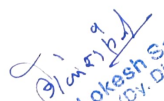


Pre bid queries related to RFP for Hiring of Technical Expert's Services to work on SAS analytics stack of Govt of Rajasthan
F4.15(24)/RISL/Tech/2026-02927-9573420/498 dated: 01.05.2026
Pre Bid Date - 06.05.2026

Sr. No	Company Name	Page No	Rule No	Reference /Subject	Query/Clarification/Suggestion	Response	Category	Remark/Reason
1	M/s E-Connect Solutions Pvt Ltd.	15	4.1.1	The selected bidder shall be responsible for providing resources for two (2) years.	For extensions exceeding two (2) years, the department should include a provision for adjusting rates to align with the inflation rate, estimated at approximately 10% to 15%.	as per RFP	SCOPE OF WORK	
2	M/s E-Connect Solutions Pvt Ltd.	16	4.1.2 Sr. No 1	• Overall 8+ years of experience in Data analytics/ Software Development. • 6+ years relevant work experience of SAS and SAS Programming.	As per current market scenario, profiles with 8+ years of experience will be positioned as Project Leads or Team Leads. It will be challenging to have resources with 8 years of experience onsite in Senior Developer roles. Senior Developers should ideally have a minimum of 6 years of experience. Kindly consider the same	as per RFP	SCOPE OF WORK	
3	M/s E-Connect Solutions Pvt Ltd.	16	4.1.2 Sr. No 2	Overall 5+ years of experience in Data analytics/ Software Development • 3+ years relevant work experience of SAS and SAS Programming.	As per current market scenario, profiles with 4+ years of experience will be positioned as Sr. Developer. It will be challenging to have resources with 5 years of experience onsite in Developer roles. Developers should ideally have a minimum of 3+ years of experience. Kindly consider the same	as per RFP	SCOPE OF WORK	
4	M/s E-Connect Solutions Pvt Ltd.	17	4.1.2 Sr. No 3	Overall 8+ years of experience. • 6+ years relevant work experience	Considering the current market scenario, individuals with over 8 years of experience will be designated as Architect Lead/Lead System Engineers. Securing resources with 10 years of experience for onsite System Administrator roles presents challenges. System Administrators should ideally possess a minimum of 6+ years of experience. Kindly consider the same	as per RFP	SCOPE OF WORK	
5	M/s E-Connect Solutions Pvt Ltd.	16	4.1.2 Sr. No 1	Hands-on experience in one or more areas mentioned as follows:- - o ETL tools and concepts - o DS2 programming - o Viya Modelling - o Visual Analytics (VA) Development	A single resource cannot simultaneously handle both ETL and Modelling tasks. Modelling entails a completely different role. Hence need to plan a separate resource else grant an exemption.	as per RFP	SCOPE OF WORK	Technical Experts are required to have hands-on experience in at least one or more of the said technical areas not need to be an expert in all four areas


Lokesh Sainti
 ACP (Dy. Director)

Sr. No	Company Name	Page No	Rule No	Reference /Subject	Query/Calirification/Suggestion	Response	Category	Remark/Reason
6	M/s E-Connect Solutions Pvt Ltd.	16	4.1.2 Sr. No 2	Hands-on experience in one or more areas mentioned as follows:- o ETL tools and concepts o DS2 programming o Viya Modelling o Visual Analytics (VA) Development	A single resource cannot simultaneously handle both ETL and Modelling tasks. Modelling entails a completely different role. Hence need to plan a separate resource else grant an exemption.	Please refer to response for the query at S.No. 5	SCOPE OF WORK	
7	M/s E-Connect Solutions Pvt Ltd.	17	4.1.3 para 1	it is expected that the resources shall be sincere to their work and work on extended office hours / holidays to ensure completion of their tasks if required	According to employment law and HR compliance, it is illegal for any company to force an employee to work on their scheduled weekly off or on public holidays declared by the state. Furthermore, extending an employee's working hours beyond 9 hours in a day is also illegal. Therefore, the mentioned condition does not comply with organizational standards. In compliance with the law, please retract this statement.	as per RFP	SCOPE OF WORK	
8	M/s E-Connect Solutions Pvt Ltd.	52	Section 5.2 Penalty for Absence/ Non-Deployment	In case of absence of resources from the project site [beyond Government Holidays and allowed leaves (calculated quarterly) of 12 days per calendar year effective from the date of deployment], proportionate penalty @2% of man-month rate of absent resource(s) per day shall be deducted for each additional leave taken from the eligible payment. Penalty at the same rate shall be applicable for the non-deployment of resources within the stipulated time, for the duration the resource is not deployed.	As per employment law and statutory compliance, employee must have 15 days of PL and 7 days of SL. Requesting you to kindly consider the same.	as per RFP	General	
9	M/s E-Connect Solutions Pvt Ltd.	52	7. SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT 3) Quality of Services b)	In case of failure to meet the standards of the purchaser, (which includes efficiency, cooperation, discipline and performance), the Purchaser on their own discretion may decide to replace the specific resource and issue written notice to the selected bidder for a suitable replacement.	To ensure evaluation and adherence to standards, requesting to department to share the general standard terms.	as per RFP	General	Please refer the Section 7 (Special Terms and Conditions of Tender & Contract), Point No. 3, (Quality of Services) of the RFP


