

**Response to Pre-Bid Queries/Suggestions/Clarifications of RFP for Supply, Installation and maintenance of Rack Servers for RSDC**  
**RFP Ref No.: F3.3(565)/RISL/Pur/2026-02871-9030846/BSDC-092, Dated 23-03-2026.**

S.N.	RFP Page No	RFP Rule No	Rule Details	Query/Suggestion/Clarification	Comments
1	Page No: 7	3.1.3 Financial: Turnover from IT/ITeS	As per published audited balance sheets, the Average Annual Turnover of the bidder from IT/ITeS for last three financial years i.e., 2022-23, 2023-24 & 2024-25, should be at least Rs 100 Crores.	As per published audited balance sheets, the Average Annual Turnover of the bidder from IT/ITeS for last three financial years i.e., 2022-23, 2023-24 & 2024-25, should be at least Rs 50 Crores.	Refer Updated RFP
2	Page No: 7	3.1.4 Technical Capability	The bidder must have successfully supplied and commissioned one IT/ITeS for Government/PSU/ Bank of value not less than of Rs. 30 Crores in India from 01/04/2021 to the last date of bid submission.	The bidder must have successfully supplied and commissioned one IT/ITeS for Government/PSU/ Bank of value not less than of Rs. 20 Crores in India from 01/04/2021 to the last date of bid submission.	As per RFP.
3	Page No: 46	ANNEXURE-1: BILL OF MATERIAL (BoM)	Power cable "type-C"	Request for Consideration: Need clarification on exact type of cable required, Either India type cable(C13/3 PIN) or Jumper cable(C13/C14)	Bidder may be visit BSDC for more information
4	Page No: 47	Draft RFP - ANNEXURE-2: TECHNICAL & FUNCTIONAL SPECIFICATIONS	2*Dual Port 10/25 Gbps SFP+ SR ethernet adapter with minimum four SFP modules of 10 Gbps and 25 Gbps each	Request for Consideration: Asked are total 4 ports however Four 10Gbps and Four 25Gbps SFP Modules have been asked for. Kindly suggest if this is typo error or you required total 8 SFPs as asked	Yes 8 SFP required , As per RFP
5	Page No: 47	ANNEXURE-2: TECHNICAL & FUNCTIONAL SPECIFICATIONS	Additional Suggestion	Request for Consideration: Suggestion to add. Certifications – [OEM need to submit latest and valid FCC Class A, Energy Star, CE Certification & BIS Certificate] Justification: Since these servers are being procured for a datacenter where along with security product reliability and sustainability are also very critical, hence we suggest you to please include this certifications to ensure you buy best solution available in industry which is reliable, audited hardware and protecting your investment.  •Regulatory compliance & safety (FCC Class A, CE, BIS) Ensures all servers comply with mandatory national and international regulations on electromagnetic interference, electrical safety and local statutory norms, reducing risk of non compliance, penalties, or forced replacements after deployment of 100 servers. •Energy efficiency & operating cost (Energy Star): Guarantees lower power consumption and heat output, which is critical at this scale to control data center electricity, cooling costs and carbon footprint over the life of the project.	NA

