S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
1	15	3.2		We request you kindly make it Average Annual turnover of the bidder during the preceding three financial year is 4 crore instead of 15 crore. By keeping less turnover limit more firm's can take participate in the tender and you will get competative price.	As per RFP
2	36	5.17	Price/Purchase preference in evaluation	we request you kindly give releaxation in elegibility criteria for Registered MSME units of Rajasthan as per guideline of MSME Act.	As per RFP
3	15	3.1		As you aware that this work is not only printing of PVC Cards, it's involve more then 60% value of work of offset printing so we suggest kindly allow official consortium with big offset printing press or firms.	As per Revised RFP
4	11	1. INVITATION FOR BIDS (IFB) AND NOTICE	Payment: Amount (INR): 2% of the estimated procurement cost, 0.5% of the estimated procurement cost for S.S.I. unit of Rajasthan and 1% of the estimated procurement cost for Sick Industries, other than S.S.I., whose cases are pending with Board of Industrial & Financial Reconstruction	Bid Security (EMD) and Mode of	As per RFP
5	15	3.2 PRE- QUALIFICATION/ ELIGIBILITY CRITERIA	following three financial years viz. 2019-20, 2020-21 and 2021- 22 from the PVC Card Printing operations within India only.	As the project value is 65 Crores and after distribution of work the average estimated cost will be around 13 Crores, so the bidder should have financial capability to execute the project. Hence we request you to revised the clause as mentioned below: Turnover: Should have an average turnover of 30 crore during following three financial years viz. 2019-20, 2020-21 and 2021-22 from the PVC Card Printing operations within India only.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
6	19	4. SCOPE OF WORK, TIMELINES, DELIVERABLES AND PAYMENT TERMS	RISL is willing to print and deliver Jan Aadhaar, RGHS and Chiranjeevi PVC Cards along with Welcome letters, Policy Document, Jan Samman Certificate, Ration Vitran Panjika and envelope during a period of 45 days at the rate of approximately 1.5 Lacs envelopes containing all items per day (irrespective of holidays) from each selected bidder. Bidders must remain aware of the fact that the actual requirement for printing the PVC Cards and Documents may vary, depending on the demand from the residents for the PVC Cards and Documents.  The enrolment under Rajasthan Jan Aadhaar Yojana is continuous process where new families are enrolled. The selected bidders shall provide service for printing and delivery of PVC cards and document as mentioned above on regular interval as and when asked by tendering authority till the period of next one and half year after the period of 45 days.  Service Providers are expected to have the ability to ramp up by 15% / 20% more per day printing capacity than the existing capacity within 2 weeks / 4 weeks of intimation of the same by RISL, respectively.		As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
7	25	4.2 Time Schedule	For bulk printing and delivery in first 45 Days: The work of printing is to be started within three (3) days and delivery is to be started within five (5) days after data sharing by RISL and should be delivered within 45 Days of data shared by RISL at respective locations shared by DOIT&C/RISL.  For printing and delivery after first 45 Days: After bulk printing in 45 Days, The selected bidders shall continue providing service for printing and delivery of PVC cards and other document on monthly basis till the period of next one year after the period of 45 days. DoIT&C/RISL shall provide this continuous data on monthly basis for which PVC Cards and other documents mentioned in this RFP shall be printed and delivered within 30 days of receiving of data from DoIT&C/RISL.	As the project involved lot of items and operations involved, hence we request you to revise the clause as mentioned below:  For bulk printing and delivery in first 90 Days: The work of printing is to be started within Seven (7) days and delivery is to be started within fifteen (15) days after data sharing by RISL and should be delivered within 90 Days of data shared by RISL at respective locations shared by DOIT&C/ RISL.  For printing and delivery after first 90 Days: After bulk printing in 90 Days, The selected bidders shall continue providing service for printing and delivery of PVC cards and other document on monthly basis till the period of next one year after the period of 90 days. DoIT&C/ RISL shall provide this continuous data on monthly basis for which PVC Cards and other documents mentioned in this RFP shall be printed and delivered within 30 days of receiving of data from DoIT&C/ RISL.	As per RFP
