

PreBid Queries & Response

#	Firm Name	RFP Page No.	RFP RULE / CLAUSE	RULE DETAILS	QUERY / SUGGETION / CLARIFICATION	Decision	RISL Response
1	CIPL	26	15e	The Commercial Evaluation will be done after multiplying the price with the following Multiplication Factor:	Request you to please confirm what is definition of multiplication factor	Reference	Refer Col 3 of table under 15e and 15f.
2	CIPL	26	15e	The calculation for weighted average value shall be based on the following formula: (Rate for Principal Consultant * 1 + Rate for Management Consultant * 2 + Rate for Senior Consultant * 3 + Rate for Consultant * 4 + Rate for Associate Consultant * 5)/5.	Request you to please clarify the formula because in BOQ the cost is not divided by 5	Clarification	Weighted average is part of financial evolution
3	CIPL	26	15e		We would like to request you to involve CMMI Level 5 because CMM Level 5 companies are the ones, which have well defined processes, which are properly measured. Such organizations have good understanding of IT projects which have good effect on the Organizational goals.	No Change	As per RFP.
4	3i INFOTECH LIMITED	7	1. NOTICE INVADING BID	Bid Security and mode of payment	As 5 bidders would be empanelled for this RFP, we request you to kindly divide the Bid Security amount equally among the five bidders . So, if the Bid Security is 2% of INR 80 Cr, which comes out to be INR 1,60,00,000, now this amount should be divided among 5 bidders which is INR 32,00,000. By this, kindly allow the bidders to submit the Bid Security on INR 32,00,000.	No Change	As per RFP.
5	3i INFOTECH LIMITED	11	1. ELIGIBILITY CRITERIA	S. No. 5 Technical Capability The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021.	We request to kindly consider the projects in last five financial years and change the clause as mentioned below: The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last five financial years (i.e. FY 2016-17, FY 2017-18, FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2016 to 31st Mar, 2021.	Change in RFP	last five financial years (i.e. FY 2017-18, 2018-19, 2019-20, 2020-21 and 2021-22)
6	3i INFOTECH LIMITED	16	4.2 Categories and Education Qualification of Consultants:	4.2.2 The details regarding Categories of Consultants and profiles are given below: 4.2.3 The details of Educational Qualification in respect of Categories of Consultants and profiles are given below:	Request you to kindly help in sharing the break-up matching the Category of Consultants mentioned in 4.2.2 with respect to the Profiles mentioned under 4.2.3. For our understanding we would like to know: • which category of consultant(s) and how many would be required for Project/Program Management • which category of consultant(s) and how many would be required for Technology Profile • which category of consultant(s) and how many would be required to deploy for Change Management profile	Clarification	As per the requirement of the project.
7	3i INFOTECH LIMITED	18	4.3 Deployment of personnels/ Resources	4.3.8 The Selected Agency must deploy the personnel as per the following schedule: • 4 weeks for Principal Consultants and Management Consultants • 3 weeks for Senior Consultants and Consultant • 2 week for Associate Consultant	As it takes time to deploy similar or higher skilled resource request you to kindly amend this clause as: 4.3.8 The Selected Agency must deploy the personnel as per the following schedule : • 8 weeks for Principal Consultants and Management Consultants • 6 weeks for Senior Consultants and Consultant • 4 weeks for Associate Consultant	No Change	As per RFP
8	3i INFOTECH LIMITED	77	ANNEXURE-13: CV Format	General	As per our understanding the bidder needs to share 1 CV each for Principal Consultant, Managing Consultant, Senior Consultant, Consultant and Associate Consultant. Please clarify.	Clarification	CVs not required in bidding document.
9	3i INFOTECH LIMITED			General	Request you to kindly keep total penalty to be capped subject to 10% of the contract value.	No Change	As per RFP
10	KCSIT Global	16	4.2.2	Categories and Education Qualification of Consultants: Associate Consultants	Can you please help us to provide exact Roles & Responsibilities of this category	No Change	As per Scope of Work (RFP clause 2.4.1)
11	KCSIT Global	16	4.2.2	Categories and Education Qualification of Consultants: Consultant	Can you please help us to provide exact Roles & Responsibilities of this category	No Change	As per Scope of Work (RFP clause 2.4.1)
12	KCSIT Global	16	4.2.2	Categories and Education Qualification of Consultants: Senior Consultant	Can you please help us to provide exact Roles & Responsibilities of this category	No Change	As per Scope of Work (RFP clause 2.4.1)
13	KCSIT Global	16	4.2.2	Categories and Education Qualification of Consultants: Management Consultant	Can you please help us to provide exact Roles & Responsibilities of this category	No Change	As per Scope of Work (RFP clause 2.4.1)
14	KCSIT Global	16	4.2.2	Categories and Education Qualification of Consultants: Principal Consultant	Can you please help us to provide exact Roles & Responsibilities of this category	No Change	As per Scope of Work (RFP clause 2.4.1)
15	N.K. Buildcon Pvt. Limited	11	1.1.5	The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each.	It is requested to consider GIS (GEOGRAPHICAL INFORMATION SYSTEM) as IT services and it includes both comprehensive database mapping and integration.	No Change	As per RFP
16	N.K. Buildcon Pvt. Limited	11	1.1.3	Average annual turnover should be at least Rs 10 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years.	We propose to consider, Average annual turnover should be at least Rs 10 Cr. from Consultancy services in India during last three financial years.	Change in RFP	IT / ITES/ e-Governance Consultancy services

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17	ANB SOLUTIONS PRIVATE LIMITED	11	5. Technical Capability	The bidder should have executed/executing at least 2 large scale e-Governance /Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020- 21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021.	We are requested to Department /RISL to revised this closed as This clause. The bidder should have executed at least 2 large scale e-Governance /IT Consulting/ Third Party Audit Projects/Manpower Supplied/Cyber Security/Experience in Banking/Telecom/ Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 50 Lacs each . Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021.	No Change	As per RFP
18	ANB SOLUTIONS PRIVATE LIMITED	16	4.3.8	4.1.1 The Selected Agency must deploy the personnel as per the following schedule: ● 4 weeks for Principal Consultants and Management Consultants ● 3 weeks for Senior Consultants and Consultant ● 2 week for Associate Consultant	4.1.2 It is requested to rephrase as The Selected Agency must deploy the personnel as per the following schedule : ● 7 weeks for Principal Consultants and Management Consultants ● 4 weeks for Senior Consultants and Consultant ● 3 week for Associate Consultant	No Change	As per RFP
19	ANB SOLUTIONS PRIVATE LIMITED	19	4.5.2	RISL may ask the selected agency for deployment of consultants on partial (example 25%, 50%, 75% etc.) or full time basis depending upon the scope of work and requirement of the project.	Please clarify	Clarification	Deployment in multiple project or Part time deployment as per the project requirement.
