

## Annexure - A

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
1	14	2	PRE-QUALIFICATION / ELIGIBILITY CRITERIA. POINT NO. 2. <b>Turnover from IT/ ITeS</b> Average annual turnover of the Bidder during from last Three financial years i.e. (FY's 2020-21, 2021-22 and 2022-23) (as per the audited balance sheets) from IT/ ITeS should be at least INR 100 Crores.	Average annual turnover of the Bidder during from last Three financial years i.e. . (FY's 2020-21, 2021-22 and 2022-23) (as per the audited balance sheets) from IT/ ITeS should be at least INR 50 Crore)	As per RFP, Refer Clause 3.2
2	14	4 & 5	The bidder must have executed or executing at least one project of similar nature of Software application development and maintenance of not less than the amount of Rs. 10 crores during the period from 01-Apr-2014 till last date of bid submission. Note: - Similar nature means Development of Web and Mobile applications having resident data of min. 2 crores and any one of following features: 1. Integration with Aadhaar e- KYC Or 2. DBT Engine (Electronic Transfer of Cash benefits directly into the bank account of beneficiaries) Note: - The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.	Relax order value under this clause.	As per RFP, Refer Clause 3.4
3	16	7	The bidder should have the following valid certifications: • ISO 9001:2015 or above certifications • ISO/IEC 27001:2013 • ISO/IEC 20000 • CMMI Level 5 (from CMMI institute)	The bidder should have the following valid certifications: • ISO 9001:2015 or above certifications • ISO/IEC 27001:2013 • ISO/IEC 20000	As per RFP, Refer Clause 3.7
4	11		Estimated Procurement Cost is Rs. 25 Crore	Estimated Procurement Cost to be Rs. 40 Crore	As per Revised RFP
5	19	4.1 Maintenance of the existing Rajasthan Jan Aadhaar Application	☑ Bugs Fixing for reported/ identified bugs	a) Need o understand the number of existing bugs . B) How many sever Bugs are available ? C) How many Priority Bugs are there ?	As per RFP, Refer Clause 1.7 of Vol-II
6	19	3. New Enhancement (Changes shall be done without any additional cost)	i. Any task related to application enhancement, development, maintenance, for the compliance of government orders or as directed by the purchaser	What are the amount of changes/enhancements expected to be maintained ?	As per RFP, Refer Clause 4.1.3

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7	21	Card Management Module -	An option is to be provided to mark the card rejected and apply for replacement of the rejected card. This interface also provides option to citizens to request for Jan-Aadhaar card using SMS/webpage link.	a) Will replacements of cards to be done for free ? B) How many SMS are expected to be availed in a month ?	As per RFP, Refer Clause 1.3 and 1.8 of Vol-II
8	21	Dashboard/Analytics/Reporting/ Transaction Mapper Module-	The dashboard and analytics report shall be developed in SAP/Crystal Report/Jasper/etc. based on the availability of tools. Users for the dashboard and analytics reports shall be eMitra/Department's official's/residents. Interface to be developed to fetch routine and customized reports as required. This interface shall be designed by Technology Partner in such a manner that all required MIS reports can be viewed through mobile devices so that designated officer can monitor various aspects of Jan Aadhaar scheme from remote location.	a) Should dashboard be developed only with the tools specified ?	As per RFP, Refer section 4.2.1
9	22	Integrations with core components of DoIT&C –	The Application Software for State Resident Data Repository would be required to be integrated with following common platform already developed by DoIT&C/RISL viz. Single Sign On, e-Sign, Raj Sewadhaar(ESB), Rajasthan Payment Platform, Integrated Financial Management System(IFMS), e-Sanchaar (SMS gateway), Email System, Raj eVault, e-KYC using Aadhaar, NPCI (for aadhaar based payment) etc.	a) Will the department share the APIs for integration with the required platforms ?	As per RFP, Refer Clause 1.8 of Vol-II
10	23	Seeding	Seeding is process of standardization, matching, cleaning the digitized departmental data based on State Resident Data Repository. The matching process may be organic (Exact match on primary key) or inorganic (based on name, fathers name, mother name, gender, date of birth) in nature. After exact matching, the departmental data would seeded with Jan Aadhaar ID, Bank account, Bank Name, IFSC Code, Aadhaar Number, mobile, etc. details of resident. The Application Framework would provide seeding utilities that would allow user to seed data manually & in semi automated mode (batch seeding).It is also possible that Departmental software applications can leverage the web services exposed by State Resident Data Repository to seed their databases. Departments may also provide data of schemes beneficiaries which may be compared with enrolment data using IBM MDM etc.	a) Will cleaning of records need scanning and data entry ?	As per RFP, Refer Clause 1.2 of Vol-II

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11	27	4.2.4 Migration of existing Jan Aadhaar data	Reverse Migration - During transition from existing application to new application, transactions generated from the modules of new application shall be required to be reverse migrated to existing data repository so all the modules which will be running in existing application shall work uninterrupted and services to the integrated departments shall be rendered without any interruption.	a) How many records are to be reverse migrated ? B) Will this be required on a regular basis ?	As per RFP, Refer Clause 4.2.4
12	Page No. 11	1. INVITATION FOR BIDS (IFB) AND NOTICE INVITING BID (NIB)	Estimated Procurement Cost: INR 25 Crores	Considering the Project size, sensitivity, complexity and current scenario of market related to resources, the Estimated Cost of Rs. 25 Crs is very less. We request you to increase the cost of the project up to INR 48 to 50 Crore. Kindly consider to make the project sustainable for entire duration.	As per Revised RFP
13	Page No. 78	10. SOFTWARE TERMS AND CONDITIONS OF TENDER & CONTRACT 7) Features of the Software: 1. Technology	The bidder can use existing software license of IBM MDM in his proposed solution. Any new software product proposed in the solution has to be arranged by the bidder himself. The software license for same need to be perpetual in nature and in the name of RISL. Version upgradation is continuous process and Technology partner would work with the respective product version made available by RISL. Note: Infrastructure managed services (Servers, Network, Storage, Backup, VM) would be provided by the RSDC during development and O&M phase.	As per our understanding, RISL will bear the licensing cost of IBM MDM with Product level support. Kindly confirm.	As per RFP, Refer Clause 4.3.1