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6	Page No: 20	23) Right to vary quantity	Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: - a. 50% of the quantity of the individual items and 50% of the value of original contract in case of works; and b. 50% of the value of goods or services of the original contract.	Request for Consideration:  Based on the current dynamic market conditions any additional quantity can be valued only with the main order and not at later stage	Refer Updated RFP
7	Page No: 43	7.SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT 1) Payment Terms and Schedule	Payable Amount : 85% value of Order  Remaining 15% of order value in 5 equal instalments payable at end of each year i.e. 3% annually *	Request for Consideration:  Payable Amount : 90% value of Order  Remaining 10% of order value in 5 equal instalments payable at end of each year i.e. 2% annually *	Refer Updated RFP
8	Page No: 43	7.SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT 1) Payment Terms and Schedule	Delivery Timelines: T+90 Days	Request for Consideration:  Delivery Timelines: Minimum 150 to 180 Days from date of work Order.	Refer Updated RFP
9	Page No: 7	3. QUALIFICATION/ ELIGIBILITY CRITERIA 4) Technical Capability	(1) The bidder must have successfully supplied and commissioned one Project IT/ITeS for Government/PSU/ Bank of value not less than of Rs. 30 Crores in India from 01/04/2021 to the last date of bid submission.  OR The bidder must have successfully supplied and commissioned Two Project IT/ITeS for Government/PSU/ Bank of value not less than of Rs. 45 Crores in India from 01/04/2021 to the last date of bid submission.	Request for Consideration:  (1) The bidder must have successfully supplied and commissioned one Project IT/ITeS (Server/Storage or in combination) for Government/PSU/ Bank of value not less than of Rs. 30 Crores in India from 01/04/2021 to the last date of bid submission.  OR The bidder must have successfully supplied and commissioned Two Project IT/ITeS (Server/Storage or in combination) for Government/PSU/ Bank of value not less than of Rs. 45 Crores in India from 01/04/2021 to the last date of bid submission.	As per RFP
10	Page No: 7	3. Qualification / Eligibility Criteria	(1) The bidder must have successfully supplied and commissioned one IT/ITeS for Government/PSU/ Bank of value not less than of Rs. 30 Crores in India from 01/04/2021 to the last date of bid submission.  (2) The bidder must have successfully supplied and commissioned two projects of IT/ITeS for Government/PSU/ of cumulative value not less than of Rs. 45 Crores in India from 01/04/2021 to the last date of bid submission.	Request you to modify the criteria as given below:  (1) The bidder must have successfully supplied and commissioned one IT/ITeS for Government/PSU/ Bank of value not less than of Rs. 30 Crores in India from 01/04/2021 01/04/2019 to the last date of bid submission.  (2) The bidder must have successfully supplied and commissioned two projects of IT/ITeS for Government/PSU/ of cumulative value not less than of Rs. 45 Crores in India from 01/04/2021 01/04/2019 to the last date of bid submission.	Refer Updated RFP

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11	Page No: 7	3. Qualification / Eligibility Criteria	Document Required: i. Work order with order value. ii. Work Completion/ Go Live Certificates is by the client organization. (Note: Go Live Certificate must have the work order reference number and value project.)	Request you to modify the criteria as given below: Document Required: i. Work order with order value ii. Work Completion/ Go Live Certificates is by the client organization/ Certificate issued by the CA of the bidder. (Note: Go Live Certificate must have the work order reference number and value project.)	As per RFP
12	Page No: 9	Details of work (SoW)	RISL invite proposal for Supply, Installation and Maintenance of Rack Servers for RSDC and provide Technical Support including upgrades, updates and patches thereafter	As per our understanding bidder will provide Servers as per specifications asked while RISL will provide rest all of the components like Rack & Rack space, UPS Power within the Racks along with PDU, cooling, Top of the Rack Network switches( for Data & Management) to connect the servers, Network cables/patch cords (like copper, fibre LC-LC cables) as per requirement for all servers. Kindly confirm if the above understanding is correct.	As per RFP
13	Page No: 9	Details of work (SoW)	RISL invite proposal for Supply, Installation and Maintenance of Rack Servers for RSDC and provide Technical Support including upgrades, updates and patches thereafter	Does bidder need to provide dedicated centralized Enterprise Management software solution for all server in a separate server/hardware to manage the supplied servers? Kindly confirm on the above requirement/understanding	As per RFP
14	Page No: 9	Details of work (SoW)	RISL invite proposal for Supply, Installation and Maintenance of Rack Servers for RSDC and provide Technical Support including upgrades, updates and patches thereafter	As per our understanding there will not be any kind of data migration from the existing environment. Kindly confirm.	Data migration is not in this scope
15	Page No: 10	Maintenance & Support Service	Reconfiguration of equipment's/software installed under the project: whenever required, the S/OEM shall reconfigure the equipment /software installed under the project to meet the needs of the RSDC	As per our understanding bidder needs to supply only servers and do the vanilla installation for the user of RISL rest all configuration like OS installation etc. will be taken care by RISL by their internal team. Kindly confirm if the above understanding is correct else kindly share the broader scope of the requirement.	As per RFP
16	Page No: 10	Maintenance & Support Service	SI shall provide escalation matrix (a helpdesk number, email address) so that end-user may report problems, if any, using any of the available methods	As per bidder's understanding, bidder has to provide the Escalation Matrix along with helpdesk number & email address to report a problem. We also understand that there is not requirement of dedicated manpower to this requirement and any problem reported for the supplied servers will be attended as on when reported/required. Kindly confirm if the above understanding is correct.	As per RFP
17	Page No: 9-10	4.1	Supply, installation, commissioning and UAT	Clarify whether delivery & installation timelines are site-wise or overall and if phased delivery & acceptance across RSDC locations is permitted.	As per RFP
18	Page No: 9	4.1(h)	User Acceptance Testing (UAT)	Confirm maximum timeline for UAT sign-off post installation and if delays attributable to Purchaser are excluded from penalties.	As per RFP
19	Page No: 30-31	Delivery	Delivery & Installation	In case of OEM/logistics/import delays with evidence, confirm if timeline extensions will be granted without LD.	As per RFP
20	Page No: 9	Reconfiguration	Reconfiguration of equipment/software	Clarify whether reconfiguration beyond original scope will be treated as change request with revised timelines/commercials.	As per RFP
21	Page No: 31	Asset Ownership	Asset title transfer	Confirm whether asset title transfer occurs post UAT or at physical installation.	After successful Installation