8	25	4.3 Payment Schedule	Due payments shall be made promptly by the purchaser, generally within sixty (60) days after submission of an invoice or request for payment by the supplier/ selected bidder, and the purchaser has accepted it.	Request you to please modify as mentioned below:  Due payments shall be made promptly by the purchaser, generally within thirty (30) days after submission of an invoice or request for payment by the supplier/ selected bidder, and the purchaser has accepted it.	As per RFP
9	26	Payment terms in %	100% Payment of actual number of PVC Cards, Policy Documents, Welcome Letters, Jan Samman Certificates, Ration Vitran Panjika and Envelope printed, delivered & received by block/district officials.  The payment shall be made on monthly basis	Request you to make payment on 15 days basis	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
10	39	Security	The amount of performance security shall be 5%, or as may be specified in the bidding document, of the amount of supply order in case of procurement of goods and services. In case of Small Scale Industries (SSI) of Rajasthan, it shall be 1% of the amount of quantity ordered for supply of goods and in case of sick industries, other than SSI, whose cases are pending before the Board of Industrial and Financial Reconstruction (BIFR), it shall be 2% of the amount of supply order.	We request to department to accept 2% as a performance security of the supply order, also is there any extra charges while executing Performance Security.	As per RFP
11	55 to 57	6.27 Extension in Delivery Period and Liquidated Damages (LD), Sub Point No. d)	No. Condition LD%  a. Delay up to one fourth period of the prescribed period of delivery 2.5 %  b. Delay exceeding one fourth but not exceeding half of the prescribed period of delivery 5.0 %  c. Delay exceeding half but not exceeding three fourth of the prescribed period of delivery 7.5 %  d. Delay exceeding three fourth of the prescribed period of delivery 10.0 %	Penalty is very high as department is not giving time also for manufacturing and supply, also asking for 2.5% to 10% LD on the delayed period. We request to department to remove this clasue.	As per RFP
12	67 & 68	TECHNICAL SPECIFICATIONS, Item No. 1	PVC Card Specification for Jan Aadhaar, RGHS and Chiranjeevi PVC Cards including Hologram Indicative sample of Jan Aadhaar PVC Cards	In Indicative sample of Jan Aadhaar PVC Cards, Jan Aadhaar No. and Printing Date is shown in White Ink, Which is not possible. Request you to change it with some other colour.	As per RFP
13	69	Item No. 2	Policy Document - Information to be printed on front and back side of document	Indicative sample photo of Policy Document given in the tender document showing printed front side only, But in given specifications mentioned that Information to be printed on front and back side of document, please clearify on this. Its with both side printing or single side.	As per Revised RFP
14	72	ltem No. 4	Envelope with pre-printed text	We would like to bring to your notice that 100GSM can not withstand for the items supposed to put in the KIT, request you to change it to either laminated envelope or LDPE envelope.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
15	31&3 2	5.12 Selection Method	bid based on T&C defined in this RFP on the Grand total amount of column 8 of BoQ. As the procurement entity will be having parallel rate contract with multiple bidders therefore the L1 rate (evaluated from Grand total amount of column 8 of BoQ) will be offered to other qualified bidders for matching the same.  However, order will be given to selected bidders based on Lowest rate of individual items of BoQ (Financial Bid). As other bidders will also be required to match composite L1 rate but for	We understand that Order will be issued based on Individual Lowest price offered by different bidders. In general practice Lowest price will be arrived by Grand total only not by individual items as there will be different overheads for different vendors.  Hence we request you to please remove the following point:  However, order will be given to selected bidders based on Lowest rate of individual items of BoQ (Financial Bid). As other bidders will also be required to match composite L1 rate but for any individual item the rate/prices will not be increased.	As per RFP
