

Query / Clarification response for "RFP for Development and FMS of Web Portals & Websites in AEM" (F4.3(601)/RISL/Tech/2024/2862 dated 10-07-2024)

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Organization name	Response
1	70	7.1 Table 2	Rs.2500/- per day post the period of 05 days.	The Per Day value of peanty is very high . We request you to revise the penalty cost tp 1000 per day	M/s Velocis Systems Pvt Ltd	As per RFP
2	34	T0 Point 1	70% of the work order value	Usually the AMC cost is inbetween 15-20% of the total work . We request you to kindly revise the Payment terms to 80% at the time of go live and 20% subsequently after completion of 1 year FMS	M/s Velocis Systems Pvt Ltd	As per RFP
3	14	3.1	Quality Certification	Request you to please add a valid CMMI3 or above certification at the time of bidding as prequalification criteria for only incumbent parties to participate	M/s Velocis Systems Pvt Ltd	Bidder should have valid "CMMI level 3" certificate as on last date of bid submission or Higher
4	20	4.2.2.2	Bilingual Menus/ Tabs on all the pages of the portal. On selecting the language at the home/index page, language of menus/ tabs at all the pages shall change to selected language.	Kindly give clarity/comfirmation whether the individual departments will handle the translation of content across sites.	M/s Velocis Systems Pvt Ltd	As per RFP
5	21	4.2.2.2	Need to Incorporate AI /ML for faster content creation and faster content discovery.	Is RISL planning to procure a third-party tool for integration with AEM that includes this facility?	M/s Velocis Systems Pvt Ltd	As per RFP
6	21	4.2.2.2	CMS should Translate the content posted in any language in a desired format maintaining the language aesthetic of the site.	Is RISL planning to procure a third-party tool for integration with AEM that includes this facility?	M/s Velocis Systems Pvt Ltd	As per RFP
7	21	4.2.2.2	Migration of old content hosted at previous platforms to give new websites a continuity of content while giving ease of authoring to the department's authors	Does this means Migration of old content from AEM as well as content from Websites hosted on Webmyway on the new development	M/s Velocis Systems Pvt Ltd	As per RFP

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Organization name	Response
8	21 & 22	4.2.2.2	Analytics and Personalization: This initiative focuses on leveraging data analytics and personalization techniques to enhance user experiences and maximize the effectiveness of our online platforms. By integrating advanced analytics capabilities and implementing personalized features, we aim to gain deeper insights into user behavior, preferences,	Is RISL planning to procure a third-party tool for integration with AEM that includes this facility?	M/s Velocis Systems Pvt Ltd	As per RFP
9	22	4.2.2.2	Customer Data Platform and Citizen 360 This initiative focuses on the implementation of a Customer Data Platform (CDP) to centralize and unify customer data from various sources, enabling comprehensive insights and personalized experiences. By consolidating data from disparate systems and channels, we aim to gain a holistic view of each user and deliver seamless and targeted interactions across touchpoints	Is RISL planning to procure a third-party tool for integration with AEM that includes this facility?	M/s Velocis Systems Pvt Ltd	As per RFP
10	19	4.2.1	Selected Bidder shall visit the concerned Department(s) and collect its requirement from the officer(s) concerned and understand comprehensive requirements of the department. At present department is handling 27 Sectorial Integrated Portals on AEM & other platforms.	Request you to please provide the URLs of the website for fair understanding the scope of the work	M/s Velocis Systems Pvt Ltd	As per RFP
11		Miscellaneous		What is the current version of AEM hosted at Datacenter of RISL . How many Servers?	M/s Velocis Systems Pvt Ltd	As per RFP

