

**Query/ Suggestion/ Clarification**

**Annexure - A**

**Subject: RFP Document for AMC of  
3D Holographic Projection System for three years  
NIT No.: F3.3(378)/RISL/Pur/2022/708 dated 02.05.2022  
Pre-Bid Meeting Date and time :10.05.2022 at 11:00 AM**

| S. No. | RFP Page No.                                      | RFP Rule no.                                    | Rule Details  | Query/Suggestion/ Clarification   | Proposed Change  |
|--------|---|---|---|---|--|
| 1      | Pg. 10  | Estimate cost                                   | Estimate cost 55 Lac  | The Estimate cost is less   | As per RFP   |
| 2      | Pg No. 18 (d)                                     | Event Management                                | SI shall reach the location in advance (at least 1 hour prior to the scheduled start time of the event)   | Event related information shall be given in advance at least 1-2 days before the scheduled event to arrange the things and call basis manpower. Same shall be added in (d)  | Two technical engineers were full time available under the project. Hence, the time is sufficient.<br>As per RFP           |
| 3      | Pg No. 66 (e) Table                               | Penalty for downtime                            | After 2 hours of lodging the complaint & also providing standby equipment with same or higher configuration of already installed equipment (Penalty Rs. 500/-)  | Needs to difrentiate between Minor & Major fault seperately (Since, we can't amend the FORMAT, thertefore we are adding it on the right side of the excel sheet Table to share how it shall be  | As per RFP   |
| 4      | Pg No. 66 (e) Table                               | Penalty for downtime                            | After 2 hours of lodging the complaint & not providing standby equipment with same or higher configuration of already installed equipment (Penalty Rs. 1,000/-) | Needs to difrentiate between Minor & Major fault seperately (Since, we can't amend the FORMAT, thertefore we are adding it on the right side of the excel sheet Table to share how it shall be  | As per RFP   |
| 5      | Pg No. 70 Annexure 1 Bill of Material ( S. No. 2) | Component already available in recording studio | Component already available in recording studio (Content Management Software and Content Playback Software- Vimix + Avid Media composer +Vaad)                  | Its value is not mentioned in BOQ (Financial Bid). Please clarify whether we have to add the cost of content management software in BOQ or not. If yes , we requested you to added the same in BOQ.   | As per RFP   |
| 6      | Pg. No. 17 Sr. VI                                 | <b>Event Management</b>                         | Per year approximately <b>50</b> numbers of events shall accure based on the requirement.   | When per year events are approximately <b>50</b> & AMC period is THREE years, in such case, the <b>Qty.</b> in BOQ (Financial bid) page No. 80, Sr. No. 6 needs to be <b>150</b> which is mentioned only 50 when the period of AMC is three (3) years. Please clear it whether the 50 events is for one year or 3 year. | FMS charges for Video Editor (On call basis) may be revised to 150 for three years (50 per year)<br><br>As per revised RFP |

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|--------|--------------|----------------------|--------------|---|--|
| 7      |              | Not mentioned in Rfp |              | Amc cost of cables,batteries for microphones and converters installed in the studio for connectivity should also be added to BOQ (Financial Bid). It will take too much cost to replacing coverters (HDMI to VGA, Display Port to VGA & Display port to HDMI) and cable (HDMI to HDMI, VGA to VGA). | Amc cost of cables,batteries for microphones and converters (HDMI to VGA, Display Port to VGA & Display port to HDMI) and cable (HDMI to HDMI, VGA to VGA) installed in the studio for connectivity is included in overall AMC cost.<br><br>As per RFP |