16	11	1. INVITATION FOR BIDS (IFB) AND NOTICE INVITING BID (NIB)  Manner, Start/ End Date for the submission of Bids		We request to Department to extend due date of this tender by 1 more week. As need to prepare lots of documents and some holidays also coming in between due to that Bank will take minimum 5 to 8 days to process the EMD (BG).	As per RFP
17	11	Bid Security (EMD) and Mode of Payment	Amount (INR): 2% of the estimated procurement cost, 0.5% of the estimated procurement cost for S.S.I. unit of Rajasthan and 1% of the estimated procurement cost for Sick Industries, other than S.S.I., whose cases are pending with Board of Industrial & Financial Reconstruction	Vendor who signed agreement with RajCOMP and are in loss due to Termination, for them please make it 0%.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
18	15	QUALIFICATION/	Should have an average turnover of 15 crore during following three financial years viz. 2019-20, 2020-21 and 2021-22 from the PVC Card Printing operations within India only.	We request to department to ask Average Turnover of Rs. 50 Crores in last 3 years, this will help RajCOMP to select Big Manufacturers who is having capacity as per the requirement.	As per RFP
19	16 & 17	Point No. 6, Capacity	Should have an 'installed capacity' of not less than 3.0 lakh per day in printing, enveloping and handling of similar kind of PVC Card	We request to Department to amendment this clause as "Should have an 'installed capacity' of not less than 1.50 lakh per day in printing, enveloping and handling of similar kind of PVC Card"	As per RFP
20	19	4. SCOPE OF WORK, TIMELINES, DELIVERABLES AND PAYMENT TERMS  4.1 Broad Scope of Work (2nd Para)	RISL is willing to print and deliver Jan Aadhaar, RGHS and Chiranjeevi PVC Cards along with Welcome letters, Policy Document, Jan Samman Certificate, Ration Vitran Panjika and envelope during a period of 45 days at the rate of approximately 1.5 Lacs envelopes containing all items per day (irrespective of holidays) from each selected bidder. Bidders must remain aware of the fact that the actual requirement for printing the PVC Cards and Documents may vary, depending on the demand from the residents for the PVC Cards and Documents.  The enrolment under Rajasthan Jan Aadhaar Yojana is continuous process where new families are enrolled. The selected bidders shall provide service for printing and delivery of PVC cards and document as mentioned above on regular interval as and when asked by tendering authority till the period of next one and half year after the period of 45 days.  Service Providers are expected to have the ability to ramp up by 15% / 20% more per day printing capacity than the existing capacity within 2 weeks / 4 weeks of intimation of the same by RISL, respectively.		As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
21	23	4.1.8 Sample Checking and Testing	DoIT&C/ RISL reserves the right to get the random sample of the cards tested on its own by CIPET/ Any other government labs or ask Service Providers to get the samples selected by DoIT&C/RISL, tested by CIPET/ Any other government labs. No extra cost shall be provided to Service Providers for such testing. The Service Providers shall submit the test report as desired by DoIT&C/RISL.  The indicative list of tests are mentioned below:  1 Material of Construction & Type (PVC/ PET layers)  2 Durability test  3 Adhesive and blocking fixtures  4 Peel Strength  5 Bending Stiffness  6 Dynamic Bending Stress  7 Dimensions of Card ( Width, length and thickness)  8 Dynamic torsional Stress  9 Card corner radius  10 Readability of Micro Text Test  11 Card warpage  12 UV Light Exposure  13 Opacity Test  14 Flammability Test  15 Resistance to Heat  16 Card dimensional stability and warpage with temperature and humidity.	We request to Department to do sample testing by his own cost, as Each time testing cost will come around Rs. 1.00 Lakh to 1.25 Lakhs for the listed 16 testing points. This will increase the cost of department if vendors will do. Govt. to Govt. cost is very less.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
