the L1 bidder: the lowest average value across all profiles in both categories separately, or the least rate for a specific man-month profile. Request to clarify same with detailed illustration. We understand that the minimum average value calculation for L1 will be used for each category separately. To ensure a more equitable and realistic evaluation that accounts for the varying importance of different roles, we suggest that the average value calculation be based on a weighted average rather than a simple arithmetic average. This would provide a more accurate representation of the overall cost. We suggest that weighted average approach be considered for the commercial evaluation.		As per RFP

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	35		4.23. Right to vary quantity	a) Orders for extra items may be placed by the procuring entity in accordance with the Schedule of Powers as prescribed by the Finance Department, up to 5% of the value of the original contract, if allowed in the bidding documents. The fair market value of such extra items payable by the procuring entity to the contractor shall be determined by the procuring entity in accordance with guidelines prescribed by the administrative department concerned. b) Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: - a. 50% of the quantity of the individual items and 50% of the value of original contract in case of works; and b. 50% of the value of goods or services of the original contract.	We kindly propose the changes as follows: 1. Extra items to be priced at mutually agreed rates, failing which reference can be made to prevailing industry benchmarks. 2. Timeline extension to be negotiated and agreed mutually, not automatically imposed. 3. Repeat orders to be exercised within original contract validity and subject to vendor's written acceptance.		As per RFP
	35		4.24. Performance Security	b) Each bidder must deposit a Performance Security Deposit (PSD) of 10,00,000 of bid value (for respective category) at the time of signing the contract. This PSD will neither be adjusted nor refunded during the empanelment period. Additionally, bidders are required to submit 5% of the work order value as performance security for each work order.	We understand that the 5% performance security is to be calculated on the basic work order value, excluding taxes such as GST.		As per RFP

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	43		4.38. Price Fall	a) If the bidder i.e., rate contract holder quotes/ reduces its price to render similar services at a price lower than the rate contract price at similar conditions to anyone in the state at any time during the currency of the rate contract, the rate contract price shall be automatically reduced with effect from the date of reducing or quoting lower price, for all delivery of the subject matter of procurement under the rate contract and the rate contract shall be amended accordingly. b) The firms holding parallel rate contracts shall also be given opportunity to reduce their price by notifying them the reduced price giving them fifteen days (15) time to intimate their acceptance to the revised price. Similarly, if a parallel rate contract holding firm reduces its price during currency of the rate contract, its reduced price shall be conveyed to other parallel rate contract holding firms and the original rate contract holding firm for corresponding reduction in their prices. If any rate contract holding firm does not agree to the reduced price, further transaction with it, shall not be conducted. c) The bidder, for compliance of the (a) above, shall furnish an undertaking to the Purchaser along with each bill for payment for supplies made against the Rate Contract	We kindly propose the following changes: 1. Restrict applicability of price fall clause to identical services under identical terms, conditions, and volumes. 2. Price reduction to be subject to mutual discussion and agreement, not automatic. 3. Replace per-invoice undertaking with one-time declaration at contract award. 4. Clarify that rates are location and skill-dependent, and no automatic linkage shall apply to engagements with different scope/tenure.		As per RFP
	48	5. GENERAL TERMS & CONDITIONS OF TENDER AND CONTRACT	5.9. Scope of Services	a) Subject to the provisions in the bidding document and contract, the services to be supplied shall be as specified in the bidding document. b) Unless otherwise stipulated in the Contract, the scope of supply shall include all such services/ deliverables not specifically mentioned in the Contract but that can be reasonably inferred from the Contract as being required for attaining delivery and completion of the work/ project as if such services/ deliverables were expressly mentioned in the Contract.	We request to specify the scope of supply explicitly for better clarity and understanding. Service Provider shall not be held liable for any scope requirement that is not clearly mentioned in the Scope		As per RFP