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
14	Page No. 38-39	7. Payment Schedule Sr. No. 2. Phase -2 : JAN AADHAAR Application	<p><b>Activity / Milestone:</b> Acceptance of System Requirement Specification and Functional Requirement Specifications for Application software's and UAT and Go-Live of all the modules of Jan Aadhaar Application</p> <p><b>Deliverables/ Deliverable:</b></p> <ul style="list-style-type: none"> <li>▪ SRS and FRS</li> <li>▪ User manual, Technical and database design document</li> <li>▪ UAT Test cases and Test Results etc.</li> <li>▪ Go-live certificate issued by the RISL</li> </ul> <p><b>Activity / Milestone:</b> Migration of existing schemes/services which are integrated with SRDR</p> <p><b>Deliverables/ Deliverable:</b></p> <ul style="list-style-type: none"> <li>▪ Service Integration document, Technical and database design document</li> <li>▪ UAT Test cases and Test Results and System Generated Transaction Report from Production etc.</li> </ul> <p><b>Payment terms in %:</b> 40 % payment of Total cost of Jan Aadhaar Application Software(BoQ Item 2)</p>	<p><b>Request to modify the statement as below:</b></p> <p><b>Activity / Milestone:</b> Acceptance of System Requirement Specification and Functional Requirement Specifications for Application software's and UAT and Go-Live of all the modules of Jan Aadhaar Application</p> <p><b>Deliverables/ Deliverable:</b></p> <ul style="list-style-type: none"> <li>▪ SRS and FRS</li> <li>▪ User manual, Technical and database design document</li> <li>▪ UAT Test cases and Test Results etc.</li> <li>▪ Go-live certificate issued by the RISL</li> </ul> <p><b>Activity / Milestone:</b> Migration of existing schemes/services which are integrated with SRDR</p> <p><b>Deliverables/ Deliverable:</b></p> <ul style="list-style-type: none"> <li>▪ Service Integration document, Technical and database design document</li> <li>▪ UAT Test cases and Test Results and System Generated Transaction Report from Production etc.</li> </ul> <p><b>Payment terms in %:</b> 40% <b>prorata base payment</b> of Total cost of Jan Aadhaar Application Software(BoQ Item 2) <b>(10% on SRS, 30% on UAT, 20% on Go Live and 20% on Migration of Schemes)</b></p>	As per RFP, Refer Section 7

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
15	Page No. 39	7. Payment Schedule Sr. No. 3. Installation and Configuration of IBM MDM for De-Duplication	<p><b>Activity / Milestone:</b> Installation and Configuration of IBM MDM for De-duplication including migration of legacy data.</p> <p><b>Deliverables/ Deliverable:</b></p> <ul style="list-style-type: none"> <li>▪ Installation and Configuration report of IBM MDM.</li> <li>▪ Detailed document on processes and algorithms scripts prepared for De-Duplication including migration of legacy data.</li> </ul> <p><b>Payment terms in %:</b> 100 % payment of Total cost of BoQ Item 3</p>	<p><b>Request to modify the statement as below:</b></p> <p><b>Activity / Milestone:</b> Installation and Configuration of IBM MDM for De-duplication including migration of legacy data.</p> <p><b>Deliverables/ Deliverable:</b></p> <ul style="list-style-type: none"> <li>▪ Installation and Configuration report of IBM MDM.</li> <li>▪ Detailed document on processes and algorithms scripts prepared for De-Duplication including migration of legacy data.</li> </ul> <p><b>Payment terms in %:</b> 100% <b>prorata base</b> payment of Total cost of BoQ Item 3. <b>(50% for Installation and Configuration report of IBM MDM + 50% for Detailed document on processes and algorithms scripts prepared for De-Duplication including migration of legacy data.)</b></p>	As per Revised RFP, Refer Section 7
16	Page No. 86	12. ANNEXURES 12.1 ANNEXURE 1:MANPOWER DEPLOYMENT	O&M after Go Live of New Application Software: minimum resources required to be deployed in the Project at RISL: 17	<p>Considering the project complexity, manpower in O&amp;M after Go Live of New Application Software shall be increased to 25 resources instead of 17.</p> <p>3 Database Developer 3 Software Engineer and 2 Application Support resources shall be increased.</p> <p>Kindly consider.</p>	As per Revised RFP, Refer Annexure 1
17	Page No. 30	4.3 Operation and Maintenance - Facility Management Services ("FMS")	4.3.1 Deployment of Manpower	Shall bidder need to deploy Leave Reserve resources or RISL will consider the leaves as per the RFP. Kindly confirm.	As per RFP, Refer Annexure 1

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18	Page No. 24	4.2 The Rajasthan Jan Aadhaar Yojana Application Development and Implementation 4.2.1 Key Modules of Rajasthan Jan Aadhaar Yojana Application Jan Aadhaar e-Card -	Jan Aadhaar e-card will be generated for the families after the successful enrolment as per Rajasthan Jan Aadhaar Authority Act, 2020. Design of Jan Aadhaar e-Card will be provided by RISL. QR will be printed on each e-Card. QR Code will be generated for the families and residents of Rajasthan state & continuous update in family unit may lead to generate new QR Code every time. The Secure QR Codes generated should contain: Static & variable demographic Details of applicant (Name, Surname, Unique ID, Father/Mother's Name, Date of Birth, Address, Photo etc.). Technology partner will be responsible for mobile application for QR Code verification.	The QR Code encryption will be customized development or HSM based encryption is required. If HSM based solution is required for encryption then who will borne the cost of HSM. Kindly confirm.	As per RFP, Refer clause 4.2.1
19	Page No. 29	4.2.7 Implementation of Aadhaar Data Vault	Aadhaar data vault under Jan-Aadhaar project would be implemented as per the guidelines issued by UIDAI on Aadhaar data vault.	Detailed scope of Aadhaar Data Vault Implementation shall be mentioned in the RFP. Requesting you to please provide detailed scope of work.	As per RFP, Refer clause 4.2.7
20	Page No. 30	4.2.11 Deployment of manpower for new application development	a. The resources shall be deployed onsite/ offsite as per requirement by RISL/DoIT&C. b. Minimum resource requirement has been mentioned in Annexure-1 of this RFP c. Bidder can deploy additional resources (onsite/ offsite) as per requirements to cater scope of work mentioned in this RFP.	As per RFP, Bidder needs to deploy Onsite and Offsite Resources. How would be the billing shall be done and justified for Offsite resources under O&M. Kindly suggest.	As per Revised RFP, Refer Annexure 1
21	Page No. 36	6. Project Duration and Time Schedule	Phase II - Part 1: Development and Implementation of New Rajasthan Jan Aadhaar Application	240 days mentioned in the RFP for Phase II (Application Development). Considering the complexity of the project as mentioned in the RFP, you are requested to kindly consider 365 days at least.	As per RFP, Refer section 6
22	Page No. 82	16) The general features of the application software are as below : 15. Microservices:	15. Microservices: It also known as the microservice architecture - is an architectural style that structures an application as a collection of services that are i) Highly maintainable and testable ii) Loosely coupled iii) Independently deployable iv) Organized around business capabilities v) Owned by a small team. The microservice architecture enables the rapid, frequent and reliable delivery of large, complex applications. It also enables an organization to evolve its technology stack. Considering requirements of ease of support, scalability and interoperability, one of the above models (N-Tier/Microservices) and Springboot/ Helidon architecture will be used.	RISL shall provide the details of Technology Stack available with RISL to deploy application on Microservice Architecture in RSDC. Kindly confirm.	As per RFP, Refer section 4.2.4