22	25	4.2 Time Schedule	delivery is to be started within five (5) days after data sharing by RISL and should be delivered within 45 Days of data shared by RISL at respective locations shared by DOIT&C/ RISL.  For printing and delivery after first 45 Days:  After bulk printing in 45 Days, The selected bidders shall continue providing service for printing and delivery of PVC cards	We request to department to amendment this clasue as "For bulk printing and delivery in first 45 Days:  The work of printing is to be started within Eight to Ten Days (8 - 10) days and delivery is to be started within Fifteen (15) days after data sharing by RISL and should be delivered within 45 Days of data shared by RISL at respective locations shared by DOIT&C/ RISL.  We want to bring in department notice that Some items in the given requirement, raw material is imported and importing that material required minimum 2 to 3 weeks time. As all the items in the requirement is having variable data printing which will take too much time to print and covering in the envelop.	As per RFP
23	25	4.3 Payment Schedule	Due payments shall be made promptly by the purchaser, generally within sixty (60) days after submission of an invoice or request for payment by the supplier/ selected bidder, and the purchaser has accepted it.	We request to department to make the payment on weekly basis soon after delivery of the cards and submission of the delivered quantity invoices.	As per RFP
24	26	Payment terms in %		We request to department to make the payment on weekly basis soon after delivery of the cards and submission of the delivered quantity invoices.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
25	29	5. INSTRUCTION TO BIDDERS (ITB)	of other bids awaiting decision shall not be adjusted towards bid	Department is cancelling current tender, so requesting you to not ask EMD from the current vendors as already our Performance Security is with Department and payment is also pending.	As per RFP
26	31 & 32	5.12 Selection Method:	defined in this RFP on the Grand total amount of column 8 of BoQ. As the procurement entity will be having parallel rate contract with multiple bidders therefore the L1 rate (evaluated	We requet to department to remove 2nd Para of this clasue, as order will be issued based on Individual Lowest price offered by different bidders from different locations. Their quoted prices are based on their importing of the material and manufacturing process. Generally lowest price will be arrived by Grand total, not by individual items.	As per RFP
27	39	5.24 Right to vary	If the procuring entity does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation.	We have to create stock of raw material in good quantity, Some of the Items in this tender requirement raw material is imported and if department suddenly ask to stop the production of the required items than what about the ready and avaliable stock, In such case we request to department to inform atleast 30 to 40 days prior.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
28	39	5.25 Performance Security	The amount of performance security shall be 5%, or as may be specified in the bidding document, of the amount of supply order in case of procurement of goods and services. In case of Small Scale Industries (SSI) of Rajasthan, it shall be 1% of the amount of quantity ordered for supply of goods and in case of sick industries, other than SSI, whose cases are pending before the Board of Industrial and Financial Reconstruction (BIFR), it shall be 2% of the amount of supply order.	We request to department to accept 2% as a performance security of the supply order, also is there any extra charges while executing Performance Security.	As per RFP
29	40	5.26 Execution of	The bidder will be required to execute the agreement (refer Annexure 8 and 9) on a non-judicial stamp of specified value at its cost and to be purchase from anywhere in Rajasthan only.	Is there any extra charges while executing agreement or only Rs. 100 or Rs. 500 Stamp paper have to execute. If any other extra charges are there will be bear by department.	As per RFP
30	54 & 55	TERMS AND	The supplier/ selected bidder shall at its own expense and at no cost to the Purchaser carry out all such tests and/ or inspections of the Goods and Related Services as are specified in the bidding document.	Please confirm on this, in 6.23 clause RFP says that Supplier / Bidder have to pay testing expenses where in 6.25 clause its mentioned that Govt. will bear the cost of testing of the cards.	As per RFP
31	55	TERMS AND CONDITIONS OF	Testing charges shall be borne by the Government. In case, test results showing that supplies are not up to the prescribed standards or specifications, the testing charges shall be payable by the selected bidder.	Please confirm on this, in 6.23 clause RFP says that Supplier / Bidder have to pay testing expenses where in 6.25 clause its mentioned that Govt. will bear the cost of testing of the cards.	As per Revised RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