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22	Page No: 21-22	Rate Contract	Work order issuance	Clarify whether location-wise work orders will be issued for delivery planning.	As per RFP
23	Page No: 36	Warranty	Warranty & Support SLA	Confirm that SLA measurement starts post UAT/final acceptance, not from installation date.	As per RFP
24	Page No: 35	LD	Liquidated Damages	Clarify whether LD is capped at 10% overall and not applied per location/milestone repeatedly.	As per RFP
25	Page No: 36-37	Support	Resolution timelines	Clarify whether OEM backend support timelines are considered for SLA resolution calculations.	As per RFP
26	Page No: 37-38	Liability	Limitation of Liability	Confirm aggregate liability incl. SLA & LD is limited to contract value.	As per RFP
27	Page No: 38	Force Majeure	Force majeure	Confirm force majeure events are excluded from SLA and LD applicability.	As per RFP
28	Page No: 38	Change Order	Change management	Confirm approved change orders revise delivery & SLA timelines without penalty.	As per RFP
29	Page No: 37	33	Neither Party shall be liable for any indirect and consequential damages, except where related to gross negligence or wilful misconduct.	All direct damages liabilities can be accepted. Request keeping all indirect damages carved out without any exceptions.	As per RFP
30	Page No: 37	33	Co-force liability cap limited to TCV except cost of repairing or replacing defective equipment, IP indemnification	We request the following : a. Liability cap proposed to be limited to ACV. b. Unlimited liability for obligations related to repairing or replacing defective equipment proposed to be capped to the ACV.	As per RFP
31	Page No: 39	36	Termination by Customer for: Cause- 30 days' notice. Performance Security may be forfeited Convenience- 30 days' notice.	We propose the Termination for convenience with 60 days' notice period.	As per RFP
32	Page No: 35	27	Liquidated damages capped to 10% of TCV	We request to propose the capping of Liquidated Damages to be kept at 5% of milestone charges	As per RFP
33	Page No: 32	17	Subcontracting is prohibited without Customer's prior written consent.	We request that the Subcontracting to be permitted with Customer's consent however the same shall not be unreasonably withheld	As per RFP
34	Page No: 21	26	Performance security- 2.5% of Work Order value Add. Performance security (if unbalanced bid)- 50% of Unbalanced Bid Amount. Forfeiture: i. Breach of contract terms ii. Failure to complete supply/work iii. Breach of code of integrity iv. Offering lower price elsewhere during contract v. Delay/non-completion (APS)	Request adding a reasonable cure period before invoking forfeiture and limiting forfeiture of PS/APS strictly to the actual, demonstrable loss suffered by the Customer.	As per RFP
35	Page No: 20	23	The procuring entity may buy less or nothing, with no vendor compensation. Customer may issue repeat orders within allowed limits at the same rates. If the vendor offers a lower price in the State during the contract, this contract price automatically drops to that lower price.	We request specifying a minimum assured quantity to avoid commercial uncertainty and clarifying that the price-fall clause should apply only when the lower price elsewhere is for identical specifications, scope, and terms.	As per RFP