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Organization name	Response
12	14	3.1. Pre-qualification Criteria	<p>Technical Capability: 1. The Bidder must have been engaged and completed or in the FMS phase (Portal/ Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023 - last date of submission of bid) detailed below:</p> <p>A. One Project of development / implementation/ customization and O&M of Web-Portal/ Application based on AEM having total value of Rs. 2.0 crores or higher.</p> <p>OR</p> <p>B. Two projects of development / implementation/ customization and O&M of Web-Portal/ Application based on AEM having value of Rs. 1.25 crores or higher per project.</p> <p>Note:</p> <p>1. The date of the orders and completion of a project or go live of the project should remain between 1st Apr. 2020 and last date of bid submission.</p> <p>2. Projects executed with in the agency's own company, group of companies, Joint Venture companies or in subletting companies shall not be considered.</p> <p>3. In the ongoing project, at least 70% of the total scope of the project must be completed. The relevant details must be mentioned in phase completion certificates from the client or from the CA.</p>	<p>Request to amend the clause and remove the specific experience of AEM Portal/applications. Kindly amend the clause as below:- " Technical Capability: 1. The Bidder must have been engaged and completed or in the FMS phase (Portal/ Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023 - last date of submission of bid) detailed below:</p> <p>A. One Project of development / implementation/ customization and O&M of Web-Portal/ Application having total value of Rs. 2.0 crores or higher.</p> <p>OR</p> <p>B. Two projects of development / implementation/ customization and O&M of Web-Portal/ Application having value of Rs. 1.25 crores or higher per project."</p>	M/s Dev Information Technology Limited	As per RFP

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Organization name	Response
13	14-15	Clause 3.1. Pre-qualification Criteria, point 4	The Bidder must have been engaged and completed in the FMS phase (Portal/ Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023- last date of submission of bid) detailed below: A. One Project of development / implementation/customization and O&M of Web-Portal/ Application based on AEM	Mandating the experience of only Government projects limits the bidder's participation. We do hereby request you to kindly consider private sector experience for qualification as the same would allow bidders to participate in higher numbers.	M/s Idnor Technologies Private Limited	As per RFP
14	14-16	Clause 3.1. Pre-qualification Criteria, point 4	The Bidder must have been engaged and completed in the FMS phase (Portal/ Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023- last date of submission of bid) detailed below:	We would request you to kindly incorporate the clause stating any kind of Management system experience would suffice for qualification under technical capability criteria	M/s Idnor Technologies Private Limited	As per RFP
15	-	-	-	request your consideration in allowing a consortium or group of companies to participate in this RFP.	Nine Technologies	No consortium allowed

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S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Organization name	Response
16	14	3.1. Pre-qualification Criteria 4	<p>1. The Bidder must have been engaged and completed or in the FMS phase (Portal/Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023 - last date of submission of bid) detailed below:</p> <p>A. One Project of development /implementation/ customization and O&M of Web-Portal/ Application based on AEM having total value of Rs. 2.0 crores or higher. OR B. Two projects of development / implementation/ customization and O&M of Web-Portal/ Application based on AEM having value of Rs. 1.25 crores or higher per project.</p>	<p><u>Request to please change criteria as below:</u></p> <p>1. The Bidder must have been engaged and completed or in the FMS phase (Portal/Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023 - last date of submission of bid) detailed below:</p> <p>A. One Project of development /implementation/ customization and O&M of Web-Portal/ Application based on AEM/<u>CMS</u> having total value of Rs. 2.0 crores or higher. OR B. Two projects of development / implementation/ customization and O&M of Web-Portal/ Application based on AEM having value of Rs. 1.25 crores or higher per project.</p>	M/s Rysun Labs Private Limited	As per RFP
17	14	3.1. Pre-qualification Criteria 7	<p>Manpower Strength: The bidder should have at least 20 full time employees in IT/ITES and AEM services across India as on 31st Mar 2024</p>	<p><u>Request to please change criteria as below:</u></p> <p>Manpower Strength: The bidder should have at least 20 full time employees in IT/ITES OR AEM services across India as on 31st Mar 2024</p>	M/s Rysun Labs Private Limited	As per RFP

