

Prebid queries in reference to NIB no. F4.9(1068)/RISL/Tech/2023/7388

S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
1	9	1-> Table-> Pt06	Invitation for Bid (IFB) & Notice inviting Bid (NIB)-> Websites for downloading Bidding Document, Corrigendum's, Addendums Fee etc	Websites: http://sppp.rajasthan.gov.in/ , http://eproc.rajasthan.gov.in , http://doitc.rajasthan.gov.in , http://risl.rajasthan.gov.in/ · Bidding document fee: Rs. 5000.00 (Rupees Five Thousand only) in Cash/ Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur". · RISLProcessing Fee: Rs. 2000.00 (Rupees Two Thousand only) in Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur".	Websites: http://sppp.rajasthan.gov.in/ , http://eproc.rajasthan.gov.in , http://doitc.rajasthan.gov.in , http://risl.rajasthan.gov.in/ · Bidding document fee: Rs. 5000.00 (Rupees Five Thousand only) in Cash/ Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur". · RISLProcessing Fee: Rs. 2000.00 (Rupees Two Thousand only) in Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur".	A order from राजस्थान सरकार वित्त (जी एण्ड टी) विभाग F.8(IO)FD/SPFC/Misc/2022 dated 2/01/2023 If bid value is more than Rs. One Crore and upto Rs Five Crare, charges will be Rs. 2000/- per bidder per bid. Suggestion	Gyanmisr consulting services	As per RFP
2	9	01->Table->Pt 07	Invitation for Bid (IFB) & Notice inviting Bid (NIB)-> Instruction to Bidder	Estimated Procurement Cost: Rs. 179.90 Lacs Only (Excluding GST)	Estimated Procurement Cost	Request to kindly review the estimated cost of procurement of Resources as it is low as per current salary trends in market.	Dev Information Technology Limited	As per RFP

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3	9	1 - >Table- > Pt08	Invitation for Bid (IFB) & Notice inviting Bid (NIB)-> Bid Security and Mode of Payment	2 % of the estimated procurement cost · Mode of Payment: Banker's Cheque or Demand Draft or Bank Guarantee of a Scheduled Bank in favour of "Managing Director, RISL" payable at "Jaipur".	2 % of the estimated procurement cost Mode of Payment: Banker's Cheque or Demand Draft or Bank Guarantee of a Scheduled Bank in favour of "Managing Director, RISL" payable at "Jaipur".	As per RTTP act 42. Bid security.- (1) Bid security shall not be taken in case of petty procurement valuing up to rupees ten thousand and procurement by the methods of limited bidding under clause (b) and (c) of sub-section (1) of section 30, request for quotations, spot purchase, single source procurement and competitive negotiations. (2) In case of open competitive bidding, two-stage bidding, rate contract, electronic reverse auction, bid security shall be 2% or as specified by the State Government of the estimated value of subject matter of procurement put to bid. In case of Small Scale Industries of Rajasthan it shall be 0.5% of the quantity offered for supply and in case of sick industries, other than Small Scale Industries, whose cases are pending with Board of Industrial and Financial Reconstruction, it shall be 1% of the value of bid. Concessional bid security may be taken from registered bidders as specified by the State Government. Every bidder, if not exempted, participating in the procurement process shall be required to furnish the bid security as specified in the notice inviting bids 2[:] Suggestion include provision for SSI industry also as per RTTP act, this is a violation of RTTP act	Gyanmisr consulting services	Please Refer to corrigendum-II available on e-proc Portal Regarding NIB No. 7388

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4	9	1 - >Table- > Pt11	Invitation for Bid (IFB) & Notice inviting Bid (NIB)-> Manner, Start/ End Date for the submission of Bids	Active CMMI Level 3 in software/ website development.	Manner: Online at e-Proc website (http://eproc.rajasthan.gov.in) Start Date: 21-02-2024 at 06.00 PM End Date: 29-02-2024 till 03:00 PM	As per Notification No.F.2(1)FD/G&T(SPFC)/2017 dated 6.8.2018, published in Raj. Gazette EO Pt.4(II) dated 6.8.2018 for - "Rule 40. Time frame for procurement process.- (1) The time frame for one stage bidding shall be as under:- 2) Submission of bids for Open Competitive Bidding (i) Thirty days from the date of first publication of Notice Inviting Bids; (ii) Where clarifications/ addendum are issued, at least fifteen days from date of issue of clarifications/ addendum; or (iii) In case of International Competitive Bidding, the period of submission of bids shall be forty five days from the date of first publication of Notice Inviting Bids and at least twenty days from the date of issue of clarifications/addendum. Clause in RFP is a violation of above rule, kindly extend the date accordingly in the RFP and amend the RFP	Gyanmisr consulting services	As per RFP