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36	Page No: 34	24	If replacement is "not feasible," Customer can deduct any amount it finds suitable from payments.	We request that a Curing period be provided or mutual discussion before any such deduction requested between the parties	As per RFP
37	Page No: 43	7. SPECIAL TERMS AND CONDITION 1) Payment Terms and Schedule	Payable Amount of Supply & Installation: 85% value of Order Value	We request you to kindly consider revising the payment terms as proposed below: - Supply – 90% - Installation – 10% It is submitted that the bidder is already required to furnish a Performance Security Deposit (PSD) equivalent to 2.5% of the contract value. In order to address any risk concerns, we further propose that an additional Security Deposit of 5% may be retained over and above the existing PSD.	As per RFP
38	Page No: 43	7. SPECIAL TERMS AND CONDITION 1) Payment Terms and Schedule	Timelines of Supply & Installation: T + 90 days	In view of the current global situation and associated supply-chain constraints, we respectfully request you to consider revising the stipulated time period for completion of Supply and Installation, as proposed below. T0=T + 90 180 days	Refer S.No. 8
39	Page No: 21	5. INSTRUCTION TO BIDDERS (ITB) Point 25) Work Order issued to Selected Bidder(s) under Rate Contract (RC	As per the requirements, from time to time, the Purchaser shall issue a work order to the successful bidder(s) for supply of items. However, the rate contract does not guarantee the bidder to receive any minimum/ committed number of work order(s) from RISL. The work order shall specify the quantity of various items to be supplied along with delivery schedule for supply and installation (if any).	Please amend this clause as per below mention request. As per the requirements, the Purchaser shall issue a single work order to the successful bidder(s) for supply of items. However, the Work order or rate contract does not applicable on this work order. The work order shall specify the quantity of various items to be supplied along with delivery schedule for supply and installation (if any).	As per RFP
40	Page No: 8	EVALUATION CRITERIA 1) Bidder Pre-Qualification Criteria 2) Sr. No6. Certifications	Additional points to be add	Request to add certificates below at the time of bidding bez this Data center requirement. The lead bidder must have three certificates at the time of bidding, a valid certificate copy Must be enclosed with his bid. a. ISO 9001:2008 or Higher b. ISO 14001 c. ISO 27001 d. ISO 20000	NA
41	Page No: 46	ANNEXURE-1: BILL OF MATERIAL (BoM)	Power cable "type-C"	Need clarification on exact type of cable required, Either India type cable(C13/3 PIN) or Jumper cable(C13/C14)	Bidder may be visit BSDC for more information
42	Page No: 47	Draft RFP - ANNEXURE-2: TECHNICAL & FUNCTIONAL SPECIFICATIONS	2*Dual Port 10/25 Gbps SFP+ SR ethernet adapter with minimum four SFP modules of 10 Gbps and 25 Gbps each	Asked are total 4 ports however Four 10Gbps and Four 25Gbps SFP Modules have been asked for. Kindly suggest if this is typo error or you required total 8 SFPs as asked	As per RFP

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43	Page No: 20	Right to vary quantity	Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original order was given after inviting open competitive Bids). Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: - a. 50% of the quantity of the individual items and 50% of the value of original contract in case of works; and b. 50% of the value of goods or services of the original contract.	Based on the current dynamic market conditions any additional quantity can be valued only with the main order and not at later stage	Refer S. No. 06
44	Page No: 4	Estimated Procurement Cost	Rs. 39,00,00,000/- (Rs.Thirty Nine Crore only) (Incl. all taxes and levies)	The global IT industry has been experiencing a significant surge in the cost of critical IT components such as RAM, Processor, SSDs & other parts, coupled with tightening supply conditions. This industry wide challenge—largely driven by rapidly increasing demand from data center and AI workloads that has exceeded current production capacity—has resulted in sustained market volatility. Additionally the geo-political situation has increased the supply timelines and logistics cost. Hence we would suggest that the budhet is quite low and needs to be increased.	As per RFP
45	Page No: 43	SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT	Supply & Installation Timeline : T+90	As communicated above due to global supply chain constraints we request to increase Supply & Installation Timeline : T+180 Days	Refer S. No. 8
46	5	Bid Validity	180 days from the bid submission deadline	We request to kindly amend this clause as: 30 days from the bid submission deadline.  Justification- We would like to highlight that due to the global shortage of RAM and hard disk, price of hardware are coming with a lesser validity. Hence, we request you to kindly reduce bid validity from 180 to 30 days considering the market volatility in pricing and supply chain conditions.	Refer Updated RFP
47	35	Liquidated Damages (LD)	The maximum amount of liquidated damages shall be 10% of the contract value. of the contract value.	We request to kindly amend this clause as: The maximum amount of liquidated damages shall be 5% of the undelivered part of the order value.  Justification- Reduction to 5% LD will ensure balanced contractual terms without impacting timely project execution.”	As per RFP
48	43	Payment Terms and Schedule	1-Supply & Installation 85% value of Order Value  2-Maintenance & Support Services Remaining 15% of order value in 5 equal instalments payable at end of each year i.e. 3% annually *	We request to kindly amend this clause as: (i) 90 % on delivery (ii) 10% on installation.  Justification- Current market scenario, including price fluctuations and supply chain constraints, necessitates revised payment schedules to mitigate financial risk.	As per RFP