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18	14	3.1	Quality Certification	"In all software development tender typically requires at least a CMMI Level 3 certification. However, this requirement has not been mentioned here. We request that you add : 'The bidder must possess a valid CMMI Level 3 Certification and this certificate should be verify on cmminstitute.com	M/s Silver Touch Technologies Limited	As per point no. 3 of this Query/clarification document
19	20	4.2.2.2	Bilingual Menus/ Tabs on all the pages of the portal. On selecting the language at the home/index page, language of menus/ tabs at all the pages shall change to selected language.	Does RISL has a content translation tool available which can be integrated with AEM ? Please specify name.	M/s Silver Touch Technologies Limited	As per RFP
20	22	4.2.2.5	Selected bidder should get the "Safe to Host" certificate from Cert-In empanelled vendor	Vendors has to align a third party Cert In certified security audit company at their own cost?	M/s Silver Touch Technologies Limited	As per RFP

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21	14	3. PRE-QUALIFICATION / ELIGIBILITY CRITERIA 3.1. Pre-Qualification Criteria (4) Technical Capability	<p>The Bidder should have been engaged and completed or in FMS phase (Portal/ Application status should be go live) for at least the numbers of projects for any Government Department / Government Agency / PSU / Bank with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023 - latest date of submission of bid) below:</p> <p>A. One Project of development/ implementation/ customization and O&M of Web-Portal/ Application based on AEM having value of Rs. 2 Crores or higher. OR</p> <p>B. Two projects of development/ implementation/ customization and O&M of Web-Portal/ Application based on AEM having value of Rs. 1.25 Crores or higher per project.</p>	<p>You are requested to kindly modify the clause as below:</p> <p>The Bidder should have been engaged and completed or in FMS phase (Portal/ Application status should be go live) for at least the numbers of projects for any Government Department / Government Agency / PSU / Bank with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023 - latest date of submission of bid) below:</p> <p>A. One Project of providing manpower for development/ implementation/ customization and O&M of Web-Portal/ Application having value of Rs. 1.5 Crores or higher. OR</p> <p>B. Two projects of providing manpower for development/ implementation/ customization and O&M of Web-Portal/ Application having value of Rs. 1 Crores or higher per project.</p>	M/s Data Ingenious Global Limited	As per RFP
22				Request to allow the project to include Consortium(JV). This approach could bring additional value and diverse expertise, ensuring the successful execution of the project.	M/s Andro Games Infotech	No consortium/JV allowed

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23	15	3.1. Pre-qualification Criteria, Point No 4, Technical Capability	<p>The Bidder must have been engaged and completed or in the FMS phase (Portal/Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023 - last date of submission of bid) detailed below:</p> <p>A. One Project of development / implementation/ customization and O&M of Web-Portal/ Application based on AEM having total value of Rs. 2.0 crores or higher.</p>	<p>Request you to kindly ammend the clause as per changes suggested below-</p> <p>The Bidder must have been engaged and completed or in the FMS phase (Portal/Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India globally during the last 5 financial year (FY's 2018-19, 2019-20, 2020-21, 2021-22, 2022-23, 2023 - last date of submission of bid) detailed below:</p> <p>A. One Project of development / implementation/ customization and O&M of Web-Portal/ Application based on AEM any Content managemnet solution having total value of Rs. 2.0 crores or higher.</p>	M/s Coforge Limited	As per RFP
24	15	3.1. Pre-qualification Criteria, Point No 4, Technical Capability	<p>Annexure - 5 of each project reference And Work Completion Certificates from the client OR Work Order + Self Certificate of Completion+ Invoice with payment receipt statement (Certified by the CA).</p>	<p>Request you to kindly amend the clause as per changes suggested below-Annexure - 5 of each project reference And Work Completion Certificates from the client OR Work Order + Self Certificate of Completion+ Invoice with payment receipt statement (Certified by the CA).OR Work Order + Self Certificate of Completion (Certified by the CA).</p>	M/s Coforge Limited	As per RFP