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23	Page No. 82	16) The general features of the application software are as below : 15. Microservices:	15. Microservices: It also known as the microservice architecture - is an architectural style that structures an application as a collection of services that are i) Highly maintainable and testable ii) Loosely coupled iii) Independently deployable iv) Organized around business capabilities v) Owned by a small team. The microservice architecture enables the rapid, frequent and reliable delivery of large, complex applications. It also enables an organization to evolve its technology stack. Considering requirements of ease of support, scalability and interoperability, one of the above models (N-Tier/Microservices) and Springboot/ Helidon architecture will be used.	Since RISL is planning to migrate existing monolithic architecture to microservice architecture, then RISL shall provide the list of microservices as this is not mentioned in the Function Requirements. Kindly confirm.	Clarification: Technical details related to new Jan Aadhaar Application shall be provided to Selected Technology Partner.
24		Additional	Source Code Repository	RISL shall provide the environment for Source Code Repository with necessary software licenses. Kindly confirm.	As per RFP, Refer clause 10.16

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
25	Page No. 14-15	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA S.No.4. 1- Technical Capability & Experience	<p>The bidder must have executed or executing at least one project of similar nature of Software application development and maintenance of not less than the amount Rs. 10 crores in any of last 10 financial years (i.e.started on or after 01-04-2013 to 31-03-2023).</p> <p>Note:</p> <ul style="list-style-type: none"> <li>- Similar nature means Development of Web and Mobile applicationsusing Java and SQL/ Oracle database</li> </ul> <ol style="list-style-type: none"> <li>1. Having resident data of min. 2 crores</li> <li>2. Integration with Aadhaar e- KYC</li> <li>3. Integration with Payment gateway/ DBT</li> </ol> <p>Note:</p> <ul style="list-style-type: none"> <li>- Project must satisfyat least any 2 conditions out of 3 as mentioned above</li> <li>- The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Parastatal will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</li> </ul>	<p><b>Request to modify the statement as below:</b></p> <p>The bidder must have executed or executing at least one project of similar nature of Software application development and maintenance of not less than the amount Rs. 10 crores in any of last 10 financial years (i.e.started on or after 01-04-2013 to 31-03-2023).</p> <p>Note:</p> <ul style="list-style-type: none"> <li>- Similar nature means Development of Web and Mobile applicationsusing Java and SQL/ Oracle database</li> </ul> <ol style="list-style-type: none"> <li>1. Having resident data of min. <del>2 crores</del> <b>5 crores</b></li> <li>2. Integration with Aadhaar e- KYC</li> <li>3. Integration with Payment gateway/ DBT</li> </ol> <p>Note:</p> <ul style="list-style-type: none"> <li>- Project must satisfyat least any 2 conditions out of 3 as mentioned above</li> <li>- <b>Point No.1 (Having resident data of min. 5 crores) should be mandatory.</b></li> <li>- The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Parastatal will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</li> </ul>	As per RFP, Refer clause 3.4



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26	Page No. 15	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA S.No.5. 2- Technical Capability & Experience	<p>The bidder must have executed or executing at least: One project of application development and maintenance of not less than the amount Rs. 20 crores in any of last 10 financial years (i.e. started on or after 01-04-2013 to 31-03-2023). OR Two projects of application development and maintenance of not less than the amount Rs. 12 crores each in any of last 10 financial years (i.e. started on or after 01-04-2013 to 31-03-2023).</p> <p>Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks/ Parastatal will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p>	<p><b>Request to modify the statement as below:</b></p> <p>The bidder must have executed or executing at least: One project of application development and maintenance of not less than the amount Rs. <del>20 crores</del> <b>40 crores</b> in any of last 10 financial years (i.e. started on or after 01-04-2013 to 31-03-2023). OR Two projects of application development and maintenance of not less than the amount Rs. <del>12 crores</del> <b>30 crores</b> each in any of last 10 financial years (i.e. started on or after 01-04-2013 to 31-03-2023).</p> <p>Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks/ Parastatal will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p>	As per RFP, Refer clause 3.5

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
27	Page No. 46-47	Technical Evaluation Criteria S.No. 1 Financials, Past Experience, Quality certifications and manpower quality of the Bidder Point. B	<p>At least one project of similar nature of Software application development and maintenance of not less than the amount Rs. 10 crores in last 10 years as on 31st March 2022.</p> <p>Note:</p> <ul style="list-style-type: none"> <li>- Similar nature means Development of Web and Mobile applications using Java and SQL/ Oracle database</li> </ul> <ol style="list-style-type: none"> <li>1. Having resident data of min. 2 crores</li> <li>2. Integration with Aadhaar e-KYC</li> <li>3. Integration with Payment gateway/DBT</li> </ol> <ul style="list-style-type: none"> <li>- Project must satisfy at least any 2 conditions out of 3 as mentioned above</li> <li>- The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Parastatal will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</li> </ul>	<p><b>Request to modify the statement as below:</b></p> <p>At least one project of similar nature of Software application development and maintenance of not less than the amount Rs. 10 crores in last 10 years as on 31st March 2022.</p> <p>Note:</p> <ul style="list-style-type: none"> <li>- Similar nature means Development of Web and Mobile applications using Java and SQL/ Oracle database</li> </ul> <ol style="list-style-type: none"> <li>1. Having resident data of min. <del>2 crores</del> <b>5 crores</b></li> <li>2. Integration with Aadhaar e-KYC</li> <li>3. Integration with Payment gateway/DBT</li> </ol> <ul style="list-style-type: none"> <li>- Project must satisfy at least any 2 conditions out of 3 as mentioned above</li> <li>- <b>Point No.1 (Having resident data of min. 5 crores) should be mandatory.</b></li> <li>- The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Parastatal will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</li> </ul>	As per RFP, Refer clause 8.14.c