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	48		5.10. Delivery of Services	a) Subject to the conditions of the contract, the delivery of the services shall be in accordance with the delivery and completion schedule specified in the bidding document. The details of deliverables and other documents to be furnished by the successful/ selected bidder are specified in the bidding document and/ or contract. b) The contract for the supply can be repudiated at any time by the purchase officer, if the supplies are not made as per Scope of RFP/ WO after giving an opportunity to the bidder of being heard and recording the reasons for repudiation. c) The Supplier/ Selected Bidder shall arrange to deliver the services/ deploy the resources at various departments and/ or their offices/ locations mentioned in the PO/ WO. Shifting the place of deployment: The user will be free to shift the place of deployment of resources for the said services within the same city /town/ district/ division. The successful/ selected bidder shall provide all assistance, including transportation, in relocating the resources.	We propose following changes: 1. termination shall only be for material breach, with cure period. 2. bidder to provide reasonable assistance within the same city; inter-district/division relocations to be mutually agreed and reimbursed		As per RFP
	49		5.14. Recoveries from Supplier/ Selected Bidder	a) Recovery of penalties, etc. shall be made ordinarily from bills. b) The Purchase Officer shall withhold amount to the extent of short supply, or for delay in supply of services/ deliverables unless these are replaced satisfactorily. In case of failure to withhold the amount, it shall be recovered from his dues and performance security deposit available with tendering authority for this tender. c) The balance, if any, shall be demanded from the Supplier/ Selected Bidder and when recovery is not possible, the Purchase Officer shall take recourse to law in force	Kindly do not make direct deductions from the payment to be made to Contractor instead use Debit/credit notes. The amount to be withheld in any given quarter shall not exceed 10% of the quarterly payment to be received by the Service Provider in the given quarter.		As per RFP
	52		5.23. Indemnity	Indemnity	1. Indemnity should be limited to third-party claims only. 2. We do not accept indemnity obligation for any losses. 3. Indemnity should exclude claims arising from: a. Purchaser's misuse, modification, or combination of goods/services with non-bidder items. b. Purchaser's designs, data, or instructions. 4. reciprocal indemnity from Purchaser- Purchaser indemnifies for infringement claims arising from Purchaser-provided specifications, designs, or data.		As per RFP

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	53		5.24. Limitation of Liability	Limitation of Liability	1. Cap liability at fees paid in previous 12 months under the contract, inclusive of indemnities (except fraud/willful misconduct). 2. Provide exclusion of consequential, indirect, incidental damages, losses, claims, proceedings, fines etc		As per RFP
	55		5.27. Duration of the Project/Contract	a) The term under this Contract will be for a period of 24 months as per RTTP Rules/ Act which can be extended more for similar term with the mutual consent of both parties.	We would like to propose that a 10% increment in the Monthly Manpower Rate (MMR) be factored in for any such extension period to account for inflation and cost escalation.		As per RFP
	55,56		5.28. Termination	Termination	We request changes as follows: 1. Termination for default shall be for the defaults directly and solely attributable to the Contractor which remains unremedied after 60 days cure period. 2. 90 days written notice shall be given for the termination for convenience and compensation shall be paid to the service provider wherever necessary.		As per RFP
	57		5.29. Exit Management	h) Training, handholding and knowledge transfer. i. The selected bidder shall hold technical knowledge transfer sessions with designated technical team of RISL or Line Departments (if any) in the last 45 days of the project duration. ii. The selected bidder shall hold operational hand-holding sessions on the developed mobile applications with the designated officers/ staff members, so that RISL or line departments (if any) can continue with the applications even after selected bidder exits the project.	Please clarify the scope of training i.e. number of anticipated sessions, participants per session, online / offline etc and related details.		As per RFP

