

GOVERNMENT OF RAJASTHAN स्वना प्रीडोगिकी और संचार विभाग Department of Information Technology & Communication

Ref No.: F5 (373)/DOIT2/Project/09/Part-V / 05417/2020

Dated: 02-12-2020

Circular

Committed to quick and convenient delivery of citizen services, Government of Rajasthan has created an integrated e-governance infrastructure, with an outreach till the last mile. Government has provided online platforms for all citizen centric services, grievances and departments are proactively disclosing their information through Jan Soochna Portal which can be used for day to day requirement by common man in their vicinity, which inturn, mitigate the travel requirement.

In these difficult times of spread of pandemic COVID-19, importance of IT has increased exponentially as a tool to ease the daily lives of the common man. It is envisaged that <u>all the State Departments and Organizations may utilize State's IT Infrastructure potential to maximum offering unhindered service delivery for every citizen.</u> As can be appreciated, this will minimize the physical movement of the common man and the departmental officials.

Strong, robust and advanced IT infrastructure of the State may be utilized by the State Departments and Organizations for IEC and creating awareness among the masses about various government schemes and extending government citizen centric services in the remotest corner of the state. Further, video conferencing facility may be utilized at maximum for effective monitoring and review of implementation of various government schemes.

(Ajitabh Sharma) Principal Secretary, IT&C

Datedy 69-12-2020

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Copy to the following for information and necessary action:

1. PS to Principal Secretary to Hon'ble Chief Minister, Rajasthan.

2. PS to Chief secretary, Government of Rajasthan

3. All ACS / Principal Secretaries / Secretaries to Government of Rajasthan.

 All Head of Departments / Divisional Commissioners / District Collectors, Government of Rajasthan

5. Sr. DS to Chief Secretary, Government of Rajasthan.

6. All CEO / MDs Public Sector Units / Corporations

(Additional Director)