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5	17	3.1 ->Table-> Pt.03, & Pt06.	Pre-Bid Pre-Qualification/Eligibility Criteria-> Financial-I: Turnover from IT/ITeS* and Technical Capability	Specific Requirement: The Bidder should have been engaged as a Software Development Agency / System Integrator/IT Project for at least 1 project of more than 100 Lakhs OR Two projects having total value of 150 Lacs OR Three projects having total value of Rs 200 Lakhs during last three financial years from last date of bid submission. and The Bidder should have been engaged as a Software Development Agency / System Integrator/IT Project for at least 1 project of more than 100 Lakhs OR Two projects having total value of 150 Lacs OR Three projects having total value of Rs 200 Lakhs during last three financial years from last date of bid submission.	Average annual turnover of at least Rs 600 Lakhs from Software Development Business during the last three financial years (FY's 2019 -20, 2020-21, 2021-22) or during FY's 2018 -19, 2019-20, 2020-21) as per last audited balance sheets or statements And The Bidder should have been engaged as a Software Development Agency / System Integrator/IT Project for at least 1 project of more than 100 Lakhs OR Two projects having total value of 150 Lacs OR Three projects having total value of Rs 200 Lakhs during last three financial years from last date of bid submission.	As per RTTP act S.O.134.NOTIFICATION No. F.2(1)/FD/SPFC/2017, Dated : August 28, 2018 S.O.134. In exercise of the powers conferred by sub-section (2) of section 6 of the Rajasthan Transparency in Public Procurement Act, 2012 (Act No. 21 of 2012) read with rule 33 of the Rajasthan Transparency in Public Procurement Rules, 2013, the State Government, being of the opinion that in order to encourage entrepreneurship among the youth of the State and increase their participation in the public procurement, providing purchase preference by granting relaxation in the required technical qualifications related to past experience and financial turnover for Startups situated in Rajasthan and operated by youth is necessary for the promotion of domestic industry and for furtherance of the socio-economic policy of the State Government, hereby notifies that procuring entities, as defined in sub-section 2 of section 3 of the said Act, shall, in addition to the preference granted to the MSMEs vide notification number F.1(8)/FD/GF&AR/2011 dated 19.11.2015, accord preference to the Startups in Rajasthan for the procurement of Goods and Services in the following manner, Suggestion Kindly consider providing the said relaxation for startups in this RFP to encourage entrepreneurship and increase their participation in public procurement? while at one occasion cost of the project is only 63 lakhs	Gyanmisr consulting services	As per RFP

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6	17	3.1 ->Table-> Pt.3	Pre Bid Pre-Qualification/Eligibility Criteria-> Financial-I: Turnover from IT/ITeS*	Specific Requirement: Average annual turnover of at least Rs 600 Lakhs from Software Development Business during the last three financial years (FY's 2019 -20, 2020-21, 2021-22) or during FY's 2018 -19, 2019-20, 2020-21) as per last audited balance sheets or statements	Average annual turnover of at least Rs 600 Lakhs from Software Development Business during the last three financial years (FY's 2019 -20, 2020-21, 2021-22) or during FY's 2018 -19, 2019-20, 2020-21) as per last audited balance sheets or statements	As per RTTP act 79N.Eligibility criteria for the Project Proponent.- (1) 1[The legal entity or person, including joint venture or consortium] shall be eligible for submitting proposal as Project Proponent, if,- (i) the person or lead member shall have an average turnover of minimum of 100% project cost in the last three financial years and in case of Joint venture/consortium, an average turnover of minimum of 100% of project cost in last three financial years by lead member and the audited balance sheets of last three financial years shall be submitted; Suggestion is as per above rule 1)The average turnover should amount to 100% of the project cost, taking into consideration only the figures from the last three years. 2)Given that the turnover is averaged and distributed over a span of three years, it is recommended to similarly distribute the investment/cost of the project. Therefore, the average investment should be calculated, resulting in an amount of 63 lakhs (i.e., 179.9/3). 3) Make turn over only 63 lakhs and average over last three financial years only 4 Last three years must be 2020-2021,2021-2022 ,2022-2023 (preferably) or 2021-2022 ,2022-2023, 2023-2024, how (FY's 2019 -20, 2020-21, 2021-22) or during FY's 2018 -19, 2019-20, 2020-	Gyanmiser consulting services	As per RFP.

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						21) can be considered as last three years for an RFP releasing on 8-feb 2024.		

