S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Response
			Reply to the Query / Clarification for "RFP for Selection of Agency for Study, Design, Development, and Implementation of Kaushal Darpan Portal & Application" (F4.3(526)/RISL/Tech/2022/4665) dated 26-Sep-2023		
1	18	Technical Evaluation criteria	IT/ITeS project Experience with the Government of Rajasthan	Although we may not have prior experience in Rajasthan, our organization has a distinguished track record of successfully executing projects of similar nature. The skills and knowledge we bring are transferrable and directly applicable to the requirements of this project. So we request to kindly remove this clause and give equal opportunities for organizations.	As per RFP. No Change
2	14/18	Pre-Qualification criteria/Technical capability I/Technical capability II	The date of the orders and completion of a project or go live of the project should remain between 1st Apr. 2019 and last date of bid submission	We request you to kindly consider the work orders from last 10 years as most of the Govt. orders are long term engagements. Request not be bound by specific time constraints or allow work orders from last 10 years. We also request you to kindly consider the experience of delivering IT/ITES services in School Education, Higher Education directly with Government or as an implementation partner of PSU organizaiton	As per RFP. No Change
3	55	8.1	Payment Terms and Schedule	As per the payment schedule, 85% of the payment is linked with the full delivery which is supposed to take 10-12 months. A large team will be deployed for delivery and also additional resources are expected to be deployed to manage existing modules operational with the department. Thus there is no cash flow for approx. 1 year which is a huge challenge for any organization. Thus, we request the department to create milestone basis payment terms e.g. monthly payment on account of maintenance & operations of existing modules (10% divided equally in 12 monthly installments), part payment after SRS/FRS submission (15%), part payment on design submissions (10%), part payment on development & UAT submission (15%), UAT approval & Go-live (35%).	As per the Amended RFP
4	24	4.1.1.7	Implementation and Support - Existing team composition and the activities performed by them to maintain running modules	Kindly provide details of the existing team deployed (Experience, Qualification & skill sets) and the technology stack of the existing modules. Also please share the activities this team broadly perform. This is important to factor in the cost required to maintain the existing modules during the development phase.	Please refer the RFP
5	8	Clause No.-1	RISL Processing Fee: Rs. 2500.00/- (Rupees Two Thousand and Five Hundred only) in Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur".	We request you to pleae give us the exemption for submitting the RISL Proceeing Fee .As being MSE Udyam Small Category registered firm we are eligible to get the exemption as per the GOI.	As per RFP. No Change
6	8	Clause No.-1	Bidding document fee: Rs. 5000.00/- (Rupees One Thousand only) in Cash/ Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur".	We request you to pleae give us the exemption for submitting the Bidding Document Fee. As being MSE Udyam Small Category registered firm we are eligible to get the exemption as per the GOI.	As per RFP. No Change
7	NIT	NIT	EMD(Earnest Money Deposit) :1300000.00(Rupees Lakh Only) EMD through BG/ST	We request you to pleae give us the exemption for submitting the EMD. As being MSE Udyam Small Category registered firm we are eligible to get the exemption as per the GOI.	As per RFP. No Change
8	17	Clause No.-3.2	IT/ITeS project Experience with the Government of Rajasthan A. Project Value ≥ 70 Lakhs but < 1.75 Cr - 1 Marks B. Project Value ≥ 1.75 Cr but < 2.5 Cr - 2 Marks C. Project Value ≥ 2.5 Cr - 3 Marks (i. Bidder Can submit a Maximum 2 Projects, ii. Maximum marks for a Total of all similar projects limits up to 5 Marks)	We request you to please modifiy this clause as : IT/ITeS project Experience with the Government of Rajasthan A. Project Value ≥ 50 Lakhs but < 70 Lakhs - 1 Marks B. Project Value ≥ 70 Lakhs Cr but < 1 Cr - 2 Marks C. Project Value ≥ 1 Cr - 5 Marks (i. Bidder Can submit a Maximum 1 Projects, ii. Maximum marks for a Total of all similar projects limits up to 5 Marks)	As per RFP. No Change