32	55 to 57	and Liquidated Damages (LD),	No. Condition LD%  a. Delay up to one fourth period of the prescribed period of delivery 2.5 %  b. Delay exceeding one fourth but not exceeding half of the prescribed period of delivery 5.0 %  c. Delay exceeding half but not exceeding three fourth of the prescribed period of delivery 7.5 %  d. Delay exceeding three fourth of the prescribed period of delivery 10.0 %	Penalty is very high as department is not giving time also for manufacturing and supply, also asking for 2.5% to 10% LD on the delayed period. We request to department to remove this clasue or make it 1% for all the cases.	As per RFP
33	67 & 68	8. ANNEXURES  TECHNICAL SPECIFICATIONS, Item No. 1	PVC Card Specification for Jan Aadhaar, RGHS and Chiranjeevi PVC Cards including Hologram Indicative sample of Jan Aadhaar PVC Cards	In Indicative sample of Jan Aadhaar PVC Cards, Jan Aadhaar No. and Printing Date is shown in White Ink, Which is not possible. Request you to change it with some other colour.	As per RFP
34	69	Item No. 2	Policy Document - Information to be printed on front and back side of document	Indicative sample photo of Policy Document given in the tender document showing printed front side only, But in given specifications mentioned that Information to be printed on front and back side of document, please clearify on this. Its with both side printing or single side.	As per revised RFP
35	72	Item No. 4	Envelope with pre-printed text	As per the tender document department asked to make Address and Details should be visible through the Window but In Indicative sample photo of Envelope showing window is very down where the details get printed on the welcome letter, so please check and do the needful for the same.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
36	11		Amount (INR): 2% of the estimated procurement cost, 0.5% of the estimated procurement cost for S.S.I. unit of Rajasthan and 1% of the estimated procurement cost for Sick Industries, other than S.S.I., whose cases are pending with Board of Industrial & Financial Reconstruction.	SELP India Pvt Ltd, MSME manufacturer who is eligible for all technical and qualification criteria in this tender also we are supplied 3cr pan card till now.  in the said Tender "Amount (INR): 2% of the estimated procurement cost over 65 Cores for EMD. As per RFP the department will be split District wise to maximum five bidders in the ratio of 14:9:9:9:9(Districts). It means department will be raised overall 10% EMD for the successful bidder. We humbly request please consider 1% EMD of estimated procurement cost over 65 Cores.  in the said Tender "Amount (INR): 2% of the estimated procurement will be split District wise to maximum five bidders in the ratio of 14:9:9:9:9(Districts). It means department will raised overall 10% EMD for the successful bidder. We humbly request please consider 1% EMD of estimated procurement cost over 65 Cores.	As per RFP
37	25-26	4.3 Payment	Due payments shall be made promptly by the purchaser, generally within sixty (60) days after submission of an invoice or request for payment by the supplier/ selected bidder and the purchaser has accepted it. 100% Payment of actual number of PVC Cards, Policy Documents, Welcome Letters, Jan Samman Certificates, Ration Vitran Panjika and Envelope printed, delivered& received by block/district officials. The payment shall be made on monthly basis	As per our understanding, the successful bidder supplies the card to the department after one month they raise the bill to the department and after submission of bill department will pay the amount after 60 days. It means the after delivery the card and stationery the successful bidder received payment after 90 days (30 days for manufacturing and after submit invoice 60 days). We humbly request please raised the payment weekly basis. As estimated procurement cost over 65 Cores, the bidder has huge investment for procedure the material. Please consider our request. We also request please include the rate contract for slab wise items and payment will be weekly basis.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