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49	43		Supply & Installation Timeline- T+90	We request to kindly amend this clause as: Supply & Installation Timeline- T+240  Justification-Due to current market conditions, OEM lead times and material availability, 240 days delivery is more realistic.	Refer S. No. 8
50	New Clause Request	New Clause Request	New Clause Request	The Bidder shall have following certificates: - A. ISO 9001:2015 (For quality Management) or higher B. ISO 27001:2022 or higher certificate. (For Information Security Management certificate(s)). C. ISO/IEC 20000-1:2018 or higher Certificate. (For IT Service Management) C. CMMI Level -3 or higher certificaes  *ISO certificates accredit from International Accreditation Forum (IAF) *CMMI 3 (SVC) verifiable from CMMI institute web site.  Justification- Adding this clause ensures that all vendors adhere to globally recognized standards, minimizes operational and security risks, and improves the overall quality and reliability of project execution.	As per RFP
51	New Clause Request	New Clause Request	New Clause Request	Bidder should have Company incorporation minimum 10 years.  Justification- Requiring the bidder to have 10+ years of incorporation ensures that the vendor has sufficient experience, stability, and track record in executing projects of similar scale and complexity. This minimizes project risk, assures reliability, and confirms that the company has successfully navigated market and operational challenges over time.	As per RFP
52	4	Estimated Procurement Cost	39,00,00,000/- (Rs. Thirty NineCrore only) (Incl. all taxes and levies)	Due to substantial increase in Memory & SSD prices, we understand that current RFP budget of 39CR ( all inclusive) is highly in-adequate.  We request RISL to re-budget the RFP or reduce the Server Qty to fit into the current Budget.	As per RFP
53	20	Right to vary quantity	Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: - a. 50% of the quantity of the individual items and 50% of the value of original contract b. 50% of the value of goods or services of the original contract.	Request to remove this point.  Reason: Server OEM's are already facing high unpredictability of Memory & SSD prices and they are increasing every week. CPU vendors have increased their cost and plans for further escalation. It is impossible for any Server OEM to commit the price validity for more than 30 days.  Requesting RISL to procure the required Server Qty from Day1 / as per RFP ask. Server OEM's would not be able to provide the same cost for repeat orders.	Refer S. No. 06

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S.N.	RFP Page No	RFP Rule No	Rule Details	Query/Suggestion/Clarification	Comments
54	21	Work Order issued to Selected Bidder(s) under Rate Contract (RC)	As per the requirements, from time to time, the Purchaser shall issue a work order to the successful bidder(s) for supply of items. However, the Rate contract does not guarantee the bidder to receive any minimum/committed number of work orders from RISL. The work order shall specify the quantity of various items to be supplied along with delivery schedule for supply and installation (If any)	Request to remove this point. Reason: Server OEM's are already facing high unpredictability of Memory & SSD prices and they are increasing every week. CPU vendors have increased their cost and plans for further escalation. It is impossible for any Server OEM to commit the price validity for more than 30 days hence most of the Server OEM's cannot participate and comply to Rate Contracts.	As per RFP
55	47	Processor	Minimum 2 Nos of 6th Gen Intel Xeon Performance processor 6700 series (64 Core, 2.4GHz, 300MB Cache) or higher.	Request to update this point to " Minimum 2 Nos of 6th Gen Intel Xeon Performance processor 6700 series (64 Core, 2.2GHz, 300MB Cache) or higher". Reason: With a slight base frequency difference, we can achieve good Dollar/core optimization. Since due to huge price increments in Memory & SSD's, it is highly recommended to optimize on the Processor. Also, there is very less performance gap between the two processors. ( As per their published Spec Benchmarks)	Refer Updated RFP
56	48	Security Features	System should support Trusted Platform Module 2.0, UEFI Secure Boot, Cryptographic signed BIOS and BMC firmware, Intel Platform Firmware Resilience, Chassis Intrusion Detection.	Request to update this point to " System should support Trusted Platform Module 2.0, UEFI Secure Boot, Cryptographic signed BIOS and BMC firmware, Intel Platform Firmware Resilience, Chassis Intrusion Detection, OEM Security Bezel & Lock kit, FIPS 140-3, Energy Star certification, AES & 3DES compliance" Reason: Since these servers would be residing on Rajasthan SDC, it is highly recommended that servers should be certified for highest of the security and efficiency features available in the industry today. Mentioned additional features are available with all major Server OEM's.	As per RFP
57	48	Security Features	BIS and ROHS should be the only certification required. The specs value of the offered CPU must be submitted along with the bid.	Request to update this point to " BIS and ROHS certification is required. The specs value of the offered CPU & Server Model/ Server Series must be submitted along with the bid".	Refer Updated RFP