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25	28	4.3.m	Performance Management and Tuning of Released Version	<p>Please confirm if current Adobe Experience Manager (AEM) version 6.4 will continue to be used and upgrading to 6.5 (with latest service pack) is not part of the scope.</p> <p>Please mention the exact service pack of current AEM 6.4 environment? Also confirm if Publish and Authoring environments are on the same service pack levels.</p>	M/s Tekno Point/DEPT®	As per final RFP
26	14	3.1.4	Technical Capability - The Bidder must have been engaged and completed or in the FMS phase (Portal/Application status should be go live) for at least the number of projects for any Government Department / Government Agency / PSU / Banks with in India during the last financial year (FY's 2020-21, 2021-22, 2022-23, 2023)	Please confirm if bidder can submit the project details of implementations done at Indian Banks and Co-operative owned Insurance Company (IFFCO Tokio General Insurance)?	M/s Tekno Point/DEPT®	Refer to final RFP
27	21	4.2.2.2	Advanced features - Analytics and Personalization	Please suggest if department is OK for bidders to proposal free version of Google Analytics Standard Edition (GA4) or proposal commercial licensed software such as Adobe Analytics for Analytics requirements. Google Analytics will not store PII of end users, but departments will be able to understand demography of the visitors on the respective websites.	M/s Tekno Point/DEPT®	As per RFP

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28	21	4.2.2.2	Advanced features - Analytics and Personalization	Similarly, please confirm if bidder can propose Adobe Target as personalization engine to tailor content and services to individual users's interests. Please note that Adobe Target is a licensed products and as of now RISL is not using Adobe Target on AEM based websites. There are no open source software available to personalize individual user's experiences basis their online behavior on the website.	M/s Tekno Point/DEPT®	As per RFP
29	22	4.2.2.2	Advanced features - Customer Data Platform and Citizen 360	Please confirm if RISL is looking for a commercial Customer Data Platform for Citizen 360 view OR building/reusing within its own RISL State Data Center?None of the commercial CDP solutions are available for on-premise deployments, and hence it is recommended for the departments to either leverage what RISL already owns e.g. SAS's CDP platform or custom build CDP based on the requirements.Please clarify the scope of CDP & Citizen 360 w.r.t. to this RFP for AEM	M/s Tekno Point/DEPT®	As per RFP
30	23	4.2.2.7	Security Audit / Safe to Host Certification of Developed Modules	Will it be our of bidder scope to get a 3rd party vendor to do VAPT and security assessment?	M/s Tekno Point/DEPT®	As per RFP
31	24	4.2.2.9	Deployment and Configuration Management	For current deployment architecture and server details. There were two sets of AEM deployment. Are we going to be responsible for both the deployments? Please share websites/portals running on each set of AEM deployments.	M/s Tekno Point/DEPT®	Refer to final RFP

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32				Please share current servers utilization and any last performance and security testing done on AEM websites/portal.	M/s Tekno Point/DEPT®	As per RFP
33	27	4.3	Scope of work (SoW) for FMS of Existing Websites/Portals	Please clarify if bidder has to develop/maintain/support non-AEM based portals/websites/micro-sites also. If yes, could you please share such list of URLs available?	M/s Tekno Point/DEPT®	As per RFP
34				How many microsites should be considered?	M/s Tekno Point/DEPT®	As per RFP
35				When a user lands on a specific microsite, what should be the default language displayed?	M/s Tekno Point/DEPT®	As per RFP
36				Who will provide the content for the Hindi language?	M/s Tekno Point/DEPT®	As per RFP
37				Are we going to consider any additional languages apart from English and Hindi for multilingual support?	M/s Tekno Point/DEPT®	As per RFP
38				How many third-party integrations are to be considered?	M/s Tekno Point/DEPT®	As per RFP
39				How many APIs (build vs consumed) are we going to consider?	M/s Tekno Point/DEPT®	As per RFP
40				Will the SEO guidelines document be provided by the RISL team?	M/s Tekno Point/DEPT®	As per RFP
41				What is the count of all assets along with their URLs?	M/s Tekno Point/DEPT®	As per RFP
42				How many total contact forms should be considered, along with their URLs?	M/s Tekno Point/DEPT®	As per RFP
43				Regarding the help/training module, where should the functionality be displayed (main website or microsite), and which module is required (help or training)?	M/s Tekno Point/DEPT®	As per RFP
44					For the search functionality, is a global search or website-specific search required?	M/s Tekno Point/DEPT®