38	57	6.27 Extension in Delivery Period and Liquidated Damages (LD)	completion/ commissioning period is granted with full liquidated damages, the recovery shall be made on the basis of following percentages of value of goods and/ or service which the supplier/ selected	example if we received 5 lakhs data and deliver the 3 lakhs card with stationary, how much penalty we will paid for the said project. We humbly request please Liquidated Damages (LD) % clause will be very high. Please consider as 1%.	As per RFP
39	19	4.1Broad Scope of Work	-	We humble request 1.5 Lacs envelopes containing per day will be will be very much time taking process . Please consider the said clause as 50 thousand per day .	As per RFP
40	25	For bulk printing	delivery is to be started within five (5) days after data sharing by RISL and should be delivered within 45 Days of data shared by	As per our understanding, time schdule for the bulk printing will take more days , as artwork approved and then printing the material and fulfillment in envelope all the process will taken more than 15 days. Please consider our request .	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
41	22		The Cards and Documents which require lamination, are to be laminated through duly automated duplex lamination process.	As per our understanding ,document like Policy Documents, Jan Samman Certificate, Ration Vitran Panjika will be personalisation and print and laminate . We humbly request said document will be only personisation , please eliminate the lamination process.	As per RFP
42	39		The amount of performance security shall be 5%, or as may be specified in the bidding document, of the amount of supply order in case of procurement of goods and services.	We humble request Please consider performance security as 2%	As per RFP
43	16	3. PRE- QUALIFICATION/ FLIGIBILITY	Should have an 'installed capacity' of not less than 3.0 lakh per day in printing, enveloping and handling of similar kind of PVC Card	Please consider as 1 lakhs per day card printing capacity .	As per RFP
44		General Query		. As a citizen centric project the data was the major part and the security of the data should protect as per court norms, the said organisation as a security printer was violated norms and unable to protect the data	As per RFP
45	16	3. PRE- QUALIFICATION/ ELIGIBILITY CRITERIA / Experience	The bidder must be the manufacturer of PVC Cards	Kindly amend the clause as below :-  The bidder must be the manufacturer/ Authorised supplier of OEM of PVC Cards	As per RFP
46	16-17	3. PRE- QUALIFICATION/ ELIGIBILITY CRITERIA/	Should have an 'installed capacity' of not less than 3.0 lakh per day in printing, enveloping and handling of similar kind of PVC Card	Query: Since there are maximum of 7 personalised items must be inserted into A4 size envelope which is not regular and it looks none has 3 lakh capacity to do this job india. We kindly request you to revise the capacity by minimum 40 thousand per day instead of 3.0 lakhs per day	As per RFP
47	25	IA ZIIME SCHEDIIIEI	For bulk printing and delivery in first 45 Days, Printing is to be started within 3 days and delivery is to be started within 5 days	Query: As this project needs time in initial stage. Kindly consider our request in changing printing start days from 7 days and delivery from 15 days.	As per RFP
48	25	4.3 Payment Schedule	Due Payments 60 Days	Query: Since it's a short term rate contract with priority delivery please consider our request in changing the due payment immediate after submission of bills from vendors.	As per RFP

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion / Clarification	RISL Response
49	67	8.1 Annexure-1	Bill of Material (BOM)	Query: Please clarify whether the hologram should be hot stamped on all 3 type of cards or only Jan Aadhaar card alone.	As per RFP Clarification: Hologram shall be printed on Jan Aadhaar Card
50		General	Already Paid Stamp Duty and Cess on the existing contract	Query: As you aware that we are one of the vendor supplying Jan Aadhaar kits in the existing contract. As we have already paid the stamp duty, Cess and other payments while signing the contract. We would request you exempt us from payment of Stamp duty again.	As per RFP
51		General	Already submitted Performance Guarnatee in the form of Bank gaurantee	Query: As we have already submitted the Bank Guarantee for the existing contract, we would kindly request you to exempt us from payment of EMD.	As per RFP
52		General	Existing Contract printed and Raw material stocks	Query: As we are already having the printed stock of PVC cards and stationeries and raw material stock, we would request you to clarify on utilisation of these materials in this job.	As per RFP