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7	17	3.1 - >Table- > Pt.3 and Annexure-15	Pre Bid Pre-Qualification/Eligibility Criteria-> Financial-I: Turnover from IT/ITeS* & Annexure-15: Tentative CA certificate format for annual turnover and net worth	Specific Requirement: Average annual turnover of at least Rs 600 Lakhs from Software Development Business during the last three financial years (FY's 2019 -20, 2020-21, 2021-22) or during FY's 2018 -19, 2019-20, 2020-21) as per last audited balance sheets or statements & CA Certificate with CA's Registration Number/ Seal and Unique Documentation Identification Number (UDIN) (Please refer to Annexure-15)	CA Certificate with CA's Registration Number/ Seal and Unique Documentation Identification Number (UDIN) (Please refer to Annexure-15) And This is to certify that as per audited balance sheets or financial statement, annual turnover of <Firm Name, Registered Office at (Address) >from e-Commerce/ e-Marketplace sector during the last three financial years are as follows:	Suggestion e-Commerce/ e-Marketplace sector it should be replaced by Software Development Business	Gyanmishr consulting services	Please refer updated RFP.

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8	17	3.1 ->Table-> Pt05	Pre Bid Pre-Qualification/Eligibility Criteria-> Certifications	Specific Requirement: Active CMMI Level 3 in software/ website development.	Active CMMI Level 3 in software/ website development.	<p>As to explore avenues for enhancing the quality and processes in this operation and maintenance project for a software-related endeavor, it is request to open and considering ISO standards as an alternative to CMMI Level 3. As ISO standards shall offer a comprehensive approach to quality management, information security, IT service management, and business continuity.some of the suggestions on the following ISO standards are as below</p> <p>ISO 9001:2015 - Quality Management System (QMS): Support objectives in improving quality management processes within the scope of our software operation and maintenance project</p> <p>ISO 27001:2022 - Information Security Management System (ISMS): Given the importance of safeguarding sensitive information in our software-related activities, ISO 27001 present a robust framework for information security that could be beneficial</p> <p>ISO 20000-1:2018 - Information Technology Service Management (ITSM): Considering the nature of our project involving IT services, ISO 20000-1 addresses IT service management aspects and contributes to enhanced service delivery</p> <p>ISO 22301:2019 - Business Continuity Management System (BCMS):</p>	Gyanmisr consulting services	As per RFP

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						Recognizing the criticality of business continuity in our operation and maintenance activities, ISO 22301 assist in ensuring resilience against potential disruptions		

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9	17	3.1 ->Table->Pt05	Pre Bid Pre-Qualification/Eligibility Criteria->Certifications	Specific Requirement: Active CMMI Level 3 in software/ website development.	Active CMMI Level 3 in software/ website development.	Does company having CMMI5 shall be eligible? Suggestion Clause should be ammended as Active CMMI Level 3 in software/ website development or above	Gyanmisr consulting services	CMMI L5 is also eligible.
10	18	03->3.1->Table->Pt No.06	Pre Bid Pre-Qualification/Eligibility Criteria->Technical Capability	Specific Requirement: The Bidder should have been engaged as a Software Development Agency / System Integrator/IT Project for at least 1 project of more than 100 Lakhs OR Two projects having total value of 150 Lacs OR Three projects having total value of Rs 200 Lakhs during last three financial years from last date of bid submission.	The Bidder should have been engaged as a Software Development Agency / System Integrator/IT Project for at least 1 project of more than 100 Lakhs OR Two projects having total value of 150 Lacs OR Three projects having total value of Rs 200 Lakhs during last three financial years from last date of bid submission.	It is requestd to conisder last five financial years from last date of bid submission.	UTI Infrastructure Technology and Services Limited	Please refer updated RFP.
11	18	03->3.1->Table->Pt No.06	Pre Bid Pre-Qualification/Eligibility Criteria->Technical Capability	Specific Requirement: The Bidder should have been engaged as a Software Development Agency / System Integrator/IT Project for at least 1 project of more than 100 Lakhs OR Two projects having total value of 150 Lacs OR Three projects having total value of Rs 200 Lakhs during last three financial years from last date of bid submission.	-	UTIITSL has developed a web application for clients to process there data online but payment is on per transaction basis which is in crores of rupees per year. Requested to consider these project also as Technical Capability.	UTI Infrastructure Technology and Services Limited	As per RFP

