



INVITATION FOR BIDS (IFB) & NOTICE INVITING BID (NIB)

Ref. No.: F4.14(20)/RISL/Tech/e-proc/25/4296

Date: 24-10-2025

Unique Bid No.: RIS2526SL0B00047

Name & Address of the Procuring Entity	• Name: RajCOMP Info Services Limited (RISL) • Address: First Floor, Yojana Bhawan, C-Block, C-Scheme, Jaipur-302005 (Rajasthan)
Name & Address of the Project Officer In-charge (POIC)	• Name: Sh. Sanjay Sepat • Designation: Manager (Technical) • Address: First Floor, Yojana Bhawan, C-Block, C-Scheme, Jaipur-302005 (Rajasthan) • Email: sanjaysepat.risl@rajasthan.gov.in and parmalmeena.doit@rajasthan.gov.in
Subject Matter of Procurement	Request for Proposal (RFP) for Annual Maintenance Contract of 300 Webex Desk video conferencing system under RajVC project through Open Competitive Bidding (e-Tendering)
Bid Procedure	Two-stage: two part (envelop) open competitive e-Bid procedure at http://eproc.rajasthan.gov.in
Bid Evaluation Criteria (Selection Method)	Least Cost Based Selection (LCBS)-L1
Websites for downloading Bidding Document, Corrigendum's, Addendums etc.	• Websites: http://sppp.rajasthan.gov.in, http://eproc.rajasthan.gov.in, http://www.doitc.rajasthan.gov.in, http://risl.rajasthan.gov.in • Bidding document fee: Rs. 5000 (Rupees Five Thousand Only) in Cash/ Demand Draft in favor of "Managing Director, RISL" payable at "Jaipur". • RISL Processing Fee: Rs. 2500 (Rupees One Thousand Only) in Demand Draft in favor of "Managing Director, RISL" payable at "Jaipur".
Estimated Procurement Cost	Rs. 300 Lac
Bid Security and Mode of Payment	• Amount (INR): Rs 6 Lac [2% of the estimated procurement cost or 0.5 % in case of SSI Units of Rajasthan and 1% for those sick industries other than SSI, whose cases are pending with BIFR]] • Mode of Payment: Demand Draft or Bank Guarantee of a Scheduled Bank in favor of "Managing Director, RISL" payable at "Jaipur"
Period of Sale/Download of Bidding Document (Start/ End Date)	• From 28.10.2025 to 08.12.2025 (up to 11:00 AM)
Date/Time/Place for Pre-bid meeting	• 03.11.2025 at 11 AM Place: RISL, Committee Room, Yojana Bhawan Campus, Tilak Marg, C Scheme, Jaipur (Rajasthan) • Last Date of submitting pre-bid queries: 03.11.2025
Manner, Start/ End Date for the submission of Bids	• Manner: Online at eProc website (http://eproc.rajasthan.gov.in) • Start Date: 14.11.2025 onwards • End Date: 08.12.2025 (up to 11:00 AM)
Submission of Banker's Cheque/ Demand Draft for Tender Fee, Bid Security, and Processing Fee*	• Upto 11:00 AM on 08.12.2025



Request for Proposal (RFP) for Annual Maintenance Contract of 300 Webex Desk video conferencing system under RajVC project through Open Competitive Bidding (e-Tendering)

Date/ Time/ Place of Technical Bid Opening	• Date: 08.12.2025 at 12:00 PM • Place: Board Room, 1st Floor, RISL, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur 302005 (Rajasthan)
Date/ Time/ Place of Financial Bid Opening	Will be intimated later to the Technically qualified bidders
Bid Validity	120 days from the last date of bid submission

Note:

- 1) Bidder (authorized signatory) shall submit their offer on-line in Electronic formats both for technical and financial proposal. However, DD for Tender Fees, RISL Processing Fees and Bid Security should be submitted physically at the office of Tendering Authority as prescribed in NIB and scanned copy of same should also be uploaded along with the technical Bid/ cover.
- 2) * In case, any of the bidders fails to physically submit the Banker's Cheque/ Demand Draft/ Bank Guarantee for Tender Fee, Bid Security, and RISL Processing Fee up to prescribed time period, its Bid shall not be accepted. The Banker's Cheque/ Demand Draft/ Bank Guarantee for Bidding document fee, RISL Processing Fee and Bid Security should be drawn in favour of "Managing Director, RajCOMP Info Services Ltd." payable at "Jaipur" from any Scheduled Commercial Bank.
- 3) To participate in online bidding process, Bidders must procure a Digital Signature Certificate (Type III) as per Information Technology Act-2000 using which they can digitally sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency, i.e. TCS, Safecrypt, Ncode etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC. Also, bidders must register on <http://eproc.rajasthan.gov.in> (bidders already registered on <http://eproc.rajasthan.gov.in> before 30-09-2011 must register again).
- 4) RISL will not be responsible for delay in online submission due to any reason. For this, bidders are requested to upload the complete bid well advance in time so as to avoid 11th hour issues like slow speed; choking of web site due to heavy load or any other unforeseen problems.
- 5) Bidders are also advised to refer "Bidders Manual Kit" available at e-Procurement website for further details about the e-Tendering process.
- 6) Training for the bidders on the usage of e-Tendering System (e-Procurement) is also being arranged by DoIT&C, GoR on a regular basis. Bidders interested for training may contact e-Procurement Cell, DoIT&C for booking the training slot.
Contact No: 0141-4022688 (Help desk 10 am to 6 pm on all working days)
e-mail: eproc@rajasthan.gov.in
Address: e-Procurement Cell, RISL, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur
- 7) The procuring entity reserves the complete right to cancel the bid process and reject any or all of the Bids.
- 8) No contractual obligation whatsoever shall arise from the bidding document/ bidding process unless and until a formal contract is signed and executed between the procuring entity and the successful bidder.
- 9) Procurement entity disclaims any factual/ or other errors in the bidding document (the onus is purely on the individual bidders to verify such information) and the information provided therein are intended only to help the bidders to prepare a logical bid-proposal.
- 10) The provisions of RTPPA Act 2012 and Rules thereto shall be applicable for this procurement. Furthermore, in case of any inconsistency in any of the provisions of this bidding document with the RTPPA Act 2012 and Rules thereto, the later shall prevail.

Sanjay Sepat
(Manager (Technical))