9	17	Clause No.-3.2	Average annual turnover from IT/ITeS sector for the period of FY 2019-20, 2020-21, 2021-22 or 2020- 21, 2021-22, 2022-23 A. ≥ 25 Cr but < 50 Cr - 3 Marks B. ≥ 50 Cr but < 100 Cr - 4 Marks C. ≥ 100 Cr – 5 Marks	We request you to please modifiy this clause as : Average annual turnover from IT/ITeS sector for the period of FY 2019-20, 2020-21, 2021-22 or 2020- 21, 2021-22, 2022-23 A. ≥ 25 Cr but < 30 Cr - 3 Marks B. ≥ 30 Cr but < 45 Cr - 4 Marks C. ≥ 45 Cr – 5 Marks	As per RFP. No Change
10	21	4.1.1.2 Design & Development of modules/ submodules of application	7. Wherever required, data migration from any existing systems shall be done with cleansing of data.	a) Need to understand that data migration needs to be done when ever required with cleansing ? B) How much data would be there to be migrated to the new system ? C) Will there be two systems to be maintained ?	Please refer the RFP. The legacy data to be migrated as and when required
11	22	4.1.1.3 Integration with other applications/modules	A. The bidder shall be responsible for providing integration support and/ or complete integration activities for integrating the application's modules/ submodules with other applications/ modules that may be decided in future course of action by RISL during the entire contract period.	a) Will the APIs for integration be provided by the department ?	Please refer the RFP. The department will support to get the APIs for integration.
12	24	4.1.1.7 Implementation and Support	A. The bidder shall be responsible for maintenance of existing applications of BTER, DTE and college education. The module is listed in the section 2.2 that is admission, examination, inventory management, and placement module and others till the development & deployment of new application and migration of existing application to new application. The current team responsible for handling the application for BTER & DTE comprises a team lead, one senior developer, two developers, and one business analyst.	a) What are the issues in the existing applications ? B) Will there be enhancements needed to be carried in the current system. C) Where will the new application be deployed ?	As per RFP. As existing application is developed and maintened from many years.Department wants to develop a integrated and advance application on latest technology looking into the enhanced requirements.
13	24	4.1.1.8 Training and Capacity Building	B. The bidder shall provide resources (Trainers) for onsite or offsite training as and when required. The schedule of the training programs shall be intimated to the selected bidder in advance at least 4-7 days before from the date of the training program.	a) How many resources are required to be onsite ? B) can training be done online ? C) Will training be an ongoing process ?	Please refer the RFP
14	26	i) Helpdesk Management:	The bidder shall deploy technical helpdesk management module (web enabled with SMS and email-based alert system) in the application for Helpdesk Call Management and SLA Reporting. The module will be designed and deployed in integrated manner to meet the SLA response & resolution timelines:	a) How many resources are required at helpdesk ? b) Are there any current application being used for helpdesk ? Will the new bidder continue to use the same application or bring new applications ?	Please refer the RFP
15	87	VII. Trainee Attendance	DTE (training) wants to capture attendance of ITI trainees through biometric / facial device. The device will be installed at all ITIs. The web application of attendance will help DTE (training) to monitor the attendance of trainees enrolled in respective ITI's.	a) can attendance be thro mobile apps ?	As per RFP
16	NA	General	No of Concurrent Users	How many concurrent users are there	As per RFP
17	NA	General	Max Transaction per Day	What is the number of transactions per day	As per RFP
18	NA	General	Max Size of Write /Transaction year	Need the maximum size of write transaction per year	As per RFP
19	NA	General	Any Document Upload Permitted	Is there any document upload required	Please refer the RFP. As per application requirments
20	NA	General	Max Size of File in MB	What is the file Upload size in MB	Please refer the RFP. As per application requirments

21	NA	General	Max Files per User	What is the file upload per user required	Please refer the RFP. As per application requirments
