Response Pre-Bid Queries

Sr. No.	Firm Name	RFP Page No.	RFP Rule No.	Rule Details	Query/Suggestion/Clarification	Response	Remark
1	Deloitte Touche Tohmatsu India LLP	7 AND 36	INVITATION FOR BID (IFB)& NOTICE INVITING BID (NIB) AND Bid evaluation criteria (Selection Method):	Bid Evaluation Criteria (Selection Method) Selection Method shall be Least Cost Based Selection (LCBS) which shall be evaluated based on the total value of the financial bid based on cumulative total cost and quoted rate under each category.	Looking to the importance, criticality of the Project for Rajasthan Government and its large coverage, May We request to change the selection method from Low Cost-Based Selection (LCBS) to Quality and Cost-Based Selection (QCBS) criteria to allow Government to identify most technical competent bidder as Service Provider.	As per the RFP	
2	Deloitte Touche Tohmatsu India LLP	7	INVITATION FOR BID (IFB)& NOTICE INVITING BID (NIB)	Estimated Procurement Cost Rs 1.3 Crore (INR One Crore thirty Lakh Only) (Incl. all taxes and levies)	Considering the critical nature of this project for the Rajasthan government and its extensive scope including source code review, which is typically conducted at the client's premises and incurs additional OPE. The currently estimated procurement cost appears to be underestimated. Therefore, we respectfully request that the estimated procurement cost be revised to approximately Rs. 3 crore.	As per the RFP	
3	Deloitte Touche Tohmatsu India LLP	8	Manner, Start/ End Date for the submission of Bids	End Date: 30.10.2025 04:00 PM	Request to provide timeline of at least two weeks from publishing of pre-bid queries or the latest corrigendum.	As per the RFP	
4	Deloitte Touche Tohmatsu India LLP	13	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	Sr. no 3 (Financial: Turnover from IT/ITeS) As per the published audited balance sheets, the bidder must have an annual turnover of at least ₹2.00 Crores from IT/ITeS for each of the last three financial years (i.e., 2021–22, 2022–23, and 2023–24). Out of this, a minimum of ₹0.50 Crore per year must be from similar projects / security audit projects.	Looking to the large coverage & criticality of the project for Rajasthan Government, the financial creds needed for executing such critical Project, May we request to modify this as below to ensure strong Financially capable company to be allowed to bid. "The bidder must have an annual turnover of at least ₹ 250 crores from IT/ITeS for each of the last three financial years (i.e., 2021–22, 2022–23, and 2023–24). Out of this, a minimum of ₹5 Crore per year must be from similar projects / security audit projects.	As per the Revise...	
5	Deloitte Touche Tohmatsu India LLP	13,14	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	Sr. no 8 (Project Experience) The bidder should provide at least 03 Client references from Government/ PSU / BSFI with case study of successful implementation of similar project.	Looking to the importance, criticality of the Project for Rajasthan Government and its large coverage, May We request to modify the clause as mentioned below to allow Government to identify most technical competent bidder as Service Provider: "The bidder should provide at least 05-07 Client references from Government/ PSU / BSFI with case study of successful implementation of similar project"	As per the RFP	
6	Deloitte Touche Tohmatsu India LLP	14,15, AND 52	3. Pre-QUALIFICATION/ ELIGIBILITY CRITERIA AND Joint Venture, Consortium or Association	RFP page no. 15 (at Sr. f) - A bidder may be a natural person, private entity, government owned entity or, where permitted in the bidding documents, any combination of them with a formal intent to enter into an agreement or under an existing agreement in the form of a Joint Venture. In the case of a Joint Venture: - I. all parties to the Joint Venture shall sign the bid and they shall be jointly and severally liable; and II. a Joint Venture shall nominate a representative who shall have the authority to conduct all business for and on behalf of any or all the parties of the Joint Venture during the bidding process. In the event the bid of Joint Venture is accepted, either they shall form a registered Joint Venture company/firm or otherwise all the parties to Joint Venture shall sign the Agreement RFP page no 50 (Sr. No. 4:Joint Venture, Consortium or Association) : No Joint Venture, consortium or Association shall be allowed during the project period.	We understood that, Consortium and JV are not allowed. However, there are some contradict statement found in RFP. We believe, this is printing mistake and no Consortium/JV allowed under this RFP. Please confirm.	As per the RFP	No Joint Venture, consortium or Association shall be allowed during the project period.