20	BDO INDIA LLP	11	1.1.3	Average annual turnover should be at least Rs 10 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years i. e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet.	Average annual turnover should be at least Rs 10 Cr. from IT / ITES / e-Governance Consultancy services in India during last three financial years i.e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet.	Change in RFP	IT / ITES / e-Governance Consultancy services
21A	BDO INDIA LLP	11	1.1.5	The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each.	May kindly consider and confirm the following: 1. Last three FY to also include work orders issued till 31.03.2022 . This allows inclusion of current assignments deploying latest technologies.	Change in RFP	As per Last 5 financial years (i.e. FY 2017-18, 2018-19, 2019-20, 2020-21 and 2021-22)
21B	BDO INDIA LLP	11	1.1.5	The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each.	May kindly consider and confirm the following: 2. May kindly confirm that services rendered towards audit of IT Infrastructure / IT applications in large scale e-Governance projects in India, are also eligible.	No Change	As per RFP
22	BDO INDIA LLP	11	1.1.5	Work Order + Phase Completion Certificate from the client	For on-going projects, the following may be allowed: Work Order + self certificate of phase completion (signed by the authorized signatory + auditor)	No Change	As per RFP
23	Dev Information Technology Limited	11	3. Financial: Turnover	Average annual turnover should be at least Rs 10 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years i. e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note : Turnover of hardware will not be considered for evaluation)	Request to modify the clause as " Average annual turnover should be at least Rs 50 Cr. from IT / ITES in India during last three financial years i.e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note : Turnover of hardware will not be considered for evaluation)"	No Change	As per RFP
24	Dev Information Technology Limited	11	5. Technical Capability	The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021.	The bidder should have executed/executing at least 1 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i. e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021.	No Change	As per RFP
25	Nangia-Andersen LLP	11	Eligibility Criteria; Financial: Turnover	Average annual turnover should be at least Rs 10 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years i. e., for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet.	We request to amend the clause as: Average annual turnover should be at least Rs 50 Cr. from Consultancy services in India during last three financial years i.e., for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet.	No Change	As per RFP
26	Nangia-Andersen LLP	11	Eligibility Criteria; Technical Capability	The bidder should have executed/ executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each.	We request to amend the clause as: The bidder should have executed/ executing at least 2 large scale e-Governance / Government transformation projects in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 0.50 Crore each .	No Change	As per RFP
27	Nangia-Andersen LLP	12	Eligibility Criteria; Certifications	Bidder should have ISO 9001:2000 and ISO 27000 active certification.	We request to amend the clause as: Bidder should have ISO 9001:2000 and ISO 27000/ ISO 140001 active certification.	Change in RFP	Active certification of ISO 9001:2000 and ISO 27000 or higher.
28	Nangia-Andersen LLP	12	Eligibility Criteria; Manpower Strength	The bidder should have at least 75 full time employees in IT/ITES/e-Governance Consultancy services across India as on 31st Mar 2022.	We request to amend the clause as: The bidder should have at least 75 full time employees in Consultancy services across India as on 31st Mar 2022.	No Change	As per RFP

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29	Primus Partners India Private Limited	7		Bid Security: 2% of the estimated procurement cost	Revision requested: As per Rule 170 of General Financial Rules (GFRs) 2017, Micro and Small Enterprises (MSEs) and the firms registered with concerned Ministries/ Departments are exempted from submission of Bid Security. Thus it is requested that bid security is waived off	Change in RFP	MSME to be allowed
30	Primus Partners India Private Limited	26	Section 1; 15	Evaluation & Tabulation of Financial Bids: 1. Other eligible bidder will also be allowed to match the 'least rate' across all categories if other bidders in 'k' refuse to match 'least rates'. However, the total no. of agencies for empanelment and rate contract will not exceed 5;	Revision requested: We request that the selection method be changed to hiring all agencies that qualify for the engagement and not limit it to a number. This will entail higher levels of quality as well as better efficiencies for the entire engagement and will completely put the focus on quality of deliverable which is the most important aspect of the project.	No Change	As per RFP
31	Primus Partners India Private Limited	Manner, Start/ End Date for Submission of Bid		Start Date: 13/05/2022 End Date: 27/05/2022	Revision requested: We request the below change Start Date: 13/05/2022 End Date: 13/06/2022	No Change	As per RFP
32	Pricewaterhouse Coopers Pvt Ltd.	11	1.1.3	The bidder should be in existence for more than 5 years in India	Request to kindly modify the clause as "The bidder should be in existence for more than 10 years in consulting business in India "	No Change	As per RFP
33	Pricewaterhouse Coopers Pvt Ltd.	11	1.1.3	Average annual turnover should be at least Rs 10 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years i. e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note : Turnover of hardware will not be considered for evaluation)	Request to modify the clause as "Average annual turnover should be at least Rs 300 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years i.e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note : Turnover of hardware will not be considered for evaluation)"	No Change	As per RFP
34	Pricewaterhouse Coopers Pvt Ltd.	12	1.1.6	Bidder should have ISO 9001:2000 and ISO 27000 active certification.	Request to modify the clause as "Bidder should have ISO 9001:2000 and ISO 27000 active certification and SEI CMMI Level 5 active certification"	No Change	As per RFP
35	Pricewaterhouse Coopers Pvt Ltd.	12	1.1.7	The bidder should have at least 75 full time employees in IT/ITES/e-Governance Consultancy services across India as on 31st Mar 2022	Request to modify the clause as "The bidder should have at least 300 full time employees in IT/ITES/e-Governance Consultancy services across India as on 31st Mar 2022"	No Change	As per RFP
36	Pricewaterhouse Coopers Pvt Ltd.	11	1.1.5	The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021.	Request to modify the clause as "The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020- 21) for work order value more than Rs. 2 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021."	No Change	As per RFP
37	Pricewaterhouse Coopers Pvt Ltd.	12	1.1.9	Mandatory Undertaking	Blacklisting Clause is suggested to be added	No Change	As per RFP
38	Pricewaterhouse Coopers Pvt Ltd.	15	2. 4.1.16	Financial Management (Viability, Costing and Monitoring)	As per this scope a profile with Financial Management experience should be added	No Change	As per RFP
39	Pricewaterhouse Coopers Pvt Ltd.		4.5.2	RISL may ask the selected agency for deployment of consultants on partial (example 25%, 50%, 75% etc.) or full time basis depending upon the scope of work and requirement of the project.	Need more clarity on the clause	Clarification	Deployment in multiple project or Part time deployment as per the project requirement.