22	NA	General	Database Backup Policy	What is the database back policy	As per RFP
23	NA	General	Database Retention Policy	What is database retention policy	As per RFP
24	NA	General	DC - DR Policy	What is Data recovery policy	As per RFP
25	NA	General	RPO -- Recovery Point of Object	What is the required recovery Point of Object	As per RFP
26	NA	General	RTO -- Recovery Time of Object	What is the Recovery Time of Object	As per RFP
27	NA	General	Data Archival Policy	What is the Data Archival Policy	As per RFP
28	NA	General	What is Project Budget ?	What is the Project Budget ?	Please refer the RFP.
29	82	ANNEXURE-14: INDICATIVE REQUIREMENT & TECHNICAL SPECIFICATION STANDARD	Software/ Application: A web-based portal and mobile application called Kaushal Darpan will support various processes and stakeholders. The proposed solution consists of the following components	We believe the Content Management part is missing key functionalities that are available as per the technological standards. Hence, we would request to include the following specifications: a) Portal content publishing tool to easily create and edit content dynamically (including Multi-language Content) using WYSIWYG editor and publish different types of content, content organization structures, like hierarchy and taxonomy, versioning, and workflow management b) Flexible page layout building c) Workflows (maker-checker or horizontal & vertical workflow), reporting, and content organization. For any content added, updated and deleted, a notification should be sent to concerned MLS officer d) User and role-based administration and access control including MLS staff users and group functionality, delegation between user groups and other as required e) Multichannel scalability for accessing CMS over the computers (desktop), tablets, mobile phones, f) Built-in content search engine and SEO (Search Engine Optimization) tool to optimize content for search and improve chances of ranking g) Personalization for Portal Users h) Social media integration to schedule and publish posts on social media platform i) Content detailed Analytics j) Versioning for Quick Rollback k) Integrated file managers, audit logs	As per RFP. No Change
30	82	ANNEXURE-14: INDICATIVE REQUIREMENT & TECHNICAL SPECIFICATION STANDARD	Software/ Application: A web-based portal and mobile application called Kaushal Darpan will support various processes and stakeholders. The proposed solution consists of the following components	Since the RFP mentions the adoption of open standards at several places in the RFP, we would recommend to specifically include only OEM backed, Enterprise grade Open Source Portal and CMS components only.	As per RFP. No Change
31	89	ANNEXURE-14: INDICATIVE REQUIREMENT & TECHNICAL SPECIFICATION STANDARD	XIV. Citizen Window / Citizen Suggestions	Based on our experience on Citizen centric Web Portals, we suggest to include additional citizen and user collaboration capabilities such as blogs, knowdge articles, discussion forums, polls and surveys etc as part of inbuilt platform capabilities to enhance citizen experience and foster collaboration.	As per RFP. No Change
32	100	2. Technical requirements & specification	2. Technical requirements & specification	Based on our experience with similar use cases, we would strongly recommend to not allow bidders to propose home grown CMS platforms. This will hugely bring in vendor lock-in and absolute dependency on the same vendor and same platform. Hence, we would sincerely request to include Enterprise Open Source CMS platforms only as this will bring in standardization along with OEM support as well.	As per RFP. No Change

33	100	2. Technical requirements & specification	2. Technical requirements & specification	Please include the CMS platform to have built-in personalization and user segmentation capabilities so that dynamic contents can be targeted to user and audiences based on their likes, geographical location, session attributes, languages, etc. This will not only enhance the user experience and engagement, but will also enable the department to have features that other peers already have.	As per RFP. No Change
34	100	2. Technical requirements & specification	2. Technical requirements & specification	We would suggest the CMS platform to have low code capabilities so that dynamic Forms and Workflows can be created just by drag and drop	As per RFP. No Change
35	100	2. Technical requirements & specification	2. Technical requirements & specification	Based on our experience, one major functionality that we are unable to find specifications is a Search Engine. Hence, we request to include that the CMS platform should have an in-built Search engine to allow free-text, fuzzy text, multilingual searches, Context Aware and Machine Learning Models for Searches	As per RFP. No Change
36	100	2. Technical requirements & specification	2. Technical requirements & specification	We would suggest the CMS platform to have built-in Digital Asset Management with capabilities such as folder categorized repository, version management, in-system document and image viewer etc to store all the digital assets including media files, giff, documents etc in a portal exclusive secure repository	As per RFP. No Change
37		Sizing Query	Sizing Query	Please suggest an expected user concurrency per seoncd.	The prospective users of the application will be students of ITIs, polytechnics and college education along with the Departmental staff.