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 ACP (Dy. Director)

Company Name	Page No	Rule No	Reference /Subject	Query/Clarification/Suggestion	Response	Category	Remark/Reason
0 M/s E-Connect Solutions Pvt Ltd.	13	3. PRE-QUALIFICATION/ ELIGIBILITY CRITERIA	Quality Certification Requirement	We request to include CMMI Level 5 certification in the pre-qualification criteria. This will help ensure that bidders with strong processes and proven quality standards participate in the tender.	as per RFP	General	
1 Object Technology Solutions India Private Limited (OTSI)	15	4.1.1	The selected bidder shall be responsible for providing resources for two (2) years.	Include a provision to revise rates in line with inflation (approximately 20% to 30%) for extensions exceeding two (2) years.	Please refer to response for the query at S.No. 1	SCOPE OF WORK	
2 Object Technology Solutions India Private Limited (OTSI)	16	4.1.2 Sr. No 1	Education Qualification : B.E/ B.Tech./ MCA/ M. Tech.	Restricting the educational qualifications sometimes poses a challenge in recruiting highly skilled individuals. Hence requesting to include B.Sc, BCA, or equivalent qualifications in the education criteria. We can have all due-diligence done, evaluation from department site as well before deploying to the site. Kindly consider the same.	as per RFP	SCOPE OF WORK	
3 Object Technology Solutions India Private Limited (OTSI)	16	4.1.2 Sr. No 2	Education Qualification : B.E/ B.Tech./ MCA/ M. Tech.	Restricting the educational qualifications sometimes poses a challenge in recruiting highly skilled individuals. Hence requesting to include B.Sc, BCA, or equivalent qualifications in the education criteria. We can have all due-diligence done, evaluation from department site as well before deploying to the site. Kindly consider the same.	as per RFP	SCOPE OF WORK	
4 Object Technology Solutions India Private Limited (OTSI)	17	4.1.2 Sr. No 3	Education Qualification : B.E/ B.Tech./ MCA/ M. Tech.	Restricting the educational qualifications sometimes poses a challenge in recruiting highly skilled individuals. Hence requesting to include B.Sc, BCA, or equivalent qualifications in the education criteria. We can have all due-diligence done, evaluation from department site as well before deploying to the site. Kindly consider the same.	as per RFP	SCOPE OF WORK	
5 Object Technology Solutions India Private Limited (OTSI)	17	4.1.3 Note : C	The selected bidder shall deploy the required manpower within 45 days from the date of issuance of work order.	As per current market scenario, each employee need to serve minimum 60-90 days of notice period, hence suggest to change 60 days instead of 45 days from date of WO.	as per RFP	SCOPE OF WORK	
6 Object Technology Solutions India Private Limited (OTSI)	17	4.1.3 Table	Payment : Quarterly Payment on Man-Month Basis as per the rates quoted in Financial Bid	Kindly consider changing the payment cycle to a monthly basis instead of quarterly, in line with the ongoing nature of services, to facilitate smoother financial management and uninterrupted operations.	as per RFP	SCOPE OF WORK	