7	Deloitte Touche Tohmatsu India LLP	16	4.1 Scope of Work (SoW)	RISL intends to engage 3 (Three) qualified and competent CERT-In empanelled IT Security Audit Agency (ies) under this rate contract to undertake Security Audit (for a period of One (1) year / validity of empanelment of selected IT Security Audit Agency (ies) by CERT-In whichever is earlier) of website(s) / web enabled application(s)/ web portals/ Mobile app(s) of Government of Rajasthan	Request to clarify how the selection and distribution of work will be done for the three qualified bidders. Also clarify what procedure shall be adopted if more than three bidders confirm to match the least quoted price for the project.	Clause Clarified	As per the Chapter 5 Clause No, 16
8	Deloitte Touche Tohmatsu India LLP	16	4.1 Scope of Work (SoW)	The selected bidder(s) shall conduct detailed security audits and issue Safe to Host Certificates for applications identified and provided by RISL or respective departments.	Request to consider Security audit compliance report containing all details of vulnerabilities and recommendations for the application assessed. This compliance report has been accepted and considered in many organizations and utilized for hosting of applications.	As per the RFP	
9	Deloitte Touche Tohmatsu India LLP	18	4.2 Detailed Scope for Security Audit of IT Applications	Category -B . Web Application Security Audit	Kindly clarify, who will facilitate coordination with third-party service providers (e.g., payment gateway vendors, API owners) during testing?	Clause Clarified	Repective Project OIC & Nodel Officer
10	Deloitte Touche Tohmatsu India LLP	22	16. Dividing quantities among more than one bidder at the time of award	a) Considering the requirement of new audit requests to be variable, the required quantity shall be divided among the bidders in a roster mechanism, where the original L1 bidder will be allotted the first audit request, the first matched L1 bidder will be allotted the second audit request and continued in the similar manner for all bidders selected under the rate contract.	Considering the method for assignment of work, bidders may be allotted with non-uniform works where efforts invested may be greater than cost estimation. Request to consider equal value of work to all the qualified bidders. The distribution may be done on the basis of value of work rather than first come first serve basis. Also clarify what procedure shall be adopted if more than three bidders confirm to match the least quoted price for the project.	Clause Clarified	As per the Chapter 5 Clause No, 15

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Sr. No.	Firm Name	RFP Page No.	RFP Rule No.	Rule Details	Query/Suggestion/Clarification	Response	Remark
11	Deloitte Touche Tohmatsu India LLP	25	4.3 Audit Assessment and procedures	The selected audit agency shall be responsible for assessment of website ,applications, portal and mobile apps of govt of Rajasthan by running Testing scripts, tools.	Kindly clarify whether the tools/licenses for SAST/DAST will be provided by RISL, or if they need to be arranged by the bidder.	Clause Clarified	The bidder shall be required to arrange all necessary tools/licenses for audit activities
12	Deloitte Touche Tohmatsu India LLP	26	4.3 Audit / Assessment procedure	E. Issuance of "Safe to Host Certificate": i. Website / Web application / Portal / Mobile App security audit are to be conducted in iterative cycles (1, 2, 3…N) of testing and code correction till identified as "Safe for host".	Please confirm if there is a maximum number of iterations (N) defined by RISL, or whether it is open-ended until vulnerabilities are fully closed. Request to limit the iteration cycles to two only. Indefinite iteration may result in the liability of remediation of the vulnerabilities on the auditor only. The liability should be kept upon the developer for the closure of the vulnerabilities within two instances.	Clause Clarified	Seperate SOP will be issued after completion of procurment process.