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	61	6. SPECIAL TERMS & CONDITIONS OF TENDER AND CONTRACT	6.1. Payment Terms, Project Timelines and Deliverables	a) Payment Terms and Schedule	Please clarify whether rates will remain fixed for the entire empanelment period or subject to revision/escalation		As per RFP
			6.1. Payment Terms, Project Timelines and Deliverables a) Payment Terms and Schedule	v. The selected bidder's request for payment shall be made to the purchaser in writing, accompanied by invoices (in triplicate) describing, as appropriate, the services performed by each deployed resource, and by the required documents submitted pursuant to general conditions of the contract and upon fulfilment of all the obligations stipulated in the Contract. The Selected Bidder shall submit the invoice for payment on a quarterly basis, along with the incurred Expenses or as applicable to the department. The invoice should clearly detail the payments and expenses accrued for each month within the quarter.	We request that this be changed to monthly invoicing to improve cash flow management and align with standard industry practices for such projects.		As per RFP
				viii. Due payments shall be made promptly by the purchaser, generally within ninety (90) days after submission of an invoice(s) (along with all supporting documents) by the supplier/ selected bidder, and the purchaser has accepted it.	We request an amendment to this clause & propose that due payments be made within 15 days of the submission and acceptance of a valid invoice and all supporting documents.		As per RFP
	63		6.2. Service Level Standards/ Requirements/ Agreement	Service Level Standards/ Requirements/ Agreement	We kindly request to reduce the penalty amounts. If the delay is due to dependencies on RISL or client or third parties, the penalty shall not apply. The total penalty shall be capped at 5% of the contract value. Delay shall be charged at the value of the delayed portion of products/services.		As per RFP
			6.2. Service Level Standards/ Requirements/ Agreement b) i.2. Replacement of resource (Pursuant to clause 3.5 – Replacement of Resources of RFP)	2. During first 3 months from deployment of the resource: 100% of MMR of the resource category	We kindly request that this clause be removed, as it implies a high turnover rate which we believe is not in the best interest of a successful project. Moreover, we are committed to deploying stable, high-quality resources to ensure the success of the project and will make every effort to avoid changes.		As per RFP
				3. If hand-over / knowledge transfer period as defined in RFP / decided by the Purchaser / Client Organization is not complied: 25% of MMR of the resource category	Request you to reduce this to 10% of MMR of the resource category		As per RFP
				4. After first 3 months from deployment – 25% of MMR of the resource category	Since we will ensure a proper replacement is provided without affecting the client's operations, we believe no penalty should be applicable for a resource change. We kindly request that this clause be deleted.		As per RFP

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	64		6.3. Calculation of Penalties	6.3. Calculation of Penalties	Termination should be a last resort and exercised only if performance failure is material and remains uncured for 60 days after the written notice of default.		As per RFP
			6.3. Calculation of Penalties a) In case WO is on Time & Material basis:	a. Maximum penalty for any given quarter shall not exceed total billable value of the quarter.	We request that the maximum penalty be capped at 5% of the total billable value of the quarter.		As per RFP
			6.3. Calculation of Penalties b) In case WO is on Project Mode basis:	a. Maximum penalty for any given milestone shall not exceed total billable value of the milestone	We request that the maximum penalty for any milestone be capped at 5% of the total billable value of the milestone.		As per RFP
	65		6.5. Source Code and Intellectual Property Rights (IPR)	6.5. Source Code and Intellectual Property Rights (IPR)	1. transfer of ownership to project-specific deliverables created for RISL, while bidder retains rights in background technology. 2. Bidder should retain ownership of pre-existing IP, tools, frameworks, and methodologies. 3. Notwithstanding anything, rights in bidder's pre-existing IP and third-party licensed components remain with their respective owners. Purchaser is granted a license to use such IP to the extent necessary for project use."		As per RFP

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	67	ANNEXURE-1	RESOURCE REQUIREMENT	6th Coloumn of table : Broad Expectations	Please confirm whether technical evaluation will be based on agency's experience, resource CVs, or both.		As per RFP
					Will the deployment be on-site (department premises) or hybrid/remote?		As per RFP
					Will RISL provide the physical infrastructure for facilitation cells, or is it expected from the agencies?		As per RFP. Clarification: Desktop/ Internet facility shall be arranged by RISL for the deployed resources only. RISL shall not provide the same for any manpower deployed remotely/ offsite by the selected bidder, if required as per Conditions of Contract of the RFP.
					Will the empanelment be extendable beyond two years based on performance?		As per RFP
					We request a detailed clarification on the process for business distribution among the 3 empanelled agencies. Please specify the exact methodology that will be followed for work allocation.		As per RFP
					If replacement is desired by RISL/ Client, we request department to give minimum notice period of 3 months for removal of any resource from any project.		As per RFP

