



Ref. No. F3.3(521)/RISL/Pur/2024-02449/8117

Dated : 05-02-2025

### Corrigendum

With reference to NIB floated vide NIB no. F3.3(521)/RISL/PUR/2024-02449/16277 Dated 20-11-2024, the Revised clause of RFP for **Upgradation of Security Operation Center for Govt. of Rajasthan** are as below:

Tender ID – 2024\_RISL\_431829\_1

#	RFP Rule	Clause Details as per RFP	Clause Details as per revised RFP
1	Qualification / eligibility criteria: Technical Capability - II	<p>The bidder must have successfully completed or shall be in process to implement a Captive SOC solution with 60,000 EPS capacity for at least one client in India belonging to the Government, BFSI, PSU, or Telecom sectors utilizing a "Gartner Magic Quadrant Leader" SIEM solution from 01/04/2019 onwards.</p> <p>Note: In case the bidder in the process of implementing a Captive SOC with 60,000 EPS capacity. The bidder must have successfully completed a Captive SOC solution with 40,000 EPS capacity for at least one client in India belonging to the Government, BFSI, PSU, or Telecom sectors utilizing a "Gartner Magic Quadrant Leader" SIEM solution from 01/04/2019 onwards.</p>	<p>The bidder must have successfully completed or shall be in process to implement a Captive SOC solution with 60,000 EPS capacity for at least one client in India belonging to the Government, BFSI, PSU, or Telecom sectors utilizing a "Gartner Magic Quadrant Leader" in SIEM solution at least once from <b>01/04/2017</b> onwards.</p> <p>Note: In case the bidder in the process of implementing a Captive SOC with 60,000 EPS capacity. The bidder must have successfully completed a Captive SOC solution with 40,000 EPS capacity for at least one client in India belonging to the Government, BFSI, PSU, or Telecom sectors utilizing a "Gartner Magic Quadrant Leader" in SIEM solution at least once from <b>01/04/2017</b> onwards.</p>
2	Qualification / eligibility criteria: Technical Capability - I	<p>The bidder must have successfully completed or partially completed <i>one work order / Contract</i> of establishment or upgradation of Cyber Security Operation Centre of the value not less than the amount of Rs.80 Crore for any Government/ BFSI/ PSU/ Telecom sector companies in India from 01/04/2019 onwards</p> <p><b><u>OR</u></b></p>	<p>The bidder must have successfully completed or partially completed <i>one work order / Contract</i> of establishment or upgradation of Cyber Security Operation Centre of the value not less than the amount of Rs.80 Crore for any Government/ BFSI/ PSU/ Telecom sector companies in India from 01/04/2017 onwards</p> <p><b><u>OR</u></b></p> <p>The bidder must have successfully completed or partially completed <i>two</i></p>



# RajCOMP Info Services Ltd.

(A Government of Rajasthan undertaking)

email: [info@risl.rajasthan.gov.in](mailto:info@risl.rajasthan.gov.in)  
 website: [www.risl.rajasthan.gov.in](http://www.risl.rajasthan.gov.in)

		<p>The bidder must have successfully completed or partially completed <i>two work order/ contracts</i> of establishment or upgradation of Cyber security operation centre of the value not less than the amount of Rs. 45 Crore for any Government/ BFSI/ PSU/ Telecom sector companies in India from <b>01/04/2019</b> onwards.</p> <p>Note: The SOC contract/work order is elaborated as it must have supply, implementation &amp; maintenance of SIEM and at least 3 or more tools / technologies which have been asked in this RFP along with SOC services to monitor, prevent, detect, investigate and respond to cyber threats, threat hunting, forensic, incident response, etc.</p>	<p><i>work order/ contracts</i> of establishment or upgradation of Cyber security operation centre of the value not less than the amount of Rs. 45 Crore for any Government/ BFSI/ PSU/ Telecom sector companies in India from <b>01/04/2017</b> onwards.</p> <p>Note : The SOC contract/work order is elaborated as it must have supply, implementation &amp; maintenance of SIEM and at least 3 or more tools / technologies which have been asked in this RFP <b>including (Vulnerability Assessment, Cyber Threat Intelligence Feed, NIPS/IPS (Intrusion Prevention System), Endpoint protection/detection (EDR) and response, Data loss prevention (DLP))</b> along with SOC services to monitor, prevent, detect, investigate and respond to cyber threats, threat hunting, forensic, incident response, etc.</p>
3	Evaluation & Tabulation of Technical Bids	<p>The Bidder during the last 7 years preceding to the date of this RFP, must have supplied/ implemented and supported/ maintained in-scope solutions (minimum 4 out of 10 in single Purchase Order) related to this RFP to PSU/ Government/ BFSI Sector across different locations in India.</p>	<p>The Bidder must have supplied/ implemented and supported/ maintained in-scope solutions (minimum 4 out of 10 in single Purchase Order) related to this RFP <b>including (Vulnerability Assessment, Cyber Threat Intelligence Feed, NIPS/IPS (Intrusion Prevention System), Endpoint protection/detection (EDR) and response, Data loss prevention (DLP))</b> to PSU/ Government/ BFSI Sector/<b>Telecom Sector</b> across different locations in India from <b>01/04/2017 onwards</b>.</p>
4	Evaluation & Tabulation of Technical Bids	<p>The Bidder during the last 7 years preceding to the date of this RFP, must have experience in PSU/ Government /BFSI /Telecom Sector Firms for setting up the SIEM OEM (excluding MSSP/ Shared SOC Center delivery</p>	<p>The OEM must have experience in PSU/ Government/BFSI/Telecom Sector Firms for setting up the SIEM (excluding MSSP/ Shared SOC Center delivery model) and successful running/ supporting the operations from <b>01/04/2017 onwards</b>.</p>