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45				How many phases will the project be implemented in?	M/s Tekno Point/DEPT®	As per RFP
46				Since there will be multiple phases, how many websites will go live in each phase?	M/s Tekno Point/DEPT®	As per RFP
47				Need more clarification on advanced search functionality	M/s Tekno Point/DEPT®	As per RFP
48				Which devices should be considered for testing purposes?	M/s Tekno Point/DEPT®	As per RFP
49				From Design point of view, do we have any existing brand guidelines?	M/s Tekno Point/DEPT®	As per RFP
50				Are there any new features that needs to be added in the portals?	M/s Tekno Point/DEPT®	As per RFP
51				We require all the domain URLs for both existing and newly developed websites and portals.	M/s Tekno Point/DEPT®	As per RFP
52				How will the translation process be managed?	M/s Tekno Point/DEPT®	As per RFP
53				What are the exact requirements for the Tenders, Orders, and Circulars modules?	M/s Tekno Point/DEPT®	As per RFP
54				We need clarity on the functionalities for Upload, Download, Update, Search, and email modules.	M/s Tekno Point/DEPT®	As per RFP
55				Should the Access Management Details be considered from an authoring perspective or a portals perspective?	M/s Tekno Point/DEPT®	As per RFP
56				How many payment gateways will be integrated?	M/s Tekno Point/DEPT®	As per RFP
57				Who will be responsible for managing the database?	M/s Tekno Point/DEPT®	As per RFP
58				Are we to assume that the Photo and Video Gallery Module is intended for AEM authors only?	M/s Tekno Point/DEPT®	As per RFP

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59				Are we correct in assuming that the Publications Module, Orders, and Circulars will be managed by the CMS only?	M/s Tekno Point/DEPT®	As per RFP
60				Are we looking to implement a Learning Management System for the Help/Training Module?	M/s Tekno Point/DEPT®	As per RFP
61				Could we get more clarity on the Dynamic Contact Directory requirements?	M/s Tekno Point/DEPT®	As per RFP
62				Are we expecting infographics to be included in the Visual Media Conversion?	M/s Tekno Point/DEPT®	As per RFP
63				Where will the data for Contact Forms be managed?	M/s Tekno Point/DEPT®	As per RFP
64				Regarding the CMS translating content posted in any language, is there a specific service provider for this?	M/s Tekno Point/DEPT®	As per RFP
65	28	4.3.m		Performance Management and Tuning of Released Version	M/s Tekno Point/DEPT®	As per RFP
66	27	4.3	Deployment and Configuration Management	Please share current servers utilization and any last performance and security testing done on AEM websites/portal.	M/s Tekno Point/DEPT®	As per RFP
67	27	4.3	Scope of work (SoW) for FMS of Existing Websites/Portals	Please clarify if bidder has to develop/maintain/support non-AEM based portals/websites/micro-sites also. If yes, could you please share such list of URLs available?	M/s Tekno Point/DEPT®	As per RFP
68	27	4.3	Scope of work (SoW) for FMS of Existing Websites/Portals	Request to provide the domain URLs for both existing and newly developed websites and portals for our understanding	M/s Tekno Point/DEPT®	As per RFP

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69				What would be the approx count of all assets ? (Image, video, PDF's, Word Documents)How many new pages, micro-sites etc. are created on an average every week or month. This will help plan better for the resources alignment (on-site and off-site)	M/s Tekno Point/DEPT®	As per RFP
70				Content Translation in Hindi - In case departments share content in English and we need translation in Hindi, how many such requests are received per week and how many pages on an average for translation is required? Assumption is these content (PDF, Word etc.) are not scanned images of the documents in English and does not require translation.	M/s Tekno Point/DEPT®	As per RFP
71	20	4.2.2.2	Bilingual Menus/ Tabs on all the pages of the portal. On selecting the language at the home/index page, language of menus/ tabs at all the pages shall change to selected language.	Kindly give clarity/comfirmation whether the individual departments will handle the translation of content across sites.	M/s Uneecops Technologies Limited	As per RFP
72	21	4.2.2.2	Need to Incorporate AI /ML for faster content creation and faster content discovery.	integration with third-party tools required for this project. Does RISL offer a compatible tool for integration? Please specify the tool's name, as integration costs could significantly impact the pricing of website development." Procurement of tools is not possible by vendors as the budget of this tender is very limited	M/s Uneecops Technologies Limited	As per RFP
73	21	4.2.2.2	CMS should Translate the content posted in any language in a desired format maintaining the language aesthetic of the site.	Machine translation will be required to execute this task. does RISL has an AEM connector available to integrate this with third party machine translators? Please specify the tool's name, as integration costs could significantly impact the pricing of website development." who will pay for the translation cost	M/s Uneecops Technologies Limited	As per RFP