38		Sizing Query	Sizing Query	Please suggest the deployment model expected	please refer the RFP section 8.1
39		Sizing Query	Sizing Query	Please suggest the number of non-Production environments required to be provisioned	Please refer the RFP. As per application requirments
40		Sizing Query	Sizing Query	Please suggest if Disaster Recovery is required	Please refer the RFP. As per application requirments
41	14	3	The company must be positive net worth in last three financial years ending on 31st March 2023	Please relax the Positive networth	As per RFP. No Change
42	15	6	A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 1 crore	Pleae relax related to education domain (college management, admission, examination, student management etc.) and keep only web portal	As per RFP. No Change
43	17	1 (Demonstrable Capability)	Details of any one project executed related to education domain (college management, admission, examination, student management etc.) (Mentioned in bid) with the key features of the project on the following aspects: • Comprehensiveness of reach of delivery • Bottlenecks/ Challenges/Constraints Faced • Extent of Process Re-engineering • Exquisiteness of Solution on: - • Technology Platforms • Innovations • Usage of emerging technologies • Past Experience of handling number of micro and macro website/application. • Benefits & Enhancement of Productivity • Impact Assessment • Ease of Use • Operational & Cost Efficiency	Relax College domain	As per RFP. No Change

44	18	3	IT/ITeS project Experience with the Government of Rajasthan	Relax and make it anywhere in india	As per RFP. No Change
45	19	4	Experience in similar projects that is student management, admission, examination, college management or relevant etc.	Please remove similar project crireria	As per RFP. No Change
46	RFP Pg : 14	Clause No 5 - Pre-Qualification Criteria , Sr No: 5- Technical Capability II	The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU/ Government Department(Higher Technical/Medical Education or similar)/Organization/University (Autonomus /Deemed/ Grade 'A or Higher' Private University)/Govt. Autonomus Bodies.: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 1 crore Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 75 lakhs per project. Note: 1. The date of the orders and completion of a project or go-live of the project should remain between 1st Apr. 2018 and last date of bid submission. 2. Projects executed within the agency's own company, group of companies, Joint Venture companies shall not be considered. 3. The cost of supply, installation and maintenance of hardware components will not be considered in project cost under these criteria. 4. The bidder can mention up to three projects only 5. The work order related to the third-party cot's product, third-party software or sale licensed cost base product is not considered. Documents required: Annexure-5 per project reference	We would request you to kindly amend the clause as below: The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU/ Government Department(Higher Technical/Medical Education or similar)/Organization/University (Autonomus /Deemed/ Grade 'A or Higher' Private University)/Govt. Autonomus Bodies.: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to *any education project (smart classroom/ Education Portal)* education domain (college management, admission, examination, student management etc.) having value of Rs. 1 crore Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to *any education project (smart classroom/ Education Portal)* education domain (college management, admission, examination, student management etc.) having value of Rs. 75 lakhs per project. Note: 1. The date of the orders and completion of a project or go-live of the project should remain between 1st Apr. 2018 and last date of bid submission. 