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12	20	4->4.1->Pt4.1.1	Scope of work, deliverables & Timelines-> Detailed Scope of Work	Review of Workflow System and Framework Upgradation: The selected bidder shall review the end-to-end workflow of the existing application for all the under lying modules. The details of the modules are mentioned in the FRS/ SRS documents. It should include the review of the integrated Third Party applications with the existing application. After the complete review of the application system, the selected bidder should submit the analysis report of the activity followed by the upgradation plan of the existing application. The selected bidder should upgrade the existing application to the latest technology stack. It should be agreed by the project implementation team of RISL/ DoIT&C in order to be compatible to IT architecture and policy of RTI, DIT, DoIT&C and user department. The bidder should prepare detailed test cases and UAT schedules. The bidder should initiate the UAT process and obtain the sign-offs from the designated authority of RISL/DoITC&C.	Review of Workflow System and Framework Upgradation" The selected bidder should upgrade the existing application to the latest technology stack."	Request to please clarify the same as existing stack is in .Net Core Technology. Kindly elaborate the term upgradation in reference to the rule stated.	Dev Information Technology Limited	As per RFP

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13	33 & 57	5 ->Pt 5.24 & 7 ->Pt 7.3	Instruction to Bidder - > Right to vary quantity & Special terms and conditions of tender & Contract -> Special Conditions of the Bid	Right to vary quantity a) If the procuring entity does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation. b) Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: i. 50% of the quantity of the individual items and 50% of the value of original contract in case of works; and ii. 50% of the value of goods or services of the original contract. & Special Conditions of the Bid a) Price Validity- The quoted rate will remain unchanged during the entire contract period. However, the contract may be valid extended for one (1) more year on the basis of same terms and conditions. b) In-house development model · The selected Resources will be deployed at DOIT&C, Jaipur. · The Resource has to follow the working	a) If the procuring entity does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation. b) Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: i. 50% of the quantity of the individual items and 50% of the value of original contract in case of works; and ii. 50% of the value of goods or services of the original contract AND a) Price Validity- The quoted rate will remain unchanged during the entire contract period. However, the contract may be valid extended for one (1) more year on the basis of same terms and conditions.	Both the condition (on page 33 Right to vary and on 57, price validity) , according to right to vary 50% quantity or delivery or completion period may be increased by 50% which comes to 18 month or 1.5 year (50% of 3 year) however on contrary it is mentioned only 1 year on page 57 under special condition. kindly clarify	Gyanmisr consulting services	As per RFP

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				<p>hours, working days and public Holidays of Government of Rajasthan. However resource shall be available on a holiday if so is required by the purchaser. No extra payments will be made for working on extended hours / Saturdays / Sundays / Holidays to meet the committed/required time schedules</p> <p>· For special events like Site Visit, Non-availability of Bio-metric application etc, the resources would be responsible to submit written application and take approval from OIC for those particular days.</p> <p>c) Resource shall get prior approval of purchaser before leaving headquarter, even if it is on a holiday</p>				
14	42	6 -> Pt6.3	General terms and conditions of the tender & contract	<p>Joint Venture, Consortium or Association Joint venture/ consortium/ association is allowed.</p>	<p>6.3 Joint Venture, Consortium or Association Joint venture/ consortium/ association is allowed.</p>	<p>It is not clear anywhere in the RFP what kind of joint venture/consortium/association is allowed, all the conditions of the PQs should be applicable for lead bidder or any of the bidder, like turn over from one bidder and certification from another and technical expertise from third one. how many partners are allowed in joint venture/consortium/association?</p>	Gyanmisr consulting services	Please refer updated RFP.

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15	53	7 ->7.1 ->Table->Pt3	Special terms and conditions of tender & Contract -> Payment Terms and Schedule	FMS: Undertake activities mentioned in Section 4.1 of the Scope of Work. Quarterly satisfactory performance reports including report on Bugs/ Problems/ Complaints reported and resolved/ Attendance Report/ Report on Non-Availability/ Non-accessibility of Website/ Application	Quarterly satisfactory performance reports including report on Bugs/ Problems/ Complaints reported and resolved/ Attendance Report/ Report on Non-Availability/ Non-accessibility of Website/ Application	From where these reports shall be obtained by the bidder/ or bidder shall submit its own report , is there any approval?	Gyanmisr consulting services	As per RFP
16	53	7 ->7.1 ->Table->Pt2	Special terms and conditions of tender & Contract -> Payment Terms and Schedule	Payment Terms and Schedule Milestone: Deployment of Onsite Resources Deliraveble: Deployment Report of Team (Onsite/ Offsite) Time schedule: T1\$ = T+45 Days Payment schedule: NA	Deployment of Onsite Resources @ T1\$ = T+45 Days also mentioned below at the table that \$T1 = Delay in deployment of onsite manpower will be the cause of applicable SLA penalties	Deoes this condition mean by default from T+45 days this delay in deployment of onsite manpower will be applicable?	Gyanmisr consulting services	As per RFP
17	53	7 ->7.1 ->Table->Pt3	Special terms and conditions of tender & Contract -> Payment Terms and Schedule	FMS: Undertake activities mentioned in Section 4.1 of the Scope of Work. Deliraveble: Quarterly satisfactory performance reports including report on Bugs/ Problems/ Complaints reported and resolved/ Attendance Report/ Report on Non-Availability/ Non-accessibility of Website/ Application. Time schedule: Within 30 days of passing of each quarter starting from the date of commissioning Payment schedule: 100% of Quoted cost at Table 1 of BOQ of Financial Bid (FMS) will be equally spread over a period of 3 years and will payable quarterly. ® Note: FMS Cost will be paid quarterly	Note: FMS Cost will be paid quarterly after adjusting for penalties as per SLA/ Performance	Does these panalties shall be including GST and other taxes like TDS, Raj-VAT, Service Tax (as mentioned on page 43) or excluding? Need clarity how this tax adjustment shall be effective in this case	Gyanmisr consulting services	As per RFP