40	Pricewaterhouse Coopers Pvt Ltd.	24	3.12.a	The selection method is Least Cost Based Selection (LCBS or L1)	In view of the requirements, we suggest you to make this RFP as QCBS	No Change	As per RFP
41	Pricewaterhouse Coopers Pvt Ltd.	26	3.15.L	However, the total number of agencies for empanelment and rate contract will not exceed 5'	We request RISL to adopt the methodology adopted by NICSI of having consulting agencies in 2 categories. This will benefit RISL with regarding to rich consulting exposure and also utilizing small consulting firms for specialized job.	No Change	As per RFP
42	Pricewaterhouse Coopers Pvt Ltd.	40	4.9.d	Shifting the place of deployment: The user will be free to shift the place of deployment of resources for the said services within the same city /town/ district/ division. The successful/ selected bidder shall provide all assistance, including transportation, in relocating the resources.	Request to modify the clause as "The user will be free to shift the place of deployment of resources for the said services within the same city /town/ district. The successful/ selected bidder shall provide all assistance, including transportation, in relocating the resources.	No Change	As per RFP

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43	Pricewaterhouse Coopers Pvt Ltd.	53	5.2.b Deployment of all personnel for project.	Deployment of all personnel for project: • 4 weeks for Principal Consultants and Management Consultants • 3 weeks for Senior Consultants and Consultant • 2 weeks for Associate Consultant	Request to modify the clause as " As per project requirement and not exceeding 6 weeks for all the consultant from the date of Work Order". As all quality resources are deployed on existing assignments, it is critical to provide sufficient timeline for consultants at all level to be deployed on the project. However, for critical skillsets, the Project OIC and the firm may agree on expedited deployment.	No Change	As per RFP
44	Pricewaterhouse Coopers Pvt Ltd.	53	5.2.b Deployment of all personnel for project.	Penalty level in case of default: " 10% of order value (Excl. GST) of the respective month. Note:Penalty will be applicable on all months where the service level breached."	We understand that RISL wishes to impose penalty for expediting the deployment of resources. However, penalty is not the only mode for expediting resource deployment and neither RISL or the empanelled agency will benefit from delayed deployment. Also, RISL is not looking to make money by imposing penalty and is only looking forward to a disciplined deployment. Thus we request RISL to modify the clause as " 1% of order value against the resource not deployed (Excl. GST) of the respective month. Futher, we also request RISL to explore the option of staggered deployment as per the requirement of the resources to save both Time & Money.	No Change	As per RFP
45	Pricewaterhouse Coopers Pvt Ltd.	54	5.2.b Replacement of personnel at request of Purchaser	Expected Service Level: • 4 weeks for Principal Consultants and Management Consultants • 3 weeks for Senior Consultants and Consultant • 2 weeks for Associate Consultant (Including Hand Over / Take Over Time) from the date of intimation by the Purchaser.	Request to modify the clause as " As per project requirement and not exceeding 6 weeks for all the consultant from the date of Work Order". As all quality resources are deployed on existing assignments, it is critical to provide sufficient timeline for consultants at all level to be deployed on the project. However, for critical skillsets, the Project OIC and the firm may agree on expedited deployment.	No Change	As per RFP
46	Pricewaterhouse Coopers Pvt Ltd.	54	5.2.b Replacement of personnel at request of Purchaser	Penalty level in case of default: " 10% of order value (Excl. GST) of the respective month. Note:Penalty will be applicable on all months where the service level breached."	We understand that RISL wishes to impose penalty for expediting the deployment of resources. However, penalty is not the only mode for expediting resource deployment and neither RISL or the empanelled agency will benefit from delayed deployment. Also, RISL is not looking to make money by imposing penalty and is only looking forward to a disciplined deployment. Thus we request RISL to modify the clause as " 1% of order value against the resource not deployed (Excl. GST) of the respective month. Futher, we also request RISL to explore the option of staggered deployment as per the requirement of the resources to save both Time & Money.	No Change	As per RFP
47	Pricewaterhouse Coopers Pvt Ltd.	54	5.2.b Replacement of personnel at the request of the Selected Agency	Maximum time for providing replacement is 4 weeks for Principal Consultants and Management Consultants 3 weeks for Senior Consultants and Consultant 2 weeks for Associate Consultant (Including Hand Over / Take Over Time)	Request to modify the clause as " As per project requirement and not exceeding 6 weeks for all the consultant from the date of Work Order". As all quality resources are deployed on existing assignments, it is critical to provide sufficient timeline for consultants at all level to be deployed on the project. However, for critical skillsets, the Project OIC and the firm may agree on expedited deployment.	No Change	As per RFP
48	Pricewaterhouse Coopers Pvt Ltd.	54	5.2.b Replacement of personnel at the request of the Selected Agency	No Penalty on first replacement against respective positions. Penalty on second and subsequent replacement will be Rs.50,000 per breach for Associate consultant, Rs.1,00,000 per breach for Consultants, Rs.1,50,000 per breach for Senior Consultants, Rs.2,00,000 per breach for Management Consultant and Rs.2,50,000 per breach for Principal Consultants	The suggested penalty are very steep and would dither larger organization like us to participate in the engagement. Request to modify the clause as "Consultants can be replaced at the request of the agency or RISL, provided the consultants are not meeting the required level of quality. The agency must ensure the project continuity with atleast one (1) month handover. If the consultants is deployed later than 6 weeks from agreed replacement date, the penalty shall be as under: Rs.50,000 per breach for Associate consultant, Rs.1,00,000 per breach for Consultants, Rs.1,50,000 per breach for Senior Consultants, Rs.2,00,000 per breach for Management Consultant and Rs.2,50,000 per breach for Principal Consultants. No penalty shall be applicable in case of Health issues of self and immediate family members, Resignation & Death. And the replacement shall be provided in a 6 week period."	No Change	As per RFP