2. Projects executed within the agency's own company, group of companies, Joint Venture companies shall not be considered. Justification: We would request you to kindly consider the projects which is build up on both parties capabilities. 3. The cost of supply, installation and maintenance of hardware components will not be considered in project cost under these criteria. 4. The bidder can mention up to three projects only 5. The work order related to the third-party cot's product, third-party software or sale licensed cost base product is not considered. Documents required: Annexure-5 per project reference And Work Completion Certificates from the client; OR Work Order + Self Certificate of Completion*/ongoing*	As per RFP. No Change

47	RFP Pg: 18		Clause No 4-Technical Evaluation Criteria , Sr No: 4 - Table 2- Credentials	Experience in similar projects that is student management, admission, examination, college management or relevant etc. Section i A. Sum of Project Value ≥ 1 Cr. < 2 Cr. - 3 Marks B. Sum of Project Value ≥ 2 Cr < 3 Cr - 5 Marks C. Sum of project Value ≥ 3 Cr - 8 Marks Section ii A. Project Value ≥ 75 Lakhs < 1 Cr. - 2 Marks B. Project Value ≥ 1 Cr < 1.5 Cr - 3 Marks C. Project Value ≥ 1.5 Cr - 4 Marks (i. Bidder Can submit a Maximum 3 Projects for each section. ii. Maximum marks for section 1 is 8, section ii is 12 and the Total of all similar Project Limits up to 20 Marks. The submitted project order date & go-live of the project should remain between 1st Apr. 2018 and the last date of bid submission. iii. The experience for similar projects should be from a Government Department(Higher Technical/Medical Education or similar)/Organization/University (Autonomous/Deemed/ Grade 'A or Higher' Private University)/Govt. Autonomous Bodies.) Relevant Document Work Order Completion certificate. OR Verified by CA for project with value With supportive work order issued to the bidder. {CA certificate with UDIN}	We would request you to kindly amend the clause as below: Experience in _any education project (smart classroom/ Education Portal)_ Section i A. Sum of Project Value ≥ 1 Cr. < 2 Cr. - 3 Marks B. Sum of Project Value ≥ 2 Cr < 3 Cr - 5 Marks C. Sum of project Value ≥ 3 Cr - 8 Marks Section ii A. Project Value ≥ 75 Lakhs < 1 Cr. - 2 Marks B. Project Value ≥ 1 Cr < 1.5 Cr - 3 Marks C. Project Value ≥ 1.5 Cr - 4 Marks (i. Bidder Can submit a Maximum 3 Projects for each section. ii. Maximum marks for section 1 is 8, section ii is 12 and the Total of all similar Project Limits up to 20 Marks. The submitted project order date & go-live of the project should remain between 1st Apr. 2018 and the last date of bid submission. iii. The experience for similar projects should be from a Government Department(Higher Technical/Medical Education or similar)/Organization/University (Autonomous/Deemed/ Grade 'A or Higher' Private University)/Govt. Autonomous Bodies.) Relevant Document Work Order Completion certificate. OR Verified by CA for project with value With supportive work order issued to the bidder. {CA certificate with UDIN} OR _Work Order and self certificate of completion/Phase completion_	As per RFP. No Change
48		56	8.1. a)	S.No. 2 Submission of SRS & FRS/URS report of Deliverable linked to Project Activity:	Suggestion: To improve the Time Schedule T2=T1+60 days	As per RFP. No Change
49		20	4.1.	Department intends to develop Services / Modules under a single platform for all Government & Private ITI/Polytechnic/college in the State.	Query: In Rajasthan, how many ITIs and polytechnics are there? What courses are being offered by the colleges. Whether it is limited to Technical and College Education or not.	Approc 300 government ITI's & 1569 private ITI's 49 government polytechnic college in the state.