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
28	Page No. 47	Technical Evaluation Criteria S.No. 1 Financials, Past Experience, Quality certifications and manpower quality of the Bidder Point. C	<p>One project of application development and maintenance of not less than the amount Rs. 20 crores. OR Two projects of application development and maintenance of not less than the amount Rs. 12 crores each.</p> <p>Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks/ Parastatal will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p> <p>Description for Marks:</p> <ul style="list-style-type: none"> <li>o 1 Project of 20 Crores</li> <li>or</li> <li>2 Projects of 12 crores: 5 Marks</li> <li>o 2 Projects of 20 Crores</li> <li>or</li> <li>4 Projects of 12 crores: 10 Marks</li> <li>o more than 2 Projects of 20 Crores</li> <li>or</li> <li>more than 5 Projects of 12 crores: 15 Marks</li> </ul>	<p><b>Request to modify the statement as below:</b></p> <p>One project of application development and maintenance of not less than the amount Rs. <del>20 crores</del> <b>40 crores</b>. OR Two projects of application development and maintenance of not less than the amount Rs. <del>12 crores</del> <b>30 crores</b> each.</p> <p>Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks/ Parastatal will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p> <p>Description for Marks:</p> <ul style="list-style-type: none"> <li>o 1 Project of <del>20 Crores</del> <b>40 Crores</b></li> <li>or</li> <li>2 Projects of <del>12 crores</del> <b>30 crores</b>: 5 Marks</li> <li>o 2 Projects of <del>20 Crores</del> <b>30 Crores</b></li> <li>or</li> <li>4 Projects of <del>12 crores</del> <b>20 crores</b>: 10 Marks</li> <li>o <b>2 or</b> more than 2 Projects of <del>20 Crores</del> <b>40 Crores</b></li> <li>or</li> <li>more than 5 Projects of <del>12 crores</del> <b>20 crores</b>: 15 Marks</li> </ul>	As per RFP, Refer clause 8.14.c
29	Page No. 47	Technical Evaluation Criteria S.No. 1 Financials, Past Experience, Quality certifications and manpower quality of the Bidder Point. E	Total Experience of the bidder	<p><b>Request to modify the statement as below:</b></p> <p>Total Experience of the bidder <b>(In executing of SRDH projects)</b></p>	As per RFP, Refer clause 8.14.c

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30	Page No. 11	1. INVITATION FOR BIDS (IFB) AND NOTICE INVITING BID (NIB)	Bid Evaluation Criteria (Selection Method) Least Cost Based Selection (LCBS)	Considering the Project size, sensitivity, complexity and technicality, we are hereby requesting you to change the Bid Evaluation Criteria (Selection Method) to QCBS instead of LCBS. Kindly consider.	As per RFP, Refer clause 8.12
31	Page No. 49	c) Technical Evaluation Criteria  Note -	All the bidders who secure a Technical Score of 60% or more will be declared as technically qualified	Request to modify the statement as below: All the bidders who secure a Technical Score of <del>60%</del> 80% or more will be declared as technically qualified	As per RFP, Refer clause 8.14.c
32	Page 13	RFP Volume II	1.2 Jan Aadhar Enrollment	1) Number of applications currently involved in the De-duplication process within MDM	As per RFP, Refer clause 1.2 of RFP Vol-II
33	Page 13	RFP Volume II	1.2 Jan Aadhar Enrollment	2) Number of new sources/applications that needs to be integrated into MDM. What are they?	As per RFP, Refer clause 1.2 of RFP Vol-II
34	Page 13	RFP Volume II	1.2 Jan Aadhar Enrollment	3) Number of consuming applications that will connect to MDM via APIs. List is not provided in RFP	As per RFP, Refer clause 1.2 of RFP Vol-II
35	Page 42 to 45	RFP Volume II	2.2 API's Details (Tentative)	4) Is it ok if we develop a Generic API that provides MDM data for all consuming applications.	As per RFP, Refer clause 2.2 of RFP Vol-II
36	Page 42 to 45	RFP Volume II	2.2 API's Details (Tentative)	Has the department Implemented API Gateway ? Is there a requirement for Tokenization As best practices for any integration with external application API Gateway has to be implemented, but there is no requirement mentioned against it?	As per RFP, Refer clause 1.8 of RFP Vol-II
37	General	General	General	5) Number of environments that needs to be migrated to the new servers (DEV, UAT, PROD, DR etc)	As per RFP, Refer clause 4.2.9, Section 5 and 10
38	Page 18	Scope of Work, Main RFP		5) The RFP mentions screens for 90 DBT Reports in existing system. Which system is this. Do we have to re-build these reports in a new tool. What is the preferred new tool? Do you have license for this tool?	As per RFP, Refer clause 1.5 of RFP Vol-II
39	Page 28		4.2.6	6) PI confirm AI/ML development (SWATAH) is out of scope	As per RFP , Refer clause 1.11 of RFP Vol-II
40	General	General	Schemes	7) RFP says 73+ schemes have been integrated with JanAadhar – is this already deduplicated in MDM? – If not should this data be deduped and stored into MDM.	As per RFP, Refer clause 1.2 of RFP Vol-II