49	Pricewaterhouse Coopers Pvt Ltd.	18	Clause 4.3.8	The Selected Agency must deploy the personnel as per the following schedule: • 4 weeks for Principal Consultants and Management Consultants • 3 weeks for Senior Consultants and Consultant • 2 week for Associate Consultant	Request to modify the clause as " As per project requirement and not exceeding 6 weeks for all the consultant from the date of Work Order". As all quality resources are deployed on existing assignments, it is critical to provide sufficient timeline for consultants at all level to be deployed on the project. However, for critical skillsets, the Project OIC and the firm may agree on expedited deployment.	No Change	As per RFP
50	Pricewaterhouse Coopers Pvt Ltd.	33	Clause 30: Interference with Procurement Process	In addition to the recourse available in the bidding document or the contract, be punished with fine which may extend to fifty lakh rupees or ten per cent of the assessed value of procurement, whichever is less	Request to provide more clarity on this and fine amount shall be minimized to 25 lakh or 5% of assessed value	Reference	RFP Clause 30 of chapter 3

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51	Pricewaterhouse Coopers Pvt Ltd.	37	Clause 38: Price Fall	If the bidder i.e. rate contract holder quotes/ reduces its price to render similar services at a price lower than the rate contract price at similar conditions to anyone in the state at any time during the currency of the rate contract, the rate contract price shall be automatically reduced with effect from the date of reducing or quoting lower price	It may be noted that the prices quoted during bids which were concluded in the previous year(s) are subject to change owing to inflation. In view thereof, we request department to delete this clause	No Change	As per RFP
52	Pricewaterhouse Coopers Pvt Ltd.	42	Clause 16	Sub-contracting is not allowed under this empanelment.	Request to amend the clause as: "The bidder is not allowed to sub-contract a part or entire scope of work to any other agency. However, contracting of a resource for capacity augmentation shall be allowed." This will enable the selected bidder to provide RISL with experts with specific domain and skill in case of specific requirements.	No Change	As per RFP
53	Pricewaterhouse Coopers Pvt Ltd.	44	Clause 24	Limitation of Liability is uncapped	Department agrees that Consultants total liability for all claims connected with the services or this agreement (including but not limited to negligence), whether in contract, tort, statute, indemnities or otherwise, is limited to one time the professional fees paid / payable for the services. Department agrees that Consultant will not be liable for (i) loss or corruption of data from your systems, (ii) loss of profit, goodwill, business opportunity, anticipated savings or benefits or (iii) indirect or consequential loss.	No Change	As per RFP
54	Pricewaterhouse Coopers Pvt Ltd.	52	1(d)	However, Expenses incurred on stationary, printouts etc. will be reimbursed on actuals by the department on producing necessary supporting documents and on prior approval by the purchaser with a cap of 5% on the total monthly bill payment to the selected agency	The cap of 5% may not be required if the payment is on actuals	No Change	As per RFP
55	Pricewaterhouse Coopers Pvt Ltd.	53	5.3 Service Level Standards/ Requirements/ Agreement	Calculation of Penalties	We understand that we would be liable to pay liquidated damages to the extent corresponding breach is solely attributable to us. Kindly confirm. LD/Penalty should be imposed only for delays solely attributable to the bidder and should be tightly aligned to a well laid consultative process and ascertaining the cause of the delay in question. We should not be held responsible if the work is delayed due to external factors/dependencies/reasons beyond our control.	No Change	As per RFP
56	Pricewaterhouse Coopers Pvt Ltd.	53	5.2.b Service Level Standards/ Requirements/ Agreement	Willful absence without permission of the Purchaser / Competent Authority	There are strict penalties clauses specifically on willful absence without permission. Please provision of penalty waive off in case of genuine reason such as hospitalization etc.	Reference	Refer Clause 25 Chapter 4 of RFP
57	Pricewaterhouse Coopers Pvt Ltd.	55	5.3 Service Level Standards/ Requirements/ Agreement	Calculation of Penalties: Penalty is capped to 30% of monthly payments, which is high as per industry standards	It is suggested to minimise the penalties with the capping of 10% of monthly payments	No Change	As per RFP
58	Pricewaterhouse Coopers Pvt Ltd.	11	1.1 Eligibility Criteria	A bidder participating in the procurement process shall possess the following minimum pre-qualification/ Technical/ eligibility criteria	It is suggested to adopt another model for such empanelments is to empanel under different categories - for eg: Big4 or similar firms get empanelled under Tier-1, smaller players get empanelled under Tier-2 or Tier -3 etc.	No Change	As per RFP
59	Pricewaterhouse Coopers Pvt Ltd.	19	4.5.2	RISL may ask the selected agency for deployment of consultants on partial (example 25%, 50%, 75% etc.) or full time basis depending upon the scope of work and requirement of the project.	It is suggested to specify the parital deployment in subsequent TOR	No Change	As per RFP
60	Pricewaterhouse Coopers Pvt Ltd.	18	4.3.7	The Selected Agency shall bear all travel and other costs incurred in deploying the personnel.	It is suggested to specify the deployment location in the respective TOR	No Change	As per RFP
61	Pricewaterhouse Coopers Pvt Ltd.	17	Point 9(b)at page 17 ; Cl. C of Code of Integrity at pg. 28	(Pre-qualification requirement regarding blacklisting / debarment)	It is requested to revise the eligibility criteria regarding blacklisitng/ debarment. Entities that are not debarred for fraud and corrupt practices at the time of the submission of bid should be allowed to participate in the tender process. Further, entities whose blacklisting was subsequently revoked / set aside should also be allowed to participate in the tender process.	No Change	As per RFP