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58	Page 43	SPECIAL TERMS AND CONDITION OF TENDER AND CONTRACT Payment terms and Schedule	<p>Milestone: Supply and Installation Deliverables: Delivery Challan for ordered items</p> <p>a. Installation Report b. OEM Warranty Certificates for Hardware &amp; software items and licenses c. Support Escalation matrix document d. Request for UAT</p> <p>Timelines: T+90 Payable Amount - 85% value of Order Value</p>	<p>We request to kindly change the below delivery timelines and Payment amount as Below:</p> <p>Milestone: Supply and Installation Deliverables: Delivery Challan for ordered items</p> <p>a. Installation Report b. OEM Warranty Certificates for Hardware &amp; software items and licenses c. Support Escalation matrix document d. Request for UAT</p> <p>Timelines: T+150 Payable Amount - 85% value of Order Value</p>	As per RFP
59	Page No: 46	ANNEXURE-1: BILL OF MATERIAL (BoM)	Power cable "type-C"	Should ask to submit the OEM Warranty certificate yearly wise instead of upfront 5 years	Bidder may be visit BSDC for more information
60	Page No: 47	Draft RFP - ANNEXURE-2: TECHNICAL & FUNCTIONAL SPECIFICATIONS	2*Dual Port 10/25 Gbps SFP+ SR ethernet adapter with minimum four SFP modules of 10 Gbps and 25 Gbps each	We request you to kindly either change the payment terms to 100% value of order and 5% BG against PBC as the OEM warranty certificate is given for 5 years as OEM upfront take the 5 years price against the warranty certificate. or Need clarification on exact type of cable required, Either India type cable(C13/3 PIN) or Jumper cable(C13/C14)	As per RFP

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61	Page No: 47	ANNEXURE-2: TECHNICAL & FUNCTIONAL SPECIFICATIONS	Additional Suggestion	<p>Suggestion to add. Certifications – [OEM need to submit latest and valid FCC Class A, Energy Star, CE Certification &amp; BIS Certificate] Justification: Since these servers are being procured for a datacenter where along with security product reliability and sustainability are also very critical, hence we suggest you to please include this certifications to ensure you buy best solution available in industry which is reliable, audited hardware and protecting your investment.</p> <ul style="list-style-type: none"> <li>•Regulatory compliance &amp; safety (FCC Class A, CE, BIS). Ensures all servers comply with mandatory national and international regulations on electromagnetic interference, electrical safety and local statutory norms, reducing risk of non compliance, penalties, or forced replacements after deployment of 100 servers.</li> <li>•Energy efficiency &amp; operating cost (Energy Star): Guarantees lower power consumption and heat output, which is critical at this scale to control data center electricity, cooling costs and carbon footprint over the life of the project.</li> </ul>	NA
62	Page 47	Annexure-2: Technical & Functional Specification	Processor: Minimum 2 Nos of 6th Gen Intel Xeon Performance processor 6700 series (64 Core, 2.4GHz, 300MB Cache) or higher.	<p>Request for Changes:                      Processor: Total 128 Cores using 6th Gen Intel Xeon Performance processor 6700 series or 5th Gen AMD EPYC (Base Frequency 2.4GHz, 256MB L3 Cache) or higher.</p> <p>Justification:                      Asked parameters are mandates the use of Intel only processors and this inadvertently restricts participation from alternative CPU OEMs and prevents fair, competitive bidding, contrary to the principles of public procurement and the standard guidelines of DPIT.</p> <p>We also suggesting to ask for total cores in a server and keep open to choice for no of CPU as this will allow flexibility for S/OEM to choose the appropriate solution and optimize the TCO.</p>	As per RFP