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
41	Page 78	SOFTWARE TERMS AND CONDITIONS OF TENDER & CONTRACT		Should we supply the licences for WebSphere Application Server?	As per RFP, Refer clause 10.7
42	Page 78	SOFTWARE TERMS AND CONDITIONS OF TENDER & CONTRACT		What is performance requirement (max TPS) for the application?	Clarification: As per industry standard for similar application
43	Page 99	Financial Bid Format	API Development for Departmental Integrations	DO we need to consider separate API Management tool for API Development ?	As per RFP, Refer clause 1.8 of RFP Vol-II
44		General		How many environments – application needs to be considered (Production/Non Production/DR etc)	As per RFP, Refer clause 4.2.9, Section 5 and 10
45	14	Turnover from IT/ ITeS	Average annual turnover of the Bidder during from last Three financial years i.e. (FY's 2020-21, 2021-22 and 2022-23) (as per the audited balance sheets) from IT/ ITeS should be at least INR 100 Crores.	Turnover criteria seems to show the Financial Strength and Capability of the Bidder. We have seen in most of the RFP of RISL and General Practice, Turnover Criteria is three time of project estimated value. Requesting authority to kindly amend the clause: "Average annual turnover of the Bidder during from last Three financial years i.e. (FY's 2020-21, 2021-22 and 2022-23) (as per the audited balance sheets) from IT/ ITeS should be at least INR 75 Crores".	As per RFP, Refer clause 3.2
46	14/15	1- Technical Capability & Experience	The bidder must have executed or executing at least one project of similar nature of Software application development and maintenance of not less than the amount of Rs. 10 crores during the period from 01-Apr-2014 till last date of bid submission. <b>Note:</b> - Similar nature means Development of Web and Mobile applications having resident data of min. 2 crores and any one of following features: 1. Integration with Aadhaar e-KYC Or 2. DBT Engine (Electronic Transfer of Cash benefits directly into the bank account of beneficiaries) Note: - The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.	Dear Sir, we assume that the bidder should have experience of the project of worth Rs 10 Cr. Which comprises of the Software development of similar nature. Kindly confirm	As per RFP, Refer clause 3.4

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
47	15	2. Technical Capability & Experience	The bidder must have executed or executing at least: One project of application development and maintenance of not less than the amount of Rs. 15 crores during the period from 01-Apr-2014 till last date of bid submission. OR Two projects of application development and maintenance of not less than the amount of Rs. 8 crores each during the period from 01-Apr-2014 till last date of bid submission. Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks/ Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.	Dear Sir, we assume that the bidder should have experience of the project of worth Rs 15 Cr. Which comprises of the Software development. Kindly confirm	As per RFP, Refer clause 3.5
48	29	4.2.9 Setup in DR Mode	Since all the Infrastructure and Servers comes under the RSDC (Rajasthan State Data Centre), Technology Partner should coordinate with the RSDC to setup the Disaster recovery site according to their policy. Currently, RSDC (Rajasthan State Data Centre)-DR site is located at Jodhpur, Rajasthan. Infrastructure required for DR Site will be provided by RISL.	We assume that any downtime experienced by Jan Aadhaar Application services as a result of an outage in any of RSDC core infrastructure services will not be included in bidder's SLA penalty. Kindly Confirm.	As per RFP, Refer section 11
49	26	4.2.4 Migration of existing Jan Aadhaar data	The Selected Technology partner will have to migrate the existing records in data repository into new schema of Application software for State Resident Data Repository as finalized by STP. Technology Partner will ensure that there should not be any dependency on previous application and database after migration.	We respectfully request that the authorities provide the extracted data in the needed format for data migration.	As per RFP, Refer clause 4.2.4
50	19	4.1 Maintenance of the existing Rajasthan Jan Aadhaar Application	It is envisaged that till the time new application development phase will be completed and is smoothly rolled out, the legacy application will be running in parallel and must be maintained by the Selected Technology Partner (STP). The broad activities for support and maintenance of the legacy Rajasthan Jan Aadhaar application will include the following activities:	Requesting authority to kindly provide the existing application details, including the platform, technology, etc.	As per RFP, Refer clause 10.7
51		General Query		We would like to confirm that there is no scope for the supply and provisioning of hosting services, hardware, bandwidth, or anything else regarding IT infrastructure. Kindly confirm. Also, no recurring cost will be applicable to the selected bidder for any licence, software, etc.	As per RFP, Refer clause 10.7
52	29	4.2.9 Setup in DR Mode	DR Site is the line of defence to preventing service failure in the face of catastrophic events such as natural disasters that cause system outages. Technology partner should develop, implement, configure and deploy the application at the proposed DR site after go-live once requisite resources are made available to technology partner	Please suggest the DR compute wrt Production. Example 50% or 100% of DC	As per RFP, Refer clause 4.2.9

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
53	31	4.3.2 New Development and Enhancement:	The selected bidder shall be responsible for new development as per the requirement of RISL including but not limited to below: a. Addition of new services/schemes	Since there will be new applications and services that will be created, we would suggest the platform proposed by bidders should have low-code application development capabilities so that new services and schemes can be onboarded quickly and any modifications in the existing ones can also be done faster	As per RFP, Refer clause 4.3.2
54	120	1.1 User Management Module	This module will have the option to onboard any new user through SSO Id.	We believe the understanding is that new user creation will happen from portal when a user fills an application form to create user in RajSSO. Please confirm if RajSSO is flexible in terms of API for data exchange	As per RFP, Refer clause 1.1 of RFP Vol-II
55	120	1.1 User Management Module	No. of Active Users	Please suggest concurrent users <b>per second</b> using this module at peak usage.	As per RFP, Refer clause 1.1 of RFP Vol-II
56	151	1.1 Jan Aadhaar Web Portal	SI shall be responsible for the development of the web portal which will have below options on the public domain. Login for Admin User shall be provided to upload documents under various sections of the webportal	We would suggest to include an Enterprise grade Content Management System (CMS) to be built-in the Portal solution. A CMS will help bringing a modern and consistent user and information experience with templated contents and layouts. A CMS will also help in adding/ updating contents on a drag and drop basis without any technical dependency	As per RFP, Refer clause 1.1 of RFP Vol-II
57	151	1.1 Jan Aadhaar Web Portal	SI shall be responsible for the development of the web portal which will have below options on the public domain. Login for Admin User shall be provided to upload documents under various sections of the webportal	Please suggest the user concurrency expected <b>per second</b> on the Web Portal at peak usage	As per RFP, Refer clause 1.1 of RFP Vol-II
58	151	1.1 Jan Aadhaar Web Portal	SI shall be responsible for the development of the web portal which will have below options on the public domain. Login for Admin User shall be provided to upload documents under various sections of the webportal	Based on our experience with similar use cases, we would strongly recommend to not allow bidders to propose home grown CMS platforms. This will hugely bring in vendor lock-in and absolute dependency on the same vendor and same platform. Hence, we would sincerely request to include Enterprise Open Source CMS platforms only as this will bring in standardization along with OEM support as well.	As per RFP, Refer clause 1.1 of RFP Vol-II
59	151	1.1 Jan Aadhaar Web Portal	SI shall be responsible for the development of the web portal which will have below options on the public domain. Login for Admin User shall be provided to upload documents under various sections of the webportal	We would suggest the portal platform to have low code capabilities so that dynamic Forms and Workflows can be created just by drag and drop	As per RFP, Refer clause 1.1 of RFP Vol-II