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				after adjusting for penalties as per SLA/ Performance				
18	54	7 ->7.1 ->PtF	Special terms and conditions of tender & Contract -> Payment Terms and Schedule	Any payment of submitted invoices will only be processed once the sign-off will be provided by RISL on the required submitted deliverables as per RFP.	f) Any payment of submitted invoices will only be processed once the sign-off will be provided by RISL on the required submitted deliverables as per RFP.	What is the timeline of the signing off as Rajasthan Transparency in Public Procurement Act, 2012	Gyanmisr consulting services	As per RFP
19	54	7->7.2->Pt7.2.1	Special terms and conditions of tender & Contract ->Service Level Standards/ Requirements/ Agreement	<p>Penalty for replacement / Exit of a Resource</p> <ul style="list-style-type: none"> · Replacement of resources shall generally not be allowed. The replacement of resource by bidder will be allowed (with penalty) only in case, the resource leaves the organization by submitting resignation with the present employer. If project information assistance, Operator and Business Analyst is changed/replaced with the approval of Purchaser, no penalty will be levied. · In case of continuous/ severe illness of the resource, the bidder is allowed (without penalty) to replace the resource. · In case of failure to meet the standards of the purchaser, (which includes efficiency, cooperation, discipline and performance) bidder may be asked to replace the resource without any penalty for replacement/exit. · The replaced resource will be accepted by the purchaser (RISL) only if he/she fulfills the minimum eligibility criteria as per RFP and is found suitable to the 	7.2.1 Penalty for replacement / Exit of a Resource "Replacement of resources shall generally not be allowed. The replacement of resource by bidder will be allowed (with penalty) only in case, the resource leaves the organization by submitting resignation with the present employer."	Request to please remove the penalty clause for the replacement of resource in case of resignation of the resource from present employer as 3 years is long period during which the resource may resign and it will be notified to the OIC in such a case priorly.	Dev Information Technology Limited	Please refer updated RFP.

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				<p>satisfaction of the purchaser. The outgoing resource should complete the knowledge transfer with the replaced resource as per the satisfaction of the purchaser (RISL). The supplier will have to replace a resource within 30 days or any other period specified by the bidder.</p> <ul style="list-style-type: none"> · The penalty per resource would be imposed in case of exit/replacement of resource from the project within below mentioned period starting from the date of deployment of respective resource: I. Within 6 Month: Rs. 10,000 (Rupees Five Thousand Only) per resource per instance. II. After 6 Months and upto 1 Year: Rs. 5,000 (Rupees Two Thousand) per Resource III. After 1 Year: Rs. 3,000 (Rupees Two Thousand) per Resource · Purchaser is free to relieve any resource (apart from minimum committed numbers) at any time (beyond minimum committed period) during contract period without any penalty by serving 15 days advance notice to supplier/selected bidder. 				