13	Deloitte Touche Tohmatsu India LLP	26	E. Issuance of "Safe to Host Certificate	Website / Web application / Portal / Mobile App security audits are to be conducted in iterative cycles (1, 2, 3…N) of testing and code correction till identified as "Safe for host". After rectification of all the vulnerabilities and potential threats on completion of N no. of Iteration Cycle, the selected IT Security Audit Agency shall be responsible for the issuance of "Safe to Host" certificate for the considered website/ web application/ Portal / Mobile App and submit the Final Audit Report and vendor-site compliance certificate (if needed).	In case of delayed code corrections by the application development team, will the audit agency be required to remain engaged indefinitely, or will there be defined timelines per iteration cycle? Pls clarify	Clause Clarified	Seperate SOP will be issued after completion of procurment process.
14	Deloitte Touche Tohmatsu India LLP	26	4.3 Audit / Assessment procedure	E. Issuance of "Safe to Host Certificate": ii. For the website/web application/portal/ mobile app having integration with the payment gateway, bidder may need to furnish Vendor Site Compliance Certificate as per the format provided by the Bank / RISL.	Vendor site compliance certificate may not be considered under this project as it shall be outside the preview of the project. The payment gateway vendor / bank shall be fourth party and may not be considered under the scope. The vendor site assessment and safe infrastructure shall be the liability of the Application owner/vendor and they may be held responsible for the compliance.	As per the Revise...	As per RFP
15	Deloitte Touche Tohmatsu India LLP	27	4.5.1 Roles and Responsibilities	G. In the case of remote testing, the origin of the testers by telephone numbers and/or IP addresses is made known.	Please clarify if remote testing is permitted for the project. If not, kindly clarify whether there is any minimum requirement for resources to be mandatorily deployed onsite at RISL / Government of Rajasthan data centres. If yes, please specify the number of resources, duration, and roles required to be onsite versus remote.	Clause Clarified	Provision will be used only in special case. Decision will be taken on case to case basis by the competent authority.
16	Deloitte Touche Tohmatsu India LLP	27	4.5.1 Roles and Responsibilities	D. Refrain from security testing of highly insecure and unstable systems, locations, and processes until the security has been put in place. H. Seeking specific permission for tests involving survivability failures, denial of service, process testing, or social engineering will be taken. P. Testing should not disrupt web, mobile and application services.	Is there any penalty which will be levied on the I.T audit agency for causing unintentional downtime on the servers / application while testing? Pls c clarify	As per the RFP	As per RFP
17	Deloitte Touche Tohmatsu India LLP	27	4.5.1 Roles and Responsibilities of Selected IT Security Audit Agency	b) Refrain from security testing of highly insecure and unstable systems, locations, and processes until the security has been put in place.	Please clarify the timeline for the activity. Relaxation may be provided to the bidder as any delay in security implementation shall not be the responsibility of the bidder. Also, will the bidder be provided test environment access, or will security assessments be performed directly on production systems?	Clause Clarified	The bidder shall perform security testir
18	Deloitte Touche Tohmatsu India LLP	28	4.5.2 Roles and Responsibilities of RISL /Department.	c.RISL / Department shall be responsible for ensuring that all necessary permissions and approvals are granted to facilitate the conduct of the security audit, both onsite and offsite.	Please clarify whether APIs will be provided with documentation, credentials, and test environments for security assessment. Also clarify, Who will facilitate coordination with application owners, API providers, and mobile app teams to ensure timely access for testing?	Clause Clarified	Repective Project OIC & Nodel Officer
19	Deloitte Touche Tohmatsu India LLP	32	5. Format and Signing of Bids	Point no. 6 Self-Declaration, Certificate of Conformity / No Deviation and Declaration by Bidders	Considering the coverage and requirement of the project, it is requested to allow the bidder to include specific assumptions regarding the scope and distribution of responsibilities.	As per the RFP	