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7	15	2.Qualification/ Eligibility Criteria	S No 5 IT Projects/ Technical Capability	The Bidder should have executed / currently executing GIS project for any Central / State Govt. / PSU Organization, any State IT Department or its undertaking in India from 1st April 2021 till bid submission date in respective Categories as mentioned below: Category 1: One GIS Project of value >= 4 Cr. OR Three GIS Project of value (Cumulative) >= 6 Cr. Category 2: One GIS Project of value >= 2 Cr. OR Three GIS Project of value (Cumulative) >= 3 Cr. Any renewals or extensions of these orders up to the date of bidding can be included in the total order value. GIS Project: GIS based projects means development of GIS based application software on a GIS platform and/or deployment of minimum 5 GIS resources per project for the purpose of GIS application development/ enhancement/ maintenance on any GIS Platform. Cumulative value of NICS I Purchase Orders of given time period having (i) same Project Id and (2) clear indication of GIS related manpower in NICS I purchase order(s) or confirmation from client organization shall be considered as single Project.	The eligibility clause specifies that the bidder should have executed/currently executing GIS projects for any Central/State Government/PSU/State IT Department or its undertakings in India. We would like to clarify whether international GIS projects of equivalent size and scope executed by the bidder will also be considered towards meeting this eligibility criterion, or is it restricted strictly to domestic (India-based) projects only?		As per RFP
			S No 6 Certification	Category 1: • Bidder should have at least a valid CMMI5 & ISO 9001:2015 Category 2: • Bidder should have at least a valid CMMI3 & ISO 9001:2015	We would like to clarify whether bidders possessing CMMI Level 3 along with ISO 9001:2015 certification would also be considered eligible for participation under Category 1.		As per RFP
8	18	3. Scope of Work, Deliverables, Timelines and Payment Schedule	3.1.1. Number of agencies to be empaneled	Through this RFP, RISL intends to have a panel of agency as under: a) For Category 1, a panel of 03 (three) empaneled agencies b) For Category 2, a panel of 03 (three) empaneled agencies	1. Since up to three agencies may be empanelled per category, how will the distribution of manpower demand be managed among the selected agencies? 2. Will work orders be equally rotated, or based on agency performance and availability? Please confirm.		As per RFP

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	18		3.1.2. Scope of Work (Indicative)	For each project and application for which RISL is responsible, the following activities are required to be carried out by the manpower deployed by the selected bidders. The projects may use existing and latest available tools/technologies including tools/frameworks designed/developed by RISL or any other technology as per the guidelines issued by MeitY/NIC/NICSL. Website/Application Software shall be designed, developed preferably on an Open-Source platform (as per project requirements). However, in certain specialized domains where Open-source solutions (OSS) meeting essential functional requirements may not be available or in case of urgent/strategic need to deploy lack of expertise (skill set) in identified technologies, the concerned Government Organization may consider exceptions, with sufficient justification. In cases where proprietary / COTS / Enterprise edition of open-source solution is provided to the User Department (as per their requirement), besides the product cost as per this empanelment, all necessary cost in meeting the expenses towards License/Hosting in cloud or on-premise/ premium support etc. (as applicable) after handing over the application/product by the bidder to the User Department, shall be borne completely by the concerned User Department.	Scope of Work – Software/Tools: RFP mentions GIS platforms like Esri, Hexagon, Autodesk. Will hardware/software licenses be provided by RISL/Departments, or should bidders include license costs in their bids? Please clarify.		Clarification: Hardware/Software Licenses shall be provided by RISL
	19		3.4. Deployment of Resources	Section 3.4 –Number of Resources per Category	•While Annexure-1 specifies the resource profiles and minimum experience (e.g., Associate GIS Specialist, Sr. GIS Expert, 3D GIS Developer), it is not clear how many resources of each profile are expected to be deployed under Category 1 and Category 2. •Could RISL kindly confirm if there is a predefined number of resources per profile, or will this be determined project-wise at the work order stage?		As per RFP
	19			Section 3.4 Minimum Deployment per Agency	•Is there a minimum mandatory number of GIS professionals that each empanelled agency must commit to keeping on standby or deploy immediately when required? Please clarify		As per RFP