**Response to Pre-Bid Queries/Suggestions/Clarifications of RFP for Supply, Installation and maintenance of Rack Servers for RSDC**  
**RFP Ref No.: F3.3(565)/RISL/Pur/2026-02871-9030846/BSDC-092, Dated 23-03-2026.**

S.N.	RFP Page No	RFP Rule No	Rule Details	Query/Suggestion/Clarification	Comments
63	Page 47		Memory: 2 TB Memory scalable to at least up to 8TB, using DDR5 6400MT/s RDIMM memory modules in Balance configuration	Request for Changes: Memory: 1.5 TB Memory scalable to at least up to 6TB, using DDR5 6400MT/s RDIMM memory modules in Balance configuration  Justification: At present, 96GB DIMMs are facing industry-wide constraints, both in terms of consistent availability and significant price volatility due to current supply-chain conditions. This makes it challenging to ensure delivery timelines and price stability for configurations built with 96GB modules.  Due to substantial increase in Memory & SSD prices, we understand that current RFP budget of 39CR ( all inclusive) is highly in-adequate.  We request RISL to re-budget the RFP or reduce the Server Qty to fit into the current Budget.	As per RFP
64	4	Estimated Procurement Cost	39,00,00,000/- (Rs. Thirty NineCrore only) (Incl. all taxes and levies)		As per RFP.
65	5	Bid Validity	180 days from the bid submission deadline	Request to update this point to " equivalent or less than 30 days from the bid submission deadline "  Reason: Server OEM's are already facing high unpredictability of Memory & SSD prices and they are increasing every week. CPU vendors have increased their cost and plans for further escalation. It is impossible for any Server OEM to commit the price validity for more than 30 days.  Requesting RISL to consider this request and help to close the RFP Award and PO placement with-in 30 days from Bid Submission.	As per RFP
66	20	Right to vary quantity	Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract (if the original Delivery or completion period may also be proportionately increased. The limits of repeat order shall be as under: - a. 50% of the quantity of the individual items and 50% of the value of original contract of works; and b. 50% of the value of goods or services of the original contract.	Request to remove this point.  Reason: Server OEM's are already facing high unpredictability of Memory & SSD prices and they are increasing every week. CPU vendors have increased their cost and plans for further escalation. It is impossible for any Server OEM to commit the price validity for more than 30 days.  Requesting RISL to procure the required Server Qty from Day1 / as per RFP ask. Server OEM's would not be able to provide the same cost for repeat orders.	Refer S. No. 06

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S.N.	RFP Page No	RFP Rule No	Rule Details	Query/Suggestion/Clarification	Comments
67	21		As per the requirements, from time to time, the Purchaser shall issue a work order to the successful bidder(s) for supply of items. However, the Rate contract does not guarantee the bidder to receive any minimum/committed number of work orders from RISL. The work order shall specify the quantity of various items to be supplied along with delivery schedule for supply and installation (If any)	Request to remove this point. Reason: Server OEM's are already facing high unpredictability of Memory & SSD prices and they are increasing every week. CPU vendors have increased their cost and plans for further escalation. It is impossible for any Server OEM to commit the price validity for more than 30 days hence most of the Server OEM's cannot participate and comply to Rate Contracts.	As per RFP
68	47	Processor	Minimum 2 Nos of 6th Gen Intel Xeon Performance processor 6700 series (64 Core, 2.4GHz, 300MB Cache) or higher.	Request to update this point to " Minimum 2 Nos of 6th Gen Intel Xeon Performance processor 6700 series (64 Core, 2.2GHz, 300MB Cache) or higher". Reason: With a slight base frequency difference, we can achieve good Dollar/core optimization. Since due to huge price increments in Memory & SSDs, it is highly recommended to optimize on the Processor. Also, there is very less performance gap between the two processors. ( As per their published Spec Benchmarks)	Refer S.No. 55
69	48	Security Features	System should support Trusted Platform Module 2.0, UEFI Secure Boot, Cryptographic signed BIOS and BMC firmware, Intel Platform Firmware Resilience, Intrusion Detection.	Request to update this point to " System should support Trusted Platform Module 2.0, UEFI Secure Boot, Cryptographic signed BIOS and BMC firmware, Intel Platform Firmware Resilience, Chassis Intrusion Detection, OEM Security Bezel & Lock kit, FIPS 140-3, Energy Star certification, AES & 3DES compliance" Reason: Since these servers would be residing on Rajasthan SDC, it is highly recommended that servers should be certified for highest of the security and efficiency features available in the Industry today. Mentioned additional features are available with all major Server OEM's.	As per RFP
70	48	Security Features	BIS and ROHS should be the only certification required. The specs value of the offered CPU must be submitted along with the bid.	Request to update this point to " BIS and ROHS certification is required. The specs value of the offered CPU & Server Model must be submitted along with the bid"	Refer Sr. No. 57
71	43	SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT 1) Payment Terms and Schedule	Timeline - T+90	In view of ongoing acute shortage of SSD's and memory DIMM's, delivery timeline for servers have been severely impacted. Request authority to amend this clause to " T+180 days Minimum".	Refer S.No. 8