50		56	8 SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT	What are the deliverable document required other than SRS & FRS/URS report?		please refer to the RFP section 8.1
51		104	3.4.	4. Handover-Takeover		As per RFP. No Change
52		22	4.1.1.1	4.1.1.1 Study of business & system requirements 4. Assess existing applications and third-party systems from the perspective of integration with other applications 5. Shall define the data migration from existing systems, if any	Whether any technical knowledge sharing will be done for the existing application by the existing vendor? Regarding application architecture and database structing?	RISL will help to provide breif understanding of the current system
53		23	4.1.1.3	4.1.1.3 Integration with other applications/modules	Various integration are planned with this, what kind of support will get for timely alignment of all stakeholder for all these integration.	The firm has to to various integrations of the third party applications in the Kauhsal Darpan application as and when required
54		104	13.	Any other application	It refers to which type of application	Please refer the RFP
55	55		8.1. Payment Terms and Schedule	1. Milestone :Onsite Team Deployment 06-10-2023 Time Schedule : T1 = T+15 Days	We request you to increase the Team Deployment period by 45 days despite of 15 days.	As per the amended RFP.

56	55	8.1. Payment Terms and Schedule	1. Milestone :Onsite Team Deployment 06-10-2023 Payment Schedule : NA	We request you to kindly revise the payment schedule at the mentioned milestone and Release a payment of atleast 15% on completion of Team deployment and submission of Team Deployment Letter to the department.	As per the amended RFP.
57	58	3. Penalty for replacement / Exit of a resource	In addition, following penalties will be levied for all absence of the respective resource without prior approval from OIC:	We request you to lesson the amount of penalty imposed on non-availability of resource per day.	No Change. As per RFP
58	8	Estimated Procurement Cost	Rs. 6.50 Crores Only	As estimated from the mentioned scope of work and project requirements the budget approximation is a way less. So, we request you to kindly revaluate the same and increase the budget by approximately 50% of the earlier estimated price.	No Change. As per RFP
59	12	2.2. Project Background	The "Kaushal Darpan" system will be designed to link and integrate with various applications like the National Apprenticeship Portal, online payment portals, RajSSO, e-Mitra, RajDhaara, Raj e-sewadwar, Janaadhar, and others, as per the IT Architecture of Rajasthan State.	We understand that the department/RISL will provide the web services and APIs wherever required.	Department/RISL will support the firm for getting web services and APIs, if required
60	12	2.2. Project Background	It will also offer real-time MIS and reports for decision support.	Are you looking for any tool for the same?	The selected bidder has to Provide the reports & MIS facility in the application with new development or throuhg any existing tool i.e. Tableau, PowerBI etc
61	12	2.2. Project Background	Centralized repository of the transactional data for reporting and decision making	Are you looking for any tool for the same?	As per application requirements
62	14	3.1. Pre-Qualification Criteria	The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application having value of Rs. 3 crores Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application having value of Rs. 1.75 crores per project. Note: 1. The date of the orders and completion of a project or go live of the project should remain between 1st Apr. 2019 and last date of bid submission. 2. Projects executed within the agency's own company, group of companies, Joint Venture companies shall not be considered. 3. The cost of supply, installation and maintenance of hardware components will not be considered in project cost under these criteria. 4. The bidder can mention up to three projects only The work order related to the third-party cot's product, third-party software or sale licensed cost base product is not considered.	We request you to amend the clause as under: The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application having value of Rs. 3 crores Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application having value of Rs. 1.75 crores per project. Note: 1. The date of the orders and completion of a project or go live of the project should remain between 1st Apr. 2017 and last date of bid submission. 2. Projects executed within the agency's own company, group of companies, Joint Venture companies shall not be considered. 3. The cost of supply, installation and maintenance of hardware components will not be considered in project cost under these criteria. 4. The bidder can mention up to three projects only The work order related to the third-party cot's product, third-party software or sale licensed cost base product is not considered.	As per RFP. No Change