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	55,56	5. GENERAL TERMS & CONDITIONS OF TENDER AND CONTRACT	5.27. Duration of the Project/Contract	a) The term under this Contract will be for a period of 24 months as per RTTP Rules/ Act which can be extended more for similar term with the mutual consent of both parties. b) If required by the Purchaser, an extension of the term can be granted to the Selected Agency. The final decision will be taken by the Purchaser. c) The Purchaser shall reserve the sole right to grant any extension to the term mentioned above and shall notify in writing to the Selected Agency, at least 1 month before the expiration of the term hereof, whether it will grant the Selected Agency an extension of the term. The decision to grant or refuse the extension shall be at the Purchaser's discretion. d) Where the Purchaser is of the view that no further extension of the term be granted to the Selected Agency, the Purchaser shall notify the Selected Agency of its decision at least 1 (One) month prior to the expiry of the Term. Upon receipt of such notice, the Selected Agency shall continue to perform all its obligations hereunder, until the day of expiry of contract.	RFP specifies 2 years duration. Is there a provision for rate revision after 2 years if the contract is extended, considering inflation? Please confirm.		As per RFP
					Can you please confirm can we pay tender fee while submitting tender.		As per RFP
9	5	Last Date & Time of Submission of Bid	Last Date & Time of Submission of Bid	Last Date & Time of Submission of Bid 14.10.2025 03:00 PM	Considering the bid requirements and no of certificates, it is requested to increase the timeline of bid submission by 4 weeks from response to queries submitted by bidders.		As per RFP
	14	2.Qualification/ Eligibility Criteria	S No 2 Turnover Criteria	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. 2021-22, 2022-23 & 2023-24) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	We understand the complexity of the project requirements and the need for an integrated approach for successful execution. Considering the large-scale deployment of GIS manpower and expert services across multiple expertise, we believe that such assignments can only be effectively undertaken by mid-to-large organizations with strong financial stability and prior experience. In view of this, we respectfully request RISL to increase the turnover eligibility criteria as follows: Category 1: From ₹50 Crore to ₹100 Crore Category 2: From ₹20 Crore to ₹50 Crore		As per RFP

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	67	ANNEXURE-1	RESOURCE REQUIREMENT	2nd Column of table: Category 1- 1 GIS / Technology Specialist: BE/ BTech/ B.Arch/ MCA/ Masters in IT or GIS or 3D related streams Category 1- 4 (3D GIS Developer) BE/ BTech/ B.Arch/ MCA/ Masters in IT or GIS or 3D related streams/ BSC (Animation & Multi-media or equivalent)	Only Master in GIS will be consider for Master in Remote Sensing or Geospatial can be considered	GIS Technology Specialist: Min. Qualifications - BE/ BTech/ B.Arch/ MCA/ Masters in IT or GIS or 3D or Remote Sensing or related streams 3D GIS Developer: Min. Qualifications - BE/ BTech/ B.Arch/ MCA/ Masters in IT or GIS or 3D or Remote Sensing or related streams/ BSC (Animation & Multi-media or equivalent)	Clause updated. Please refer revised RFP.
				General Query	Only Master in GIS will be consider for Master in Remote Sensing or Geospatial can be considered	GIS Technology Specialist: Min. Qualifications - BE/ BTech/ B.Arch/ MCA/ Masters in IT or GIS or 3D or Remote Sensing or related streams 3D GIS Developer: Min. Qualifications - BE/ BTech/ B.Arch/ MCA/ Masters in IT or GIS or 3D or Remote Sensing or related streams/ BSC (Animation & Multi-media or equivalent)	Clause updated. Please refer revised RFP.
10	14	2.Qualification/ Eligibility Criteria	S No 2 Turnover Criteria	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. 2021-22, 2022-23 & 2023-24) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	We request the department to kindly consider FY2024-2025 financial figures against Average Annual Turnover of last 3years. This will help to assess the bidders in light of the concluded FY24-25.	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. FY's 2021-22, 2022-23, 2023-24 or 2022-23, 2023-24, 2024-25) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	Clause updated. Please refer revised RFP.

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	15,16		S No 6 Certification	Category 1: • Bidder should have at least a valid CMMI5 & ISO 9001:2015 Category 2: • Bidder should have at least a valid CMMI3 & ISO 9001:2015	We suggest that there is no need to have category 1 & 2 separately for this eligibility criteria. We request you to consider valid proof of CMMi Level 3 instead of CMMi Level 5. Please note that there are only few GIS companies in the country who has CMMi Level 5 certifications. With this criteria you are limiting the fair and transparent competition for this RFP response & hence eventually your organization will lose on price advantage due to limited competitive bids received.		As per RFP
11	14	2.Qualification/ Eligibility Criteria	S No 2 Turnover Criteria	The bidder must have an average annual turnover as per eligibility conditions for respective Categories in last three Financial Years (i.e. 2021-22, 2022-23 & 2023-24) as under: i. from IT/ITES (excluding hardware, system software): Category 1: 50 Crore Category 2: 20 Crore	We are a GIS technical company with over ten years of experience in providing services to both State and Central Government organizations, including the successful implementation of large-scale enterprise GIS projects and resource consulting services. We kindly request you to consider our submission and allow us the opportunity to participate in the bid. Please consider the consolidated turn over of 20 Cr for last three years or please allow us to do the consortium from any of our group company. For both Category 1 and category 2.		As per RFP