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20	55	7 ->7.2 ->Pt7.2.1	Special terms and conditions of tender & Contract -> Service Level Standards/ Requirements/ Agreement	<p>Penalty for replacement / Exit of a Resource</p> <p>Replacement of resources shall generally not be allowed. The replacement of resource by bidder will be allowed (with penalty) only in case, the resource leaves the organization by submitting resignation with the present employer. If project information assistance, Operator and Business Analyst is changed/replaced with the approval of Purchaser, no penalty will be levied.</p> <ul style="list-style-type: none"> · In case of continuous/ severe illness of the resource, the bidder is allowed (without penalty) to replace the resource. · In case of failure to meet the standards of the purchaser, (which includes efficiency, cooperation, discipline and performance) bidder may be asked to replace the resource without any penalty for replacement/exit. · The replaced resource will be accepted by the purchaser (RISL) only if he/she fulfills the minimum eligibility criteria as per RFP and is found suitable to the satisfaction of the purchaser. The outgoing resource should complete the knowledge transfer with the replaced resource as per the satisfaction of The supplier will have to replace a resource within 30 days or any other period specified by the bidder. · The penalty per resource would be 	<p>The penalty per resource would be imposed in case of exit/replacement of resource from the project within below mentioned period starting from the date of deployment of respective resource:</p> <p>I. Within 6 Month: Rs. 10,000 (Rupees Five Thousand Only) per resource per instance.</p> <p>II. After 6 Months and upto 1 Year: Rs. 5,000 (Rupees Two Thousand) per Resource</p> <p>III. After 1 Year: Rs. 3,000 (Rupees Two Thousand) per Resource</p>	<p>How it could be possible that company can restrict a resource for entire 3 years, this kind of condition increases forced employment and kind of bondage labour which is against the rule of natural justice and ACT NO. 19 OF 1976. also it is in contradiction to the 6.19 Force Majeure on page 48 (The supplier/ selected bidder shall not be liable for forfeiture of its PSD, LD, or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.)</p>	Gyanmiser consulting services	As per RFP.

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				<p>imposed in case of exit/replacement of resource from the project within below mentioned period starting from the date of deployment of respective resource: I. Within 6 Month: Rs. 10,000 (Rupees Five Thousand Only) per resource per instance. II. After 6 Months and upto 1 Year: Rs. 5,000 (Rupees Two Thousand) per Resource III. After 1 Year: Rs. 3,000 (Rupees Two Thousand) per Resource · Purchaser is free to relieve any resource (apart from minimum committed numbers) at any time (beyond minimum committed period) during contract period without any penalty by serving 15 days advance notice to supplier/selected bidder.</p>				

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
21	55	7 ->7.2 ->Pt7.2.2	Special terms and conditions of tender & Contract -> Service Level Standards/ Requirements/ Agreement	<p>Penalty for replacement / Exit of a Resource</p> <p>In case of absence of a resource (apart from Government Holidays) of a resource during project period, no payment will be made for the days a resource is absent.</p> <ul style="list-style-type: none"> · In addition a penalty equal to per day payout for the resource (Total man month rate of the resource/no of days in the month) will be levied for all absence without prior approval from OIC. · Penalty would be deducted from the applicable payments. All applicable penalties will be in addition to liquidated damages as described in Section below. · Every resource shall be eligible for 18 leaves per year (proportionately divided for period of engagement in case not engaged for whole year). However, leave is not a right and, as per requirement of the project, project OIC may deny leave(s) to a particular resource(s) · If any resource have leave balance at the end of calendar year (As on 31st Dec.), the leaves upto 9 will be carry forwarded in the next subsequent year of the contract duration. · Amount of the man-month shall be referred from the BoQ (Table 2) for calculating the penalties. 	<ul style="list-style-type: none"> · In addition a penalty equal to per day payout for the resource (Total man month rate of the resource/no of days in the month) will be levied for all absence without prior approval from OIC. · Penalty would be deducted from the applicable payments. All applicable penalties will be in addition to liquidated damages as described in Section below. 	In this case penalty may be more than then maximum LD which is contradiction to the clause of LD (page number 46 6.16 Extension in Delivery Period and Liquidated Damages (LD) sub point (d)). Also this Is violation RTPP act	Gyanmisr consulting services	As per RFP.

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
22	57	7 ->PT 7.4	Special terms and conditions of tender & Contract -> Change Requests/ Management	<p>7.4. Change Requests/ Management</p> <p>a)An institutional mechanism will be set up for taking decisions regarding requests for changes. The Purchase Committee will set up a Change Control Committee with members from the procurement agency and the selected bidder. If it is unable to reach an agreement, the decision of the Purchase Committee will be final.</p> <p>b) RISL/DoIT&C may at any time, by a written order given to the bidder, make changes within the general scope of the Agreement in any one or more of the following:</p> <ul style="list-style-type: none"> - · Requirements of service to be provided under the Agreement are to be specifically developed and rendered for RISL/DoIT&C. · The method of deployment · The place of services to be provided by the bidder. <p>c) The change request/ management procedure will follow the following steps:</p> <ul style="list-style-type: none"> - · Identification and documentation of the need for the change - The information related to initiator, initiation date and details of change required and priority of the change will be documented by RISL/DoIT&C. · Analysis and evaluation of the Change Request - Impact of the change in terms 	An institutional mechanism will be set up for taking decisions regarding requests for changes	What kind of institutional mechanism this clause is taking about and What shall be the rate of change management as it has not been asked in the financial bid anywhere?	Gyanmiser consulting services	As per RFP.