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
60	151	1.1 Jan Aadhaar Web Portal	SI shall be responsible for the development of the web portal which will have below options on the public domain. Login for Admin User shall be provided to upload documents under various sections of the webportal	Based on our experience, one major functionality that we are unable to find specifications is a Search Engine. Hence, we request to include that the CMS platform should have an in-built Search engine to allow free-text, fuzzy text, multilingual searches, Context Aware and Machine Learning Models for Searches	As per RFP, Refer clause 1.1 of RFP Vol-II
61	151	1.1 Jan Aadhaar Web Portal	SI shall be responsible for the development of the web portal which will have below options on the public domain. Login for Admin User shall be provided to upload documents under various sections of the webportal	We would suggest the CMS platform to have built-in Digital Asset Management with capabilities such as folder categorized repository, version management, in-system document and image viewer etc to store all the digital assets including media files, gif, documents etc in a portal exclusive secure repository	As per RFP, Refer clause 1.1 of RFP Vol-II
62	151	1.1 Jan Aadhaar Web Portal	SI shall be responsible for the development of the web portal which will have below options on the public domain. Login for Admin User shall be provided to upload documents under various sections of the webportal	Since RJAY will be serving mission critical purposes, the security of the overall Portal Platform should be given extreme importance. Hence, we would strongly and sincerely request to include only CMS and Portal platforms that are Enterprise grade and are supported by respective OEMs. This will not only bring in platforms that are safe and secure but will also ensure OEM support and accountability in case of issues related to security, updates, bug fixes, etc	As per RFP, Refer clause 1.1 of RFP Vol-II



S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
63	151	1.1 Jan Aadhaar Web Portal	SI shall be responsible for the development of the web portal which will have below options on the public domain. Login for Admin User shall be provided to upload documents under various sections of the webportal	We believe the Content Management part is missing key functionalities that are available as per the technological standards. Hence, we would request to include the following specifications: a) Portal content publishing tool to easily create and edit content dynamically (including Multi-language Content) using WYSIWYG editor and publish different types of content, content organization structures, like hierarchy and taxonomy, versioning, and workflow management b) Flexible page layout building c) Workflows (maker-checker or horizontal & vertical workflow), reporting, and content organization. For any content added, updated and deleted, a notification should be sent to concerned MLS officer d) User and role-based administration and access control including MLS staff users and group functionality, delegation between user groups and other as required e) Multichannel scalability for accessing CMS over the computers (desktop), tablets, mobile phones, f) Built-in content search engine and SEO (Search Engine Optimization) tool to optimize content for search and improve chances of ranking g) Personalization for Portal Users h) Social media integration to schedule and publish posts on social media platform i) Content detailed Analytics j) Versioning for Quick Rollback k) Integrated file managers, audit logs	As per RFP, Refer clause 1.1 of RFP Vol-II
64	19	4.1	Maintenance of the existing Rajasthan Jan Aadhaar Application	Can you let us know the average number of Tickets that are being raised in a week for Corrective Maintenance	As per RFP, Refer clause 1.7 of RFP Vol-II
65	19	4.1	Maintenance of the existing Rajasthan Jan Aadhaar Application	Can you let us know the technology stack of the existing applictaion	As per RFP, Refer clause 10.7
66	19	4.1: 3b	Integration of new schemes as and when required	Can you let us know the approximate number of existing integrations and no of envisaged integrations?	As per RFP, Refer clause 2.1 of RFP Vol-II
67	26	4.2.2.4	Role Based Redaction Implementation	Can you let us know the total no of users and concurrent users? And breakdown of users as per the roles? (Eg: Admin, DEO, End User, Super Admin etc.)	As per RFP. Refer clasue 1.1 of RFP Vol-II
68	26	4.2.4	Migration of existing Jan Aadhaar data	Can you let us know the approximate size of the existing legacy data and its incremental value?	As per RFP, Refer clause 4.2.4

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
69	46	8.14 (1) (b )	<p>At least one project of similar nature of Software application development and maintenance of not less than the amount of Rs. 10 crores during the period from 01-Apr-2014 till last date of bid submission.</p> <p>Note: - Similar nature means Development of Web and Mobile applications having resident data of min. 2 crores and any one of following: 1. Integration with Aadhaar e-KYC Or 2. DBT Engine (Electronic Transfer of Cash benefits directly into the bank account of beneficiaries)</p> <p>The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank / Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation. Document Proof to be submitted – Refer Required Documents as mentioned in Section 3. Pre-Qualification/ Eligibility Criteria</p> <p>o Project cost INR 10 - 15 Crores=10 Marks o Project cost INR 15- 20 Crores=12 Marks o Project cost More than INR 20 Crores=15 Marks</p>	<p>May we request you to amend the project value acceptance clause as</p> <p>o Project cost INR 10 - 12 Crores=12 Marks o Project cost More than INR 12 Crores=15 Marks</p>	As per RFP, Refer clause 3.4
70	46	8.14 (1) (c )	<p>One project of application development and maintenance of not less than the amount of Rs. 15 crores during the period from 01-Apr-2014 till last date of bid submission. OR Two projects of application development and maintenance of not less than the amount of Rs. 8 crores each during the period from 01-Apr-2014 till last date of bid submission.</p> <p>Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks / Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation. Document Proof to be submitted – Refer Required Documents as mentioned in Section 3. Pre-Qualification/ Eligibility Criteria</p> <p>o 1 Project of 20 Crores or 2 Projects of 12 crores: 5 Marks o 2 Projects of 20 Crores or 4 Projects of 12 crores: 10 Marks o more than 2 Projects of 20 Crores or more than 5 Projects of 12 crores: 15 Marks</p>	<p>May we request you to amend the project value acceptance clause as</p> <p>o 1 Project of 15 Crores or 2 Projects of 8 crores: 12 Marks o more than 2 Projects of 15 Crores or more than 4 Projects of 8 crores: 15 Marks</p>	As per RFP, Refer clause 3.5