Response to Pre-Bid Queries/Suggestions/Clarifications of RFP for Supply, Installation and maintenance of Rack Servers for RSDC RFP Ref No.: F3.3(565)/RISL/Pur/2026-02871-9030846/BSDC-092, Dated 23-03-2026.					
S.N.	RFP Page No	RFP Rule No	Rule Details	Query/Suggestion/Clarification	Comments
72	Page 47 of 73	ANNEXURE-2: TECHNICAL & FUNCTIONAL & FUNCTIONAL SPECIFICATIONS:  Sr. No 4: Storage Controller	Integrated PCIe 4.0/5.0 Raid Controller with 8GB Cache supporting RAID 0, 1, 5, 6, 10, 50, 60. Must support minimum 4 NVME Hot-Swappable Drives.	<p><b>Justification</b> This clause is restricting us to participate as every OEM has different architecture and 4GB cache is sufficient for the RAID controller to support all required RAID configurations for the specified drive capacities. Moreover, all leading OEMs support RAID controllers with 4GB cache. Kindly revise the clause for wider Participations</p> <p><b>Revised Clause:</b> Integrated PCIe 4.0/5.0 Raid Controller with min 4GB Cache supporting RAID 0, 1, 5, 6, 10, 50, 60. Must support minimum 4 NVME Hot-Swappable Drives.</p> <p><b>Justification</b> Server management software's capability is missing in the RFP ask which is very important for end to end server lifecycle management that is needed for server's OS/firmware upgrade, to avoid any security issues and address them proactively, to address any driver/firmware incompatibility and to view health, inventory of server. Kindly add the suggested clause as it is supported by all leading OEMs.</p> <p><b>Suggested Clause:</b> * The Server management software should participate in server provisioning, device discovery, inventory, diagnostics, monitoring, fault detection, auditing, statistics collection and stateless computing. * Server management software should provide capability to view health, inventory for third-party compute. * Server management system should provide an alert in case the system is not part of OEM Hardware Compatibility list &amp; should provide anti-counterfeit along with driver &amp; firmware incompatibility. * The proposed management solution should provide proactive security &amp; software advisory alerts and should outline the fixes required to address the issues.</p>	Refer Updated RFP
73	Page 47 of 73	ANNEXURE-2: TECHNICAL & FUNCTIONAL & FUNCTIONAL SPECIFICATIONS:  <i>New Suggestion</i>	<i>New Suggestion</i>	<p><b>Justification</b> Server management software's capability is missing in the RFP ask which is very important for end to end server lifecycle management that is needed for server's OS/firmware upgrade, to avoid any security issues and address them proactively, to address any driver/firmware incompatibility and to view health, inventory of server. Kindly add the suggested clause as it is supported by all leading OEMs.</p> <p><b>Suggested Clause:</b> * The Server management software should participate in server provisioning, device discovery, inventory, diagnostics, monitoring, fault detection, auditing, statistics collection and stateless computing. * Server management software should provide capability to view health, inventory for third-party compute. * Server management system should provide an alert in case the system is not part of OEM Hardware Compatibility list &amp; should provide anti-counterfeit along with driver &amp; firmware incompatibility. * The proposed management solution should provide proactive security &amp; software advisory alerts and should outline the fixes required to address the issues.</p>	NA

  
 Devendra Sharma  
 System Architect (Project Director)