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
				<p>of the estimated effort, changed schedule & cost impact will be analysed and documented by the bidder.</p> <ul style="list-style-type: none"> · Implementation of the change – The change will be implemented in accordance to the agreed cost, effort, and schedule by the selected bidder. · Verification of the change - The change will be verified by RISL/DoIT&C on implementation of the change request. <p>d) All changes outside the scope of services agreed to herein which may have likely financial implications in terms of the overall cost/ time of the project shall be undertaken by selected bidder only after securing the express consent of RISL/DoIT&C. In the event that the consent of RISL/DoIT&C is not received then the change will not be carried out.</p> <p>e) While approving any change request, if required, RISL/DoIT&C may ask the bidder to deploy the required resources on-site.</p> <p>f) If any such change outside the scope of services agreed to herein causes an increase or decrease in cost of, or the time required for, selected bidder's performance of any provisions under the Agreement, equitable adjustments shall be made in the Agreement Price or Delivery Schedule, or both, and the Agreement shall accordingly be amended. Any claims by firm for adjustment under</p>				

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
				this must be asserted within 30 (thirty) days from the date of selected bidder receiving the RISL/DoIT&C change order which shall not be unreasonably withheld or delayed.				

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
23	58	7 ->PT 7.4	Special terms and conditions of tender & Contract -> Change Requests/ Management	<p>7.4. Change Requests/ Management</p> <p>a) An institutional mechanism will be set up for taking decisions regarding requests for changes. The Purchase Committee will set up a Change Control Committee with members from the procurement agency and the selected bidder. If it is unable to reach an agreement, the decision of the Purchase Committee will be final.</p> <p>b) RISL/DoIT&C may at any time, by a written order given to the bidder, make changes within the general scope of the Agreement in any one or more of the following:</p> <ul style="list-style-type: none"> - Requirements of service to be provided under the Agreement are to be specifically developed and rendered for RISL/DoIT&C. - The method of deployment - The place of services to be provided by the bidder. <p>c) The change request/ management procedure will follow the following steps:</p> <ul style="list-style-type: none"> - Identification and documentation of the need for the change - The information related to initiator, initiation date and details of change required and priority of the change will be documented by RISL/DoIT&C. - Analysis and evaluation of the Change Request - Impact of the change in terms 	<p>f) If any such change outside the scope of services agreed to herein causes an increase or decrease in cost of, or the time required for, selected bidder's performance of any provisions under the Agreement, equitable adjustments shall be made in the Agreement Price or Delivery Schedule, or both, and the Agreement shall accordingly be amended. Any claims by firm for adjustment under this must be asserted within 30 (thirty) days from the date of selected bidder receiving the RISL/DoIT&C change order which shall not be unreasonably withheld or delayed</p>	<p>How this cost of services shall be increased or decreased according to this clause? Kindly elaborate in terms of the financials bid</p>	<p>Gyanmisr consulting services</p>	<p>As per RFP.</p>

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
				<p>of the estimated effort, changed schedule & cost impact will be analysed and documented by the bidder.</p> <ul style="list-style-type: none"> · Implementation of the change – The change will be implemented in accordance to the agreed cost, effort, and schedule by the selected bidder. · Verification of the change - The change will be verified by RISL/DoIT&C on implementation of the change request. <p>d) All changes outside the scope of services agreed to herein which may have likely financial implications in terms of the overall cost/ time of the project shall be undertaken by selected bidder only after securing the express consent of RISL/DoIT&C. In the event that the consent of RISL/DoIT&C is not received then the change will not be carried out.</p> <p>e) While approving any change request, if required, RISL/DoIT&C may ask the bidder to deploy the required resources on-site.</p> <p>f) If any such change outside the scope of services agreed to herein causes an increase or decrease in cost of, or the time required for, selected bidder's performance of any provisions under the Agreement, equitable adjustments shall be made in the Agreement Price or Delivery Schedule, or both, and the Agreement shall accordingly be amended. Any claims by firm for</p>				

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
				<p>adjustment under this must be asserted within 30 (thirty) days from the date of selected bidder receiving the RISL/DoIT&C change order which shall not be unreasonably withheld or delayed.</p>				