63	15	3.1. Pre-Qualification Criteria	Details of any one project executed related to education domain (college management, admission, examination, student management etc.) (Mentioned in bid) with the key features of the project on the following aspects: The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU/ Government Department(Higher Technical/Medical Education or similar)/Organization/University (Autonomus /Deemed/ Grade 'A or Higher' Private University)/Govt. Autonomus Bodies.: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 1 crore Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 75 lakhs per project. Note: 1. The date of the orders and completion of a project or go-live of the project should remain between 1st Apr. 2018 and last date of bid submission. 2. Projects executed within the agency's own company, group of companies, Joint Venture companies shall not be considered. 3. The cost of supply, installation and maintenance of hardware components will not be considered in project cost under these criteria. 4. The bidder can mention up to three projects only 5. The work order related to the third-party cot's product, third-party software or sale licensed cost base product is not	We request you to amend the clause as under: Details of any one project executed related to education domain (admission, examination, student management etc.) (Mentioned in bid) with the key features of the project on the following aspects: The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU/ Government Department(Higher Technical/Medical Education or similar)/Organization/University (Autonomus /Deemed/ Grade 'A or Higher' Private University)/Govt. Autonomus Bodies.: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (admission/ pre-post examination activities/student management/Recruitment Management etc.) having value of Rs. 1 crore Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 75 lakhs per project. Note: 1. The date of the orders and completion of a project or go-live of the project should remain between 1st Apr. 2018 and last date of bid submission. 2. Projects executed within the agency's own company, group of companies, Joint Venture companies shall not be considered. 3. The cost of supply, installation and maintenance of hardware components will not be considered in project cost under these criteria. 4. The bidder can mention up to three projects only 5. The work order related to the third-party cot's product, third-party software or sale licensed cost base product is not considered.	As per RFP. No Change
64	13	3.1. Pre-Qualification Criteria - Technical Capability I	The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application having value of Rs. 3 crores Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application having value of Rs. 1.75 crores per project.	Average Annual Turnover amount for the last 3 years. It would be great if it could be reduced or if some MSME relaxation could be given For Technical Capability I & II- we would like to seek some relaxation as we are an MSME-registered Startup.	As per RFP. No Change
65	13	3.1. Pre-Qualification Criteria		CMMI Level 3 Certificate- We have ISO certification and the team is in the process of CMMi Level 3 Certificate but considering the submission deadline if it can be reconsidered.	As per RFP. No Change

66		other		Since we envisage certain interventions of a dedicated content team, program implementation, quality assurance etc., can we involve some of our partner organisations to participate jointly in this bidding process?Is there any exemption for MSME organisations for RISL Processing Fees and Bidding document fees?	As per RFP. No Change
67		34 clause 5.13		where it has been mentioned that the selection is only based on L1 considering qualified technical bidder. We feel that it should be a combination of 60% weightage for Technical Evaluation & 40% for Commercial.	As per RFP. No Change
68		General		Also for Manpower to be deployed during implementation & maintenance phase will RISL provide the sitting space, power connection & internet facility? The bidder will arrange laptop.	Please refer the RFP
69	13	3.1. Pre-Qualification Criteria - Financial: Turnover	Average annual turnover of at least Rs. 25 crores from IT/ITES during the last three financial years (FY's 2020-21, 2021-22, 2022-23) as per last audited balance sheets or statements. From above average annual turnover Rs. 15 crores should be from software development business.	Please reduce the turnover from 25 crores to 5 crores in last 3 years.	As per RFP. No Change
70	13	3.1. Pre-Qualification Criteria - Technical Capability I	The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application having value of Rs. 3 crores Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application having value of Rs. 1.75 crores per project.	Please allow Website PO also.	As per RFP. No Change
71	14	3.1. Pre-Qualification Criteria - Technical Capability II	The Bidder should have been engaged/executing and completed or in FMS phase (Portal/ Application status should be on production and live) for at least following numbers of projects for any Government Department / Government Agency / PSU/ Government Department(Higher Technical/Medical Education or similar)/Organization/University (Autonomus /Deemed/ Grade 'A or Higher' Private University)/Govt. Autonomus Bodies.: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 1 crore Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 75 lakhs per project.	Please reduce the value of Project as below: A. One Project of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 75 Lakh Or B. Two projects of development, deployment, implementation, and O&M of Web-Portal/ Application based Software Application related to education domain (college management, admission, examination, student management etc.) having value of Rs. 25 lakhs per project.	As per RFP. No Change