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
71	86	12.1	ANNEXURE 1: MANPOWER DEPLOYMENT Phase wise minimum resources required to be deployed in the Project at RISL:	The project mentions special importance to analytics in various clauses but has not mentioned analytics resource as key resource in annexure 1 in clause 12.1  We request you kindly clarify / include the resource in minimum manpower. This will also have impact on overall budget considered by you.	As per RFP, Refer Annexure 1
72	Page No: 14	Rule No: 04 1- Technical Capability & Experience	The bidder must have executed or executing at least one project of similar nature of Software application development and maintenance of not less than the amount of Rs. 10 crores during the period from 01-Apr-2014 till last date of bid submission.  Note: -Similar nature means Development of Web and Mobile applications having resident data of min. 2 crores and any one of following features:  1.Integration with Aadhaar e- KYC Or 2.DBT Engine (Electronic Transfer of Cash benefits directly into the bank account of beneficiaries)  Note: -The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.	<b>We would request your good office to kindly amend the clause as below;</b> The bidder must have executed or executing at least one project of similar nature of Software application development and maintenance of not less than the amount of Rs. 10 crores during the period from 01-Apr-2014 till last date of bid submission.  Note: - Similar nature means Development of Web and Mobile applications having resident data of min. 2 crores and any one of following features:  1. Integration with Aadhaar e- KYC Or 2. DBT Engine (Electronic Transfer of Cash benefits directly into the bank account of beneficiaries) <b>Note:</b> - The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Telecom sector <u>any constituted Intergovernmental Organisations</u> in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.  <b>Trigyn's Justification:</b> <b>we would request for considering IGOs experience across qualification clauses;</b>  As per PQ criteria you are considering all the Govt, Semi Govt, PSUs, Telecom sector, we are requesting you to allow the IGOs also as they are actively working and executing lot of Government projects for the nation development in the key sectors like education, health and security.. etc. Hence, we are requesting you to consider the POs received from Intergovernmental Organisations (IGO) like UNDP, World Bank..etc who are tied up with Government of India.  <b>Documentary evidence consideration:</b> <b><u>We would request to consider for ongoing projects, getting 100% payment is not possible, so we request you to consider minimum 5Cr to be received as the PQ eligible PO value is 10Cr and UAT letter should be accepted.</u></b>	As per RFP, Refer clause 3.4

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
73	Page No: 15	Rule No:05 2. Technical Capability & Experience	<p>The bidder must have executed or executing at least:</p> <p>One project of application development and maintenance of not less than the amount of Rs. 15 crores during the period from 01- Apr-2014 till last date of bid submission.</p> <p>OR</p> <p>Two projects of application development and maintenance of not less than the amount of Rs. 8 crores each during the period from 01-Apr-2014 till last date of bid submission.</p> <p>Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks/ Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p>	<p><b>We would request your good office to kindly amend the clause as below;</b></p> <p>The bidder must have executed or executing at least:</p> <p>One project of application development and maintenance of not less than the amount of Rs. 15 crores during the period from 01-Apr-2014 till last date of bid submission.</p> <p>OR</p> <p>Two projects of application development and maintenance of not less than the amount of Rs. 8 crores each during the period from 01-Apr-2014 till last date of bid submission.</p> <p><b>Note:</b></p> <p>- The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Telecom sector/<b><u>any constituted Intergovernmental Organisations</u></b> in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p> <p><b>Documentary evidence Consideration</b></p> <p><b><u>we would request to consider For ongoing projects, getting 100% payment is not possible, so we request you to consider minimum 5Cr to be received as the PQ eligible PO value is 8 Cr and UAT</u></b></p>	As per RFP, Refer clause 3.5

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
74	Page No: 46	Rule No: Technical Evaluation Criteria - B	<p>At least one project of similar nature of Software application development and maintenance of not less than the amount of Rs. 10 crores during the period from 01-Apr-2014 till last date of bid submission.</p> <p>Note: -Similar nature means Development of Web and Mobile applications having resident data of min. 2 crores and any one of following: 1.Integration with Aadhaar e-KYC Or 2.DBT Engine (Electronic Transfer of Cash benefits directly into the bank account of beneficiaries)</p> <p>-The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank / Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p> <p>Document Proof to be submitted – Refer Required Documents as mentioned in Section 3. Pre-Qualification/ Eligibility Criteria</p>	<p><b>We would request your good office to kindly amend the clause as below;</b> At least one project of similar nature of Software application development and maintenance of not less than the amount of Rs. 10 crores during the period from 01-Apr-2014 till last date of bid submission.</p> <p>Note: - Similar nature means Development of Web and Mobile applications having resident data of min. 2 crores and any one of following: 1. Integration with Aadhaar e-KYC Or 2. DBT Engine (Electronic Transfer of Cash benefits directly into the bank account of beneficiaries)</p> <p><b>Note:</b> - The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Bank/ Telecom sector/<b>any constituted Intergovernmental Organisations</b> in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p>	As per RFP, Refer clause 8.14