		model) and successful running/ supporting the operations.	
5	Evaluation & Tabulation of Technical Bids	The Bidder during the last 7 years preceding to the date of this RFP, must have supplied/ implemented and supported/ maintained WAF solution to clients in the PSU/ Government /BFSI Sector Firms Telecom sector companies in India for minimum of:	The OEM must have supplied WAF solution to clients in the PSU/Government/BFSI Sector Firms/ Telecom sector companies in India from <b>01/04/2017 onwards</b> for minimum of:
6	Evaluation & Tabulation of Technical Bids	The OEM for SOAR must have supplied on-prem SOAR solution in BFSI/ PSU/ Telecom sector companies / Government entities in India. <ul style="list-style-type: none"> <li>For 4 and above clients with minimum 5 Analyst/ User licenses -&gt; 10 marks</li> <li>For 3 clients with minimum 4 Analyst/ User licenses -&gt; 6 marks</li> <li>For 2 clients with minimum 4 Analyst/ User licenses -&gt; 4 marks</li> </ul>	The OEM for SOAR must have supplied on-prem SOAR solution in BFSI/ PSU/ Telecom sector companies / Government entities in India from <b>01/04/2017 onwards</b> for minimum of: <ul style="list-style-type: none"> <li>For 4 and above clients with minimum 2 Analyst/ User licenses -&gt; 10 marks</li> <li>For 3 clients with minimum 2 Analyst/ User licenses -&gt; 6 marks</li> <li>For 2 clients with minimum 2 Analyst/ User licenses -&gt; 4 marks</li> </ul> (Supporting Document: Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work)
7	<ul style="list-style-type: none"> <li>Qualification/ eligibility criteria: Manpower Capability</li> <li>Evaluation &amp; Tabulation of Technical Bids</li> </ul>	The bidder should have a minimum of 75 cyber security resources, having graduation or higher on their payroll, with certification in CISSP/ GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ CISM/ CISA/ OSCP/ CCNP Security/ CompTIA Security+ / CEH. <p>(a) &gt;100: 10 Marks.  (b) &gt;75 and &lt;100: 7 Marks  (c) 75: 5 Marks</p> <p>a. For CEH maximum 5 number of certified resources will be considered.  b. For one resource only one certification will be considered. Eg. If person 'A' has CISSP, CEH certifications it will be considered</p>	The bidder should have a minimum of 75 cyber security resources, having graduation or higher on their payroll, with certification in CISSP/ GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ CISM/ CISA/ OSCP/ CCNP Security/ CompTIA Security+ / CEH. <p>(a) &gt;100: 10 Marks.  (b) &gt;75 and &lt;100: 7 Marks  (c) 75: 5 Marks</p> <p>a. For CEH maximum <b>15 number</b> of certified resources will be considered.  b. For one resource only one certification will be considered. Eg. If person 'A' has CISSP, CEH certifications it will be considered as one count.</p>



		as one count. (Supporting Document: Undertaking on bidder letter head needs to submit along with certification details and relevant evidence).	(Supporting Document: Undertaking on bidder letter head needs to submit).
8	Payment Terms and Schedule	d) Due payments shall be made promptly by the purchaser, generally within sixty (60) days or as early as possible after submission of an invoice or request for payment by the supplier/ selected bidder, and the purchaser has accepted it.	d) Due payments shall be made promptly by the purchaser, generally within <b>thirty (30) days</b> or as early as possible after submission of an invoice or request for payment by the supplier/ selected bidder, and the purchaser has accepted it.