20	Deloitte Touche Tohmatsu India LLP	39	5. Instructions to bidders. - 16.Dividing quantities among more than one bidder at the time of award	The work order under the Source Code Audit category shall be determined by the Purchaser based on factors such as the size of the code base, technology stack, required audit depth, estimated man-days, and reporting requirements.	Kindly clarify whether the purchaser will provide the approximate code size, technology stack details, and expected audit depth during the bidding stage, or if bidders should propose their own estimation methodology.	Clause Clarified	Clause is for selection of firm for work order
21	Deloitte Touche Tohmatsu India LLP	39	19. Negotiations	b) Negotiations may, however, be undertaken with the lowest or most advantageous bidder when the rates are considered to be much higher than the prevailing market rates. Where quantities are required to be divided between two bidders, all the responsive and eligible bidder(s) shall be asked to match the best value (L1) bid as specified in the clause 16 titled "Dividing quantities among more than one bidder at the time of award".	The price bid may vary from the prevailing market rates considering the distribution of works. Please clarify whether the works shall be distributed between two eligible bidders of three qualified bidders.	As per the RFP	As per RFP
22	Deloitte Touche Tohmatsu India LLP	42	25. Right to vary quantity	a) If the procuring entity does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation.	Request to set a limit on the variation of less work to 10% only. This is required for sustenance of bidder and manpower estimation dedicated for the project.	As per the RFP	

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Sr. No.	Firm Name	RFP Page No.	RFP Rule No.	Rule Details	Query/Suggestion/Clarification	Response	Remark
23	Deloitte Touche Tohmatsu India LLP	42	25. Right to vary quantity	c) If the bidder quotes/ reduces its price to render similar goods, works or services at a price lower than the work order / rate contract price to anyone in the State at any time during the project, any additional order [repeat orders for extra items or additional quantities] shall be automatically reduced with effect from the date of reducing or quoting lower price, for all delivery of the subject matter of procurement under the project and the work order/ rate contract shall be amended accordingly. The bidder shall be responsible to intimate RISL about the price fall.	Bidder's quote or price bid may vary for different projects considering the volume and guarantee of works and scope. Request to remove the clause.	As per the RFP	
24	Deloitte Touche Tohmatsu India LLP	43	26. Performance Security	b) If the number of "Eligible bidders for rate contract" is "N", the amount of performance security shall be (5/N) %, of the amount of supply/work order/estimated procurement cost in case of procurement of goods and services.	We understand that RISL enter into a rate contract with 3 (Three) bidders and allocation of the Work Order will be L1- 50%, L2: 30% and L3-20% to the selected Bidders after matching the L1 rates by the L2 and L3 Bidder then performance security shall be asked from bidders in same ratio L1- 50%, L2: 30% and L3-20%.	As per the Revise...	As per work Order
25	Deloitte Touche Tohmatsu India LLP	44	28) Execution of agreement for Rate contract	Sr. no. b) The successful bidder shall sign the Agreement for Rate Contract within 15 days from the date on which the letter of rate contract or letter of intent is dispatched to the successful bidder.	May we request you to modify the clause as below: The successful bidder shall sign the procurement contract within 30 days from the date on which the letter of acceptance or letter of intent is dispatched to the successful bidder.	As per the RFP	
26	Deloitte Touche Tohmatsu India LLP	45	30) Confidentiality	30) Confidentiality	We would like to request you to please include the following point in this clause: The confidentiality obligations should be applicable up to one(1) year of completion of respective assignment under this empanelment.	As per the RFP	
27	Deloitte Touche Tohmatsu India LLP	55	18) Extension in Delivery Period and Liquidated Damages (LD	Liquidated Damages (LD)	May we request to modify the LD clause as under : The liquidated damages/ penalty will be applicable on for the reasons directly and solely attributable to the Bidder.	As per the RFP	