62	Pricewaterhouse Coopers Pvt Ltd.	28	Annexure 4 (point e & g)	Declaration on blacklisting / debarment); Cl. C of Code of Integrity	It is requested to allow to submit the debarment declaration based on the present status of our blacklisitng / debarment as on date of submission of the bid.	No Change	As per RFP
63	Pricewaterhouse Coopers Pvt Ltd.	Additional clause	No third party disclaimer		We will be providing services and deliverables under the contract. We accept no liability to anyone, other than you, in connection with our services, unless otherwise agreed by us in writing. RISL agrees to reimburse us for any liability (including legal costs) that we incur in connection with any claim by anyone else in relation to the services.	No Change	As per RFP

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64	Pricewaterhouse Coopers Pvt Ltd.	Additional clause	Deliverables Acceptance		<p>If the project is to be completed on time, it would require binding both parties with timelines to fulfill their respective part of obligations. We request you that you incorporate a deliverable acceptance procedure, perhaps the one provided by Meity in their guidelines, or the one suggested below, to ensure that acceptance of deliverables is not denied or delayed and comments, if any, are received by us well in time. You may consider including the below simple clause:</p> <p>Within 10 days (or any other agreed period) from Client's receipt of a draft deliverable, Client will notify Consultant if it is accepted. If it is not accepted, Client will let Consultant know the reasonable grounds for such non acceptance, and Consultant will take reasonable remedial measures so that the draft deliverable materially meets the agreed specifications. If Client does not notify Consultant within the agreed time period or if Client uses the draft deliverable, it will be deemed to be accepted.</p>	No Change	As per RFP
65	Pricewaterhouse Coopers Pvt Ltd.	Additional clause	Deployment of Resources		<p>If there are any circumstances that reasonably restricts travel or physical presence of our personnel at RISL office / location, then without prejudice to payment obligations, RISL shall allow such personnel to work from home or other remote location till the time such reasonable restrictions exist. Any delay / default in performing our obligations arising from such restrictions, shall not be attributable to us and shall not be considered a breach of contract on our part and no consequent damages / penalties etc. arising therefrom would be imposed on us under the Contract.</p>	No Change	As per RFP
66	Pricewaterhouse Coopers Pvt Ltd.	52	5.1	Payment Terms and Schedule	<p>With our experience of working RISL, we request to kindly streamline the process and also reduce need for physical signature. We suggest implementation of an IT workflow for submission & approval of deliverables, submission & approval of monthly MPR, conducting Monthly/ Quarterly review, etc.</p>	Change in RFP	Payment will be processed on Monthly Basis.
67	Pricewaterhouse Coopers Pvt Ltd.	52	5.1	Payment Terms and Schedule	<p>We suggest RISL to eliminate the need of Quarterly Professional Papers and make this yearly. The Agency may also be asked to organize a seminar/ webinar on the professional paper and present same to larger audience across the nation. This will ensure RISL benefits from the exercise and contributes to the state as well as National Growth.</p>	Changed in RFP	2 Papers in a Year
68	Pricewaterhouse Coopers Pvt Ltd.	52	5.1	Payment Terms and Schedule	<p>We suggest RISL to adopt and online workflow for invoice submission to reduce wastage of paper and also track the progress of the invoice vs payments</p>	Change in RFP	Payment will be processed on Monthly Basis.
69	W E Excel Softwares Pvt. Ltd.	11	Section 1	<p>Financial Turnover: Average annual turnover should be at least Rs 10 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years i. e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note: Turnover of hardware will not be considered for evaluation)</p>	<p>Average annual turnover should be at least Rs 5.0 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years i.e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note: Turnover of hardware will not be considered for evaluation)</p>	No Change	As per RFP
70	W E Excel Softwares Pvt. Ltd.	11	Section 1	<p>Financial Turnover: Average annual turnover should be at least Rs 10 Cr. from IT / ITES e-Governance Consultancy services in India during last three financial years i. e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note: Turnover of hardware will not be considered for evaluation)</p>	<p>Average annual turnover should be at least Rs 10 Cr. from IT / ITES /e-Governance /Consultancy services in India during last three financial years i.e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note: Turnover of hardware will not be considered for evaluation)</p>	Change in RFP	IT / ITES /e-Governance Consultancy services
71	W E Excel Softwares Pvt. Ltd.	11	Section 1	<p>Technical Capability The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020- 21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021</p>	<p>The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project from IT / ITES /e-Governance /Consultancy services in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020- 21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021</p>	Change in RFP	IT / ITES /e-Governance Consultancy services
72	W E Excel Softwares Pvt. Ltd.	12	Section 1	<p>Manpower Strength: The bidder should have at least 75 full time employees in IT/ITES/e-Governance Consultancy services across India as on 31st Mar 2022</p>	<p>The bidder should have at least 75 full time employees in IT/ITES/e-Governance /Consultancy services across India as on 31st Mar 2022</p>	No Change	IT / ITES /e-Governance Consultancy services
73	W E Excel Softwares Pvt. Ltd.		Section 1	Eligibility Criteria	<p>The minimum pre-qualification/ Technical/ eligibility criteria does not provide any evaluation parameters. We would request that the 'Pre-qualification criteria' must also include 'Technical Capability' and significant marks be allocated for evaluation.</p>	Clarification	There is no separate pre eligibility criteria and technical criteria. Their is only single eligibility criteria for evolution.