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
24	72	Annexure 09 ->Table 02	Financial Bid Format	Table 02: Manpower BOQ	Table 2	What is the purpose of asking the per resource rate, while this project is all about FMS, that cost is already asked in the Table 1 page 71? Does RISL wish to pay per resource billing basis or as per FMS cost? What cost shall be considered for the evaluation?	Gyanmishr consulting services	As per RFP.
25	79	Annexure 12 ->table-01 & 02	Invitation for Bid (IFB) & Notice inviting Bid (NIB)-> Qualification and experience of the resources required for task	<p>Senior Software Developer: B.E/ B.Tech / MCA / MSc in Computer specialization</p> <ul style="list-style-type: none"> · Certification (Microsoft/ JAVA Platform Preferable) · Fluency in English/ Hindi · Work experience on Microsoft SQL, .NetCore3.1, Angular Material · 6+ years of post-qualification and relevant work experience in design, development, testing and debugging of web-based application software, database management on the proposed development and opted database platform. · The candidate must have independently handled at least two large projects on all aspects from concept stage to implementation. <p>Software Developer: B.E/ B.Tech / MCA / MSc in Computer specialization</p> <ul style="list-style-type: none"> · Certification (Microsoft/ JAVA Platform Preferable) 	ANNEXURE-12 QUALIFICATION AND EXPERIENCE OF THE RESOURCES REQUIRED FOR TASK- Senior Software Developer, Software Developer - Certification (Microsoft/ JAVA Platform Preferable)	The certification as stated are mandatory for the resource?	Dev Information Technology Limited	The certifications are preferable not mandatory.

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
				<ul style="list-style-type: none"> · Fluency in English/ Hindi · Work experience on Mircrosoft SQL, .NetCore3.1, Angular Material · 5+ years of post-qualification and relevant work experience in design, development, testing and debugging of web-based application software, database management on the proposed development and opted database platform. · The candidate must have independently handled at least one large project on all aspects from concept stage to implementation 				
26	79	Annexure 12 - >Table->Pt 02	Qualification and experience of the resources required for task	<p>Software Developer:</p> <ul style="list-style-type: none"> · B.E/ B.Tech / MCA / MSc in Computer specialization · Certification (Microsoft/ JAVA Platform Preferable) · Fluency in English/ Hindi · Work experience on Mircrosoft SQL, .NetCore3.1, Angular Material · 5+ years of post-qualification and relevant work experience in design, development, testing and debugging of web-based application software, database management on the proposed development and opted database platform. · The candidate must have independently handled at least one large project on all 	Microsoft/ JAVA Platform Preferable	Application which needs to be maintained is in microsoft technology or JAVA ? As there are heavy panalty for SLAs and unclear technolgy stack may hamper the project outcome	Gyanmisr consulting services	As per RFP.

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
				aspects from concept stage to implementation. 3 Project Coordinator · B.E/ B.Tech / MCA / MSc/ Degree in Computer specialization.				
27	79	Annexure 12 - >Table->Pt 02	Qualification and experience of the resources required for task	Software Developer: B.E/ B.Tech / MCA / MSc in Computer specialization · Certification (Microsoft/ JAVA Platform Preferable) · Fluency in English/ Hindi · Work experience on Microsoft SQL, .NetCore3.1, Angular Material · 5+ years of post-qualification and relevant work experience in design, development, testing and debugging of web-based application software, database management on the proposed development and opted database platform. · The candidate must have independently handled at least one large project on all aspects from concept stage to implementation	ANNEXURE-12 QUALIFICATION AND EXPERIENCE OF THE RESOURCES REQUIRED FOR TASK- 2 Software Developer- 5+ years of post-qualification and relevant work experience in design, development, testing and debugging of web-based application software, database management on the proposed development and opted database platform.	Request to kindly change the Years of Experience for Software developer to 3+ years instead of 5+ years.	Dev Information Technology Limited	Please refer updated RFP.

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S.No.	RFP Page No.	RFP Rule No.	Category	Rule according to RFP	Rule referred by bidder	Query/ Suggestion/ Clarification	Firm/ Company Name	Response
28	80	Annexure 13-> Table	Format for CVs	Annexure 13: Format for CVs	FORMAT FOR CVs	<p>Purpose of this format is not clear anywhere in this RFP, does bidder has to submit the CVs and evaluation shall be based on those CVs? If yes then mention the criteria of the evaluation. On the other side on page 28 5.15 Evaluation & Tabulation of Technical Bids 1. Determination of Responsiveness a. The bid evaluation committee shall determine the responsiveness of a Bid on the basis of bidding document and the provisions of pre-qualification/eligibility criteria of the bidding document.</p> <p>it is not clear why this format has been given and how many resources must be shared on this what the criteria?</p> <p>Kindly provide the clarification</p>	Gyanmisr consulting services	CVs of resources will be submitted at the time of deployment of resources.