**Payment Terms and Schedule**

a) Payment schedule - Payments to the bidder, after successful completion of the target milestones (including specified project deliverables), would be made as under: -

S. N.	Milestone/ Phase	Deliverables	Timelines (T= Date of WO)	Payable Amount
<b>Payment Timeline</b>				
1.	Completion of Activities applicable and as mentioned in section 4. (1) (A)	<ul style="list-style-type: none"> <li>Delivery Challans "Proof of Delivery" in original.</li> </ul>	T1=T+90 days	40% of the total Quoted/Agreed amount in the BOQ-1 of delivered items as per section 4. (1) (after deducting LD, if any and as applicable)
2.	Completion of Activities applicable and as mentioned in section 4. (1) (B)	<ul style="list-style-type: none"> <li>Installation Report</li> <li>OEM Warranty Certificates</li> <li>OEMs certification of the deployment being in accordance with the scope of work.</li> <li>Request for UAT along with Test cases report.</li> <li>Support Escalation matrix document.</li> <li>Installation, configuration &amp; Integration Document</li> </ul>	T2=T1+60	NA



# RajCOMP Info Services Ltd.

(A Government of Rajasthan undertaking)

email: [info@risl.rajasthan.gov.in](mailto:info@risl.rajasthan.gov.in)

website: [www.risl.rajasthan.gov.in](http://www.risl.rajasthan.gov.in)

		<ul style="list-style-type: none"> <li>CV + Relevant Qualification &amp; Experience Documents of to be Deployed resources</li> </ul>		
3.	Completion of Activities applicable and as mentioned in section 4. (2)	<ul style="list-style-type: none"> <li>Request for UAT along with Test cases report.</li> </ul>	T3=T2+30 days	<p>36% of the remaining amount of delivered items as per BOQ-1 as per section 4. (1) (A)</p> <p>+</p> <p>76% of the amount Quoted/Agreed amount in the BOQ-1 for “<i>Incident Response Solution/ Services</i>” and “<i>Unified Threat Intelligence Platform (UIP)</i>” (after deducting LD, if any and as applicable)</p>
4.	Completion of Activities applicable and as mentioned in section 4. (4) On Quarterly Basis	<ul style="list-style-type: none"> <li>SLA Report along with Manpower SLA as defined later in this chapter.</li> <li>Updated SOP and Rule Review Report</li> <li><b>Yearly ATS/ AMC renewal certificate on 4<sup>th</sup> and 8<sup>th</sup> QTR respectively for items of BoQ-1.</b></li> <li>Satisfactory report from the OIC/ designated official at the end of each quarter</li> </ul>	Post completion date of respective O&M quarter	Equated in Quarterly i.e., Total Quoted/Agreed in BoQ-2 (Manpower BoQ) /12 Quarters (after deducting penalties, if any and as applicable) + Remaining BoQ-1 (AMC/ATS) payment (Opex) equated in 12 Quarters i.e. 2% of quoted/agreed amount of BoQ-1 at the end of every quarter.

T= date of work order.

- The bidder may supply the ATS/AMC for the items listed in BoQ-1 either as a single delivery or on a yearly basis and invoice may be raised accordingly however, payment shall be made as per milestone.
- The supplier's/ selected bidder's request for payment shall be made to the purchaser in writing, accompanied by invoices describing, as appropriate, the goods delivered and related services performed, and by the required documents submitted pursuant to general conditions of the contract and upon fulfilment of all the obligations stipulated in the Contract.



## RajCOMP Info Services Ltd.

(A Government of Rajasthan undertaking)

email:  
[info@risl.rajasthan.gov.in](mailto:info@risl.rajasthan.gov.in)  
website:  
[www.risl.rajasthan.gov.in](http://www.risl.rajasthan.gov.in)

- d) Due payments shall be made promptly by the purchaser, generally within **thirty (30)** days or as early as possible after submission of an invoice or request for payment by the supplier/ selected bidder, and the purchaser has accepted it.
- e) The currency or currencies in which payments shall be made to the supplier/ selected bidder under this Contract shall be Indian Rupees (INR) only.
- f) All remittance charges will be borne by the supplier/ selected bidder.
- g) In case of disputed items, the disputed amount shall be withheld and will be paid only after settlement of the dispute.
- h) Payment in case of those goods which need testing shall be made only when such tests have been carried out, test results received conforming to the prescribed specification.
- i) Any penalties/ liquidated damages, as applicable, for delay and non-performance, as mentioned in this bidding document, will be deducted from the payments for the respective milestones.
- j) Taxes, as applicable, will be deducted/ paid, as per the prevalent rules and regulations.
- k) This is selected bidders responsibility to deploy the requisite manpower as per the qualification and experience as define in this bid document. Deployment of unqualified manpower i.e. any manpower who doesn't have the requisite qualification and experience as per this bid document for their respective profile, shall be trated as undeployed/absent manpower and penalties shall be applicable accordingly.

This modification will supersede all references made to this regard.

A handwritten signature in blue ink, appearing to read 'MS', is written above the name of the signatory.

**(Mukesh Kumar Sharma)**

Additional Director