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74	W E Excel Softwares Pvt. Ltd.	26	Section 1; 15	Evaluation & Tabulation of Financial Bids: j. The offers shall be evaluated and marked L1, L2, L3 etc. based on weighted average. The bid evaluation committee shall prepare a comparative statement in tabular form in accordance with rules along with its report on evaluation of financial Bids.	j. The offers shall be evaluated and marked L1, L2, L3 etc. based on weighted median . The bid evaluation committee shall prepare a comparative statement in tabular form in accordance with rules along with its report on evaluation of financial Bids.	No Change	As per RFP
75	W E Excel Softwares Pvt. Ltd.	18	Section 2; 4.3	Deployment of personnel's/ Resources: 4.3.8. The Selected Agency must deploy the personnel as per the following schedule: 4 weeks for Principal Consultants and Management Consultants 3 weeks for Senior Consultants and Consultant 2 week for Associate Consultant	4.3.8. The Selected Agency must deploy the personnel as per the following schedule : 6 weeks for Principal Consultants and Management Consultants 4 weeks for Senior Consultants and Consultant 3 week for Associate Consultant (This will entail the firm to deploy resources as per requirement of the competent authority and ensure smooth transition from their ongoing engagements)	No Change	As Per RFP
76	W E Excel Softwares Pvt. Ltd.			Risk Management	Client is requested to include to clause to state that we will not be liable for any indirect and consequential losses or damages. This is as per GFR and Meity guidelines and also the industry standard. Even the law, Contract Act, stipulates and remote and consequential damages are not payable. Client is requested to include the below clause: Purchase/Client agrees that Consultant will not be liable for (i) loss or corruption of data from your systems, (ii) loss of profit, goodwill, business opportunity, anticipated savings or benefits or (iii) indirect or consequential loss.	No Change	As Per RFP
77	W E Excel Softwares Pvt. Ltd.	12		Bidder should have ISO 9001:2000 and ISO 27000 active certification.	Bidder should have ISO 9001:2000 and ISO 27000 active certification or higher .	Change in RFP	Active certification of ISO 9001:2000 and ISO 27000 or higher.
78	XtraNet Technologies Private Limited	18	4.3 Deployment of personnels/ Resources	4.3.8 The Selected Agency must deploy the personnel as per the following schedule: • 4 weeks for Principal Consultants and Management Consultants • 3 weeks for Senior Consultants and Consultant • 2 week for Associate Consultant	The time lne given for deployment of the personnel is very short, please revised ths clause as under: • 8 weeks for Principal Consultants and Management Consultants • 8 weeks for Senior Consultants and Consultant • 6 weeks for Associate Consultant	No Change	As Per RFP
79	XtraNet Technologies Private Limited	30	24) Performance Security	b) The bidder is required to submit 2% of total bid value as performance security against the bid within the 15 days of issue of Letter of Intent and thereafter the selected bidder shall be responsible for submitting additional performance security of 3% of the amount of respective work orders issued (time to time) during the contract.	If department is already taking the 2% of total bid value as performance security so please remove the clause for additional performance security of 3% .	No Change	As Per RFP
80	XtraNet Technologies Private Limited	53	5. SPECIAL TERMS AND CONDITIONS OF TENDER & CONTRACT	h) Due payments shall be made promptly by the purchaser, generally within ninety (90) days after submission of an invoice or request for payment by the supplier/ selected bidder, and the purchaser has accepted it.	We request to please reduce payment process time from 90 days to 30 days as this will increase the financial cost/investment of bidders.	No Change	As Per RFP
81	XtraNet Technologies Private Limited	53	2) Service Level Standards/ Requirements/ Agreement	Service-Deployment of all personnel for project. Expected Service level- • 4 weeks for Principal Consultants and Management Consultants • 3 weeks for Senior Consultants and Consultant • 2 weeks for Associate Consultant Penalty level in case of default-10% of order value (Excl. GST) of the respective month.	Imposed Penalty is too high, we request to revise the penalty clause as under: Service-Deployment of all personnel for project. Expected Service level- • 8 weeks for Principal Consultants and Management Consultants • 8 weeks for Senior Consultants and Consultant • 6 weeks for Associate Consultant Penalty level in case of default-2.5% of order value (Excl. GST) of the respective month.	No Change	As Per RFP
82	XtraNet Technologies Private Limited	54	2) Service Level Standards/ Requirements/ Agreement	Service-Replacement of personnel at request of Purchaser Expected Service level- • 4 weeks for Principal Consultants and Management Consultants • 3 weeks for Senior Consultants and Consultant • 2 weeks for Associate Consultant (Including Hand Over / Take Over Time) from the date of intimation by the Purchaser. Penalty level in case of default-10% of order value (Excl. GST) of the respective month.	Imposed Penalty is too high, we request to revise the penalty clause as under: Service-Replacement of personnel at request of Purchaser Expected Service level- • 8 weeks for Principal Consultants and Management Consultants • 8 weeks for Senior Consultants and Consultant • 6 weeks for Associate Consultant (Including Hand Over / Take Over Time) from the date of intimation by the Purchaser. Penalty level in case of default-2.5% of order value (Excl. GST) of the respective month.	No Change	As Per RFP

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#	Firm Name	RFP Page No.	RFP RULE / CLAUSE	RULE DETAILS	QUERY / SUGGETION / CLARIFICATION	Decision	RISL Response
83	XtraNet Technologies Private Limited	54	2) Service Level Standards/ Requirements/ Agreement	Service-Replacement of personnel at the request of the Selected Agency Expected Service level-Maximum time for providing replacement is 4 weeks for Principal Consultants and Management Consultants 3 weeks for Senior Consultants and Consultant 2 weeks for Associate Consultant (Including Hand Over / Take Over Time) Penalty level in case of default-replacement is No Penalty on first replacement against respective positions. Penalty on second and subsequent replacement will be Rs.50,000 per breach for Associate consultant, Rs.1,00,000 per breach for Consultants, Rs.1,50,000 per breach for Senior Consultants, Rs.2,00,000 per breach for Management Consultant and Rs.2,50,000 per breach for Principal Consultants	Imposed Penalty is too high, we request to revise the penalty clause as under: Service-Replacement of personnel at the request of the Selected Agency Expected Service level-Maximum time for providing replacement is 8 weeks for Principal Consultants and Management Consultants 8 weeks for Senior Consultants and Consultant 6 weeks for Associate Consultant (Including Hand Over / Take Over Time) Penalty level in case of default- No Penalty on first replacement against respective positions. Penalty on second and subsequent replacement will be Rs.15,000 per breach for Associate consultant, Rs.25,000 per breach for Consultants, Rs.30,000 per breach for Senior Consultants, Rs.32,000 per breach for Management Consultant and Rs.35,000 per breach for Principal Consultants	No Change	As Per RFP
84	XtraNet Technologies Private Limited	54	2) Service Level Standards/ Requirements/ Agreement	Service-Submission of deliverables Expected Service level- Submission of deliverables as per 'Payment Terms and Schedule' under Chapter '7' of RFP Penalty level in case of default-50,000 per breach. Only applicable on clause C(i) and C(ii)	Imposed Penalty is too high, we request to revise the penalty clause as under: Service-Submission of deliverables Expected Service level- Submission of deliverables as per 'Payment Terms and Schedule' under Chapter '7' of RFP Penalty level in case of default- 20,000 per breach. Only applicable on clause C(i) and C(ii)	No Change	As Per RFP
85	XtraNet Technologies Private Limited		General	Work award criteria	Please describe how the work/% of work to be allotted to 5 empanelled vendors.	Reference	Refer Clause 39 of Chapter 3 of RFP
86	Ernst & Young LLP	4	Last Date & Time of Submission of Bid:	Last Date & Time of Submission of Bid: Date:27/05/2022	We would request RISL to extend the Last Date of submission of Bid by 3 weeks post release of clarification to pre-bid queries. This is in leu of time required to collect the CV's of resources and also to seek internal approval.	Clarification	CVs not required in bidding document.