28	Deloitte Touche Tohmatsu India LLP	57,58	20) Limitation of Liability	b) the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement.	May we request to modify the clause as below: b) the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the diminishing value of remaining contract, provided that this limitation shall not apply to - the cost of repairing or replacing defective equipment, or - to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement. - gross negligence and willful misconduct. Further, May we request to add that, under no circumstance the aggregate liability for all Losses ever exceed the fees received by us in preceding 12 months for the Service(s)/work order/purchase order to which the Losses relate except in case of gross negligence or willful misconduct or indemnifying the Purchaser with respect to patent infringement or the cost of repairing or replacing defective equipment and neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, under any circumstances.	As per the RFP	
29	Deloitte Touche Tohmatsu India LLP	59,60	24) Termination	24) Termination 3) Termination for Convenience	We believe termination for Convenience should also be allowed for the selected agency as there may be circumstances where it may not be able to continue providing services due to conflict of interest or any other valid reason. Hence we request you to add the following clause " Either of the parties may terminate the Contract without cause by giving the other party a prior written notice of at least 1 (one) month. If either of them are in breach of this Contract and do not remedy the breach within 1 (one) month of receiving the other party's written notice specifying the breach, then the other party may terminate this Contract by giving the party in breach a written notice of 7 days. In addition, the selected agency may terminate this Contract by a written notice to the purchaser if it determine that a law, regulation or anything having a similar import, or a circumstance (including cases where your ownership or constitution has changed), makes its performance of the Contract impermissible or in conflict with independence or professional rules applicable to us. Upon termination, the purchaser agree to pay for all Services performed up to the effective date of termination."	As per the RFP	
30	Deloitte Touche Tohmatsu India LLP	63	7. SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT	Sr. No. A. Payment Terms and Schedule Timelines Iterative cycle 1 for each website /web application/Portal / Mobile App-----T1=T0 +7 days Iterative cycle 2/n for each website /web application/ Portal / Mobile App-------Within 7 days of receipt of patched application Completion of Audit and Submission of Certificate------Within 7 days of receipt of patched application https://drive.google.com/file/d/13fS9XLkBs8Ealfa4AV8iMc9R3ur4mMzI/view?usp=sharing	May we kindly request that a minimum timeline of 15 working days be considered for each Iterative cycle to allow adequate time for producing a quality assessment & deliverable and obtaining the necessary internal approvals to ensure accuracy and completeness.	As per the RFP	

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Sr. No.	Firm Name	RFP Page No.	RFP Rule No.	Rule Details	Query/Suggestion/Clarification	Response	Remark
31	Deloitte Touche Tohmatsu India LLP	63	7. SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT	Sr. No. A. Payment Terms and Schedule Due Payment Iterative cycle 1 for each website /web application/Portal / Mobile App------40 % of Work order value Iterative cycle 2/n for each website /web application/ Portal / Mobile App-------10% of the work order value on each iteration, with an upper cap of 90% of the total work order value Completion of Audit and Submission of Certificate------Remaining payment of the total work order value https://drive.google.com/file/d/1G229iC2Uv9sNliSUKa0epyOrI1OZvS_m/view?usp=sharing	May we kindly request a revision of the payment terms to align with the iterative nature of the security audit process as follows: Iterative Cycle 1 for each website/web application/portal/mobile app----60% of the Work Order value Iterative Cycle 2 and subsequent iterations for each website/web application/portal/mobile app----10% of the Work Order value per iteration, with a maximum of 2 iterations and an upper cap of 90% of the total Work Order value. Upon completion of the audit and submission of the Security Audit Compliance Certificate----Remaining balance of the total Work Order value This structure will enable better cash flow management while fairly compensating for each phase of the audit process.	As per the RFP	
32	Deloitte Touche Tohmatsu India LLP	63	1) Payment Terms and Schedule	2. Undertake all activities mentioned in Clause 4.2.1 (d to e) Iterative cycle 2/n for each website /web application/ Portal / Mobile App □ Detailed Vulnerability/ MIS-configuration Audit Report □ Risk Mitigation & Recommendation Report Within 4 days of receipt of patched application 10% of the work order value on each iteration, with an upper cap of 90% of the total work order value	The clause mandates minimum 05 iterations. How shall the payment be calculated of all vulnerabilities are resolved within two iterations. Please clarify.	Clause Clarified	Full payment will be made to the firm