Sr. No	Company Name	Page No	Rule No	Reference /Subject	Query/Clarification/Suggestion	Response	Category	Remark/Reason
17	Object Technology Solutions India Private Limited (OTSI)	18	4.1.4	The selected bidder shall also prepare a comprehensive training and capacity building plan on deployed solution : Provide comprehensive training on the deployed reports every quarter to the designated officers of DoIT&C/ RISL/ Other departments. The content of the training/capacity building workshop and its schedule shall be mutually decided by RISL/DoIT&C and the bidder.	Training must be conducted by a qualified trainer. And Training content will be decided by Accredited trainer only. Kindly consider this request.	as per RFP	SCOPE OF WORK	
18	Object Technology Solutions India Private Limited (OTSI)	45	(17) Extension in Delivery Period and Liquidated Damages (LD) (b)(i)	Fraction of a day in reckoning period of delay in supplies, successful installation and completion of work shall be eliminated, if it is less than half a day.	Less than half a day delay exemption is appreciated, however, request you to kindly consider the subject area, nature & type of the work, the completion of work timelines should be mutually agreed, before declaring a delay, Kindly request you to amend the clause upon the "Less than half a day Delay" exemption.	as per RFP	General	
19	Object Technology Solutions India Private Limited (OTSI)		Request for Amendment		We request the department to kindly include "CMMI Level 5 Certification" as an eligibility / technical evaluation criterion in the RFP, considering the criticality and scale of the project. This certification ensures that the bidder follows globally recognized mature software development, quality assurance, and project management processes, thereby minimizing project delivery risks and ensuring successful implementation.	Please refer to response for the query at S.No. 10	SCOPE OF WORK	
20	Data Ingenious Global Limited	15	4.1 Scope of Work	The deployed resources shall also manage, support, modify and update the existing analytical reports/dashboards developed on the SAS platform on regular basis or as and when required.	In Clause 4.1 and Project Profile, it is mentioned that deployment of technical experts and activities/work shall be carried out on "as and when required basis." We request clarification on the minimum guaranteed man-month commitment during the contract period, as resource deployment and commercial planning require a defined baseline commitment from the purchaser side.	as per RFP	SCOPE OF WORK	Please refer the Section 4 (SCOPE OF WORK, DELIVERABLES & TIMELINES), Point No. 4.1.1 (Resource Requirement) of the RFP

Signature
Lokesh Saini
 ACP (Cy-Director)

Sl. No.	Company Name	Page No	Rule No	Reference /Subject	Query/Clarification/Suggestion	Response	Category	Remark/Reason
21	Data Ingenious Global Limited	17	4.1.3 Project Deliverables, Milestones, Time Schedule & Payment	Quarterly Payment on Man-Month Basis as per the rates quoted in Financial Bid	As per Clause 4.1.3, payment is mentioned as "Quarterly Payment on Man-Month Basis" against submission of Monthly Performance Report and Monthly Attendance Report. Since the engagement involves deployment of highly skilled onsite technical experts and continuous operational expenses such as monthly salaries, statutory compliances, and resource retention costs, we request that the payment terms may kindly be considered on a monthly payment basis against submission of Monthly Performance Report and Monthly Attendance Report instead of quarterly payments. This will ensure smooth project execution, uninterrupted resource availability, and better service continuity throughout the contract period.	Please refer to response for the query at S.No. 16	SCOPE OF WORK	
22	Inspira Enterprise India Ltd.	13	Pre Qualification Criteria	General Query	Request to ask for CMM Level 5 Certification from prospective Bidder	Please refer to response for the query at S.No. 10	General	
23	Inspira Enterprise India Ltd.		Deployed Resources	General Query	Bidder Should deploy company pay roll resources only, no subcontracting or third Party resource should be deployed at customer site during contract period.	as per RFP	General	Please refer the Section 6 (GENERAL TERMS AND CONDITIONS OF TENDER & CONTRACT), Point No. 5 (Joint Venture, Consortium or Association) of the RFP


Lokesh Saini
 ACP (Ex. Director)