

**1. INVITATION FOR BIDS (IFB) & NOTICE INVITING BIDS (NIB)**

NIB Ref No: F4.3 (438)/RISL/TECH/2021-01013/8117

Date: 28-02-2024

Unique Bid No: RIS2324SLSS00100

<b>Name &amp; Address of the Procuring Entity</b>	<ul style="list-style-type: none"><li>Name: Managing Director, RajCOMP Info Services Limited (RISL)</li><li>Address: First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Rajasthan)</li></ul>
<b>Name &amp; Address of the Project Officer In-charge (POIC)</b>	<ul style="list-style-type: none"><li>Name: Sh. Mukesh Arora</li><li>Designation: Additional Director, DoIT&amp;C</li><li>Address: First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Rajasthan)</li><li>Email: <a href="mailto:m.arora@rajasthan.gov.in">m.arora@rajasthan.gov.in</a></li></ul>
<b>Subject Matter of Procurement</b>	Single Source Contract for Procurement of "Annual Technical Support for EXPERT Platform along with Rate contract to engage OEM certified Manpower Services on EXPERT Platform for Application Development, Operation and Management Services"
<b>Bid Procedure &amp; Bid Evaluation Criteria (Selection Method)</b>	Single Source Single-stage: Single part (envelop) Procurement
<b>Portals for downloading Bidding Document, Corrigendum's, Addendums etc.</b>	<ul style="list-style-type: none"><li>Portals: <a href="http://sppp.rajasthan.gov.in">http://sppp.rajasthan.gov.in</a>, <a href="http://eproc.rajasthan.gov.in">http://eproc.rajasthan.gov.in</a>, <a href="http://risl.rajasthan.gov.in">http://risl.rajasthan.gov.in</a>, <a href="http://doitc.rajasthan.gov.in">http://doitc.rajasthan.gov.in</a></li><li>Bidding document fee: Rs 5000 00 (Rupees Five thousand only) in cash/ demand draft in favour of "Managing Director, RISL" payable at "Jaipur".</li><li>RISL Processing Fee: Rs. 2000 (Rupees Two Thousand only) in Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur".</li></ul>
<b>Estimated Procurement Cost</b>	Rs. 9.0 Cr
<b>Bid Security and Mode of Payment</b>	Not Applicable
<b>Manner, Start/ End Date for the submission of Bids</b>	<ul style="list-style-type: none"><li>Manner: Online at eProc portal (<a href="http://eproc.rajasthan.gov.in">http://eproc.rajasthan.gov.in</a>)</li><li>Start date: 28.02.2024</li><li>End date: 06.03.2024 12 pm</li></ul>
<b>Submission of Banker's Cheque/ Demand Draft for Tender Fee / Bid Security/ and Processing Fee*</b>	6.03.2024 upto 12 pm
<b>Date/ Time/ Place of Bid Opening</b>	<ul style="list-style-type: none"><li>Date &amp; Time -: 6.03.2024, 2.00 pm</li><li>Place -: RISL, Committee Room, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur (Rajasthan)</li></ul>
<b>Bid Validity</b>	90 days from the bid submission deadline
<b>Note:</b> 1) Bidder (authorised signatory) shall submit their offer on-line in Electronic formats both for technical and financial proposal. However, DD/ Bank Guarantee for Tender Fees, RISL Processing Fees and Bid Security should be submitted physically at the office of Tendering Authority as prescribed in NIB and scanned copy of same should also be uploaded along with the technical Bid/ cover. 2) *In case, any of the bidders fails to physically submit the Banker's Cheque/ Demand Draft/ Bank Guarantee for Tender Fee, Bid Security, and RISL Processing Fee as per dates mentioned in NIB, its Bid shall not be accepted. The Banker's Cheque/ Demand Draft/Bank Guarantee for Bidding document fee, RISL Processing Fee and Bid Security should be drawn in favour of "Managing Director, RajCOMP Info	



- Services Ltd " payable at "Jaipur" from any Scheduled Commercial Bank.
- 3) To participate in online bidding process, Bidders must procure a Digital Signature Certificate (Type III) as per Information Technology Act-2000 using which they can digitally sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency, i.e. TCS, Safecrypt, Ncode etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC. Also, bidders must register on <http://eproc.rajasthan.gov.in> (bidders already registered on <http://eproc.rajasthan.gov.in> before 30-09-2011 must register again).
  - 4) RISL will not be responsible for delay in online submission due to any reason. For this, bidders are requested to upload the complete bid well advance in time so as to avoid 11th hour issues like slow speed; choking of web site due to heavy load or any other unforeseen problems.
  - 5) Bidders are also advised to refer "Bidders Manual Kit" available at e-Procurement portal for further details about the e-Tendering process.
  - 6) Training for the bidders on the usage of e-Tendering System (e-Procurement) is also being arranged by DoIT&C, GoR on a regular basis. Bidders interested for training may contact e-Procurement Cell, DoIT&C for booking the training slot.
  - 7) Contact No: 0141-4022688 (Help desk 10 am to 6 pm on all working days) e-mail. [eproc@rajasthan.gov.in](mailto:eproc@rajasthan.gov.in).
  - 8) Address: e-Procurement Cell, RISL, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur
  - 9) The procuring entity reserves the complete right to cancel the bid process and reject any or all of the Bids.
  - 10) No contractual obligation whatsoever shall arise from the bidding document/ bidding process unless and until a formal contract is signed and executed between the procuring entity and the successful bidder.
  - 11) Procurement entity disclaims any factual/ or other errors in the bidding document (the onus is purely on the individual bidders to verify such information) and the information provided therein are intended only to help the bidders to prepare a logical bid-proposal.
  - 12) The provisions of RTPPA Act 2012 and Rules thereto shall be applicable for this procurement. Furthermore, in case of any inconsistency in any of the provisions of this bidding document with the RTPP Act 2012 and Rules thereto, the later shall prevail.

(Mukesh Arora)  
Additional Director, DoIT&C