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
75	Page No: 47	Rule No: Technical Evaluation Criteria - c	<p>One project of application development and maintenance of not less than the amount of Rs. 15 crores during the period from 01-Apr-2014 till last date of bid submission.</p> <p>OR</p> <p>Two projects of application development and maintenance of not less than the amount of Rs. 8 crores each during the period from 01-Apr- 2014 till last date of bid submission.</p> <p>Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks / Telecom sector in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p> <p>Document Proof to be submitted – Refer Required Documents as mentioned in Section</p> <p>3. Pre-Qualification/ Eligibility Criteria</p> <p>o 1 Project of 20 Crores  <b>or</b> 2 Projects of 12 crores: 5 Marks</p> <p>o 2 Projects of 20 Crores  <b>or</b> 4 Projects of 12 crores: 10 Marks</p> <p>o more than 2 Projects of 20 Crores</p>	<p><b>We would request your good office to kindly amend the clause as below;</b></p> <p><b><u>Three project of application development not less then wok order amount of 20 crores during the period from 01-Apr-2014 till last date of bid submission - 15 marks ( 5 marks for each project)</u></b></p> <p>Note: The projects which have been received directly from Central/ State Government/ Semi Government/ PSU/ Banks / Telecom sector <b><u>/any constituted Intergovernmental Organisations</u></b> in India will only be considered for evaluation. Subcontracted projects will not be considered for evaluation.</p> <p>Document Proof to be submitted: <b><u>Work order And Self certificate signed by signing authority for deliverables</u></b></p>	As per RFP, Refer clause 8.14
76	Page No: 47	Rule No: Technical Evaluation Criteria - D	<p>Experience of Managing Resident database in single project</p> <p>Document Proof to be submitted – Client Certificate mentioning the count of Resident Database of records managed</p>	<p><b>We would request your good office to kindly amend the clause as below;</b></p> <p>Experience of Managing Resident database in single project</p> <p>Document Proof to be submitted – Client Certificate/ <b><u>Self certificate by authorized bidder</u></b> mentioning the count of Resident Database of records managed</p>	As per RFP, Refer clause 8.14

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
77	Page No: 11	INVITATION FOR BIDS	Estimated Procurement Cost: INR 25 Crores	<p><b>We would request to consider maximizing the project value from 25Cr to 40Cr,</b></p> <p>Since the requirements of this project are very complex and critical from a citizen service delivery perspective and the senior resources required to develop and maintain such a high end and technology specific application, attracts a huge cost towards development and maintenance of the project over 5 to 6 years. The project governance for this project is also part of deployment to be taken care by bidder which is also require cost component on various tools/ Technologies/Training need to be borne by bidder. By keeping in view fact and figure we would request you to <b>increase the budget at least 40 to 45Cr</b></p>	As per Revised RFP
78	NA	General	To consider Intergovernmental organisations (IGOs),	<p><b>we would request for considering IGOs experience across qualification clauses;</b></p> <p>As per PQ/ TQ criteria's you are considering all the Govt, Semi Govt, PSUs, Telecom sector, we are requesting you to allow the IGOs also as they are actively working and executing lot of Government projects for the nation development in the key sectors like education, health and security.. etc.</p> <p>Hence, we are requesting you to consider the POs received from Intergovernmental Organisations (IGO) like UNDP, World Bank..etc who are tied up with Government of India.</p>	As per RFP, Refer section 3
79	Page no 11	Invitation for bids and Notice inviting bid	Bid evaluation criteria - LCBS	Request to please modify it to QCBS.	As per RFP, Refer clause 8.12
80	Page no 11	Invitation for bids and Notice inviting bid	Estimated procurement cost - 25 Cr	Considering the size and of the project and to have best technical solution and resources to sustain the project duration, It is requested to increase the cost.	As per Revised RFP
81	Page no 37	Day to day operations and management of application software	For the entire FMS period of Five (5) years from go-live of Phase-2	We request you to decrease the period of FMS to 3 years to be executed under the provided budget.	As per RFP, Refer section 6
82	Page no 12	Invitation for bids and Notice inviting bid	Bid Submission date - 3 Jan 2024	Please increase the bid submission date by 2 weeks from the existing date	As per RFP, Refer NIB

S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
83		Pre- Qualification Criteria	Average annual turnover of the Bidder during from last Three financial years i.e. (FY's 2020-21, 2021-22 and 2022-23) (as per the audited balance sheets) from IT/ ITeS should be at least INR 100 Crores.	We understand the complexity of the project requirements and the need of integrated approach. Hence, this shall be attempted by mid to large organisation. We request you to please increase the Turnover to 500 Cr	As per RFP, Refer clause 3.2
84	Page no 62	Joint Venture, Consortium or Association	Joint venture, consortium is not allowed to bid.	Please clarify if the work in consortium can be presented here.	As per RFP, Refer clause 9.6
85	Page no 90	Annexure - Bill of Material	Installation and Configuration of IBM MDM for De-Duplication including migration of legacy data	Please clarify that it only involves the installation of MDM. It is assumed that department already has the required licenses. Currently MDM 11.4.3	As per RFP, Refer clause 4.2.1
86	Page no 26	Network Level Security	The application supports both HTTP & HTTPS (128 / 256-bit SSL certificates to be deployed by successful bidder for entire project duration). The Bidder will bear all expenses pertaining to SSL Certifications.	Please clarify if the RISL/DoIT&C has the required certificates. Also please add this as line item in BoQ	As per RFP, Refer clause 10.7
87	Page no 29	4.2.7 Implementation of Aadhaar Data vault	In order to reduce the footprint of Aadhaar numbers in the ecosystem, each Aadhaar number is to be referred by an additional key called as Reference Key. These keys will replace Aadhaar numbers in the organizations ecosystem and mapping of reference key and Aadhaar number is to be maintained in the Aadhaar Data Vault.	Please elaborate the role to STP in setting up of Aadhaar data vault.	As per RFP., Refer clause 4.2.7
88	Page no 30	4.2.10 Setup on Multiple Domain and Hosting of the Application, Web Portal and Mobile App	The technology partner will bear expenses of Safe to Host and SSL Certificates, if any.	Please add this as line item in BoQ	As per RFP, Refer clause 10.7
89	Page no 31	4.3.2 New Development and enhancements	f. MIS Reports (Jasper/Crystal Report etc.) g. Analytical Dashboards	We understand that all the tools are available with RISL/DoIT&C and STP need not to purchase any product for this.	As per RFP, Refer clause 4.2.1
90	Page no 68	9.26 Testing charges	Testing charges shall be borne by the Government. In case, test results showing that supplies are not up to the prescribed standards or specifications, the testing charges shall be payable by the selected bidder.	Please clarify as the current sow includes development with no hardware supplies.	As per RFP, Refer clause 9.26



S. No.	RFP Page No.	RFP Rule No.	Rule Details	Query / Suggestion/ Clarification	Response
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