87	Ernst & Young LLP	7	1. INVITATION FOR BID (IFB) & NOTICE INVITING BID (NIB)	Bid Evaluation Criteria: Lowest evaluated technically responsive bid	Considering the team deployed shall be working on key projects of e-Governance applications and its enhancements, which are the building blocks and mission critical of the DoIT&C IT framework, both quality and costs must be taken into consideration while selecting the company/agency for the empanelment. Hence, we request RISL to have Quality and Cost Based Selection (QCBS-80/20) criteria for the empanelment	No Change	As Per RFP
88	Ernst & Young LLP	11	1.1.3.	Financial Turnover: Average annual turnover should be at least Rs 10 Cr. from IT / ITES e- Governance Consultancy services in India during last three financial years i.e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet. (Note: Turnover of hardware will not be considered for evaluation)	As per RTTP rule No. 79 N (i) the person or lead member shall have an average turnover of minimum of 100% project cost in the last three financial years and in case of Joint venture/consortium, an average turnover of minimum of 100% of project cost in last three financial years by lead member and the audited balance sheets of last three financial years shall be submitted. The rule was introduced in 2013. In addition to above, as per the "Model RFP Document for Selection of Implementation Agencies" Section 2.5.1 and 2.5.2 by MeitY issued in year 2017, the Sales Turnover and Net Worth should be 20 times the annual value of the project and Similar work-related Turnover should be 5 times the estimated value. Hence, we request RISL to modify the turnover criteria in accordance with the MeitY guidelines. Furthermore, considering the criticality and size of the one of the key initiatives of Government of Rajasthan, it is important to mention here that bidders having similar experience along with financial stability should be given weightage and can provide desired support to state proactively in adverse situation also. In view of this, we request Department to increase the turnover to at least Rs. 500 Cr. from IT/ ITes e-Governance consultancy services.	No Change	As Per RFP
89	Ernst & Young LLP	11	1.1.5.	Technical capability: The bidder should have executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each.	As per RTTP rule No. 79 N (ii) the person or lead member, or any other member of the joint venture or consortium, shall have experience] in handling at least one project in that Sector in which the proposal is being submitted, costing not less than 100% of total project cost over the last 10 years, in such project(s) where the contract has been awarded and work has been completed. As mentioned above at S.no. 3 that the consultants to be deployed for mission critical projects of Rajasthan State, then it is quite imperative to have the agencies who have been engaged as IT consultants in India for large projects. Hence, we request the department to amend the clause as under: "The bidder should have successfully executed/executing at least 2 large scale e-Governance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) having individual work order value of atleast INR 20 Crores. "	No Change	As Per RFP

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90	Ernst & Young LLP	12	1.1.6.	Certifications: Bidder should have ISO 9001:2000 and ISO 27000 active certification.	The certification sought in this bid document as eligibility criteria do not meet the scope defined for the bidders due to following reasons: 1. ISO 9001:2000: The certification is required where the organization involved in product development. This includes process management of a product development with monitoring and optimization techniques of a firm to develop a product. 2. ISO 27000: This certification is required and relevant for the firm who will be engaged for information security standards. Both certificates are required if RISL engage a firm for an ICT related project for implementation only. Here, the scope of the RFP also indicates that assignment may be given to any selected bidder for implementation support of application/ software development. In view of this its very critical to add CMMI level 5 certification as one of the important criteria for the selection of bidders	No Change	As Per RFP
91	Ernst & Young LLP	12	1.1.7.	The bidder should have at least 75 full time employees in IT/ITES/e-Governance Consultancy services across India as on 31st Mar 2022	As per our understanding of the nature of work and quantum of resources to be deployed, firms having 75 numbers of employees in IT/ITES/ e-Governance consultancy services across India will not be able to cater requirement of RISL. Considering the estimated cost and required strength of consultants for IT projects of Rajasthan and the fact that number of deployed consultants in RISL currently. In such kind of assignment, it is suggested to increase the criteria to 200 full time employees .	No Change	As Per RFP
92	Ernst & Young LLP	18	4.3. > 4.3.8.	The Selected Agency must deploy the personnel as per the following schedule: • 4 weeks for Principal Consultants and Management Consultants • 3 weeks for Senior Consultants and Consultant • 2 weeks for Associate Consultant	We request Department to extend the schedule for deployment of resources as the relocation of resources and joining formalities take time. Therefore, it is suggested to change the deployment schedule to: • 8 weeks for Principal Consultants and Management Consultants • 6 weeks for Senior Consultants and Consultant • 4 weeks for Associate Consultant	No Change	As Per RFP
93	KPMG Assurance & Consulting Services LLP	11	1.2	ELIGIBILITY CRITERIA: 2. Presence in India The bidder should be in existence for more than 5 years in India	In this regard, would like to bring to your notice that during the previous empanelment RFP floated in the year 2020, "the bidder should be in existence for more than 10 years in India" As per section 79N (ii) of the RTPP act, which states that "the lead member shall have at least one project in that Sector in which the proposal is being submitted, costing not less than 100% of total project cost over the last 10 years, in such project(s) where the contract has been awarded and work has been completed." (Ref. Rajasthan Transparency in Public Procurement Rules, 2013, 79N, page 43). Therefore, it is requested to increase the Presence in India criteria for bidders for more than 10 years , as per RTPP act.	No Change	As Per RFP