33	Deloitte Touche Tohmatsu India LLP	63,64	7. SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT	Sr. No. B. Penalty A. Delay in report submission (refer 4.4 Project Deliverables, Milestones and Time Schedules) by the auditor is liable for penalty: 1. For category a, b, c: amounting to Rs. 500/- per day, with an upper cap of 20% of the total work order value 2. For category d: amounting to Rs. 2000/- per day, with an upper cap of 20% of the total work order value	We respectfully request a revision to the penalty clause related to delays in report submission (as per Section 4.4 – Project Deliverables, Milestones, and Time Schedules). Specifically, we propose that the upper cap on penalties for both categories be reduced from 20% to 5% of the total work order value. The requested modification would be as follows: For Category a, b, c: Penalty of Rs. 500/- per day, with an upper cap of 5% of the respective/ individual work order value. For Category d: Penalty of Rs. 2000/- per day, with an upper cap of 5% of the respective/ individual work order value. This adjustment is intended to maintain reasonable accountability while ensuring that penalties remain proportionate and do not unduly impact the overall project execution.	As per the RFP	
34	Deloitte Touche Tohmatsu India LLP	45	ANNEXURE-1: BILL OF MATERIAL (BoM)	1. Category- A websites/ web applications/ web services 200 2. Category- B Dynamic websites/ web applications/ Portals with integrated gateways 200 3. Category- C Mobile App 100	We understand that work order shall be distributed to the qualified bidders equally for each of the category. Please confirm.	As per the RFP	
35	ANB Solutions Private Limited	13	3.3	As per the published audited balance sheets, the bidder must have an annual turnover of at least ₹2.00 Crores from IT/ITeS for each of the last three financial years (i.e., 2021–22, 2022–23, and 2023–24). Out of this, a minimum of ₹0.50 Crore per year must be from similar projects / security audit projects.	As per the published audited balance sheets, the bidder must have an annual turnover of at least ₹5.00 Crores from IT/ITeS for each of the last three financial years (i.e., 2021–22, 2022–23, and 2023–24). Out of this, a minimum of ₹0.50 Crore per year must be from similar projects / security audit projects.	As per the Revise...	
36	ANB Solutions Private Limited	14	3.9	The bidder must possess at the time of bidding, following valid certifications: - ● ISO 9001:2015 or latest ● ISO 27001:2013 or latest ● ISO 20000	The bidder must possess at the time of bidding, following valid certifications: - ● ISO 9001:2015 or latest ● ISO 27001:2013 or latest ● ISO 20000/CMMI Level-3 or latest	As per the RFP	
37	ANB Solutions Private Limited	63	7	Detailed Vulnerability/ MIS-configuration Audit ReportRisk Mitigation & Recommendation Report T1 = T0 +7 days	Amendment Required: The timeline for submission of the Detailed Vulnerability/MIS-configuration Audit Report and Risk Mitigation & Recommendation Report shall be revised to T1 = T0 + 10 days.	As per the RFP	

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38	ANB Solutions Private Limited	64	Penalty	Delay in report submission (refer 4.4 Project Deliverables, Milestones and Time Schedules) by the auditor is liable for penalty: 1. For category a, b, c: amounting to Rs. 500/- per day, with an upper cap of 20% of the total work order value 2. For category d: amounting to Rs. 2000/- per day, with an upper cap of 20% of the total work order value	Amendment Required: Delay in report submission (refer 4.4 Project Deliverables, Milestones and Time Schedules) by the auditor is liable for penalty: 1. For category a, b, c: amounting to Rs. 500/- per week, with an upper cap of 10% of the total work order value 2. For category d: amounting to Rs. 1000/- per week, with an upper cap of 10% of the total work order value	As per the RFP	
39	ANB Solutions Private Limited	7	Estimated Procurement Cost	Rs. 1.3 Crores (Inch. All Taxes)	Rs. 2.0 Crores (Inch. All Taxes)	As per the RFP	
40	ANB Solutions Private Limited	14	3.1	-	Amendment Required: The bidder has an office in Rajasthan.	As per the RFP	
41	Dr CBS Cyber Security Services LLP	Page No. 7 Estimated Procurement Cost		Rs. 1.3 crores	Kindly increase the estimated cost 1.3 crores to 2.5 crores	As per the RFP	