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74	21	4.2.2.2	Migration of old content hosted at previous platforms to give new websites a continuity of content while giving ease of authoring to the department's authors	Does this means Migration of old content from AEM as well as content from Websites hosted on Webmyway on the new development	M/s Uneecops Technologies Limited	As per RFP
75	21 & 22	4.2.2.2	Analytics and Personalization: This initiative focuses on leveraging data analytics and personalization techniques to enhance user experiences and maximize the effectiveness of our online platforms. By integrating advanced analytics capabilities and implementing personalized features, we aim to gain deeper insights into user behaviour, preferences,	Integration with third-party tools like Adobe Target is required for this project. Does RISL offer a compatible tool for integration? Please specify the tool's name, as integration costs could significantly impact the pricing of website development. If RISL does not provide the personalization platform, how it will effect the deliverables?	M/s Uneecops Technologies Limited	As per RFP
76	22	4.2.2.2	Customer Data Platform and Citizen 360 This initiative focuses on the implementation of a Customer Data Platform (CDP) to centralize and unify customer data from various sources, enabling comprehensive insights and personalized experiences. By consolidating data from disparate systems and channels, we aim to gain a holistic view of each user and deliver seamless and targeted interactions across touchpoints	Integration with third-party tools like any customer data platform is required for this project. Does RISL offer a compatible tool for integration? Please specify the tool's name. If RISL does not provide the CDP platform how it will effect the deliverables?	M/s Uneecops Technologies Limited	As per RFP
77	22	4.2.2.2	Wherever required, data migration from any existing systems shall be done with cleansing of data.	Does the vendor needs to perform the data migration for newly developed websites only or for websites for which the maintenance work is awarded	M/s Uneecops Technologies Limited	As per RFP
78	26	4.2.3	During FMS period RISL shall request to selected bidder to make necessary improvements in existing layout, user interface, colour schema, MIS reports format, input forms layout, perform bug fixing, rectify errors/ changes in the workflow, etc. The selected bidder shall undertake these changes at No extra cost to the RISL	Does the improvements in the existing layout means providing minor changes in the existing UI>UX or redevelop the complete UI for websites for which the miantenance work is awarded	M/s Uneecops Technologies Limited	As per RFP

Query / Clarification response for "RFP for Development and FMS of Web Portals & Websites in AEM" (F4.3(601)/RISL/Tech/2024/2862 dated 10-07-2024)

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Organization name	Response
79	22	4.2.2.3	Selected bidder shall provide 10 generic AEM based website templates along with CMS as mentioned in the BoQ of this RFP	Is there any specific number of websites that will be built using per templates?	M/s Uneecops Technologies Limited	As per RFP
80	34	4.7 Table T0 S.No. 3	Safe To Host Certificate	Does The vendor has to get safe to host certificate from Cert-In empanelled vendor. Without maximum limit of the website to be hosted using the templates it is impossible to calculate the costing here	M/s Uneecops Technologies Limited	As per RFP
81	22	4.2.2.5	Selected bidder should get the "Safe to Host" certificate from Cert-In empanelled vendor	RISL will bear this cost or the vendor has to include the cost into development efforts of the Web Portals	M/s Uneecops Technologies Limited	As per RFP
82	14	3.1	Quality Certification	In all tender of software development, RISL ask for some sort of quality certification but here nothing has been asked for. We request you to add " The bidder must possess at the time of bidding,a valid CMMI Level 5 Certification "	M/s Uneecops Technologies Limited	As per point no. 3 of this Query/clarification document