94	KPMG Assurance & Consulting Services LLP	11	1.1	ELIGIBILITY CRITERIA: 3. Financial Turnover The Average annual turnover Rs. 10 Crore (At-least) is mentioned for IT/ITESand	We understand that the estimated procurement cost is Rs. 80 Crore (as per section 1, NIB), however, the Average Turnover required in the eligibility criteria is Rs. 10 Crore i.e. 12.5% of the estimated Procurement Cost. As per section 79N (i) of the RTPP act the lead member shall have an average turnover of a minimum of 100% project cost in the last three financial years (Ref. Rajasthan Transparency in Public Procurement Rules, 2013, 79N, page 43). In this regard, would like to bring to your notice that during the previous empanelment RFP floated in the year 2020, the Estimated Procurement Cost was INR 40 crores while the Financial Turnover was INR 100 crores i.e., 250 % of the estimated Procurement Cost. Therefore, it is requested to increase the Financial turnover criteria as per RTPP act.	No Change	As Per RFP
95	KPMG Assurance & Consulting Services LLP	11	1.1	ELIGIBILITY CRITERIA: 5. Technical Capability The bidder should have executed/executed at least 2 large-scale e-Governance / Government transformation projects as an IT consultant in India in the last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each. Note:- The work order should be issued between 1st April, 2018 to 31st Mar, 2021.	We understand that, as per 2 large-scale e-Governance / Government transformation projects as an IT consultant in India in the last three financial years for value more than INR 01 Crore each. In this regard, would like to bring to your notice that during the previous empanelment RFP floated in the year 2020, the clause was "The bidder should have executed/executing at least 1 large scale e-Governance/Government transformation project as IT consultant in India in last three financial years (i.e. FY 2016-17, 2017-18, and 2018-19) with order value more than Rs. 5 crores from IT / e-Governance Consultancy services" Therefore, it is requested to increase the order value of the project to more than 5 crores , and also consider the FY 2021-2022 in the evaluation ambit.	No Change	As Per RFP

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96	KPMG Assurance & Consulting Services LLP	12	1.1	ELIGIBILITY CRITERIA: 7. Manpower Strength The bidder should have at least 75 full time employees in IT/ITES/e-Governance Consultancy services across India as on 31st Mar 2022	We understand that, the bidder should have at least 75 full-time employees in IT/ITES/e-Governance Consultancy services across India as on 31st Mar 2022 In this regard, would like to bring to your notice that during the previous empanelment RFP floated in the year 2020, the clause was "The bidder should have atleast 150 full time employees in IT Consultancy services across India as on 31st Dec 2019" Therefore, it is requested to increase the Manpower Strength criteria to at least 150 full-time employees in IT/ITES/e-Governance Consultancy services across India as on 31st Mar 2022.	No Change	As Per RFP
97	KPMG Assurance & Consulting Services LLP			No clause for Office in Jaipur	Would like to bring to your notice that during the previous empanelment RFP floated in the year 2020, the clause was "The bidder should establish an office in Jaipur, Rajasthan in commercial property within 3 months from date of empanelment and rate contract." It is requested to introduce/ incorporate the clause as - "The bidder should establish an office in Jaipur , Rajasthan in commercial property within 3 months from date of empanelment and rate contract."	No Change	As Per RFP
98	KPMG Assurance & Consulting Services LLP	2		Table of Contents	We need your kind attention that the Serial numbering is printed differently for the same item in the Table of contents and in the respective section of the RFP. e.g. In the table of contents, 2 is mentioned for Eligibility Criteria, but on page 11 it is mentioned 1 for the same. Similarly, the numbering of all other sections in RFP are not matching with Table of contents' s numbering.	Change in RFP	Index updated.
99	Grant Thornton Bharat LLP	11	1.1.3	Financial Turnover: Average annual turnover should be at least Rs 10 Cr. from IT / ITES eGovernance Consultancy services in India during last three financial years i.e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet.	It is requested to modify the clause as: "Average annual turnover should be at least Rs 100 Cr. from IT / ITES e Governance Consultancy services in India during last three financial years i.e. for the year ending March 31, 2019, 2020 and 2021 as per audited balance sheet".	No Change	As per RFP
100	Grant Thornton Bharat LLP	11	1.1.5	Technical Capability: The bidder should have executed/executing at least 2 large scale eGovernance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 1 Crore each.	It is requested to modify the clause as: "The bidder should have executed/executing at least 2 large scale eGovernance / Government transformation project as IT consultant in India in last three financial years (i.e. FY 2018-19, 2019-20, and 2020-21) for work order value more than Rs. 2 Crores each".	No Change	As per RFP
101	Grant Thornton Bharat LLP	12	1.1.7	Manpower Strength: The bidder should have at least 75 full time employees in IT/ITES/eGovernance Consultancy services across India as on 31st Mar 2022	It is requested to modify the clause as: "The bidder should have at least 150 full time employees in IT/ITES/eGovernance Consultancy services across India as on 31st Mar 2022".	No Change	As per RFP
102	Grant Thornton Bharat LLP	16	4.2.3	Project/Program Management: 2-years MBA/ management program from a recognized university with Relevant experience in IT / Electronics / Telecommunication and e-Governance.	2-years MBA/ management program refers to Regular/ Part-time/ Distance / Online. Please clarify.	Clarification	2-years MBA/ management program from a recognized university or equivalent with Relevant experience in IT / Electronics / Telecommunication and e-Governance.