42	Dr CBS Cyber Security Services LLP	Page no. 13, Para 3,		As per the published audited balance sheets, the bidder must have an annual turnover of at least Rs. 2.00 cores from IT/ITeS for each the last three financial years (i.e., 2021-22,2022-23 and 2023 24) out of this , a minimum of Rs. 0.50 crore per year must be from similar projects / security audit projects .	"Kindly update the clause as , annual turnover 1.5 crores, also change the last three financial s years (i.e. 2022-23,2023-24 and 2024-25) or As annual turnover of at least Rs. 3.00 cores from IT/ITeS for the last one financial years (2024-25) If the bidder is a MSME or Startup, the bidder shall be exempted from the requirement of ""Bidder Turnover"" criteria, ""Experience Criteria"" and Average Turnover"" criteria."	As per the Revise...	As per RFP
43	TAC INFOSEC LIMITED	33-34	8	Bid Security The bid security shall be applicable as per Government of Rajasthan Rules & regulations. Every bidder, if not exempted, participating in the procurement process will be required to furnish the bid security as specified in the NIB	Our firm is registered under MSME and also recognized as a Startup under DPIIT. As per prevailing government procurement policies, we request you to kindly exempt Bid Security (EMD) for bidders registered under MSME and DPIIT Startup schemes. If it is needed for registration with rajasthan Govt.,we can start the process for registration, till then exemption would be considered.	As per the RFP	As per RFP
44	TAC INFOSEC LIMITED	7	-	IFB / Notice Inviting Bid (Page 7). Estimated Procurement Cost: Rs. 1.3 Crores INR (Inclusive of all taxes and levies).	Considering the project duration is 2 years, and includes on-site Source Code Audit, the estimated procurement cost appears to be on the lower side. We request the authority to consider revising the upper limit of the estimated cost to ensure quality deliverables and robust security audit practices.	As per the RFP	
45	TAC INFOSEC LIMITED	64	7. (B)	A. Delay in report submission (refer 4.4 Project Deliverables, Milestones and Time Schedules) by the auditor is liable for penalty: For category a, b, c: Amounting to Rs. 500/- per day, with an upper cap of 20% of the total work order value For category d: Amounting to Rs. 2000/- per day, with an upper cap of 20% of the total work order value	The current penalty structure is on the higher side. We request a revision as follows: • For Categories a, b, c: Rs. 250/- per day, capped at 10% of the total work order value • For Category d: Rs. 1000/- per day, capped at 10% of the total work order value This will ensure a balanced and fair penalty structure.	As per the RFP	
46	TAC INFOSEC LIMITED	50	39(a)	Monitoring of Contract (Page 50): "An officer or committee (CMC) will monitor progress. Resource deployment is per bidder's project plan. No specific resource number is mandated by RFP."	Kindly clarify the number of resources expected to be deployed for the duration of the 2-year Rate Contract Project. This will help in accurate resource planning and cost estimation.	Clause Clarified	The clause is not related to private manpower.
47	TAC INFOSEC LIMITED	50	39(b)	Monitoring of Contract During the delivery period the CMC shall keep a watch on the progress of the contract and shall ensure service delivery is in proportion to the total delivery period given, if it is a severable contract, in which the delivery of service is to be obtained continuously or is batched	Please confirm whether the required resources are to be deployed on-site, off-site, or remotely, and whether any combination of the same is permissible. This clarity will help in defining the operational model.	Clause Clarified	In case of Security Audit Team may be allowed to work remotely however the Source code audit will be done in doitc primise only.
48	TAC INFOSEC LIMITED	13	3	RE-QUALIFICATION/ ELIGIBILITY CRITERIA	Given the scope of work involves VAPT Audit, which must be conducted by a CERT-In empaneled organization, we suggest the following additional eligibility conditions: • Only bidders with valid ISO 27001 (Information Security) and ISO 9001 (Quality Management) certifications should be eligible. This will ensure participation from organizations that maintain recognized quality and security standards.	As per the RFP	
49	TAC INFOSEC LIMITED	39	16 (b)	Allocation of the Work Order will be L1- 50%, L2: 30% and L3-20% to the selected Bidders after matching the L1 rates by the L2 and L3 Bidder.	We suggest limiting award distribution to only two bidders (L1 and L2): • L1 to receive 60% of the work • L2 (subject to matching L1 price) to receive 40% This will ensure healthy competition while maintaining quality and efficiency. Awarding to three v	As per the RFP	